

# 2008 General Election Review:

Maricopa County Community Network

December 3<sup>rd</sup> , 2008

# General Election Review

- Overall Numbers
- Early Voting Turnout
- Media & GOTV Efforts
- Final Hours
- Election Day Turnout
- Hotlines
- Provisionals



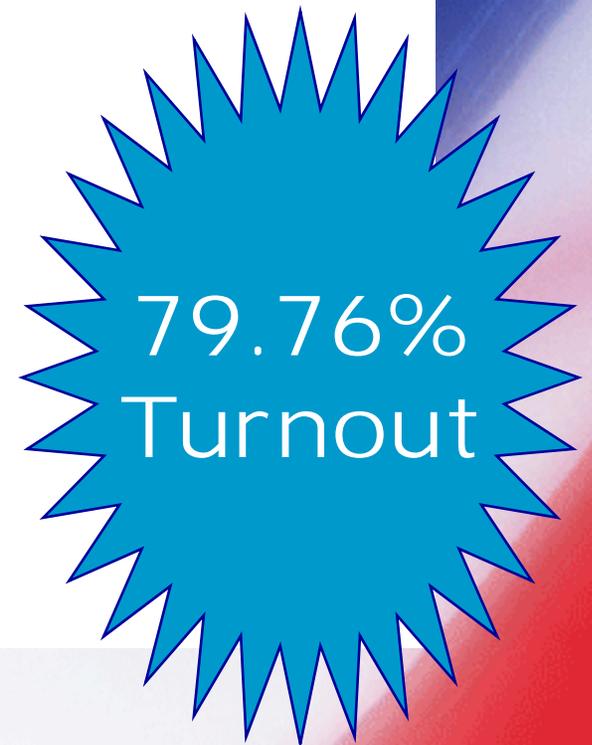
photo by Bettina Hansen

- Registration:

1,730,886

- Turnout:

1,380,571



## Registration

- Since the 2004 General Election we have added **379,176** new voters to the voter file. Of those, **250,631** voted this election.
- Since the Primary in September there **104,291!** Of which **77,107** voted in the General.

## Overall Turnout:

- Early Voting Paper Turnout

**760,219**

- Early Voting Edge Turnout

**11**

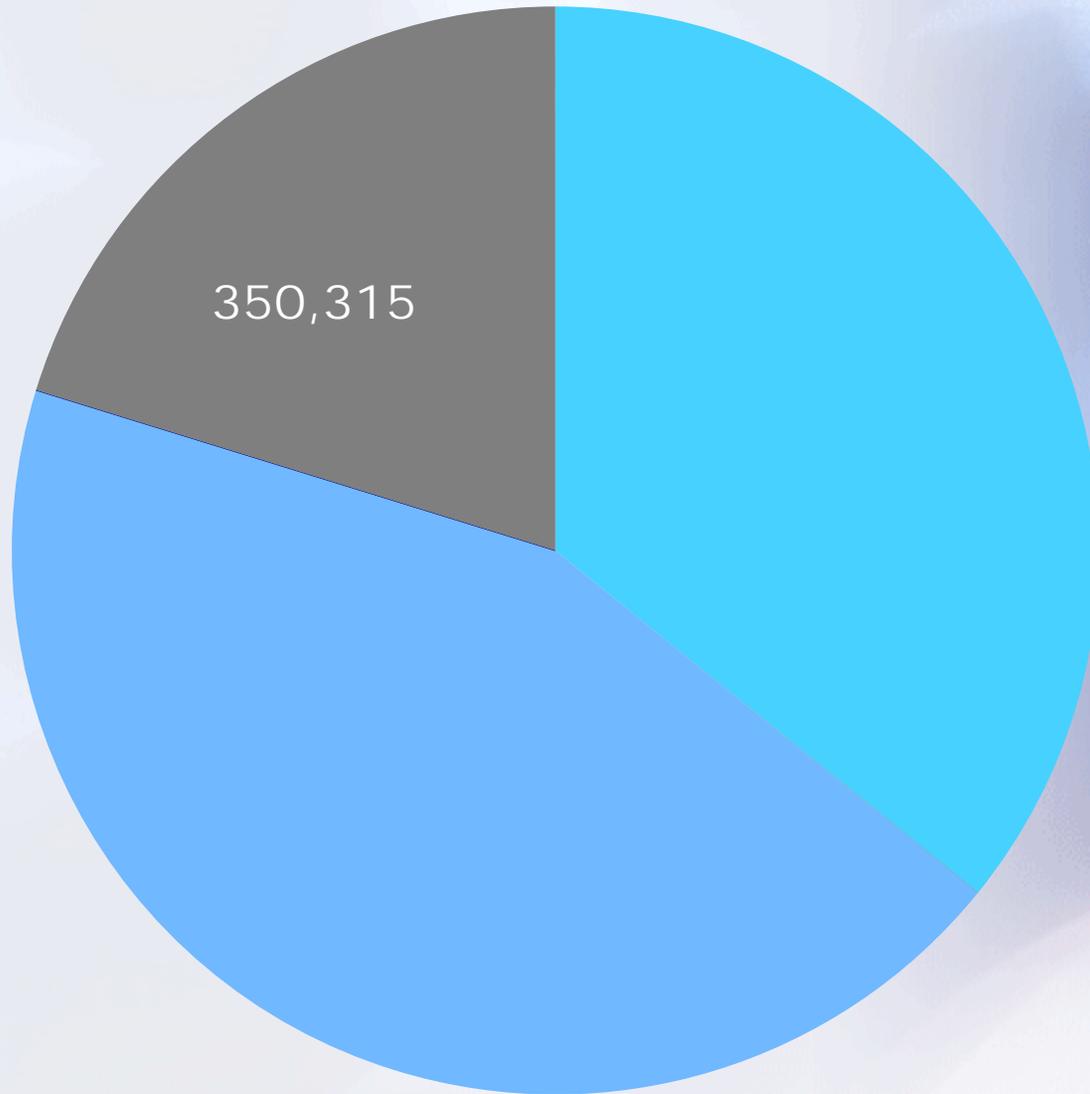
- Election Day Paper Turnout

**620,187**

- Election Day Edge Turnout

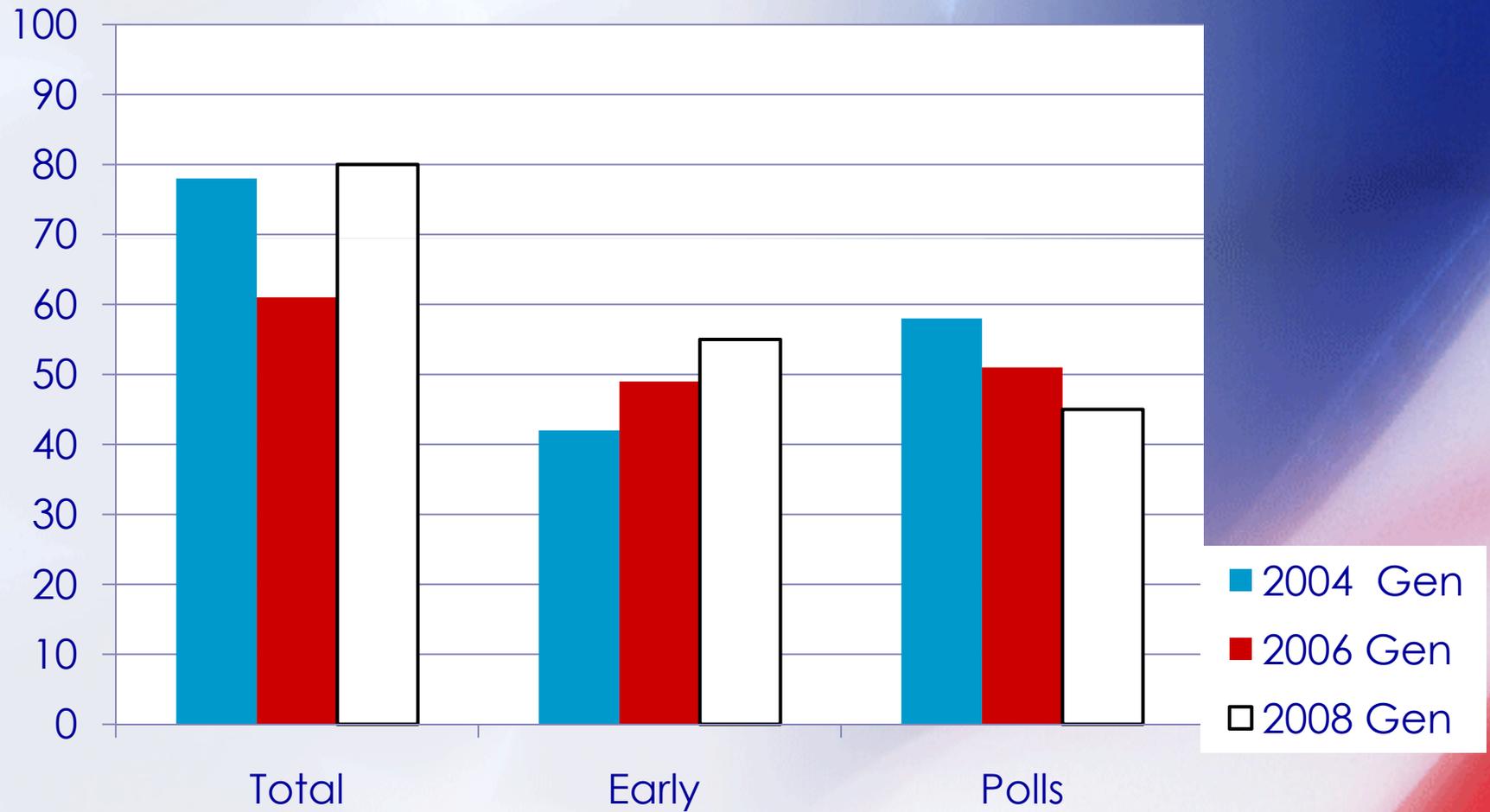
**154**

# Turnout of Eligible Voters

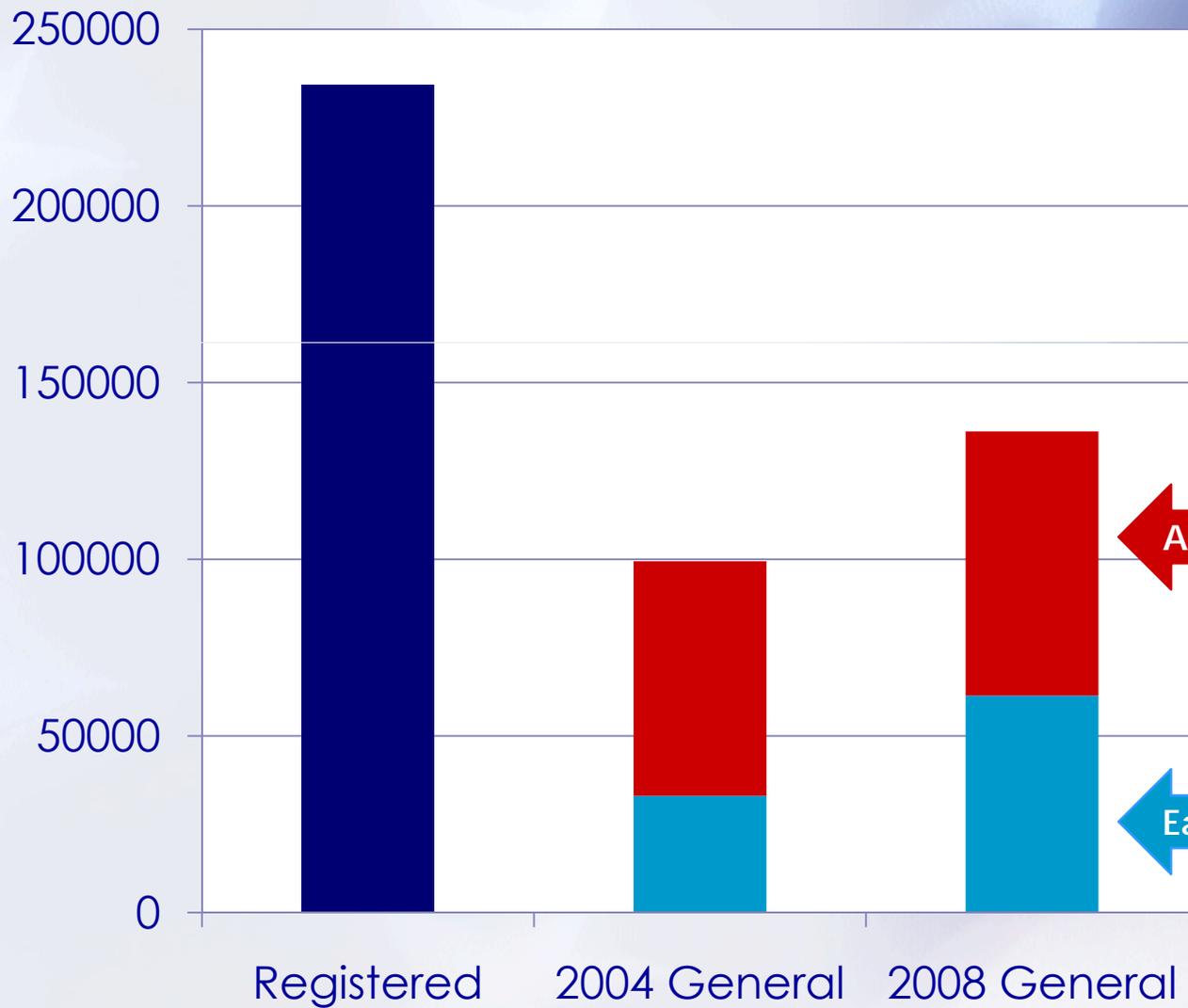


- Election Day paper
- Election Day Edge
- Early Voting Paper
- Early Voting Edge
- Did Not Vote

# Turnout Comparison...



# Hispanic Surname Turnout

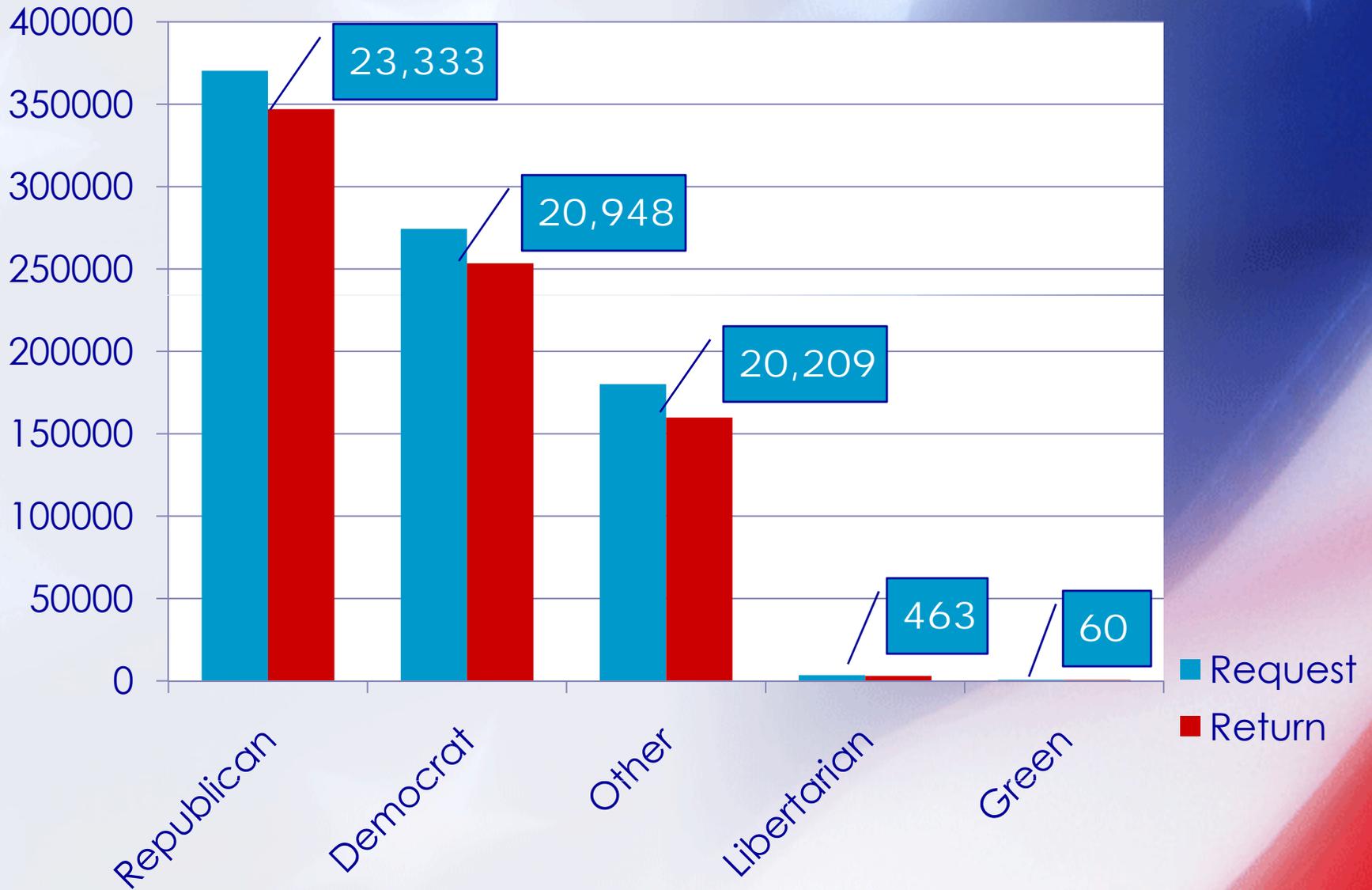


Of the voters currently registered with an Hispanic surname, how many voted this election & how many of them voted in 2004?

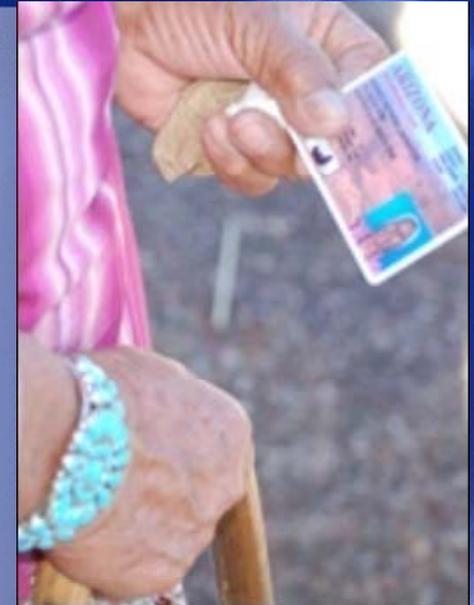
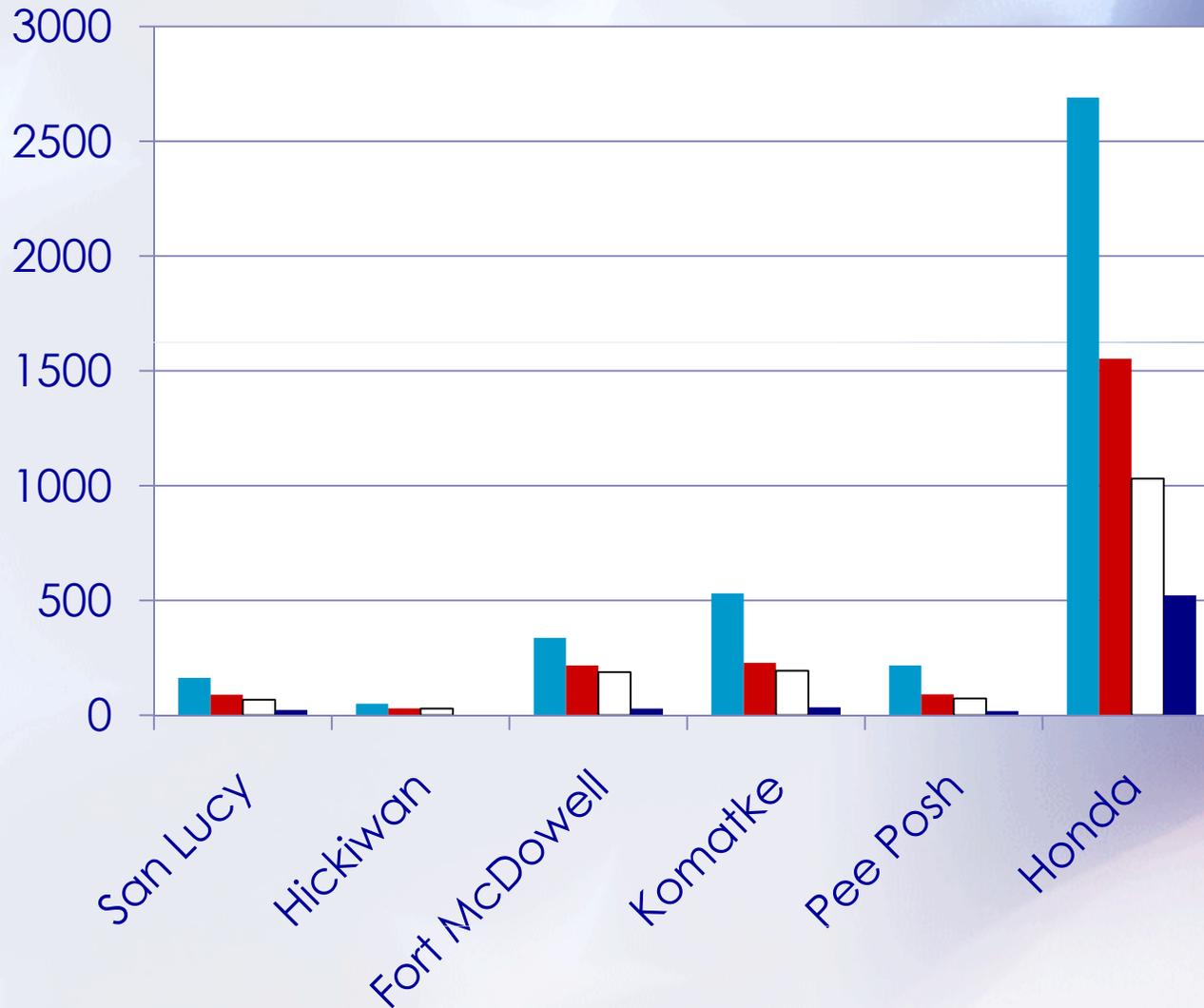
At the polls

Early Voting

# Early Voting Turnout by Party:

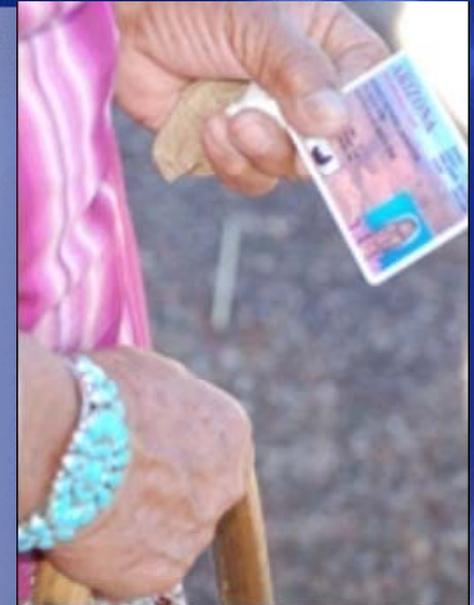
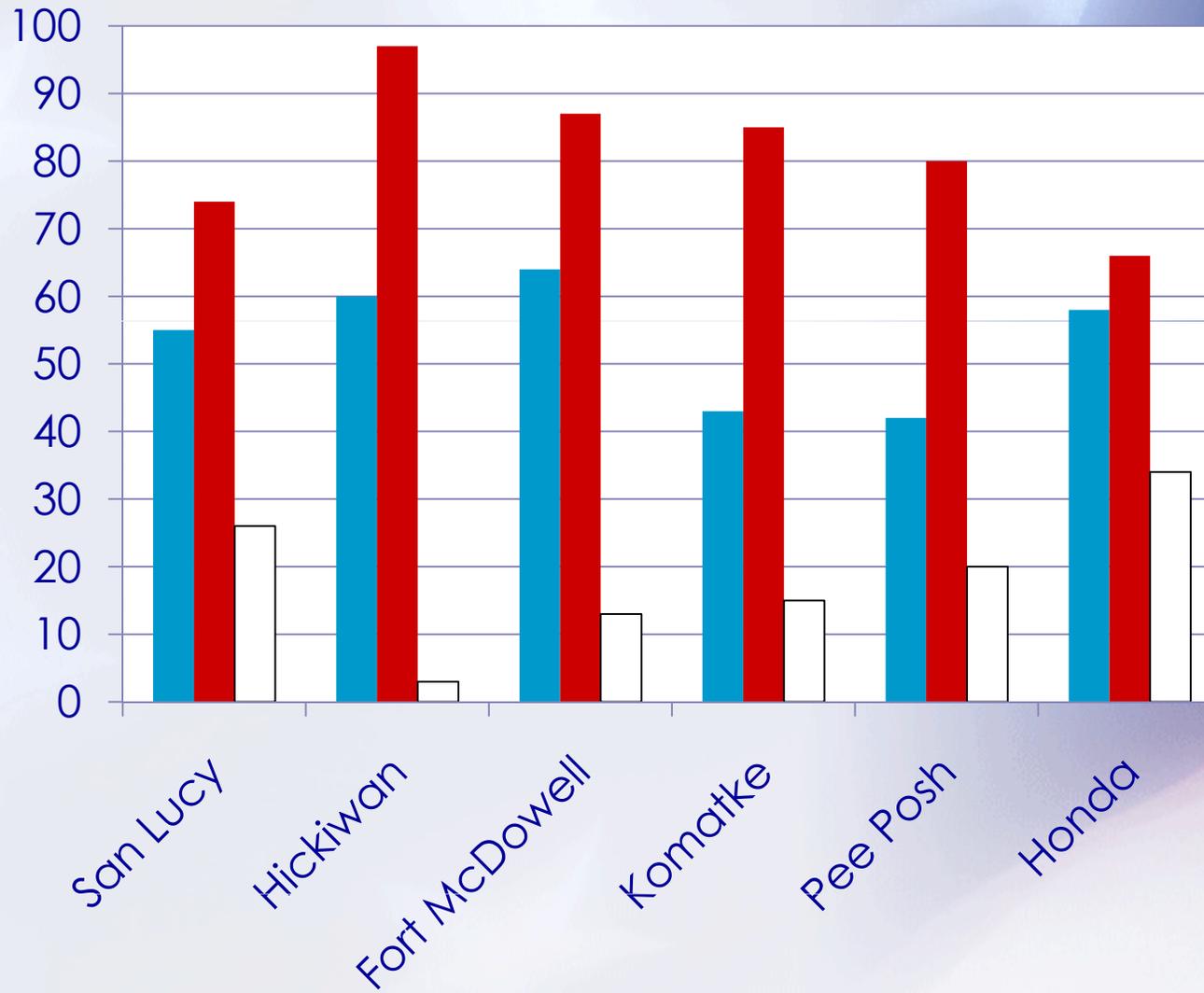


# Native American Precinct Turnout Totals



- Registration
- Total GOTV
- Election Day
- Early

# Native American Precinct Turnout Percentages



- Total % GOTV
- Election Day %
- Early %

# Early Voting Sites



Maricopa County residents line up to turn in their early ballots at the Maricopa County Recorder and elections office Oct. 29, 2008, in Mesa.

Tony D'Astoli, Tribune



# Early Voting Sites Requests



24,991

# Early Voting Sites

- We had 10 Early Voting locations for the General.
- Each site was staffed with triple the employees for the last 3 days of Early Voting.
- More than half the voters who went to an EV site did so in those last 3 days.
- At some sites they saw 3-4 times the number of voters in the last 3 days than they saw in the rest of the month combined.



Michael Chow/The Arizona Republic

Voters (above) wait to cast their ballots Wednesday night during early voting at Tempe Public Library. The waiting time was about two hours.

## Early Voting Sites

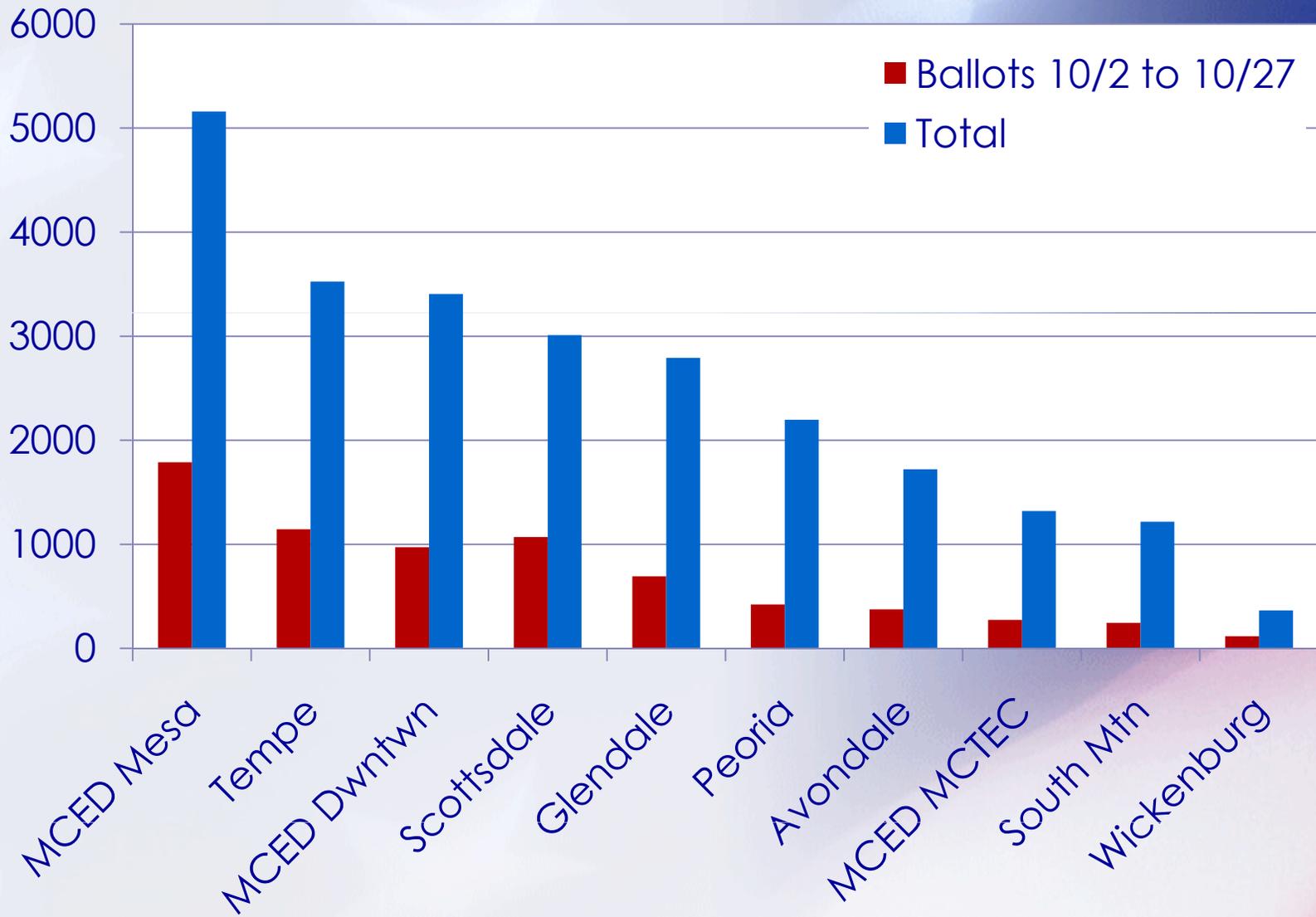
- So, of the

24,991

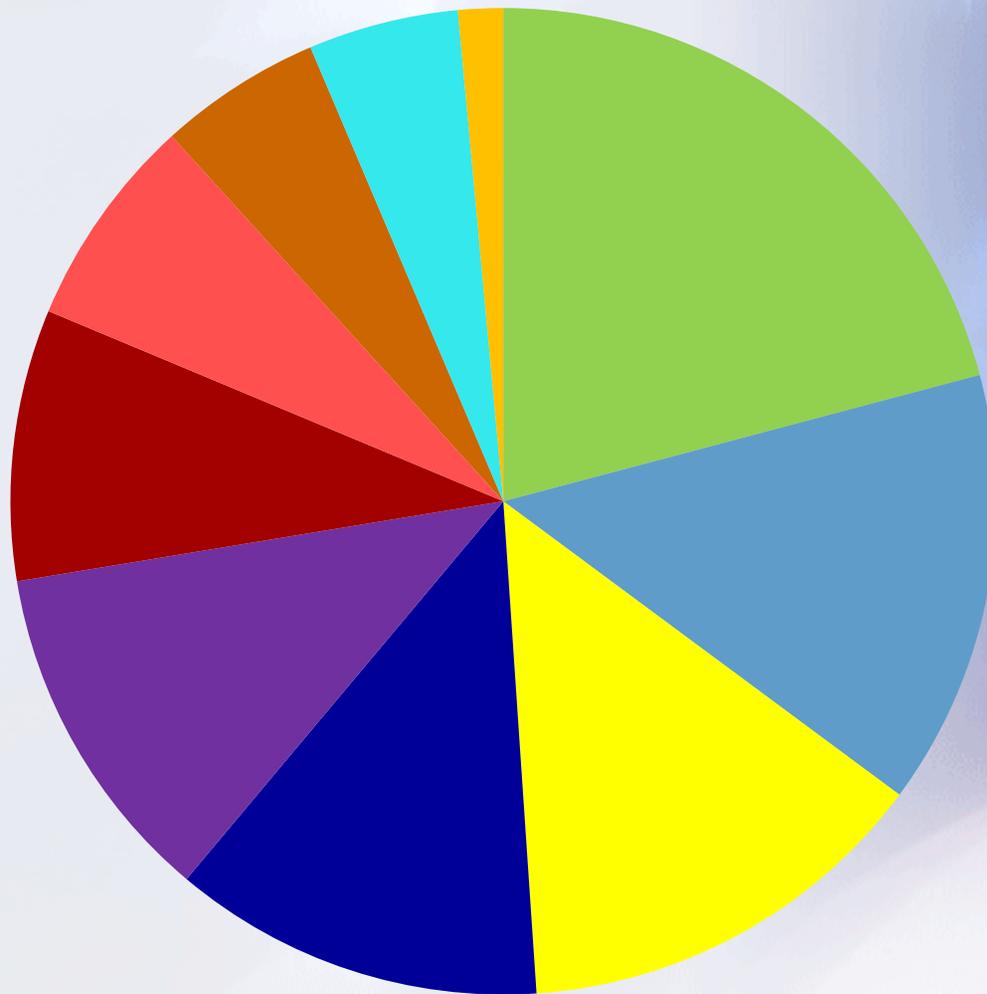
17,896

Voted in the last 3 days!

# Early Voting Sites

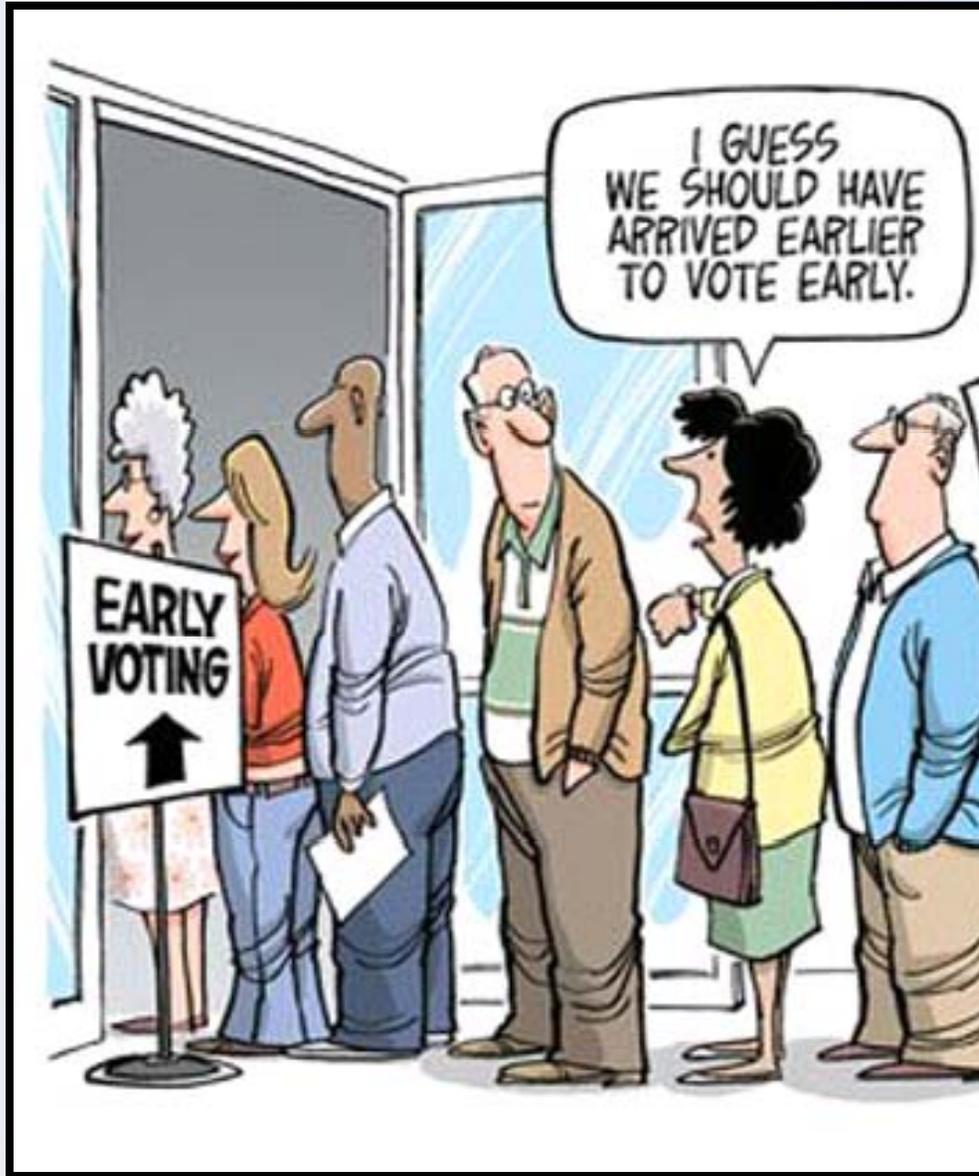


# Early Voting: Ballots Cast per Site



- MCED Mesa
- Tempe
- MCED Dwntwn
- Scottsdale
- Glendale
- Peoria
- Avondale
- MCED MCTEC
- South Mtn
- Wickenburg

# Good advice for next time:



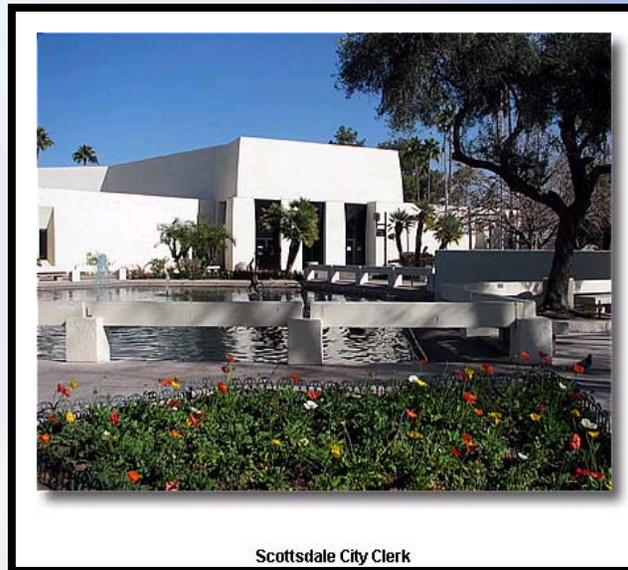
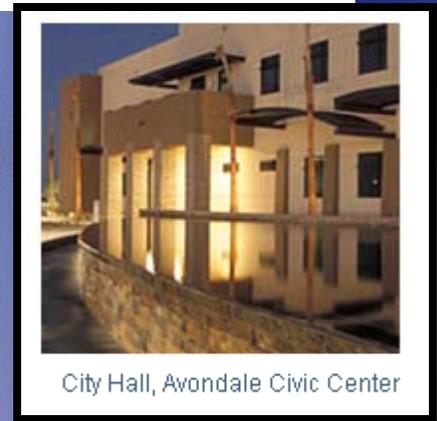
# Early Voting Sites

Daily Totals

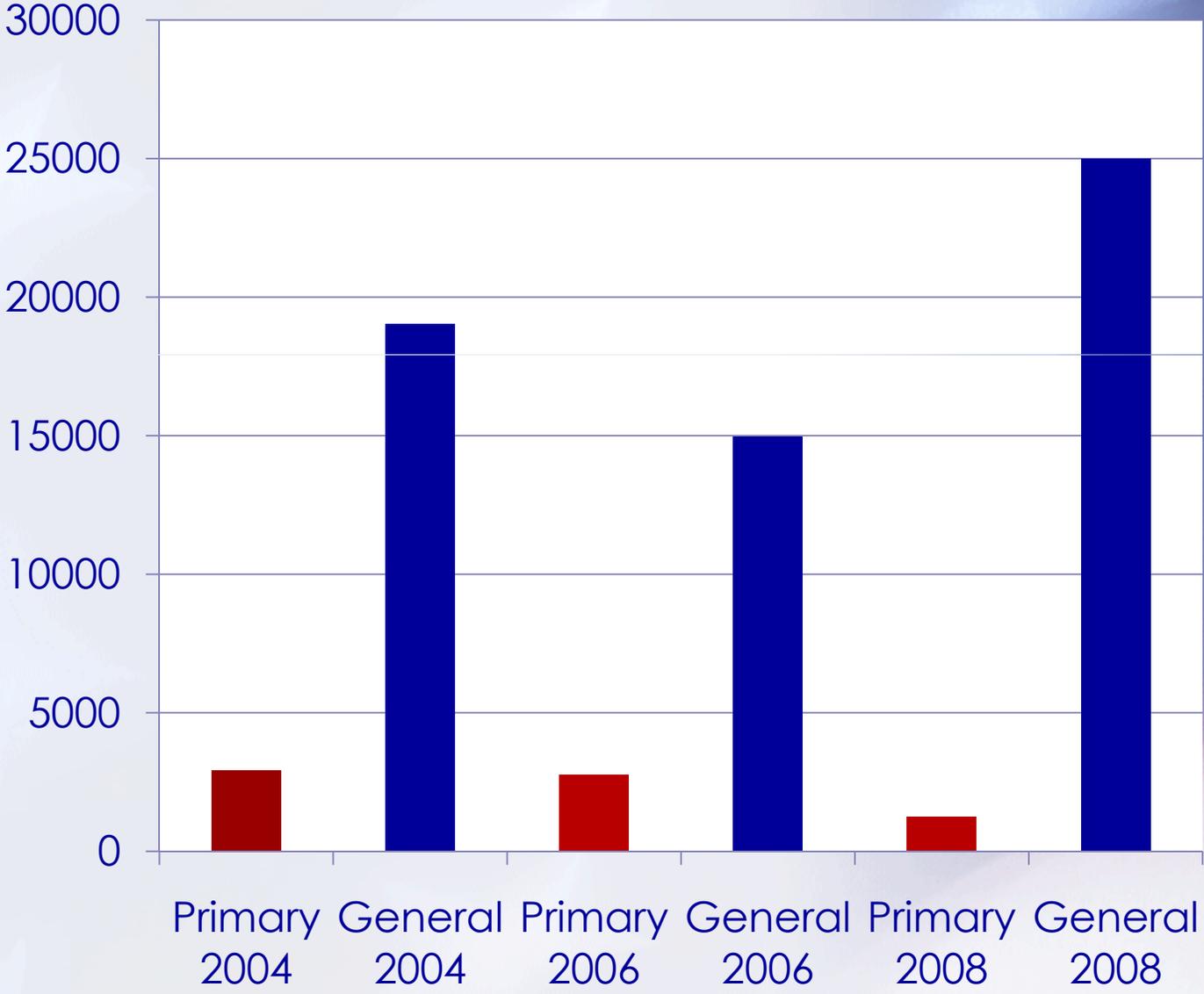


# Early Voting Sites

- A **VERY** special **THANK YOU!** to the following City and Town Clerks who hosted Early Voting in their cities and to the facilities who housed it:



# Ballots Cast at Early Voting Sites



- Primary 2004
- General 2004
- Primary 2006
- General 2006
- Primary 2008
- General 2008

## Early Voting By Mail: Requests



791,255

These are all the ballots counted prior to the polls opening on November 4<sup>th</sup>:



# Early ballots are counted—EARLY!



But none of the results are final tallied or released until *8 PM on Election Night.*



**Total Early Voting Requests:**

**829,044**

**Total Early Voting Returns:**

**763,887**



**92%**

Rate of Return

# Why is there a difference in the number returned and the results?

- Not all that were returned were counted:

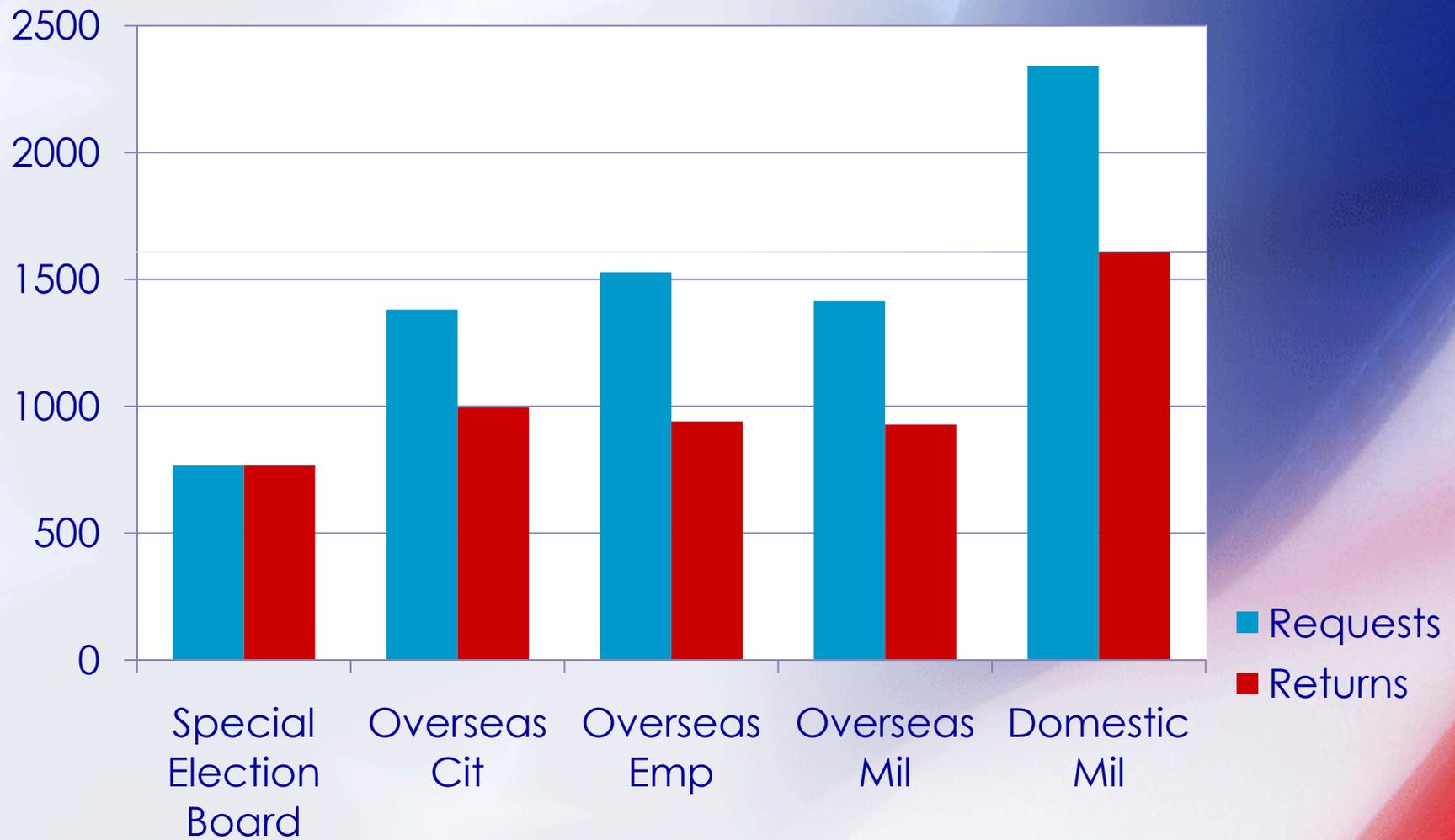
Returned too late (received after 7 PM 11/4)

No signature

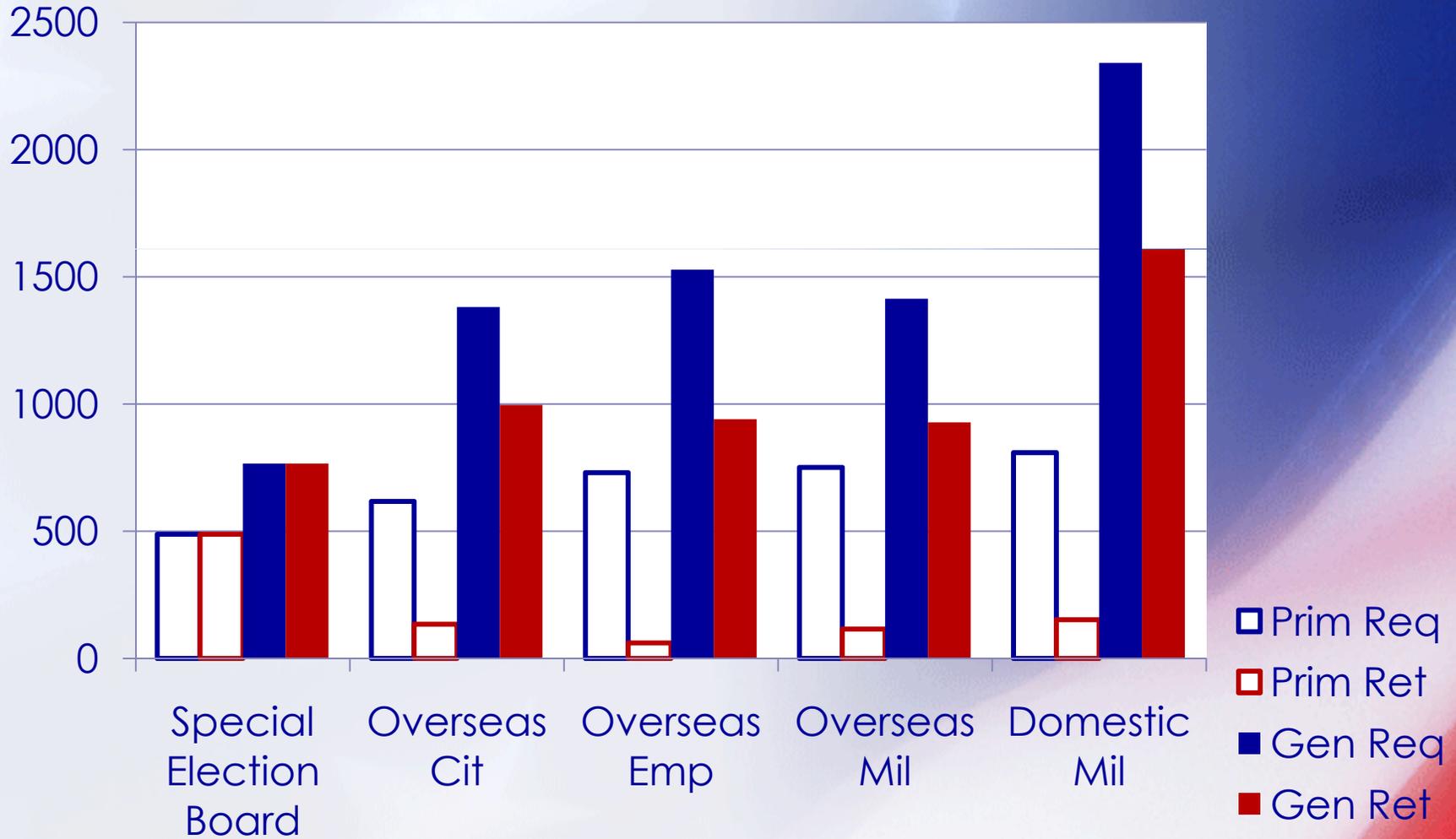
Signature that didn't match

Spoiled ballot & didn't return replacement

# Early Voting: SEBs & UOCAVA



# Early Voting Primary vs. General : SEBs & UOCAVA

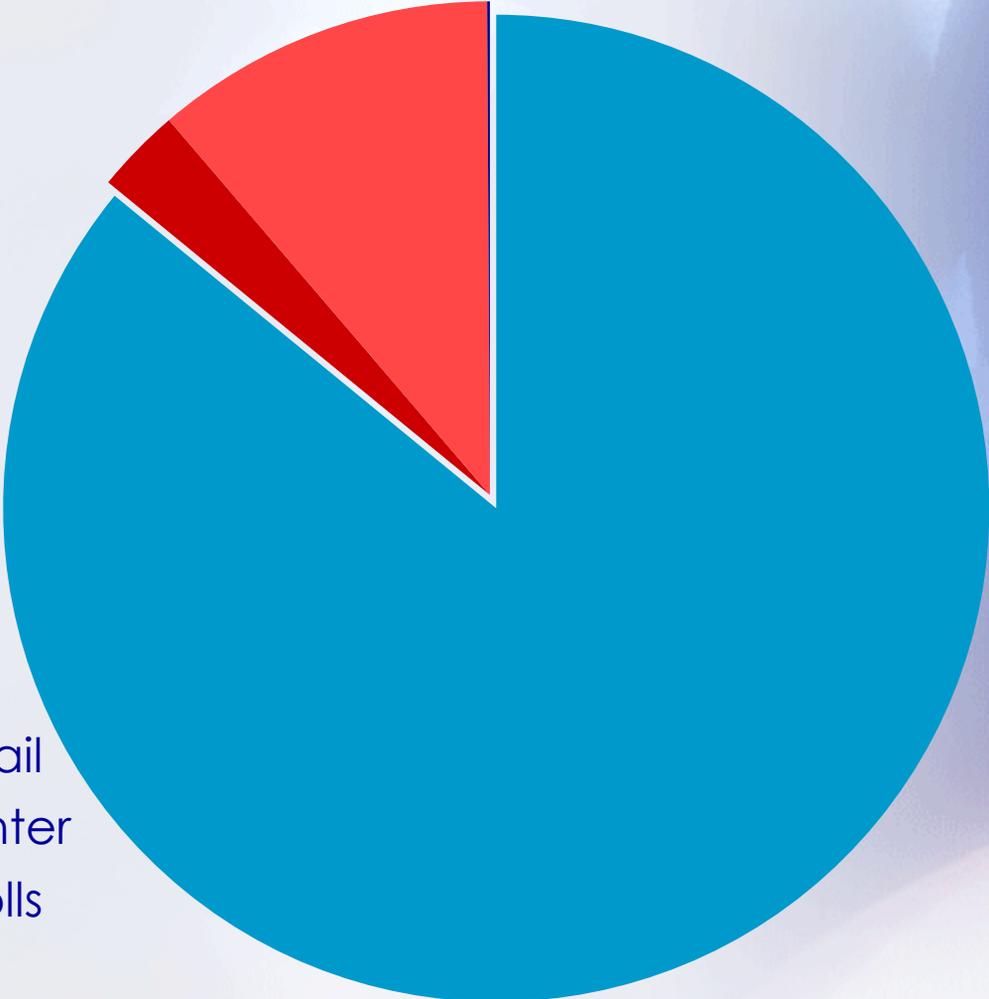


# 99,465 Early Ballots were dropped at the polls on Election Day:



Those voters didn't have to wait in line or show ID-just go to *ANY* polling place & drop it in the ballot box!

# Early ballot returns:

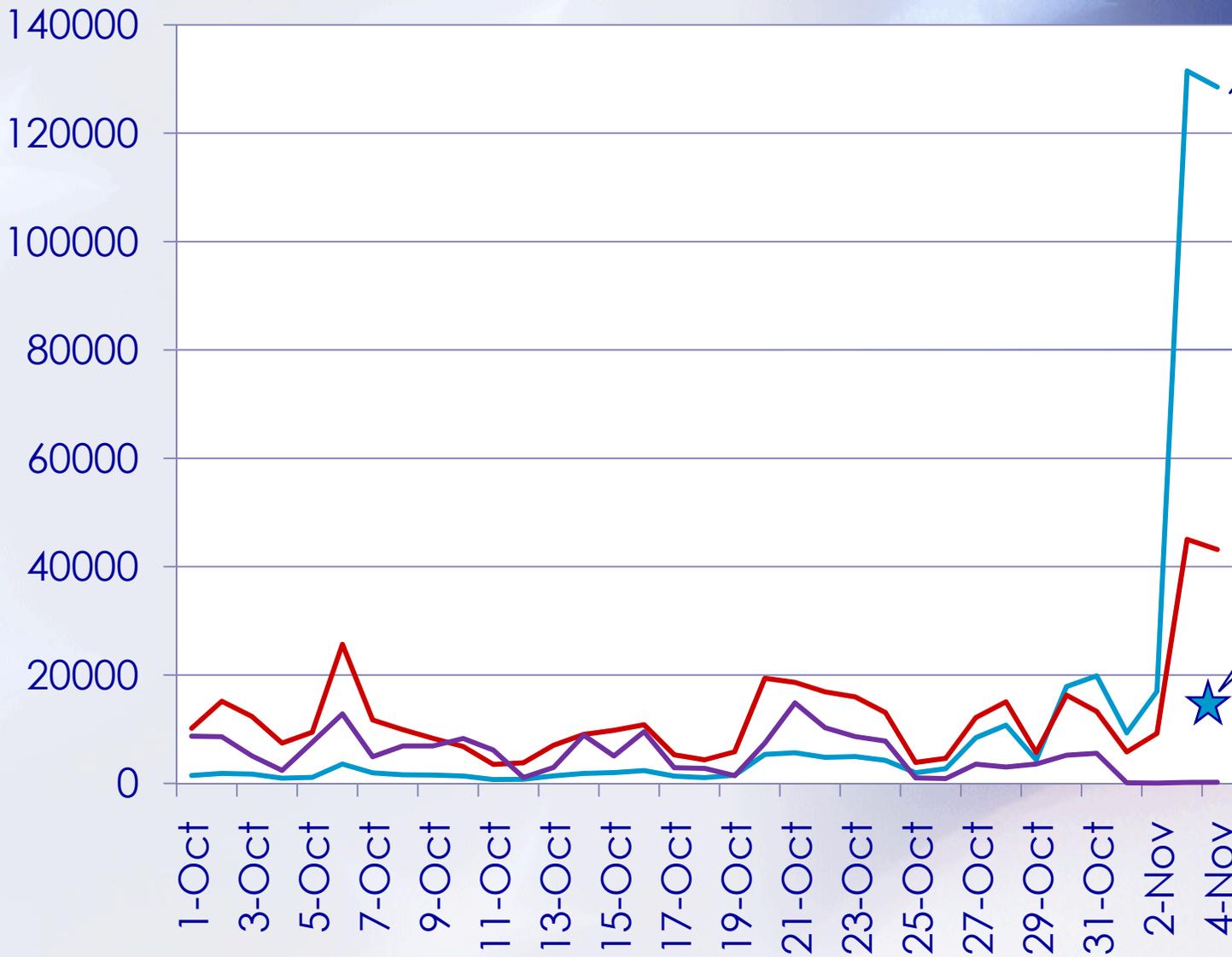


- By Mail
- Counter
- At Polls
- SEB



# Website Hits Per Day

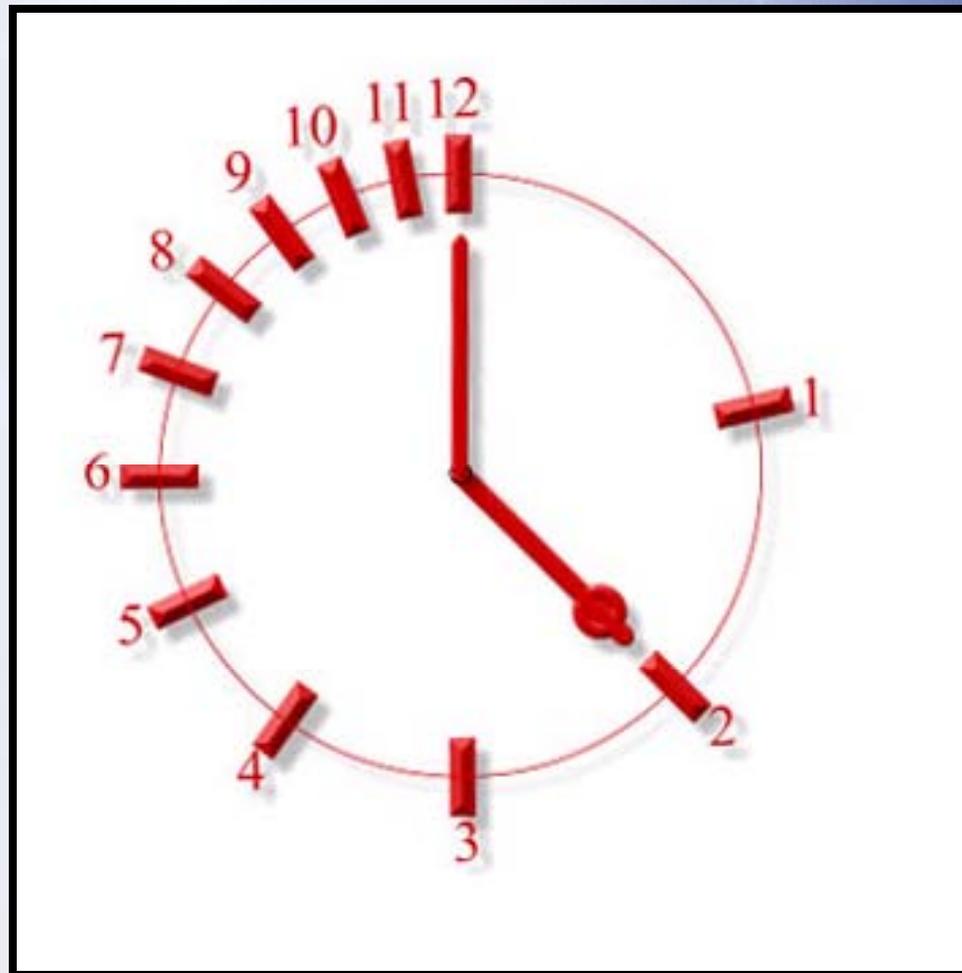
11/3= 131,492  
11/4= 128,543



Checking Election Results

- PP Locator
- EV Info
- EV Req

# Procrastinator's Time Clock:



# Not all national websites had current information for voters:



Home

Voting in Your State

## Polling Place Finder

### Your Address

Address:

Address 2:  Apt, floor, suite, etc.

City:

State:

ZIP Code:

## MARICOPA COUNTY ELECTIONS POLLING PLACE LOCATOR

Información de Elección en Español...

Seleccione una pagina para ver en español

1. Polling places are open from 6:00 am to 7:00 pm on election day.
2. To find out the name and address of your polling place, complete the form below.
3. Please enter your residence address of record. In most cases, this would be the residence address you indicated on your most recent voter registration application. Street suffix should normally be left blank unless your street has a suffix (for example: 14000 W Anystreet Cir N 85555). Do not enter any periods in street name (for example: 1000 W St John Dr 85555). \*See below\*
4. A sample ballot for your address entered can be viewed from the results page 15 days prior to the current election.

House Number	Street Direction	Street Name	Street Type	Street Suffix	Zip Code
<input type="text" value="16220"/>	<input type="text" value="N"/>	<input type="text" value="7"/>	<input type="text" value="ST"/>	<input type="text"/>	<input type="text" value="85022"/>

Search

Clear

This was actually a polling place in an apartment complex:



Home

Voting in Your State

## Polling Place Finder

### Your Voting Location

**Name:** ALL SAINTS LUTHERAN CHURCH GATHERING SPACE

**Address:** 15649 NORTH 7TH STREET, PHOENIX

**Polling Place Hours:**

**Your State:** Va

Wrong  
Facility

## MARICOPA COUNTY ELECTIONS POLLING PLACE LOCATOR RESULTS

**Disclaimer:** In order to vote you must be registered. The following information does not ensure that the Polling Place will only be open on the day of the election.

Your Polling Place for the election to be held on **11/4/2008**.

Precinct Code: **0732**

Precinct Name: **QUAIL HILL**

Facility Name: **PARADISE LAKES APARTMENTS**

Facility Address: **16220 N 7TH ST , PHOENIX 85022**

Facility Location: **SOUTH OF GREENWAY PKY WEST OF 7TH ST**

Hours of Operation: Polling Place will be open from **6:00am to 7:00pm** on election day.

See a map to view

Correct  
Facility

Thanks to local LWV officials who helped try to resolve this!!

# Call Center:

- The Call Center had extended election hours and were taking calls until midnight the night before the election.
- Additional staff had a positive impact on wait times.

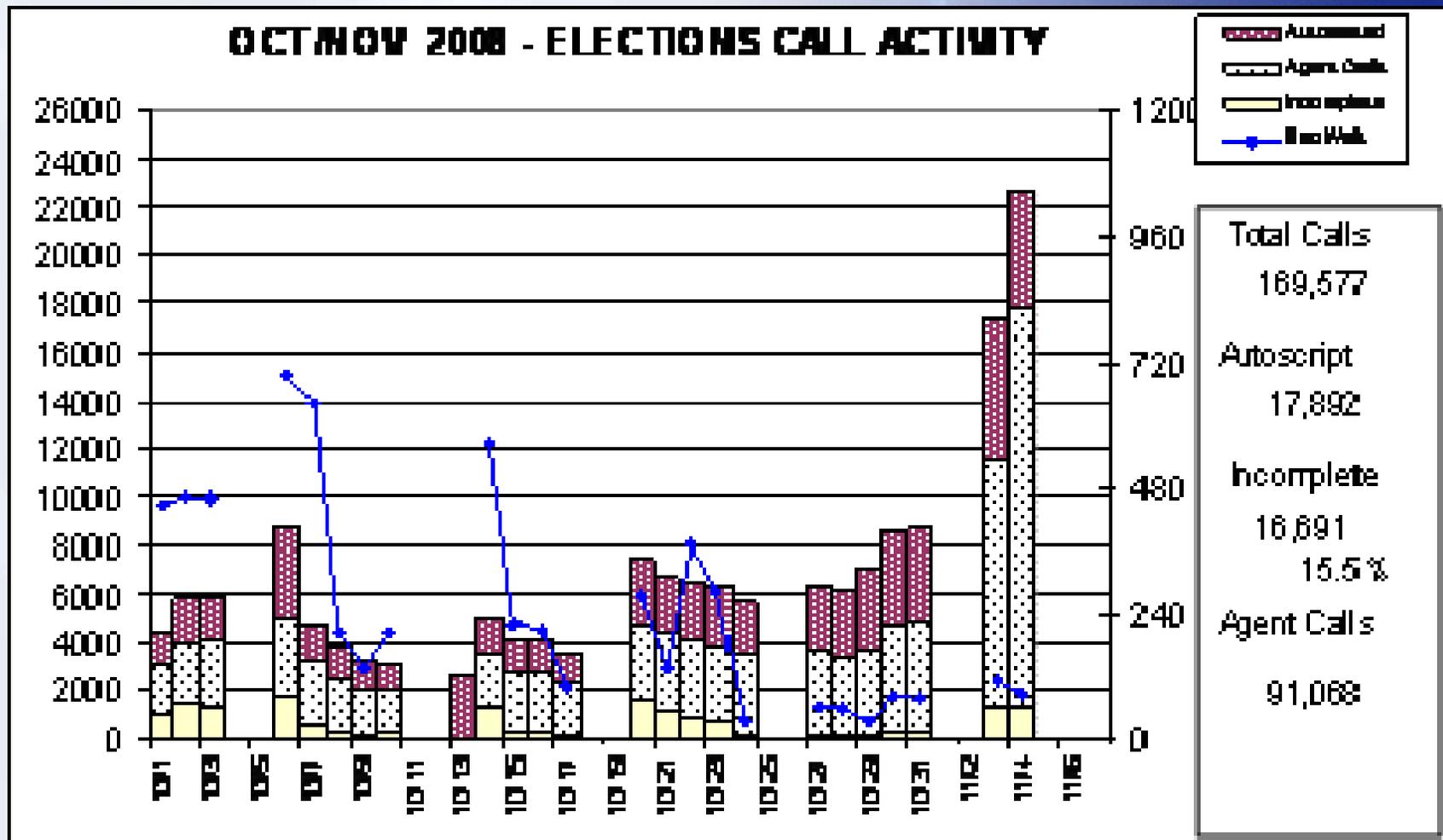
## Monday Night - Election Eve Callers

8:33	Hispanic woman just moved into new apt - only has one id with name and address still registered under old name and old "D" address. Will try to get new DL tomorrow.
8:41	Caller updated address on Oct 31. Doesn't have current DL. Will bring utility bills.
8:42	Caller wanted to know if he could vote somewhere else other than where registered
8:46	Caller not current on his address - wanted to know where to vote
8:59	Caller says wife was not current on reg. Gave him pollin location for his given address
9:00	Caller was current, but wanted to know where to vote tomorrow.
9:04	Caller was current, but wanted address for polling location.
9:05	Caller had MOB - wanted to make sure she could drop it off at polling location
9:07	Caller had MOB - wanted to make sure she could drop it off at polling location
9:08	Caller started to panic because last name is patton, but noticed card was spelled palton.
9:10	Caller registered under old married name, old address. Calling to get it sorted out.
9:23	Husband and wife never updated their address, and wife never updated to married name
9:31	Caller was current, but was having trouble finding polling loc on internet.
9:32	Caller was not current on any id. Has moved to new address, where to vote...
9:40	Caller was current, but didn't know where the polling location was.
9:41	Caller was military - wanted the fax number to send her ballot
9:45	Caller was current, but couldn't find polling locaton on ID card. Why?
9:47	Caller was current, wanted to know where to go vote.
9:49	Caller was current, wanted to know where to vote - had problem with internet
9:52	Caughing / hacking home child care operator wanted to know closest place to drop off her early ballot. Will fill it out tonight.
9:55	Caller registered 9 months ago at ASU, but never followed up. Can't find her. Told her to find her copy of the reg form.
10:00	Caller not current on her address. Wanted new polling location
10:05	Caller not current on her address. Wanted new polling location
10:09	Caller not current on her address. Wanted new polling location
10:12	Caller signed up for DL, but never for reg. Thought she was registered.
10:14	Caller was trying to find if a 3rd party was registered. Having trouble. Wanted help.
10:16	Caller was current, wanted to know where to go vote
10:25	Caller reg 2 years ago, never followed up. Thought she was registered. Has no proof.
10:33	Caller confused with info on PPL lookup - was entering her address wrong.
10:35	Caller's internet not working - wanted to find Polling Location
10:37	Caller wanted to know where to vote for his address.

Total Calls into Elections: **22,638**

2004 General Election Day: **26,444**

Average wait time for Elections Agent: **1 Min 25 seconds!**



# Media

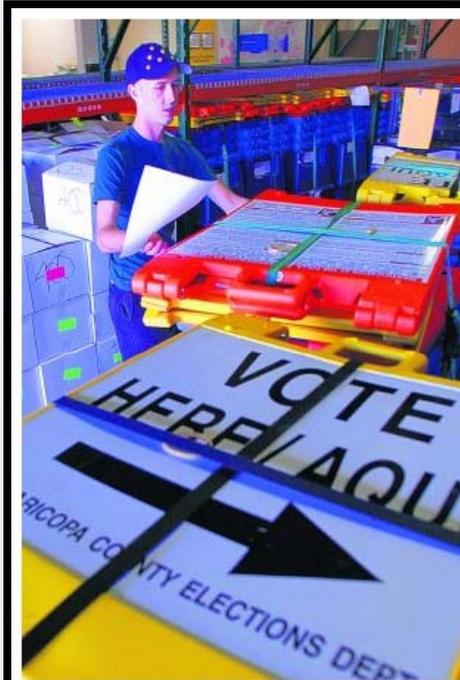
## Plenty of local issues on ballot

Nov. 2, 2008 12:00 AM  
The Arizona Republic

**'Unreal' voting lines suggest Nov. 4 crush**  
The inconvenience could foreshadow one of the largest voter turnouts in Arizona history.  
[Photos](#) | [Long lines](#) | [Early-voting sites](#)



Daniel Funkhouser loads voting equipment and supplies for delivery to polling places at the Maricopa County Tabulation and Elections Center in Phoenix Thursday.  
Andrea Bloom, For the Tribune



READY FOR THE RUSH: Daniel Funkhouser loads voting equipment and supplies for delivery to polling places at the Maricopa County tabulation and elections center in Phoenix on Thursday.  
Andrea Bloom, Tribune Editorial



## TRIBUNE POLL

Are you planning to vote on Tuesday?

Yes

77% (54)

No

23% (16)

## Poll monitors set to play vital role

Comments 2 | Recommend 1

MARY K. REINHART, TRIBUNE

## Last-minute voting reminders for Election Day

Nov. 3, 2008 12:00 AM

For Maricopa County voters who didn't battle the early-polling lines last week, they can cast their ballot Tuesday at their designated polling place between 6 a.m. and 7 p.m.

## Early voting expected to be heavy in Arizona

[More Phoenix Local News](#) | [More Election News](#)

08:56 AM Mountain Standard Time on Monday, September 22, 2008

### Staff and wire reports

STATEWIDE -- At least half of Arizona voters are expected to vote via early ballot in the upcoming presidential election.

Early voting is available in all of the state's 15 counties.

In addition, voters throughout the state can sign up for the Permanent Early Voter List, which the Legislature approved just last year.

Deputy Secretary of State Kevin Tyne said that looking at recent elections, officials think at least 50 percent of the state's voters will vote early.



1/2 of voters expected to vote early



## International Press:

Mauritius, Gambia, Guinea, Swaziland, Malawi, China, Hong Kong, Singapore, Slovakia, Cyprus, Estonia, Belarus, Serbia, Hungary, Qatar, Yemen, Krgystan, Maldives, Bangladesh, France, Brazil, Colombia, Costa Rica, Peru, Dominican Republic



# This election had everyone's attention:



# Media

- **WRONG!!!!**
- If the voter showed 1 photo ID from List 1 **OR** 2 non-photo IDs from List 2 and the address didn't match they voted provisional.
- If the address matched then they voted a standard ballot.



To cast a ballot, voters need to bring a picture ID that includes their name and current address; if the address on that ID does not match the information on their voter registration, they will need to provide two other pieces of identification (utility bill, bank statement, vehicle insurance card) that include their name and current address. Otherwise, the voter will be provided a provisional ballot.

We **DO NOT** have a photo-ID requirement in Arizona!

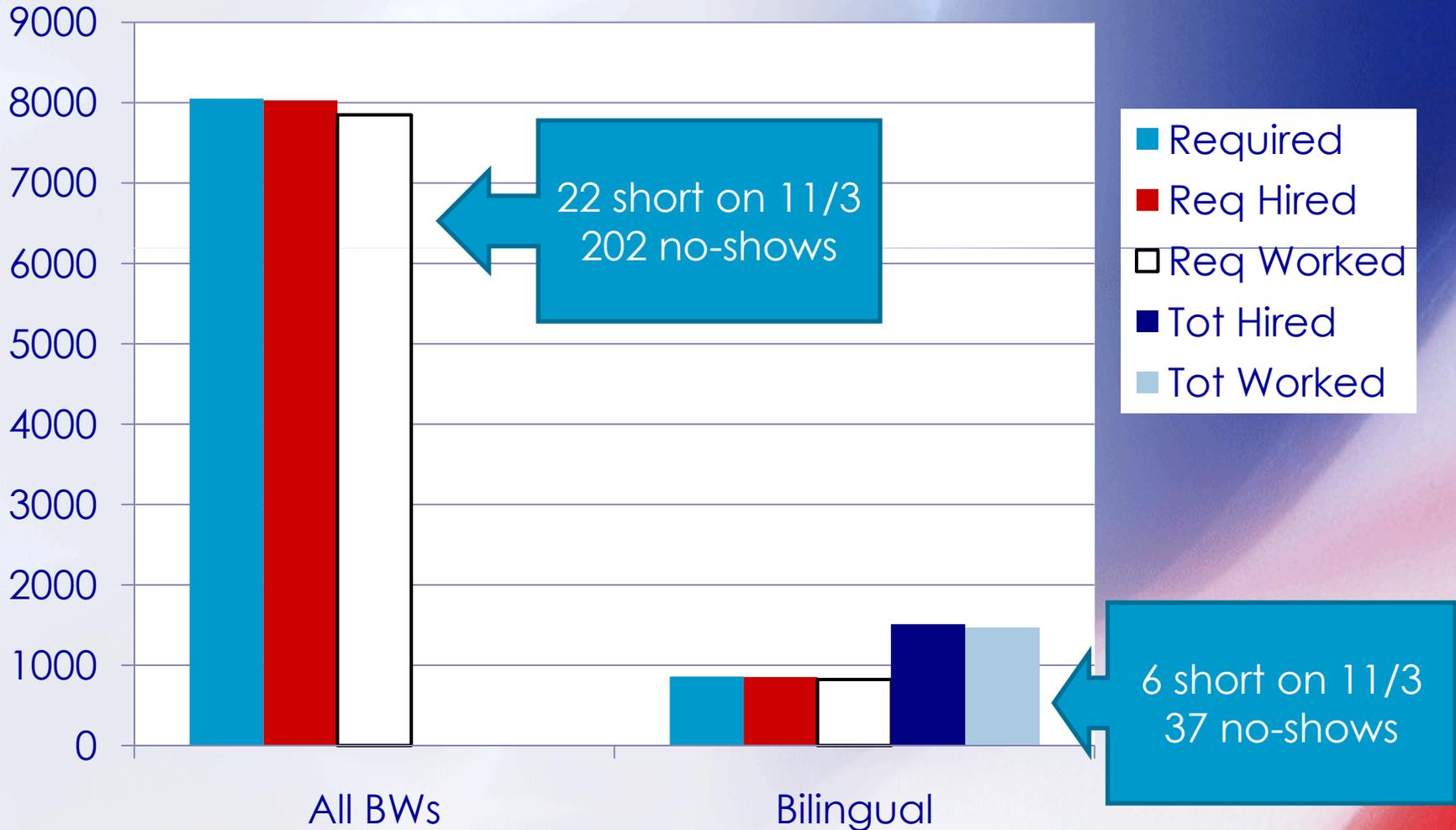
# Training in the news

- Boardworkers had classes up until Saturday November 1<sup>st</sup>.
- Workers could also view training materials online:

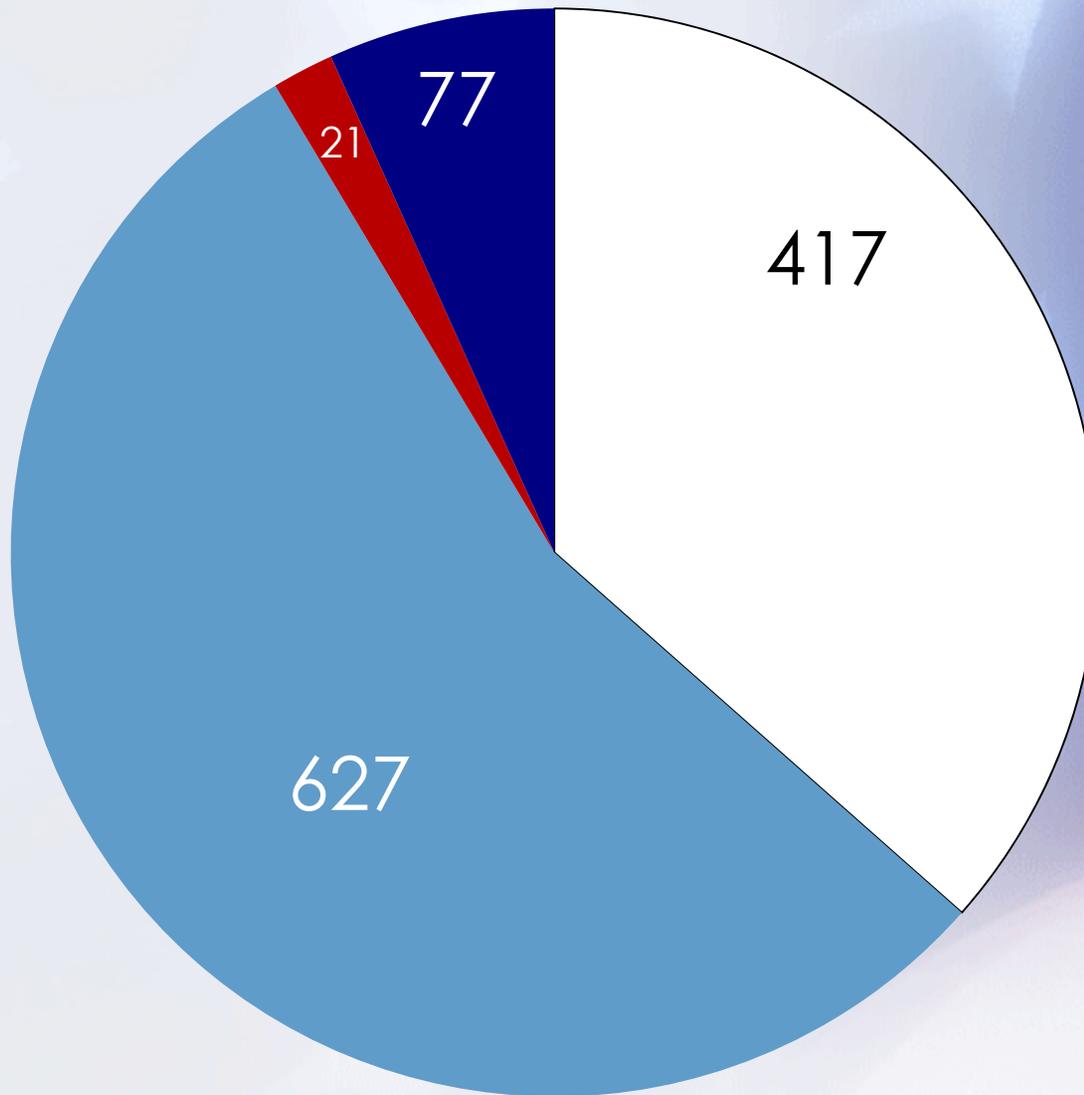


# Boardworker Recruitment & Training

We saw minimal cancellations for this election—everyone wanted to be a part of history.



# Precinct Language Assistance



- Standard
- Req & Staffed
- Req vacant
- Not req staffed

# Final Preparations: Trouble Shooter Class

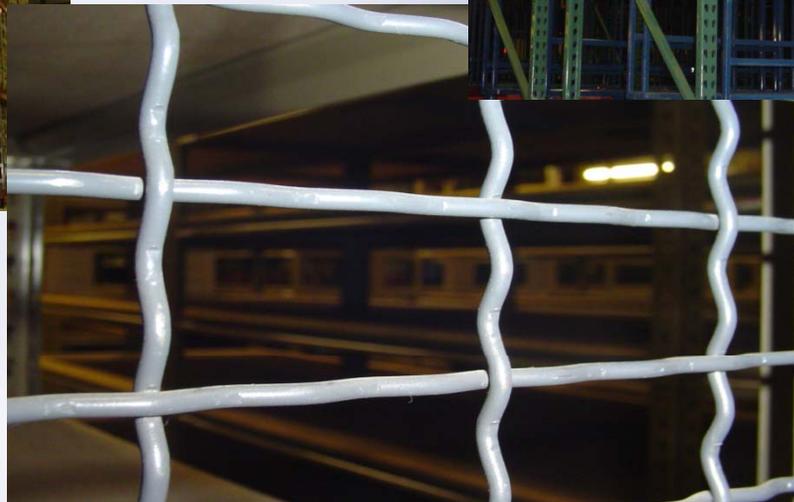


# Final Prep: Inspector Packets

- Picked up at Trouble Shooter class
- Delivered to Inspectors the weekend before the election
- Contain last minute information



An empty warehouse was foreboding  
of what was to come...



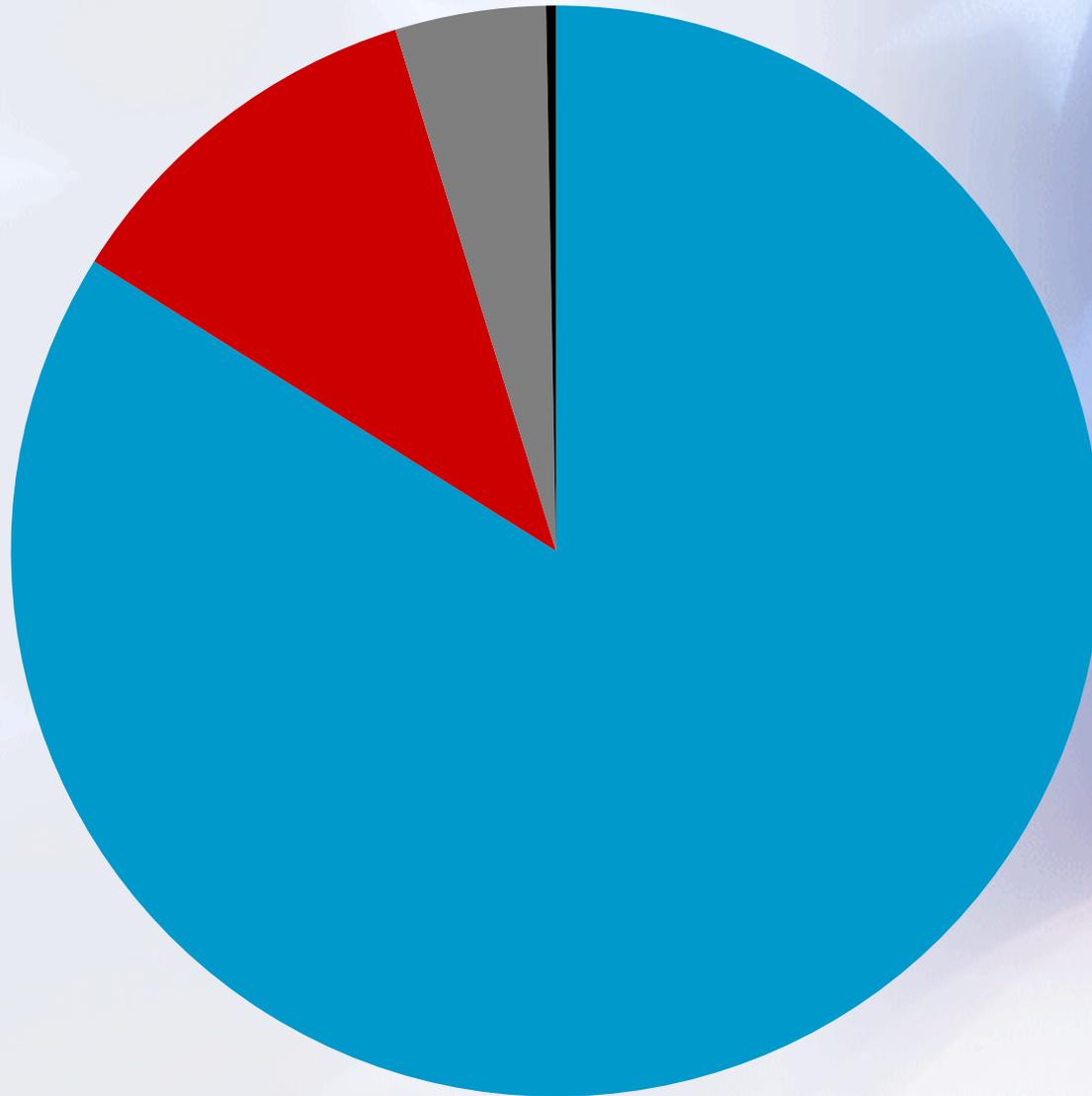


Mandy Marlette  
News Journal  
pnj.com

# Election Day Turnout

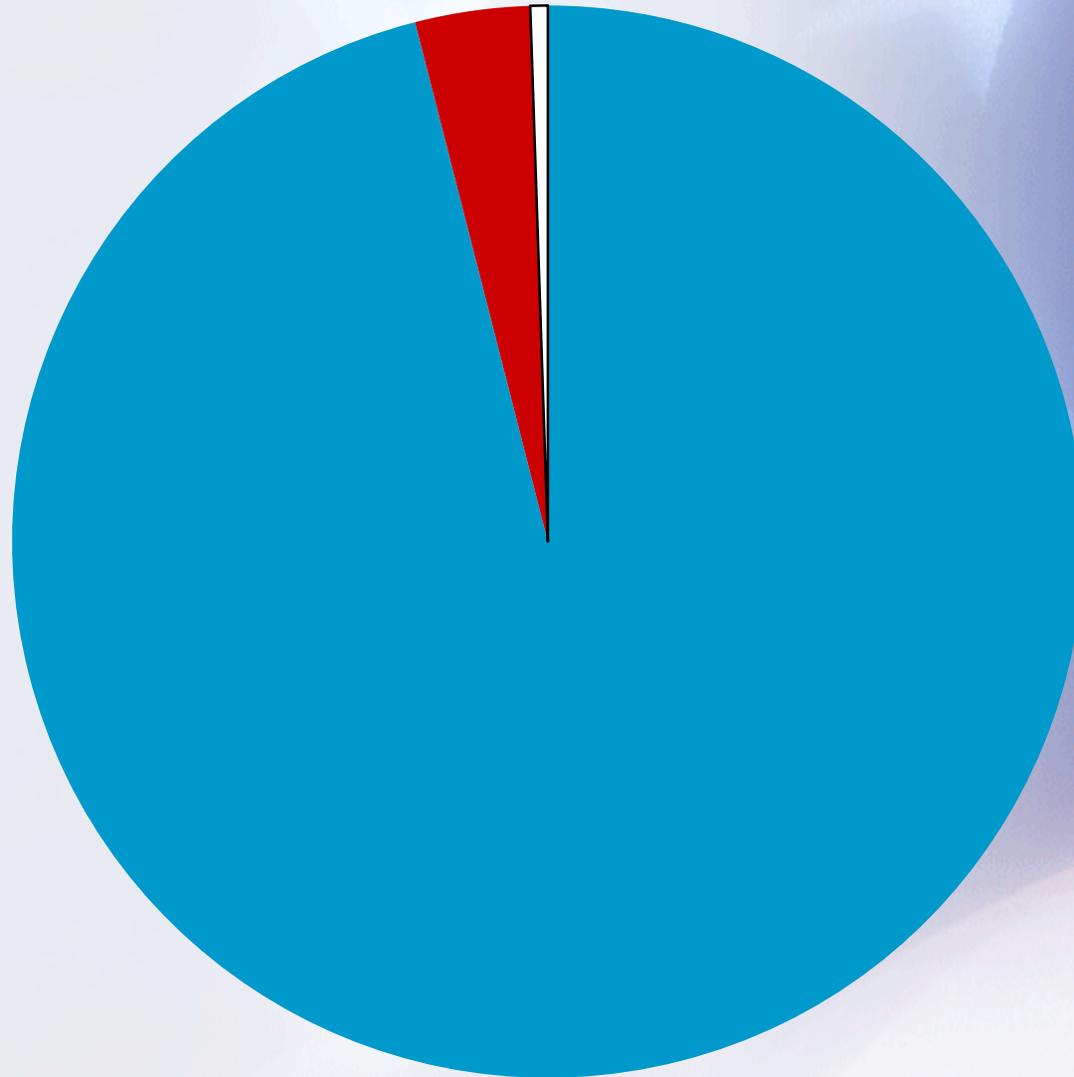


# Polling Place Turnout



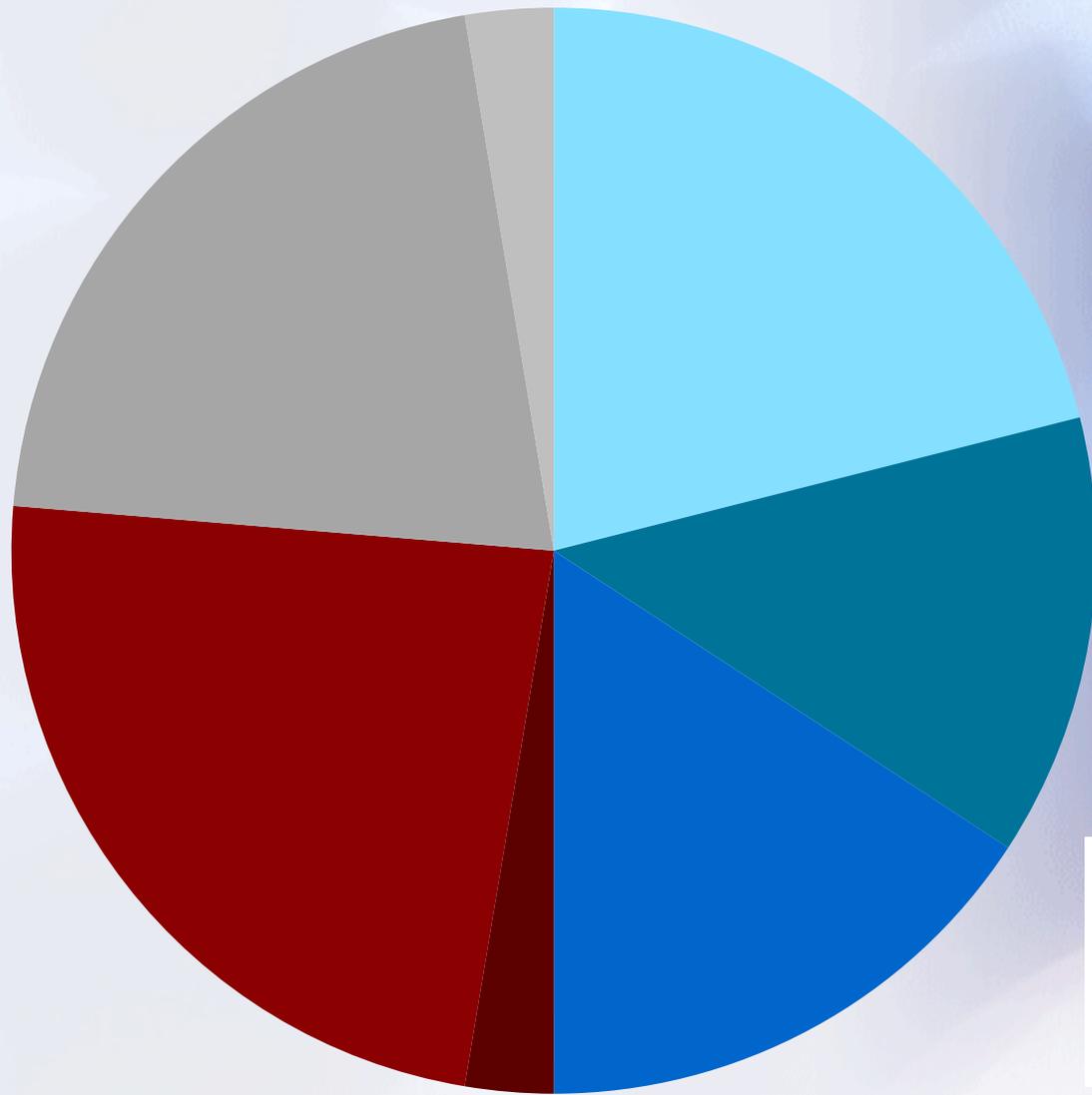
- Polling Place
- Prov Counted
- Prov Not Counted
- Conditional Prov

# Polling Place Changes Since Primary:



- Same
- Changed
- Room Only

# Polling Place Changes Since Primary:



- PP found inside precinct
- Room change only
- Requested by voters
- Security
- Denied
- Former location used by another precinct
- Administrative

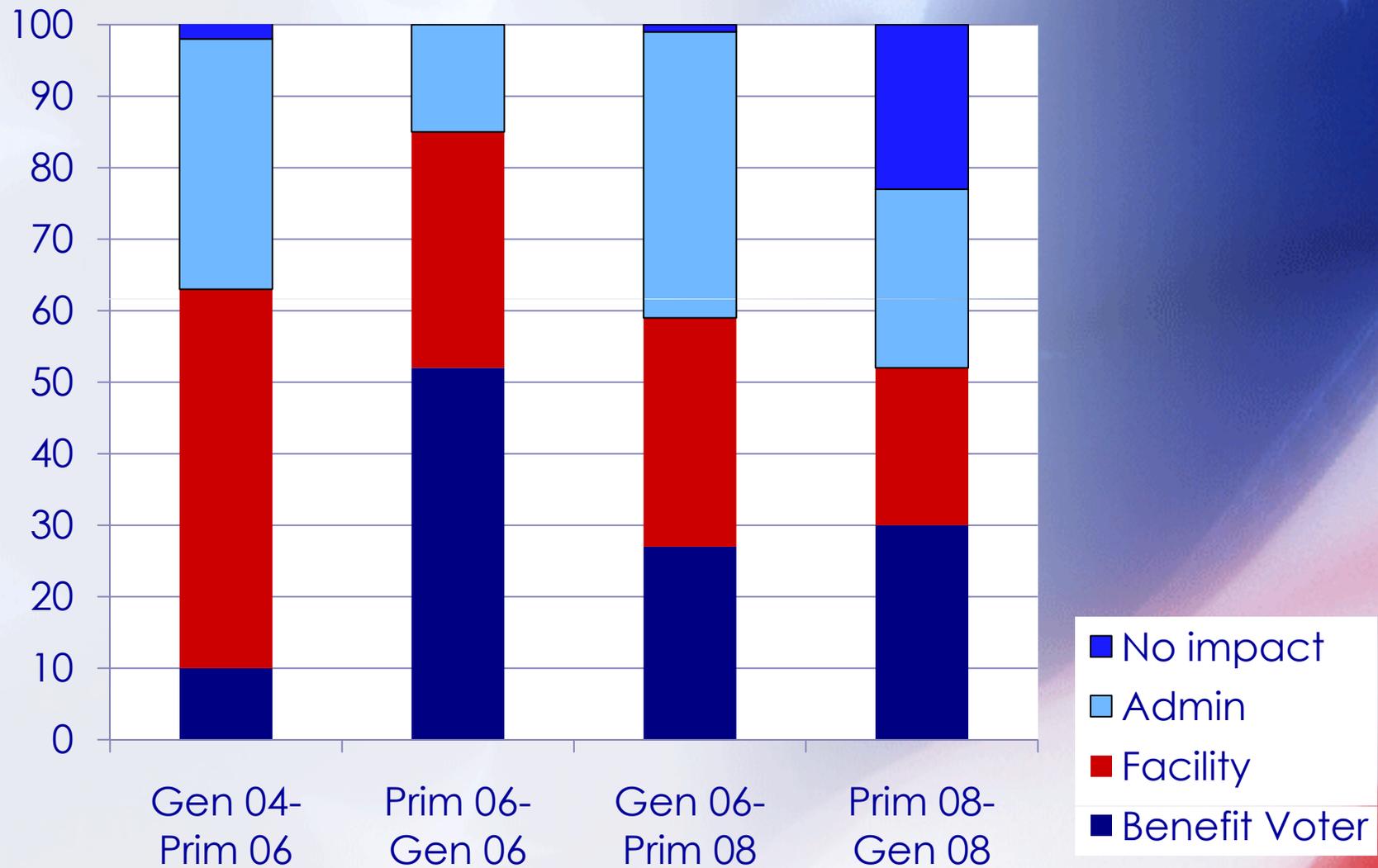
Blue changes benefit the voter.  
Red changes are due to facility.

## Polling Place Changes:



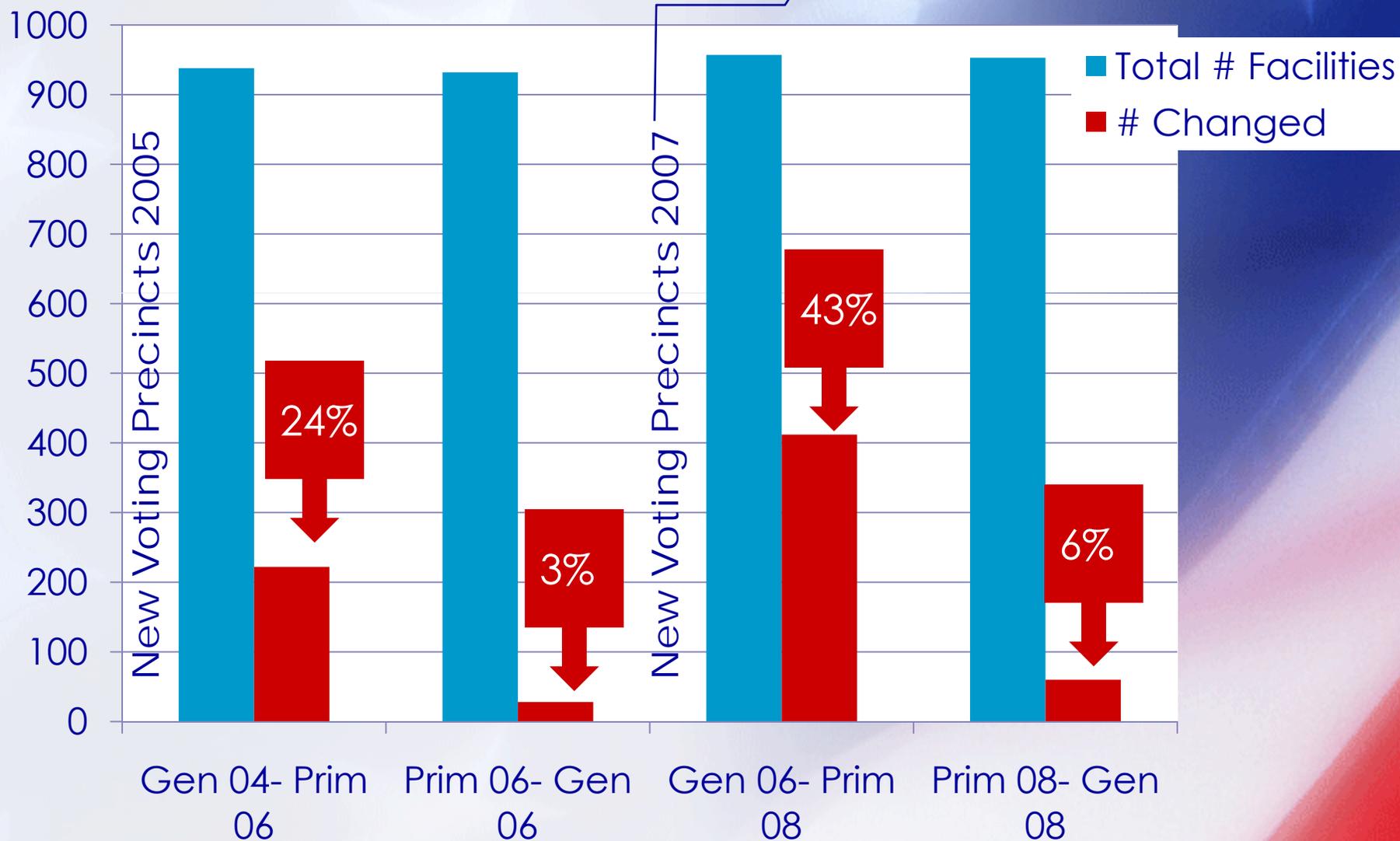
- All changes are submitted for review to the Voting Section of the Civil Rights Division at the Department of Justice to ensure that voters are only being moved when it benefits them or is absolutely necessary.
- **EVERY** change is reviewed and analyzed.

# Polling Place Changes Comparison:



# How many change?

323 precinct lines were impacted



# Polling places will change.

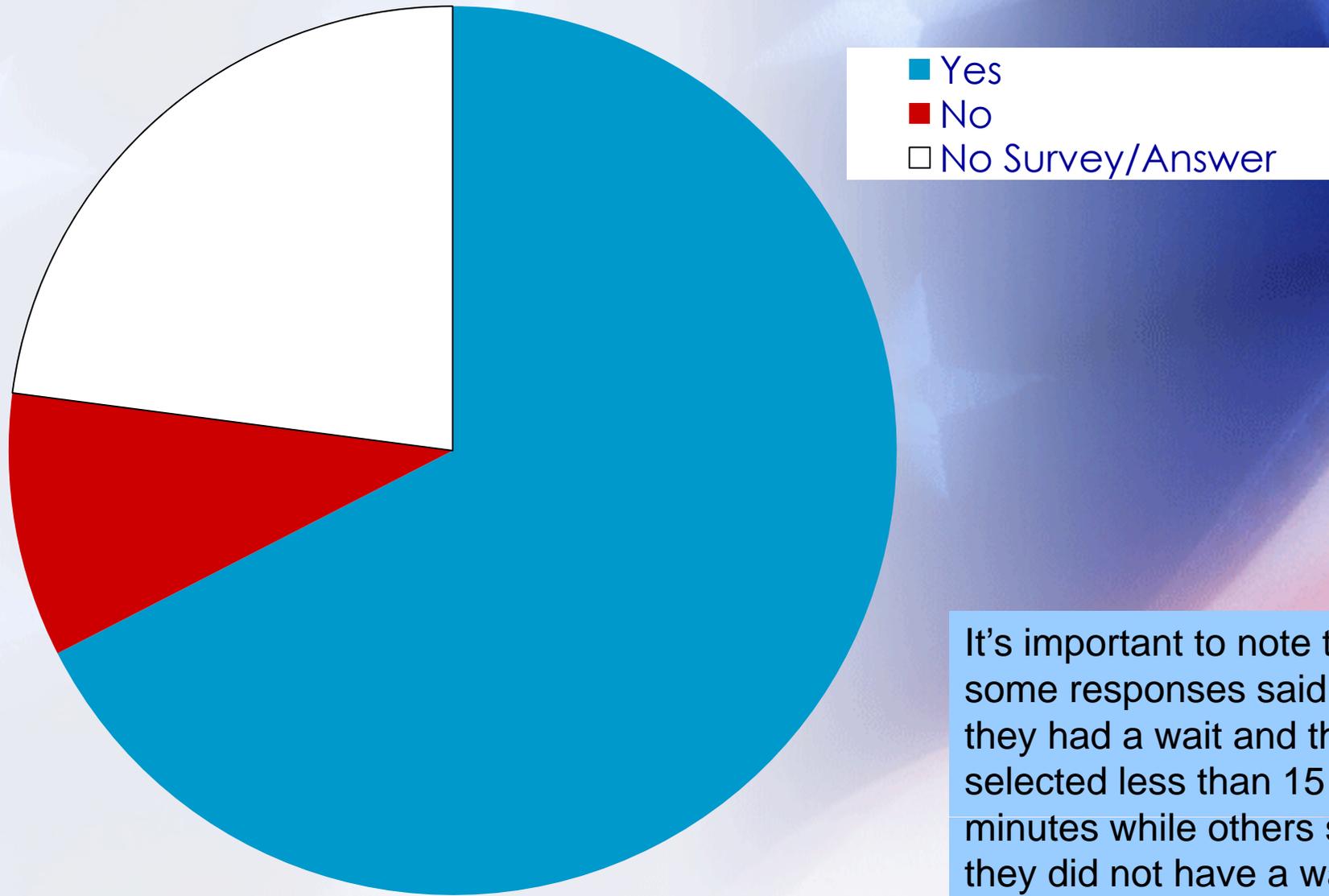
- Voting precinct and district lines change, facilities deny usage, new facilities are built that are more convenient to the voters.
- The different types of elections mandate a polling place for each precinct or consolidation of precincts.
- The best service we can provide to the voters is to foster the behavior of checking where the precinct polling place will be for each election:
  - On the Sample Ballot mailed prior to the election
  - On the website: [www.recorder.maricopa.gov](http://www.recorder.maricopa.gov)
  - By calling the voter information line: 602-506-1511

The background of the slide is a stylized American flag. The top and bottom sections are dark blue with white stars. The middle section is white with a faint, larger-scale star pattern. The bottom right corner features a red and white diagonal stripe.

# Wait Time Survey

Completed by boardworkers at the polls

# Wait Time Survey: Were there wait times?



It's important to note that some responses said that they had a wait and then selected less than 15 minutes while others said they did not have a wait and selected 1 hour.

## Lines?

- There were lines at some locations across the valley but the vast majority of voters waited less than an hour:

43 % less than 15 minutes

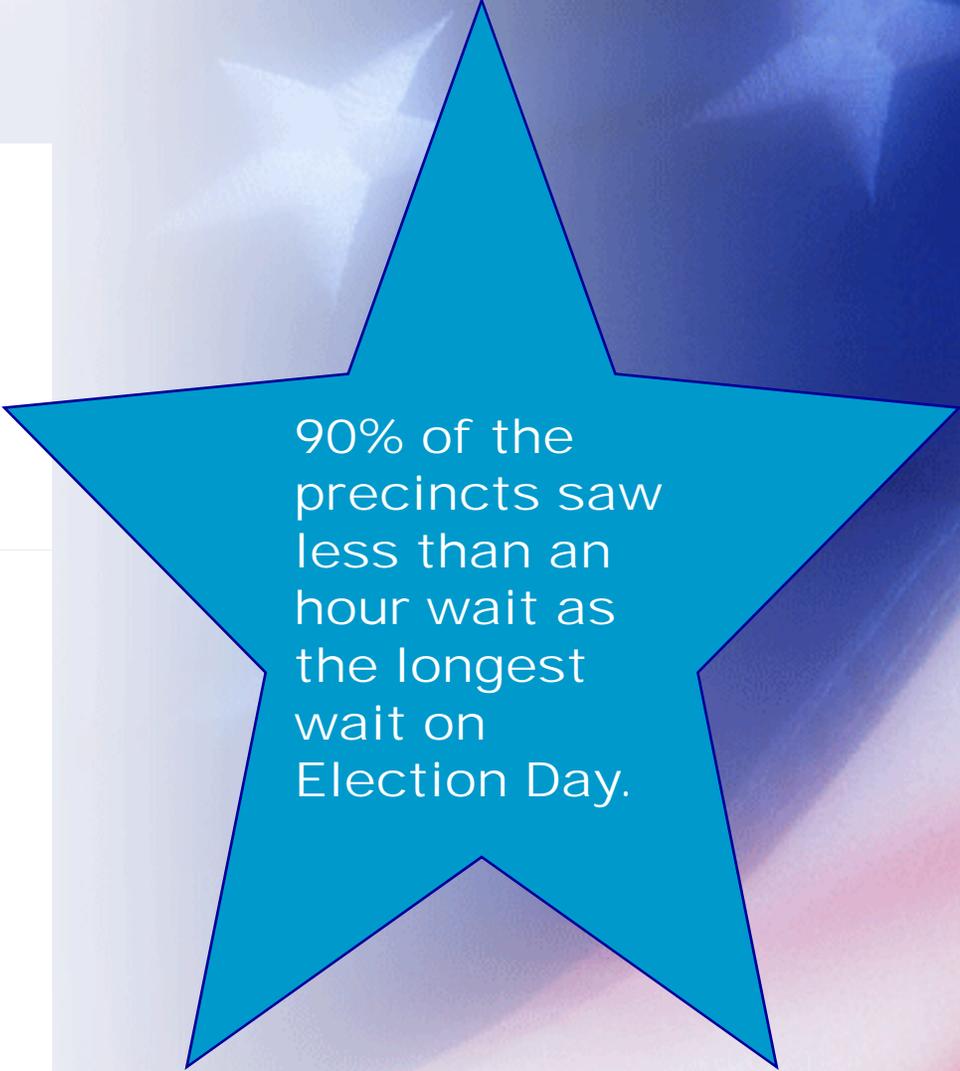
21 % 15-30 minutes

13 % 30-45 minutes

14 % 30 minutes - 1 hour

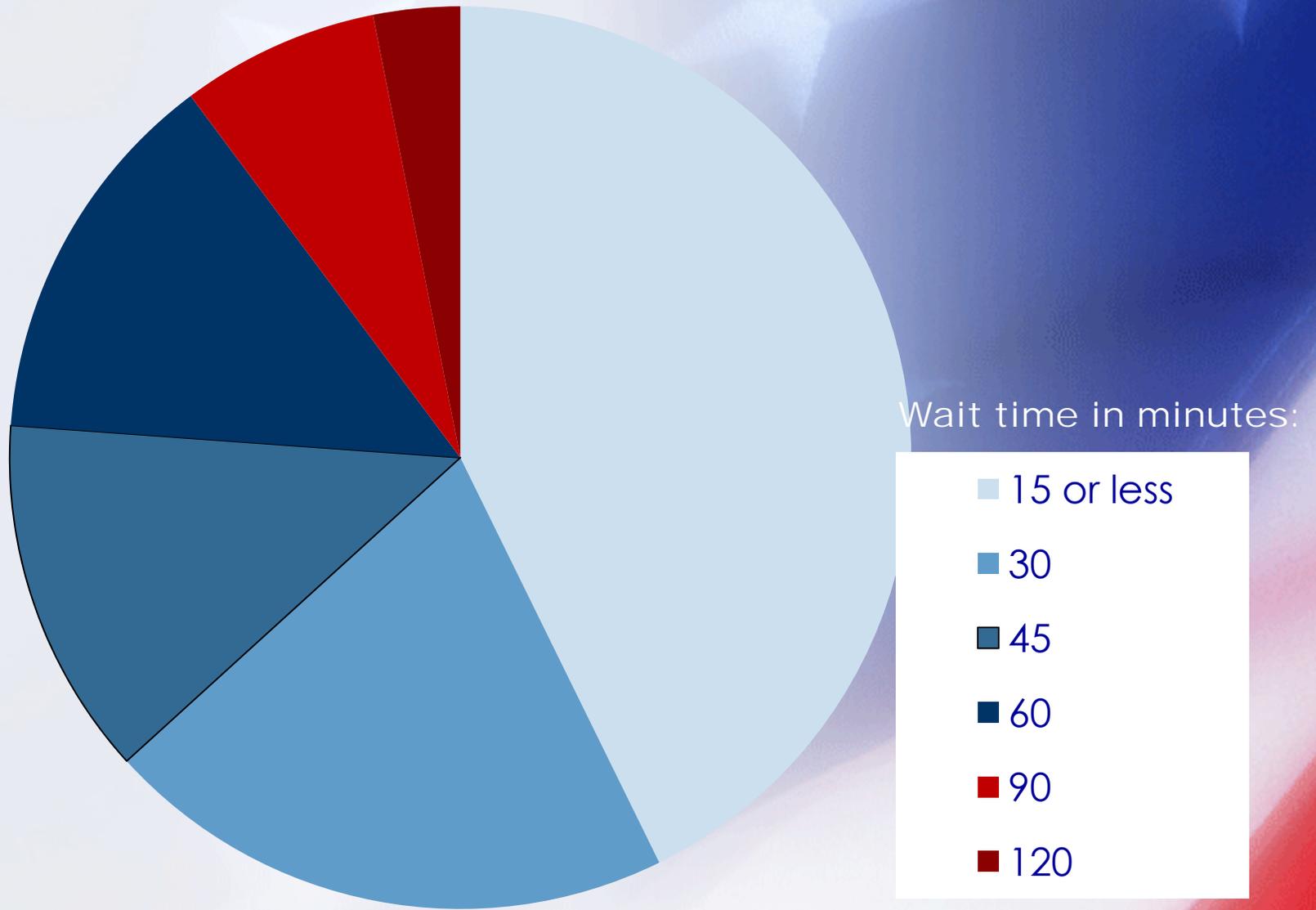
6 % 1-1 ½ hours

3 % more than 1 ½ hours

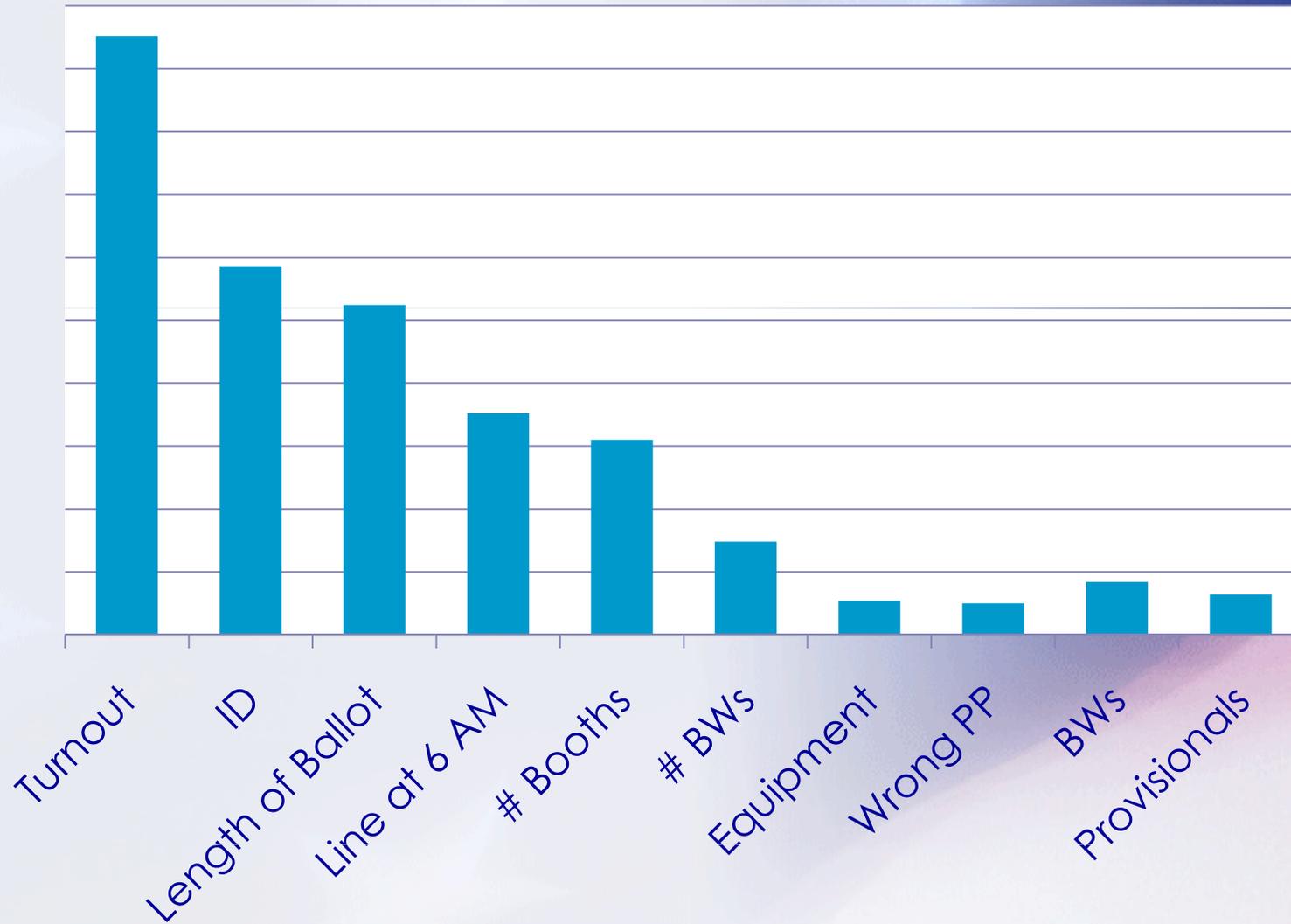


90% of the precincts saw less than an hour wait as the longest wait on Election Day.

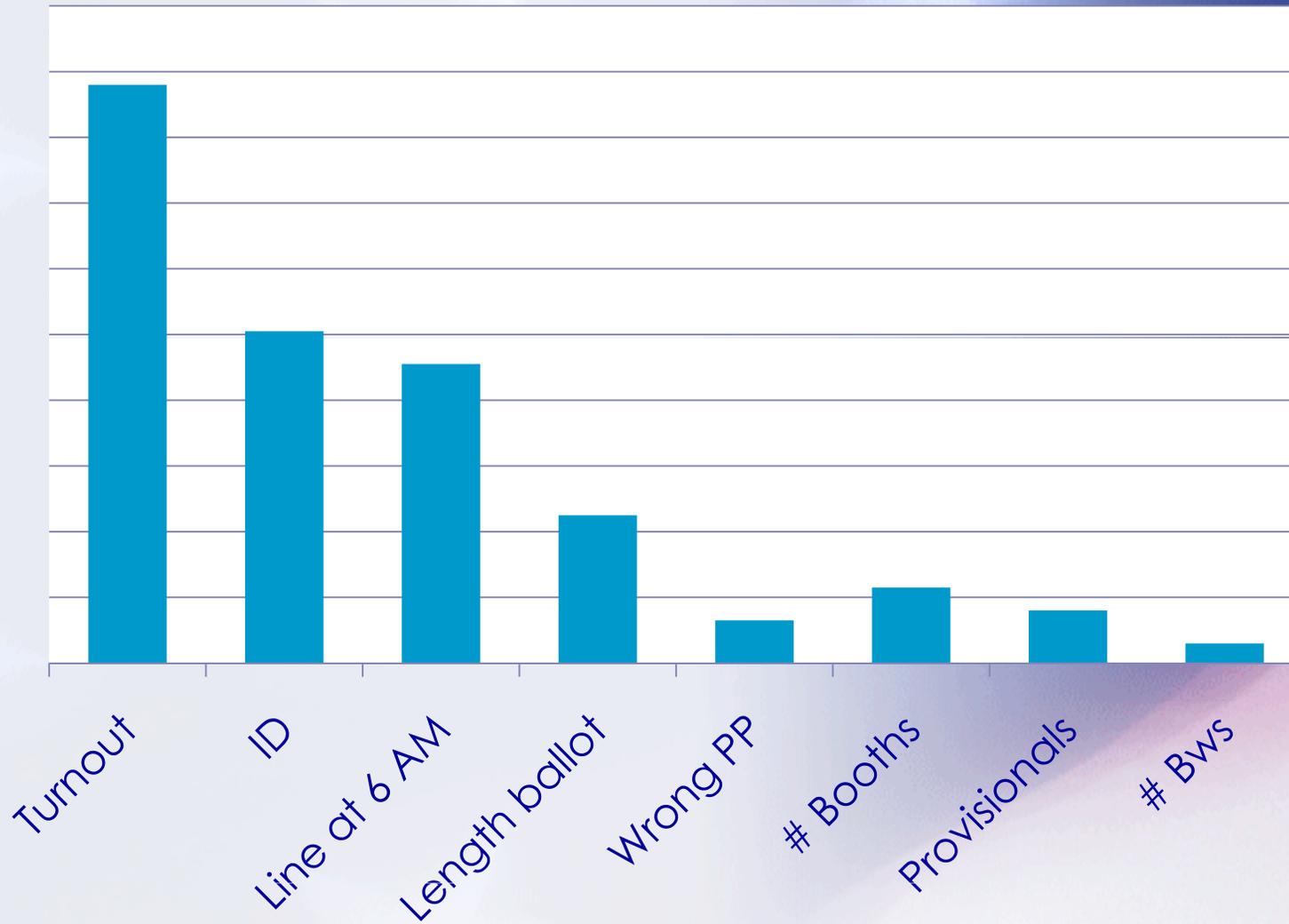
# Wait Time Survey: Longest wait time?



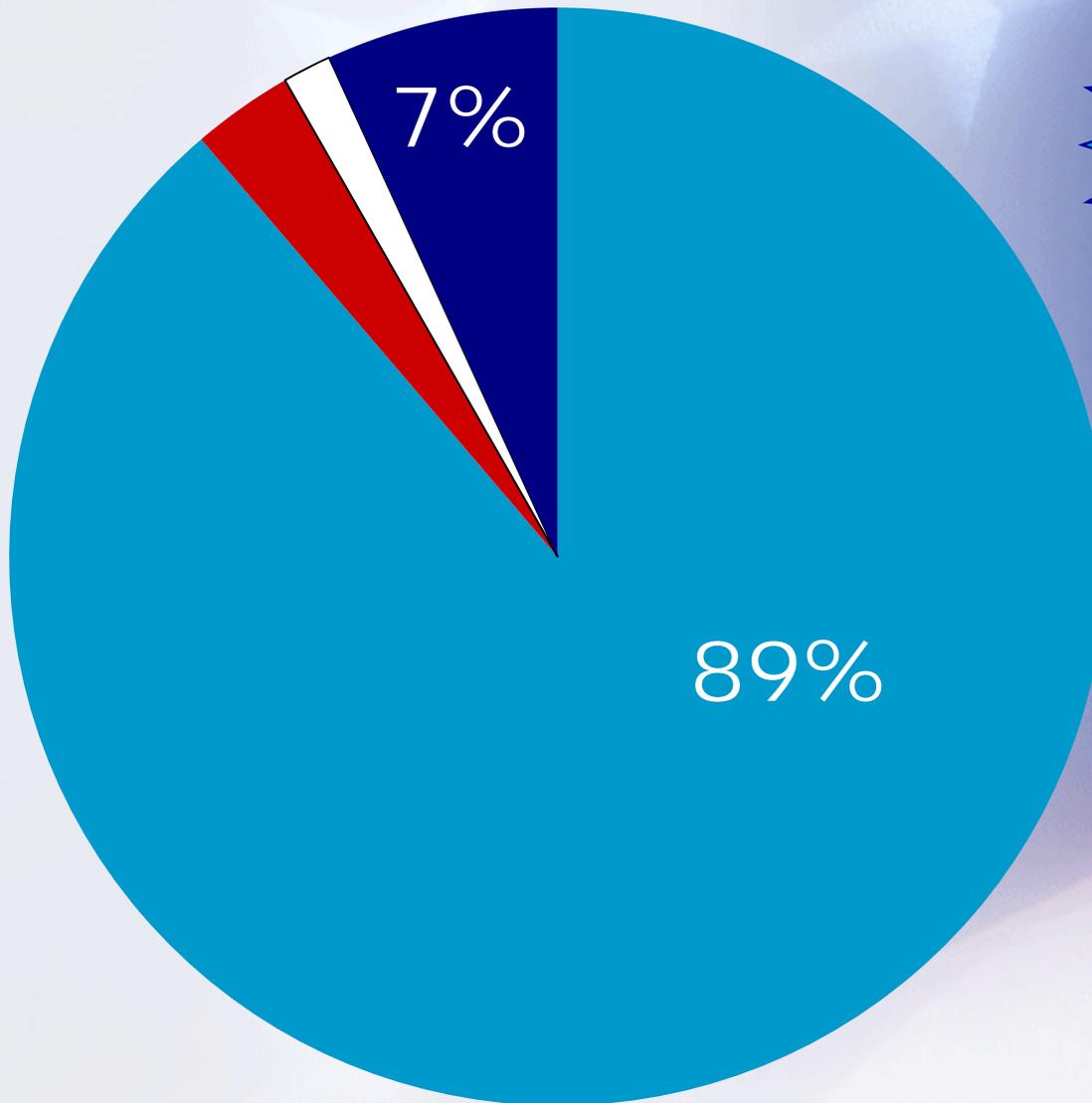
# Wait Time Survey: Reasons for the line?



# What was the largest contributor to the wait?



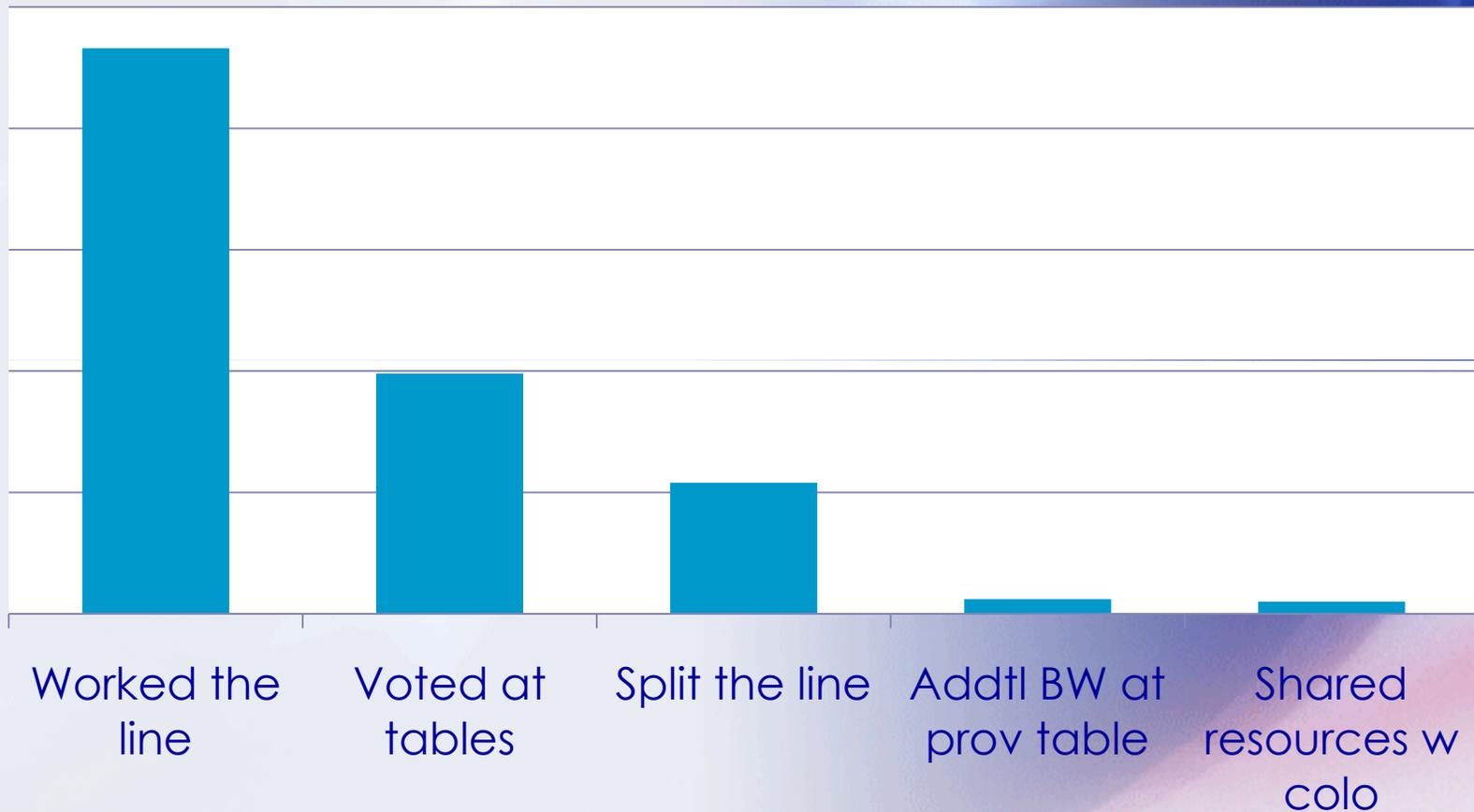
# When was your longest wait?



Many precincts had 100-150 voters in line when the workers got there at 5 AM; an hour before the polls even opened.

- 6am-9am
- 9am-1pm
- 1pm-4pm
- 4pm-7pm

# What did you do to remedy the wait times?



The #1 remedy employed by precincts was to utilize the extra yellow register to work the line and make sure voters were in the correct place, direct voters with early ballots directly inside, and educate the voters on the ID requirements.

# Curbside Voting:

*Ms. Karen Osborne, Elections Director  
111 S. Third Avenue, Suite 102  
Phoenix, AZ 85003*

*Dear Ms. Osborne,*

*As a premium board worker for many years I know that election days can be very trying and difficult, to say the least, especially this past election. My husband, who is a volunteer for Hospice of the Valley received a call from his coordinator several days before the election asking him to take an 80 year old women who uses a walker to vote. Of course my husband said yes, but was concerned after hearing to expect long waits at the polls. Knowing that his patient could not stand for long periods of time, I informed him to ask for "curbside voting". I gave him the "curbside voting" page out of my training manual and gave him the number to call in case he ran into any difficulty.*

*His patient, who lives in Chandler, voted at the Kyrene de la Mirada school. Upon arriving at the school at approximately 10:00 a.m., he went inside and identified himself. Immediately, the Marshall (a woman) and a man (did not get his title) came out to the car and assisted his patient. Both the patient and my husband were thrilled with this process.*

*In a day when people are very quick to complain and write negative letters, I would like for you to personally commend the members of this board for doing an outstanding job in carrying out their duties. They made this a memorable day for an 80 year old lady who probably will not have a chance to vote again in another presidential election.*

*Sincerely,*

# Hotlines



The hotlines took more than 1200 calls.  
(In the Primary we had more than 1300.)

# Reporting System

- The reporting system allowed for quick notification to radio dispatch and management when issues arose.

Total reports for election 1098 by category	Total
Administration	2
Boardworker	362
Cell Phones	8
Early Voting	135
Edge II	124
GIS	7
Insight	127
Language Assistance	0
Media	5
MPS/REC	9
Observers	29
Payroll	2
Polling Place	86
Procedures	351
Risk Management	4
Star Center	6
Supplies	158
Troubleshooter	38
Voter Registration	17
Other	38
<b>Total reports for election 1098</b>	<b>1508</b>
<b>Total number of precincts with reports</b>	<b>735</b>

# Receiving Sites

- Polling place supplies are delivered by boardworkers to centralized receiving sites
- For the General 2008 we had 22



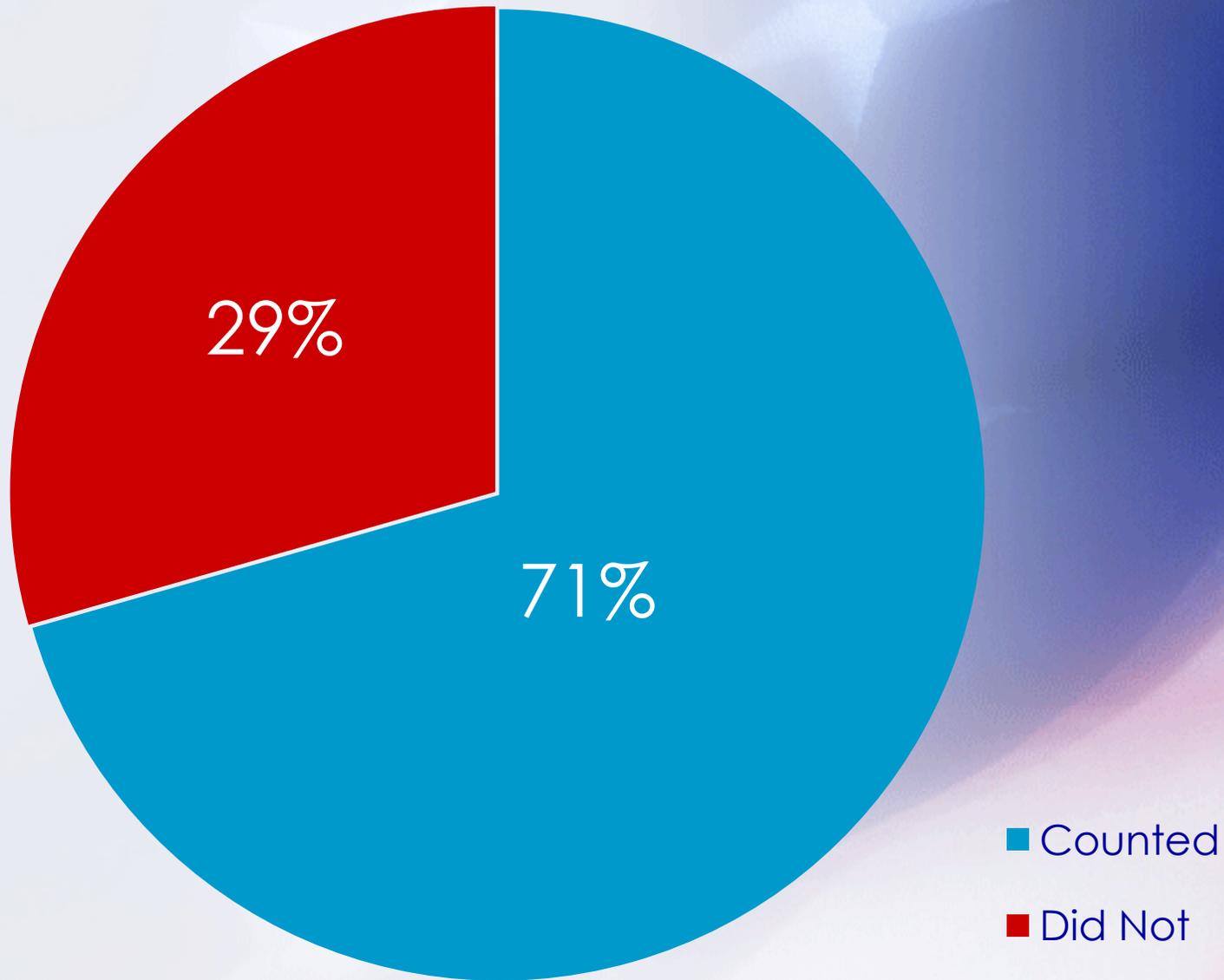
To get an idea of what more than 100,000 provisionals look like:



# Some of our citizen central boardworkers:

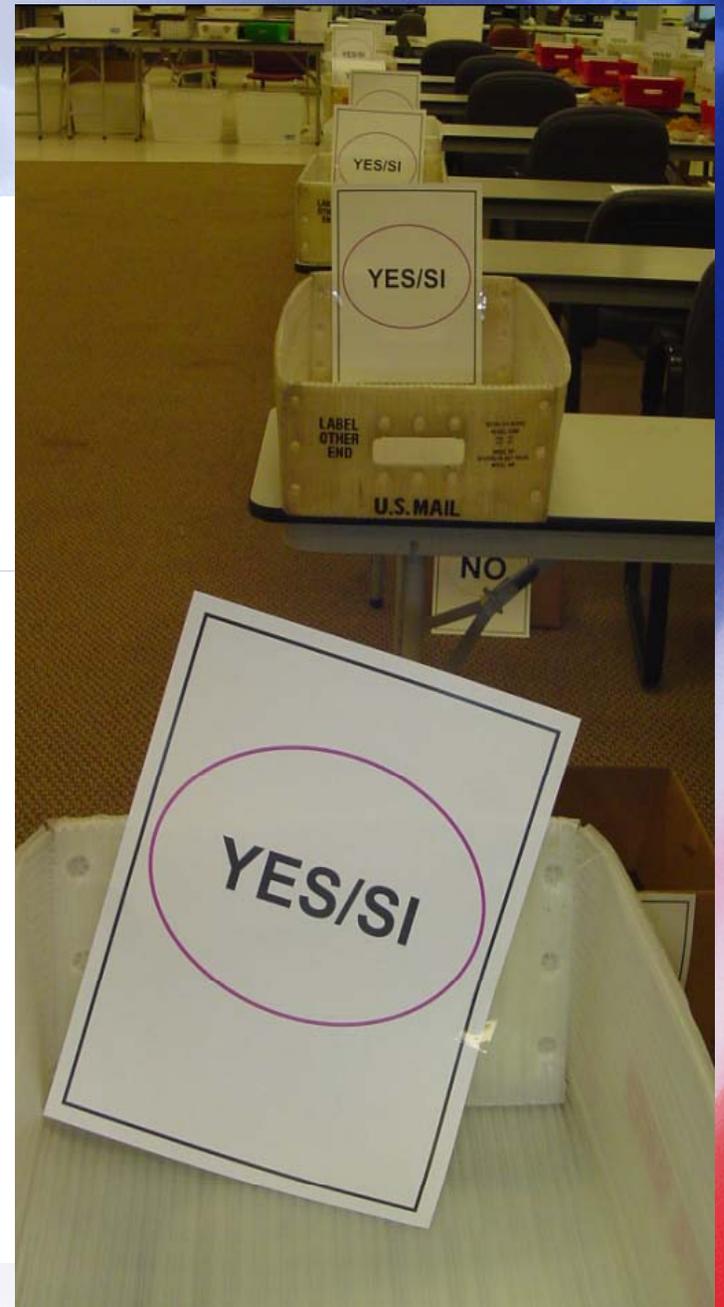


Total Provisionals Cast: **101,514**



## Provisionals: **YES**

- **25,176** EV req but not ret
- **21,937** New resident
- **16,790** ID address mismatch
- **4,371** Not printed on roster
- **1,260** ID provided at polls
- **1,011** Name change
- **819** Protected address
- **191** Office error
- **100** ID provided post election

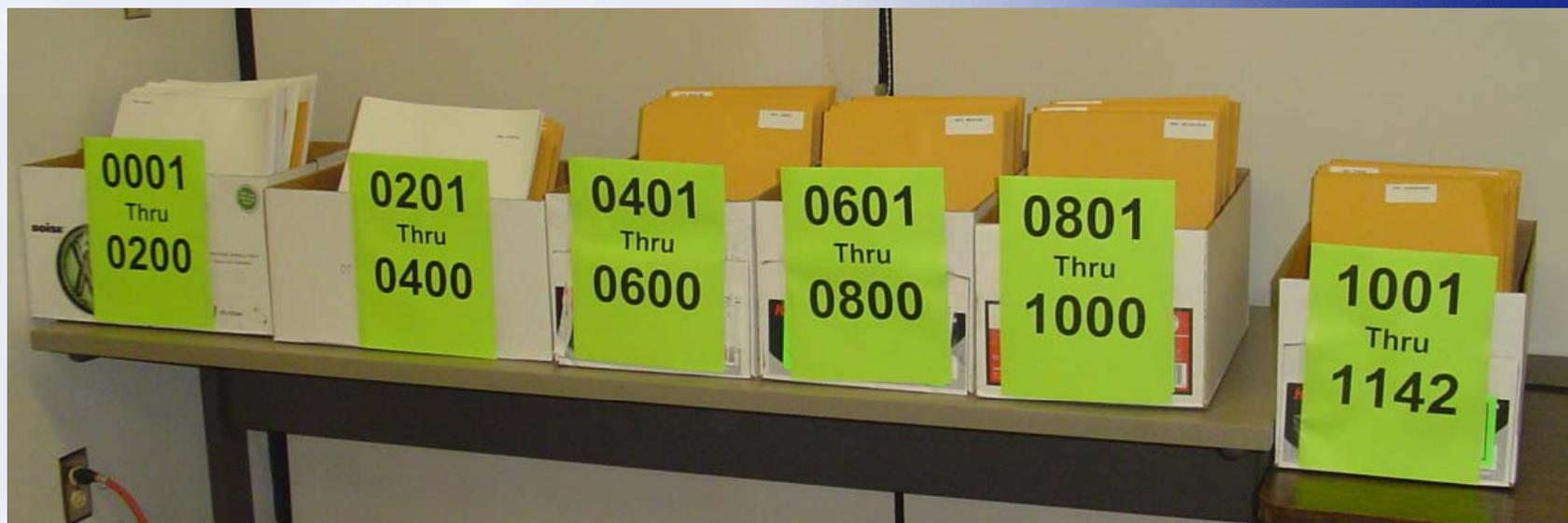


## Provisionals: **No**

- **9,159** Wrong polling place
- **8,818** Not registered to vote
- **7,077** Not eligible this election
- **1,864** Incomplete information
- **1,811** Insufficient ID
- **494** EV returned and counted
- **329** Signature mismatch
- **322** No ballot in envelope



**This:**



Became this:



The background of the slide is a stylized American flag. The top and bottom sections are dark blue with white stars. The middle section is white with a faint, larger-scale star pattern. The bottom right corner features a red and white striped pattern.

# New Residents

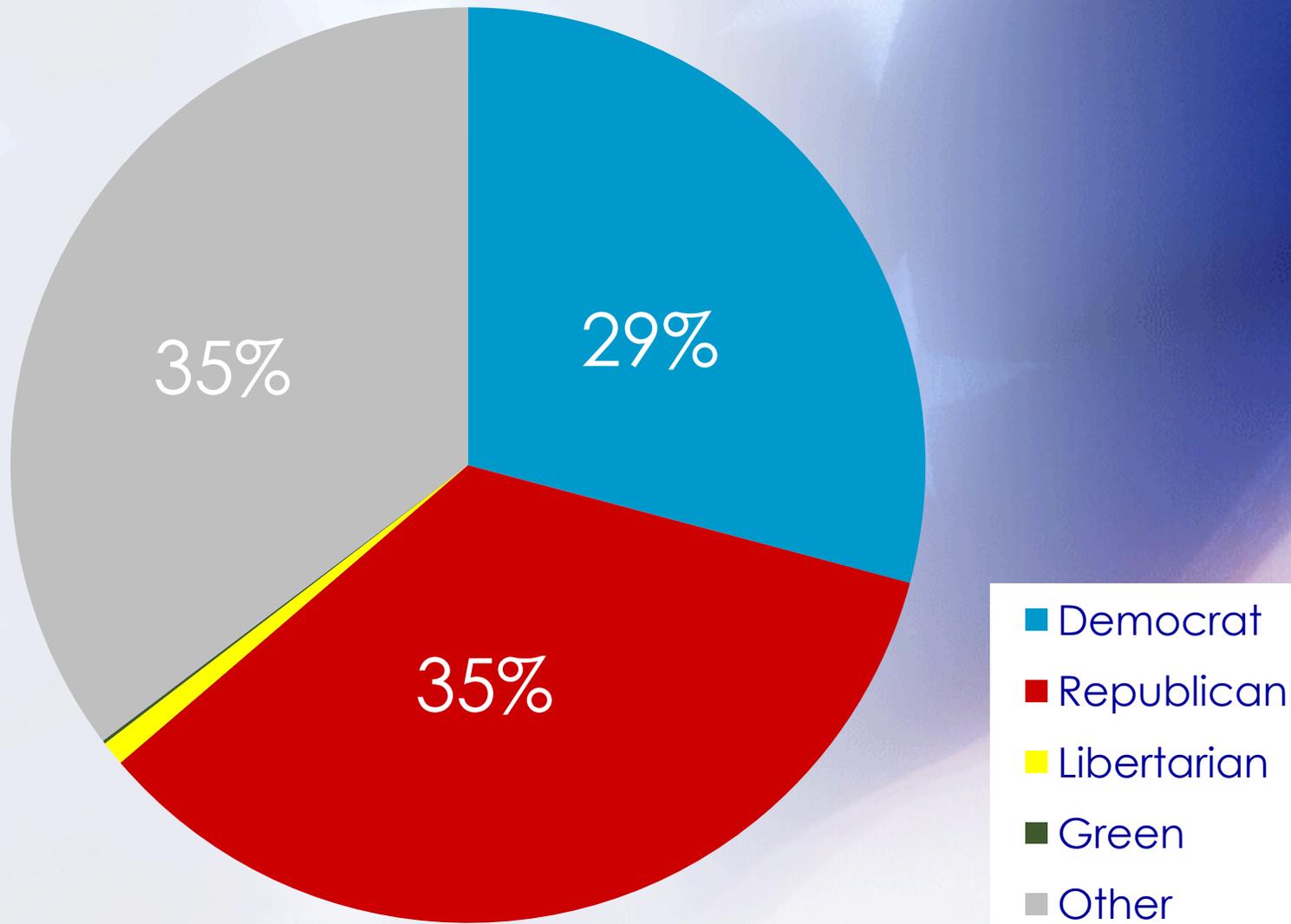
Provisional Ballot Analysis

# New Residents:

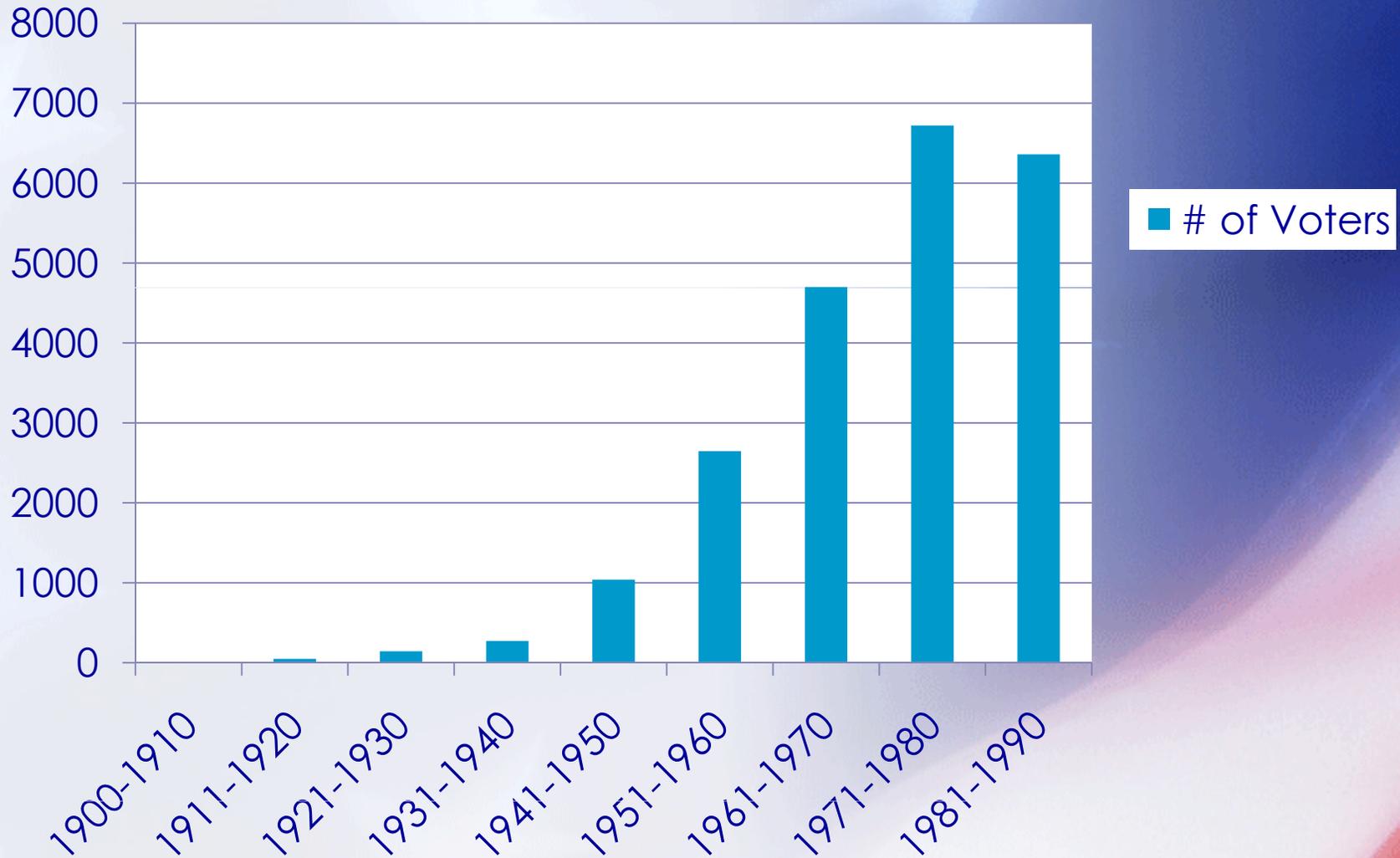
- Voters who moved and did not update their registration.
- Voters go to their new polling place, vote a provisional ballot, the provisional ballot form is utilized as a registration affidavit to update their registration and their ballot is counted.



# New Residents Party Breakdown



# New Residents by Decade of Birth:



The background of the slide is a stylized American flag. The top half is a solid blue field with white stars. The bottom half is a white field with red stripes. The stars and stripes are slightly blurred and have a soft glow.

# Registration Not Received in Time to be Printed

Provisional Analysis

# How can that be?

- Timeline backtrack:
  - It takes 30 trucks 8 days to deliver polling place supplies
  - It takes 5 days to prepare the routes to go on the trucks
  - It takes 15-30 days to prepare the supplies
  - It takes 15 days to print and bind the Signature Rosters and Registers for 1.7 million voters.
  - That puts you 6-8 weeks out from the election.
  - Voters who wait to update registrations 4 weeks out will only be on the Add-ons & not in the book.

# Many voted the provisional ballot and then updated their registration:

is true, that I am a RESIDENT of  
 been adjudicated INCOMPETENT  
 ted representation of the completed  
 na web form 20081104101652  
 11/4/2008 10:16:52 AM  
 DATE  
 who assisted you must sign here.  
 DATE

information is true, that I am a RESIDENT of  
 have NOT been adjudicated INCOMPETENT  
 This is a printed representation of the completed  
 ServiceArizona web form 20081104064744  
 11/4/2008 6:47:44 AM  
 DATE  
 The person who assisted you must sign here.  
 DATE

information is true, that I am a RESIDENT of  
 have NOT been adjudicated INCOMPETENT  
 This is a printed representation of the completed  
 ServiceArizona web form 20081104135958  
 11/4/2008 1:59:58 PM  
 DATE  
 The person who assisted you must sign here.  
 DATE

ENTRDATE	AFFSEQ	CHGCOMMS
11/5/2008	201236256	MOD RES
11/5/2008	901244791	RESTORATION
12/1/2006	901244791	REG VERIFICATION
12/16/2005	200315089	MOD RES
12/16/2005	901244791	RESTORATION

BALLOT INFORMATION

Status:  Proof:

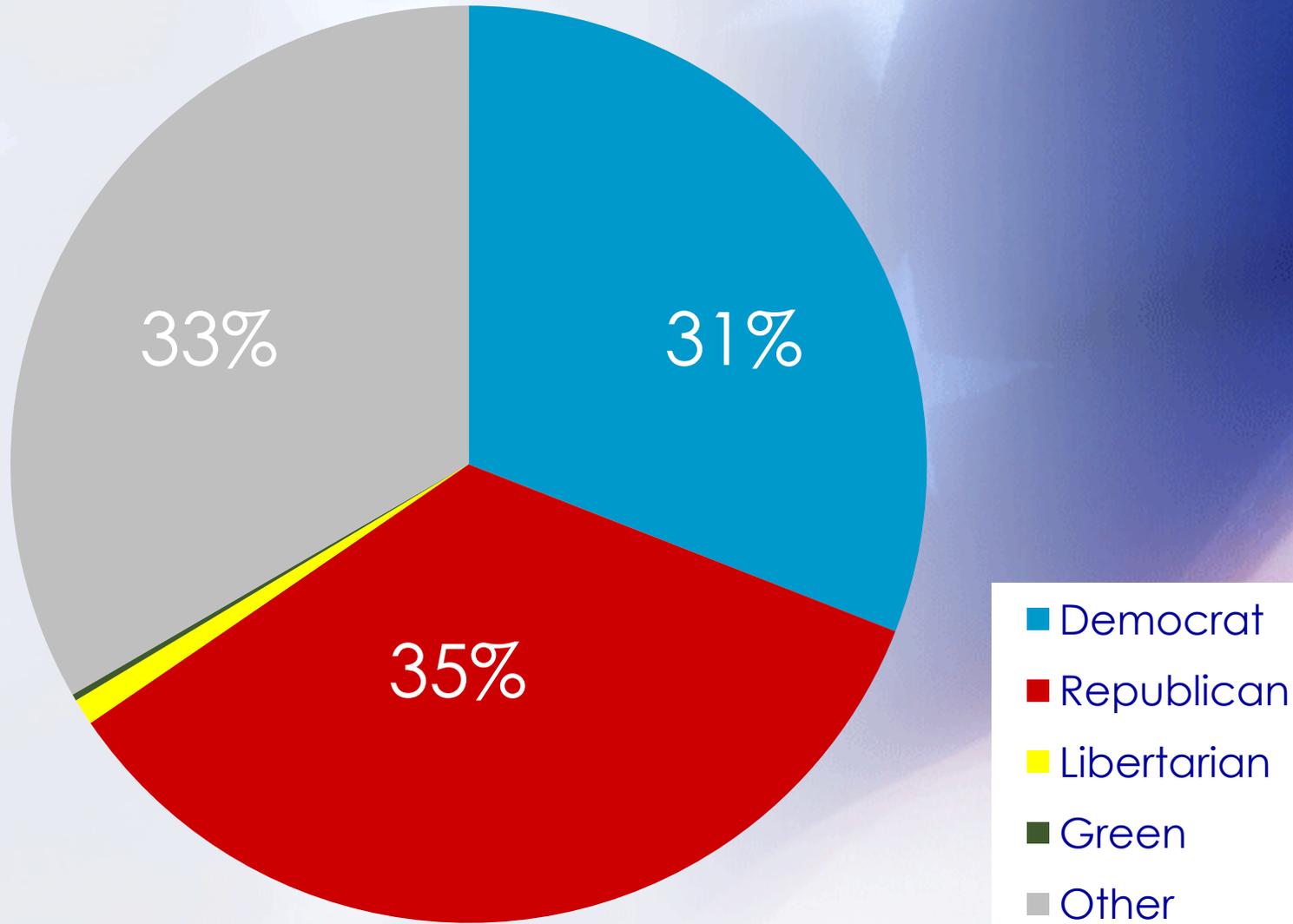
Reason:

- A1 - NEW RESIDENT BALLOT
- A2 - EARLY BALLOT REQUESTED AND NOT RETURNED
- A3 - OFFICE ERROR OCCURRED
- A4 - HARASSMENT CODED VOTER
- A5 - REGISTRATION RECEIVED TOO LATE TO BE PRINTED ON SIGNATURE ROSTER
- A6 - NAME CHANGE
- A7 - ID ADDRESS DOESN'T MATCH SIGNATURE ROSTER
- A8 - SUFFICIENT IDENTIFICATION PROVIDED AT POLLS
- A9 - SUFFICIENT IDENTIFICATION PROVIDED AFTER ELECTION DAY

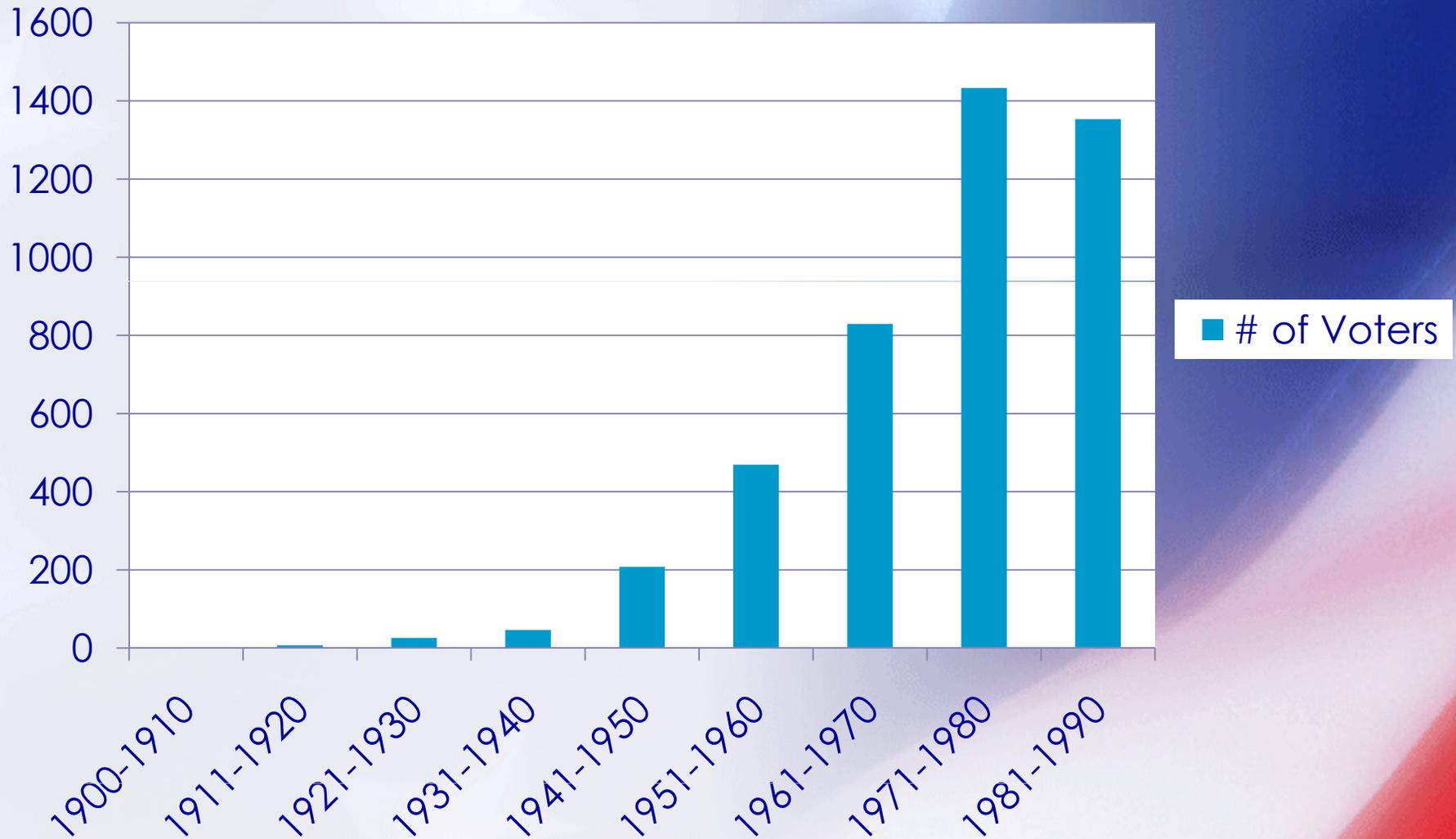
VOTERID	ENTRDATE	AFFSEQ	CHGCOMMS	CHGDATE
2645456	11/6/2008	201241208	MOD RES	11/4/2008

Basically, the voter did all the typing of their registration update for us and the provisional form did not have to serve as a registration affidavit

# Received Too Late for Printing: Party Breakdown



# Received Too Late for Printing: By Decade of Birth

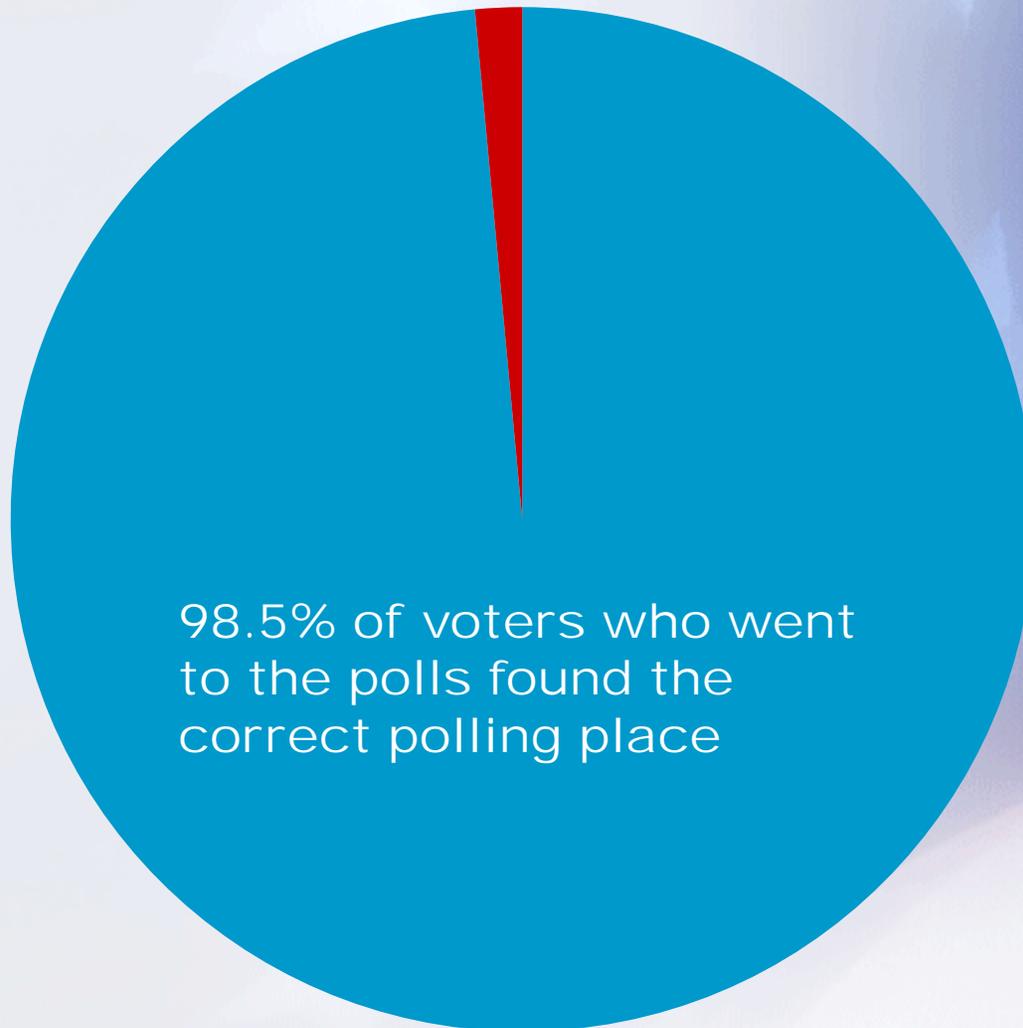


The background of the slide is a stylized American flag. The top and bottom sections are dark blue with white stars. The middle section is white with a faint, larger-scale star pattern. The bottom right corner features a red and white striped pattern.

# Wrong Polling Place

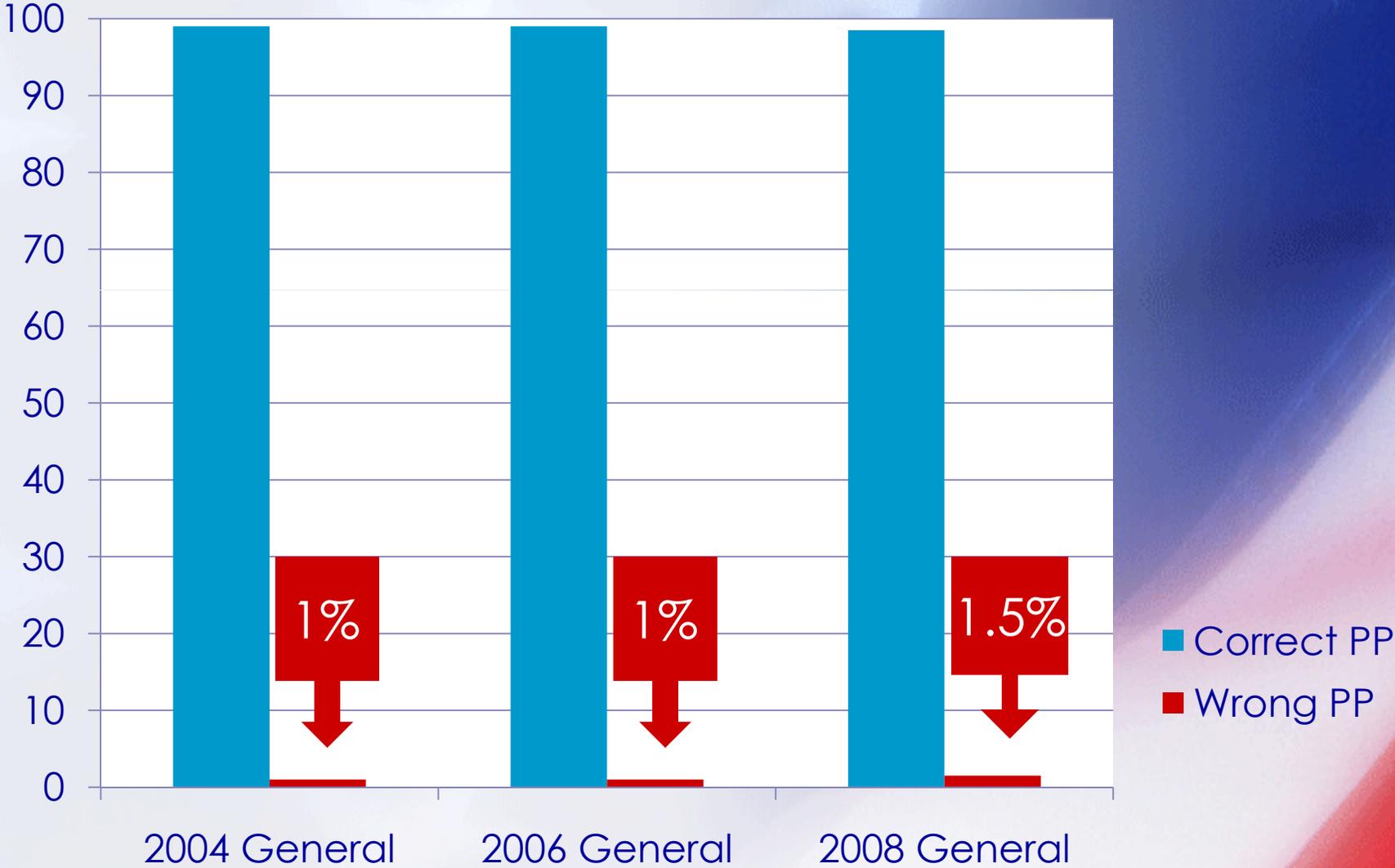
Provisional Analysis

# Voters who went to the correct PP vs. Voters who went to the wrong PP:

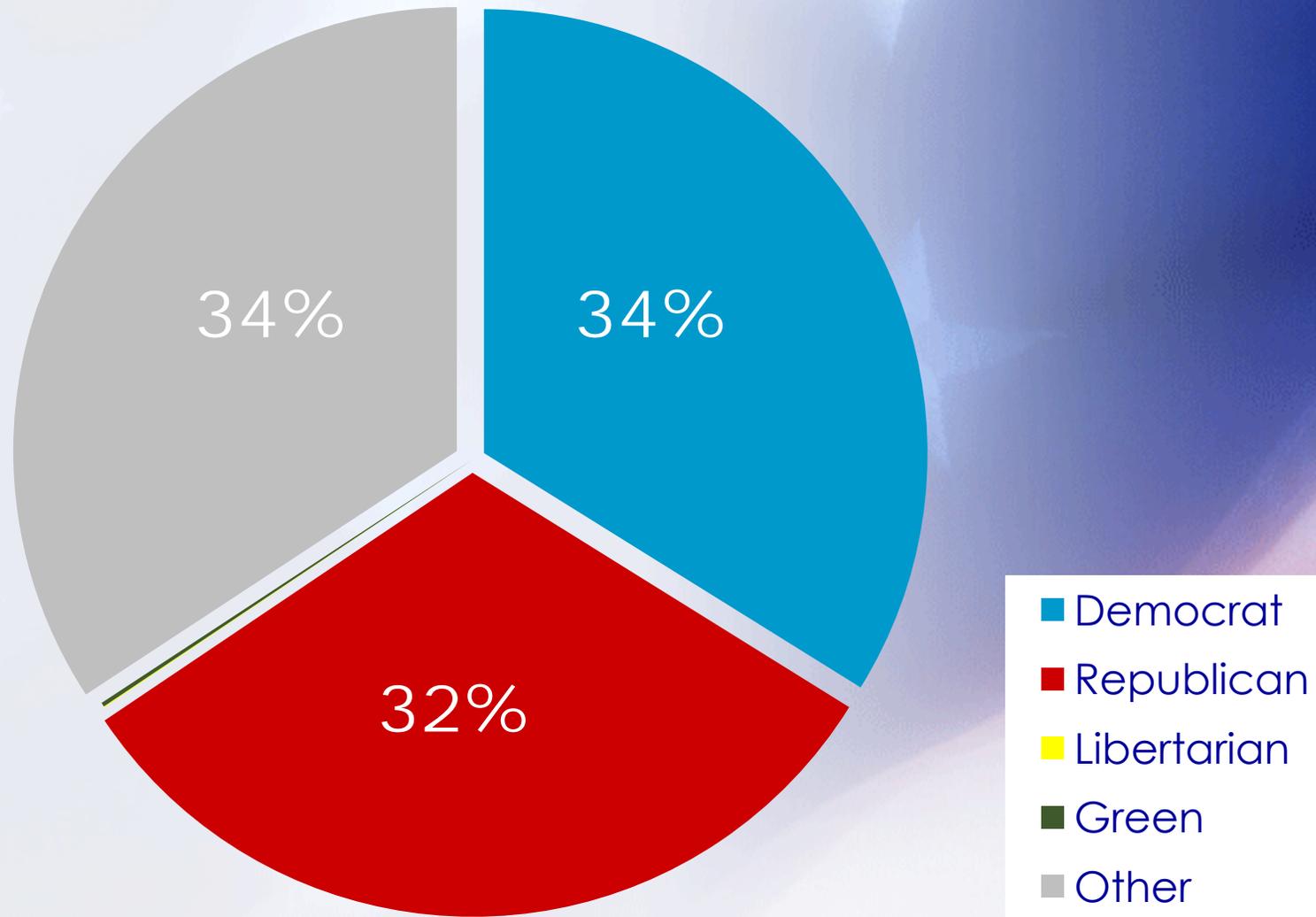


■ Correct  
■ Wrong

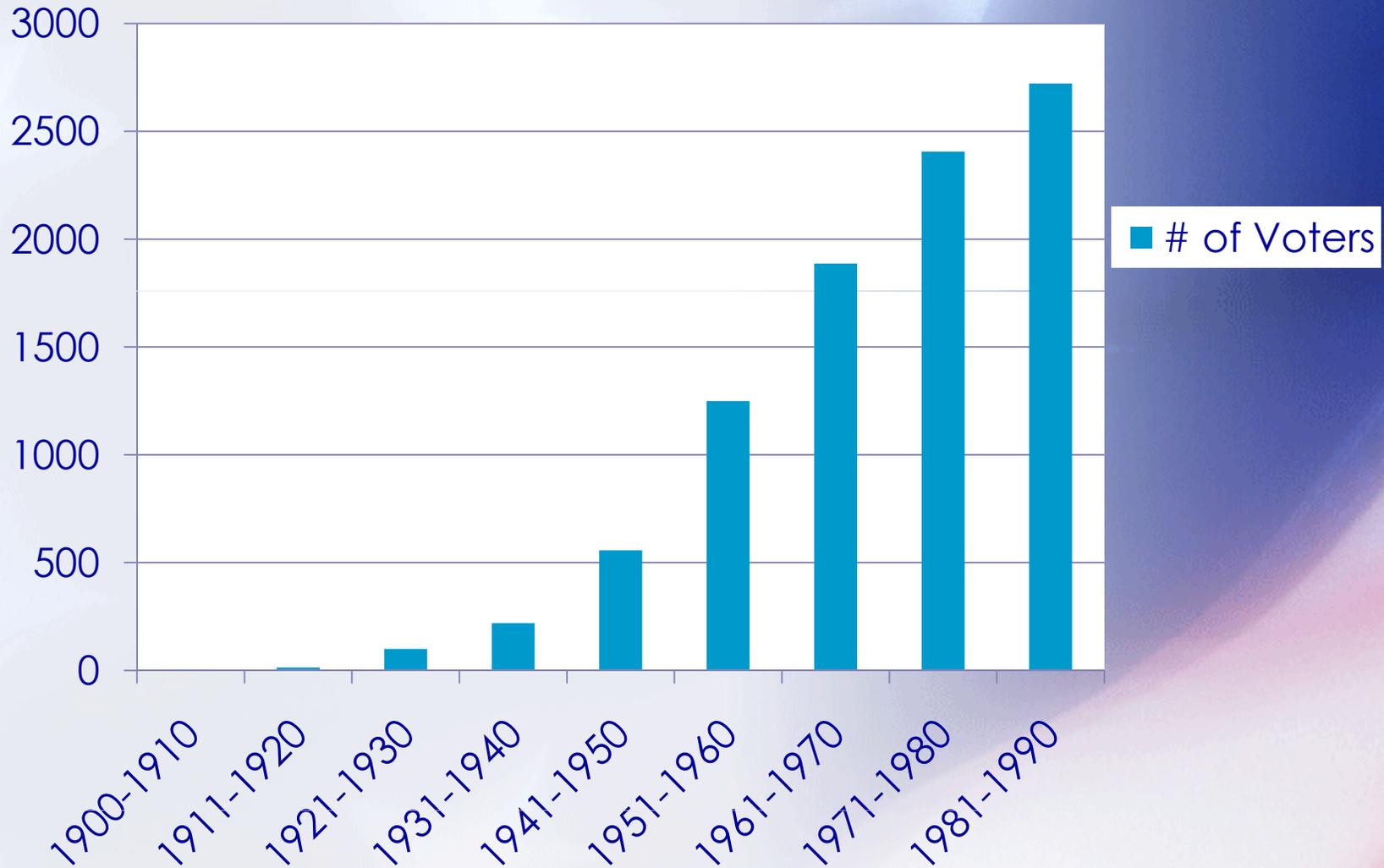
# For Comparison: Wrong PP in Past Elections



## Wrong PP by party affiliation:



# Wrong PP by decade of birth:



## Wrong information on Sample Ballot?

- We received a call from one worker who said a voter was very upset because their sample ballot directed them to that polling place and they were not on the roster.
- They showed the voter the map and they were in the wrong place but the sample ballot had their facility name on it.
- The voter left without the sample ballot to go to the correct location.
- We asked the worker to send the sample ballot in with the Signature Roster...

This is what we got:

**CITY OF TEMPE**  
**SAMPLE BALLOT**

**GENERAL ELECTION**  
MAY 20, 2008  
MARICOPA COUNTY, ARIZONA

**TO VOTE:**  
Connect the head and tail of the arrow that points to your choice.

**NOTICE TO VOTERS:** To vote for a candidate, connect the head and tail of the arrow next to the right side name of the candidate or candidates for whom you wish to vote for, not to exceed, however, the number to be elected.

All distinguishing marks or erasures are forbidden and will make the ballot void. If you incorrectly mark, tear or deface the ballot card return it to the Inspector and obtain another.

 **Exercise Your Right, VOTE....**

**CIUDAD DE TEMPE**  
**BOLETA DE MUESTRA**

**ELECCIÓN GENERAL**  
20 DE MAYO DE 2008  
CONDADO DE MARICOPA, ARIZONA

**PARA VOTAR:**  
Conecte las dos partes de la flecha para indicar su elección.

**AVISO A LOS VOTANTES:** Para votar por un candidato, conecte las dos partes de la flecha que está al lado derecho del nombre del candidato o candidatos por quienes usted desee votar, que no exceda, sin embargo, el número de los que se van a elegir.

Se prohíbe cualquier tachadura o borradura y esto hará que se anule la boleta. Si usted marca mal, rompe o hecha a perder la boleta, regrésela al Inspector y obtenga otra.

 **Ejercer Su Derecho, VOTAR....**

**POLLING PLACE EVENT/INFORMATION REPORT**  
For events *other than* injuries to a poll worker – your TS has a poll worker injury report form

Place this form in the front pocket of the Signature Roster after filled out.

Election Date 11-4-08 Time of Event: 932 Precinct Number \_\_\_\_\_

Name of Person reporting event/information \_\_\_\_\_

Contact Phone Number 480- \_\_\_\_\_

If relating to a voter, Voter ID \_\_\_\_\_

Description of Event/Information:  
WRONG VOTING SITE ON  
MARIKOPUS PREM COUNTY  
WE SENT HIM TO CORRECT PLACE

# SAMPLE BALLOT / BOLETA DE MUESTRA

OFFICIAL BALLOT / BOLETA OFICIAL

CITY OF TEMPE - GENERAL ELECTION

CIUDAD DE TEMPE - ELECCIÓN GENERAL

MAY 30, 2006, MARICOPA COUNTY, ARIZONA  
30 DE MAYO, 2006, CONDADO DE MARICOPA, ARIZONA

TO VOTE: Complete the arrow(s)  pointing to your choice with a single line, like this   
PARA VOTAR: Complete la flecha(s)  apuntando hacia su selección con una línea, como esta 



## COUNCILMEMBER / MIEMBRO DEL CONCEJO

(NOTE: YOU MAY VOTE FOR MORE THAN ONE PERSON FOR THIS POSITION.)

HUTSON, HUT  
JAKUBEK, JULIE  
NAVARRO, JOEL  
WOODS, COREY

SAMPLE BALLOT / BOLETA

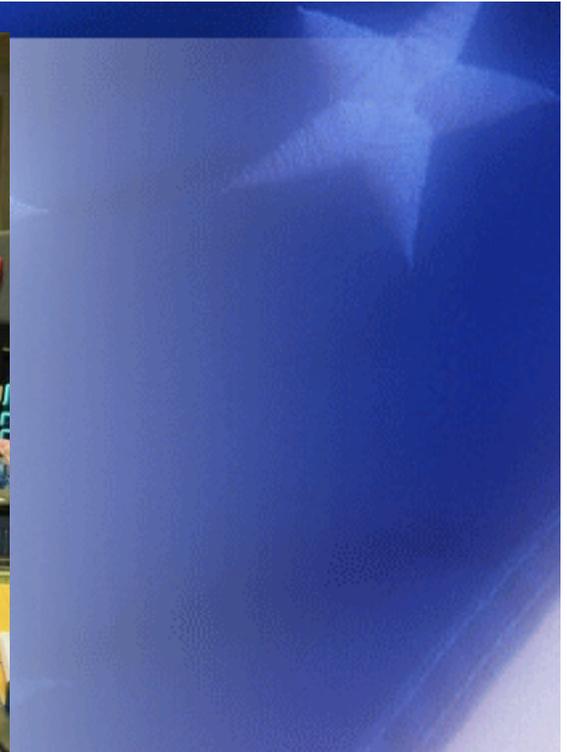
### NOTICE TO VOTERS / AVISO A LOS VOTANTES

This is a sample of the ballot card for the City of Tempe. The candidates listed may not appear on your polling place ballot in the same order as shown.

Éste es una muestra de la tarjeta de boleta para el Ciudad de Tempe. Puede ser que los candidatos como indicados en la lista no aparezcan en el mismo orden en la boleta electoral en su lugar de votación.

There are no Presidential Candidates on this ballot...just City Council.

It clearly states that it is for the City of Tempe and is dated from May.

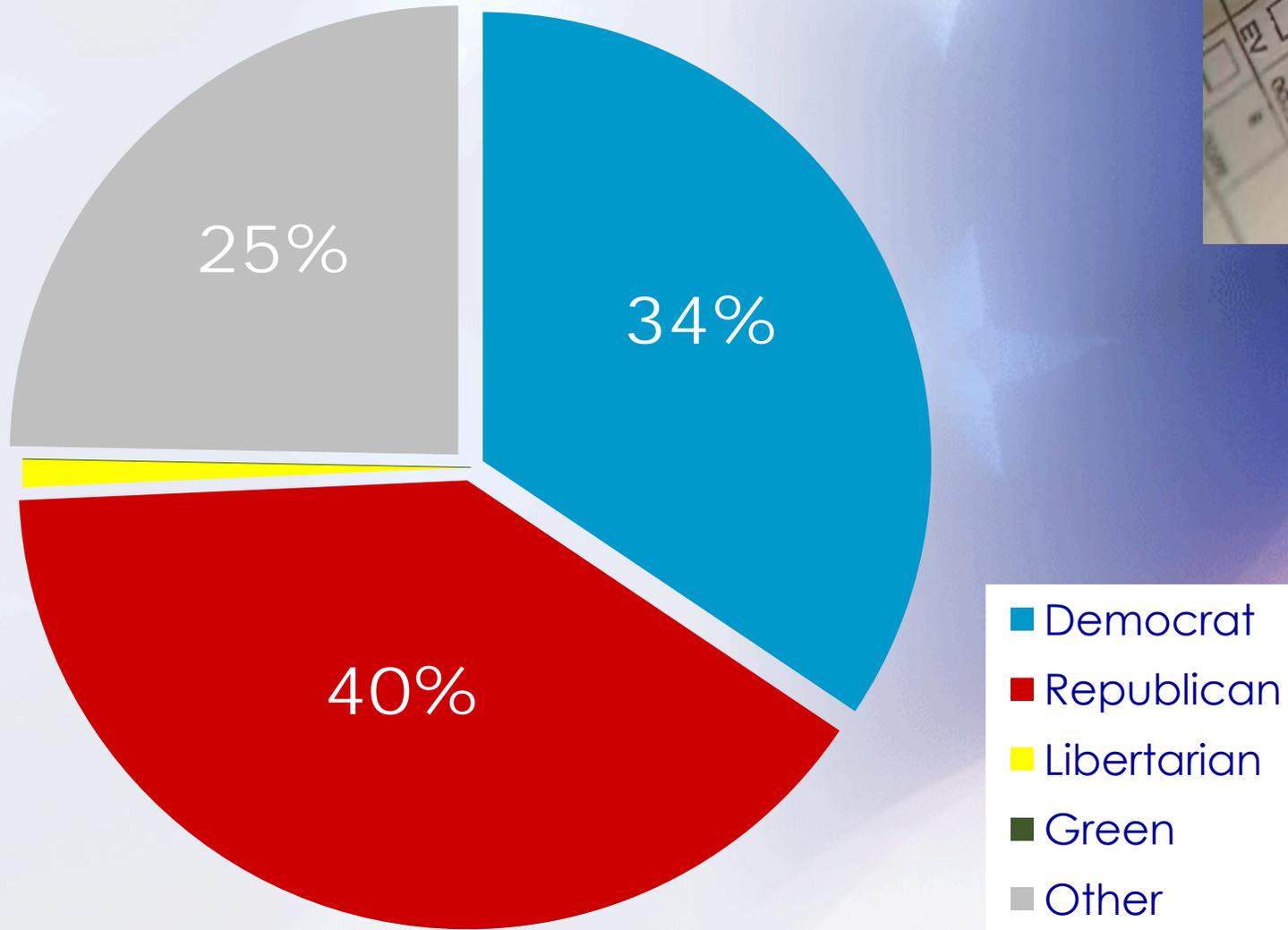
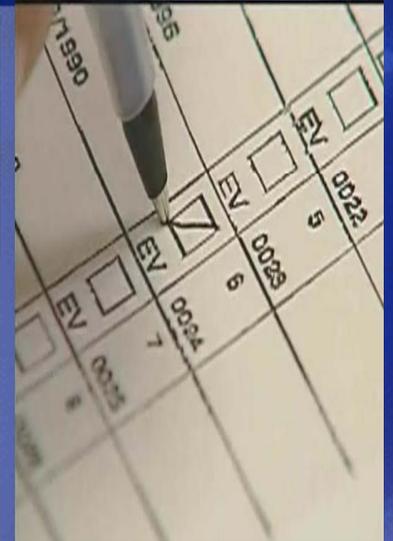


Processing of  
Provisional forms  
by Voter  
Registration Staff

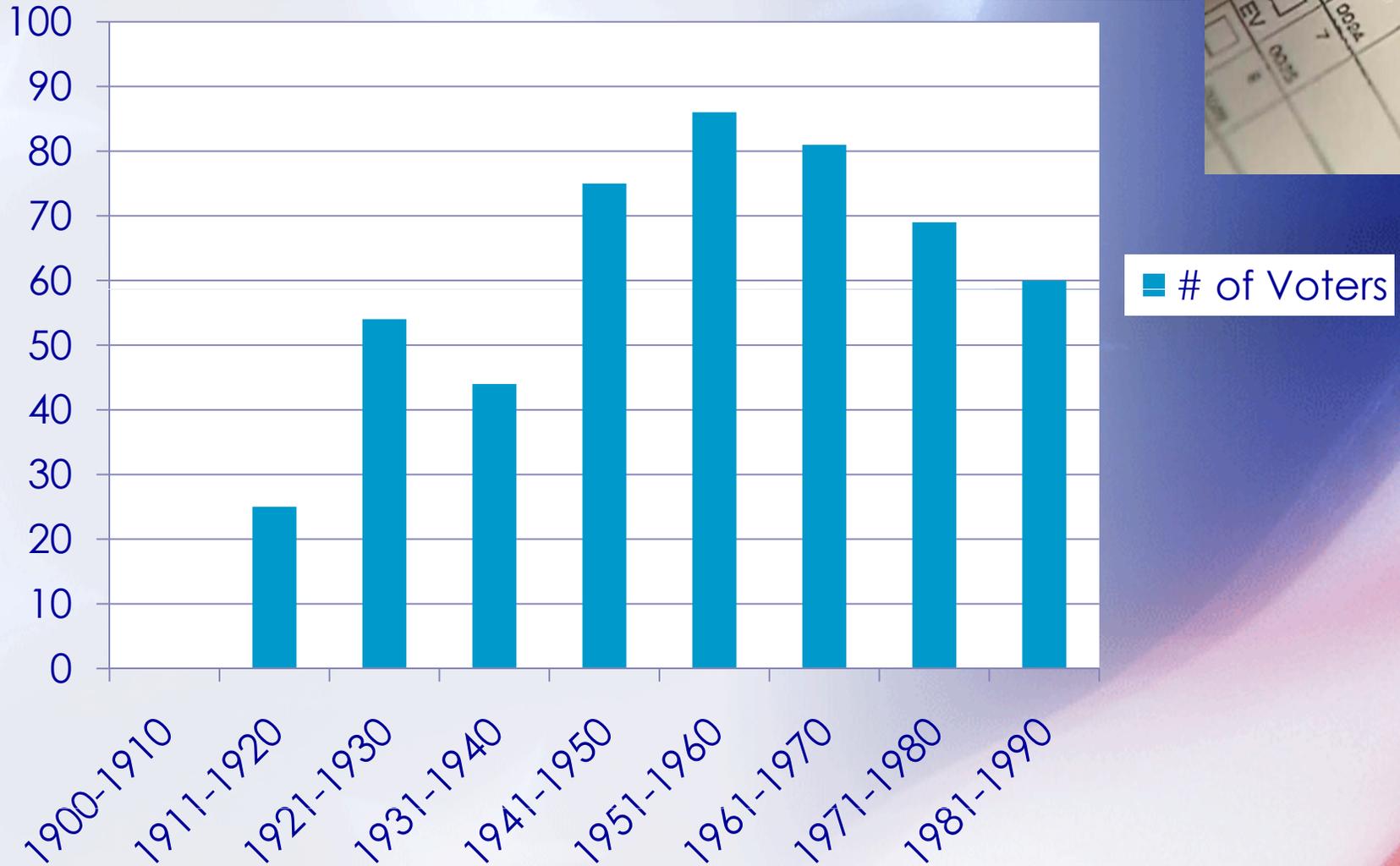
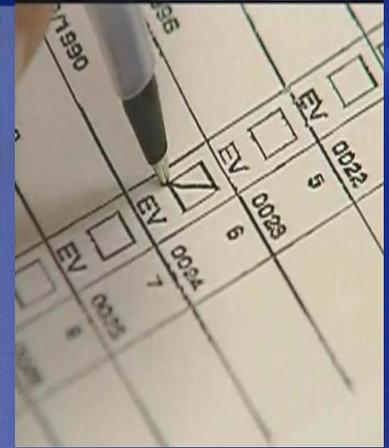
The background of the slide is a stylized American flag. The top half is a dark blue field with white stars, and the bottom half is a white field with a red diagonal stripe in the bottom right corner. A semi-transparent white horizontal band is centered across the image, containing the text.

**Early Ballot Returned &  
Already Counted**

# Early Ballot Returned and Counted Party Breakdown



# Early Ballot Returned and Counted By Decade of Birth



The background of the slide is a stylized American flag. The top half is a solid blue field with white stars. The bottom half is a white field with red stripes. The stars and stripes are slightly blurred and have a soft glow.

# Not Registered & Not Eligible

Provisional Analysis

# Not Registered:

- Voters who have cancelled their registration when they moved out of state::

DATE PRINTED NAME SIGNATURE

I no longer reside in Maricopa County and/or the State of Arizona. (You can obtain new voter information from your election official or state agency listed below.)

4/5/08 DATE [REDACTED] PRINTED NAME [REDACTED] SIGNATURE [REDACTED]

STATE BOARD OF ELECTIONS  
40 STEUBEN ST  
ALBANY NY 12207-2109

I no longer reside in Maricopa County and/or State of Arizona. (You can obtain new voter information from your election official or state agency listed below.)

November 27, 2007 DATE [REDACTED] PRINTED NAME [REDACTED] SIGNATURE [REDACTED]

ELECTION ADMINISTRATION  
STATE CAPITOL  
SUITE 2300  
LINCOLN NE 68509

resident of the State of Tennessee.   Signature (or mark) of Applicant

be at least 18 years old on/or   If applicant is unable to sign, provide signature of person who signed for appl

the next election.

been convicted of a felony.

Signature of Person Assisting \_\_\_\_\_

Address \_\_\_\_\_

**NOW REGISTERED IN SEVIER COUNTY, TN**

**RECEIVED**  
JUL 03 2007  
SEVIER COUNTY  
ELECTION COMMISSION

- And when they moved to another Arizona County:

Voter Registration Arizona Page 1 of 2

**VRAZ** Voter Registration Arizona

VRAZ Home County: MARICOPA User: Maricopa County Jul 2 2004 6:27 pm Log Off VRAZ

Reports

EZ Voter

Search

Dups

**VRAZ Duplicate Voter Detail**

Not a Dup  In Process Update

8335016

**Voter Information** Maricopa County Pima County

VRAZ ID [REDACTED]

# Not Registered

- Voters who had their registration cancelled due to jury summons:

**Juror Affidavit**

3087318

Fill in circle that applies:

CORRECT MARK

**Qualifications** (Fill in the circle below or

I am qualified and will report on date s

Disabilities: Access to jury service is avail  
Disabilities Act. If you have a disability and r

I am not qualified because I am [select n

not a U.S. citizen (A copy of your permanent res

not a resident of the area served by the court for

under 18 years of age

a convicted felon whose civil rights have not be

**Postponement**

- Or had been convicted of a felony & had not reregistered:

AFFCHNGCOMM	AFFCHNGDTE
FELONY	09/01/2000
ORIG REG	06/22/1998

AFFCHNGCOMM	AFFCHNGDTE
FELONY	04/26/2000
REGISTRATION VERIF	01/29/2001

# Not Registered:

- Voters who had their registration cancelled under the National Voter Registration Act:

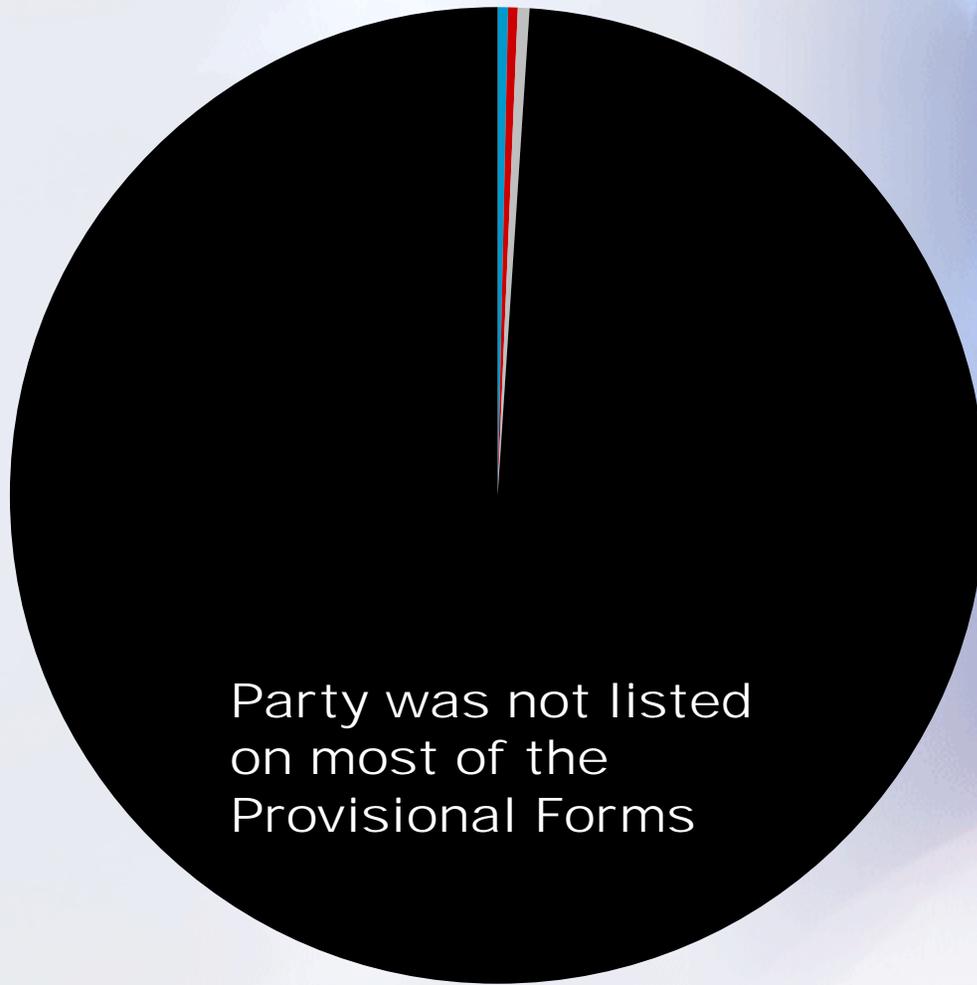
AFFCHNGCOMM	AFFCHNGDTE
REGISTRATION VERIF	06/02/2003
REGISTRATION VERIF	11/04/1999

AFFCHNGCOMM	AFFCHNGDTE
REGISTRATION VERIF	06/02/2003
REGISTRATION VERIF	08/23/1999

AFFENTRDDTE	AFFCHNGCOMM
09/22/2001	REGISTRATION VERIF
03/31/1998	REGISTRATION VERIF

Address became inactive after 2 mail pieces returned & then voter was cancelled after they did not vote during 2 General election cycles

# Not Registered: Party Breakdown



- Democrat
- Republican
- Other
- Not Listed

# Not Eligible for this Election

- Voter registered past the deadline:

have NOT been adjudicated INCOMPETENT  
 This is a printed representation of the completed  
 ServiceArizona web form 20081031120036 M  
 10/31/2008 12:00:36 PM  
 DATE

(Some, even on Election Day)

First Name: [R]  
 DOR: 11/04/2008 [!] Voter ID:

First Name: [ ]  
 DOR: 11/04/2008 [!] Voter ID:

First Name: [BR]  
 DOR: 11/04/2008 [!] Voter ID:

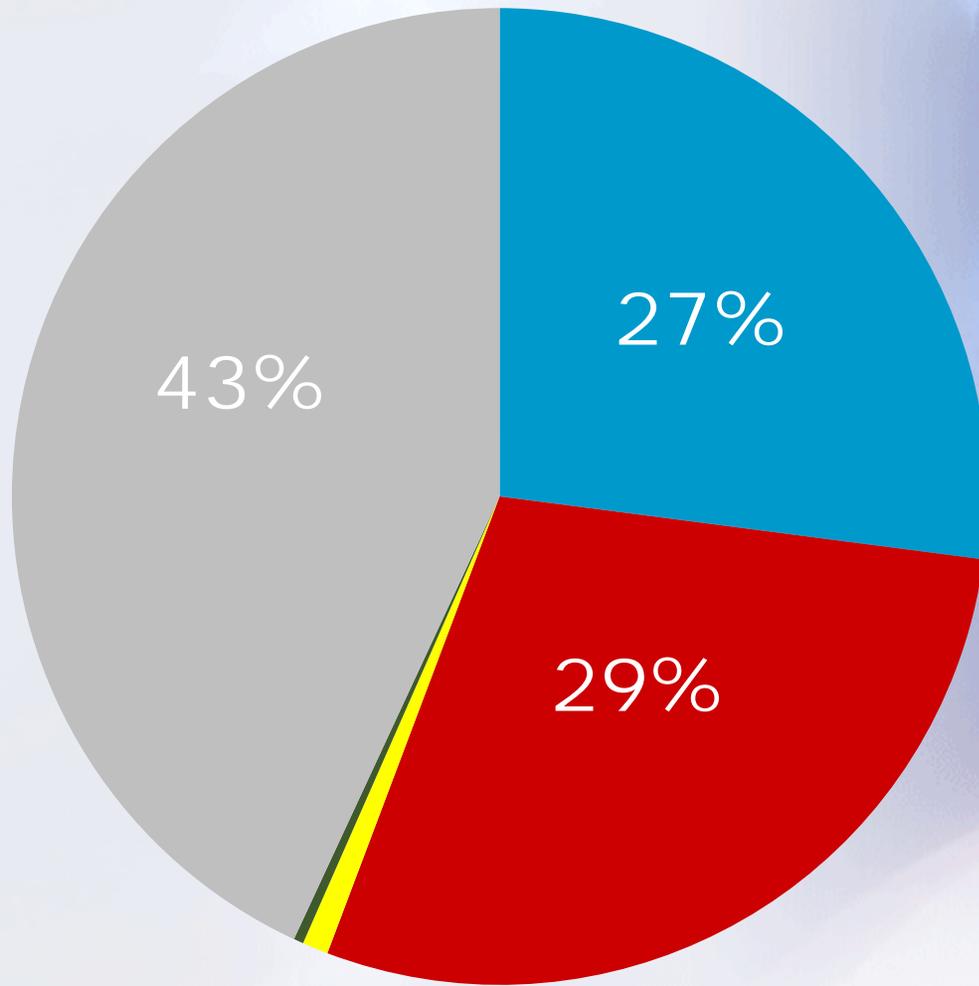
- Voter already voted at another polling place:

Scan: Y - 0282 [!]

MOD Date: 03/12/2008  
 ELEM: 048 HS: 048 COLOC  
 MCCD: 2 WARD: SD: VO  
 Scan: Y - 0430 [!]

FE	EV	IA	EV	0527
56		<input type="checkbox"/>	5	
56		<input type="checkbox"/>	6	10527
56		<input type="checkbox"/>	7	10528
58		<input checked="" type="checkbox"/>	8	10529
79		<input type="checkbox"/>	9	0530
79		<input type="checkbox"/>	10	0531
79		<input checked="" type="checkbox"/>	11	0532
58		<input checked="" type="checkbox"/>	12	0533

# Not Eligible for this Election Party Breakdown



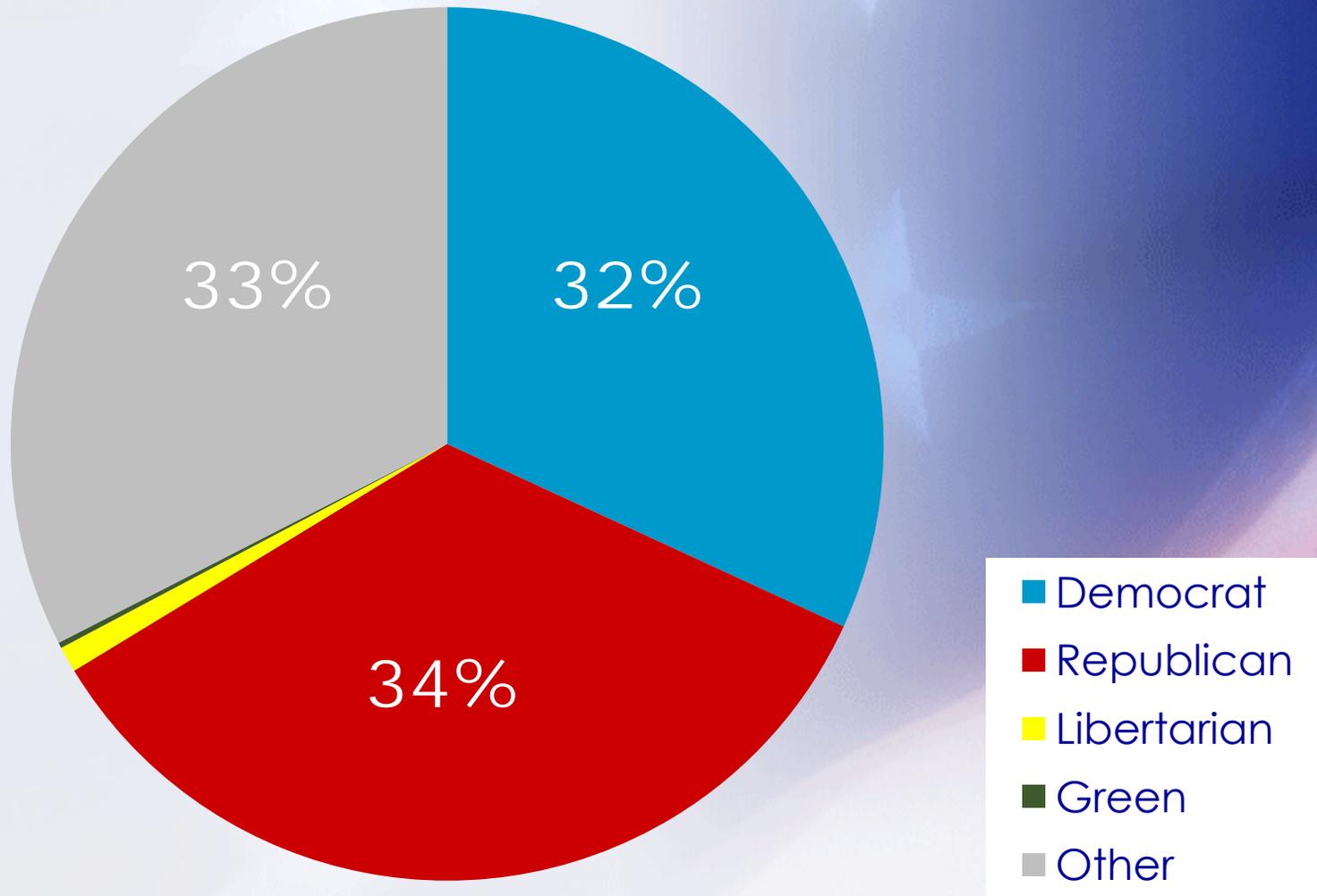
- Democrat
- Republican
- Libertarian
- Green
- Other

The background of the slide is a stylized American flag. The top half is a solid blue field with white stars. The bottom half is a white field with a red diagonal stripe in the bottom right corner. The stars and stripes are slightly blurred and have a soft glow.

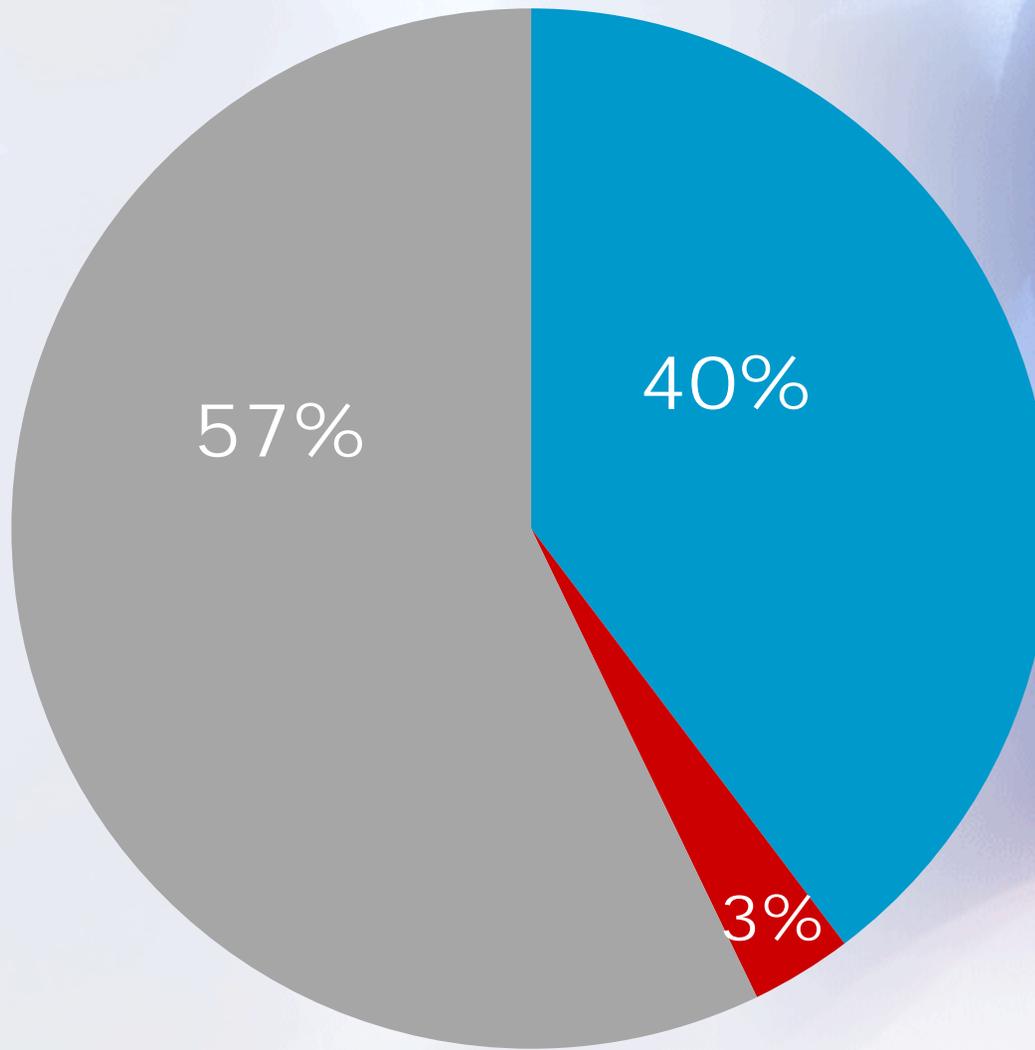
# Impact of ID Requirement

Provisional Analysis

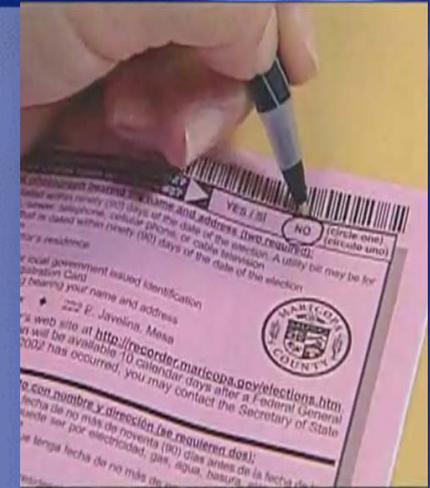
# Address on ID Didn't Match Signature Roster Party Breakdown



# Conditional Provisionals:



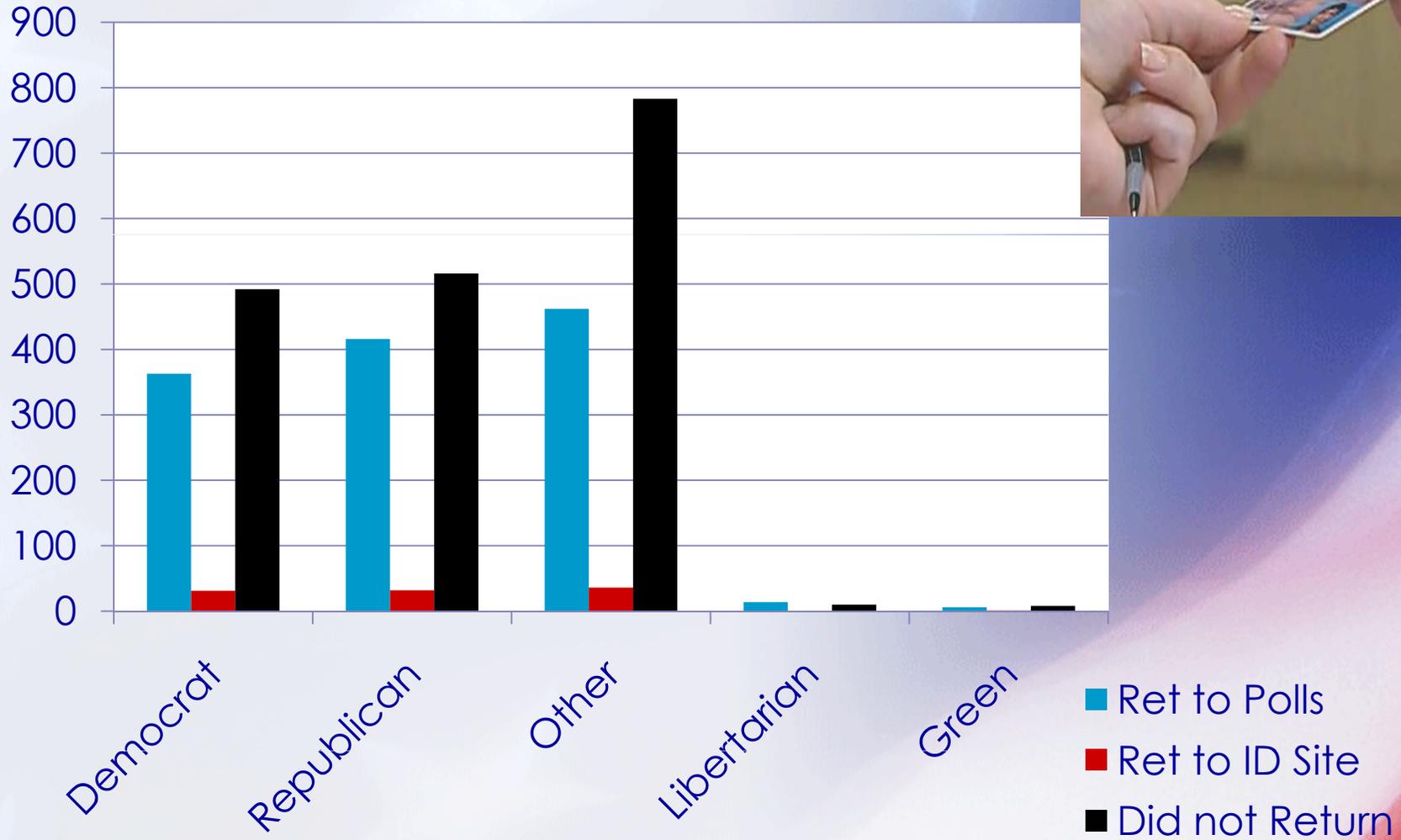
- Ret to Polls
- Ret to ID site
- Did not Ret



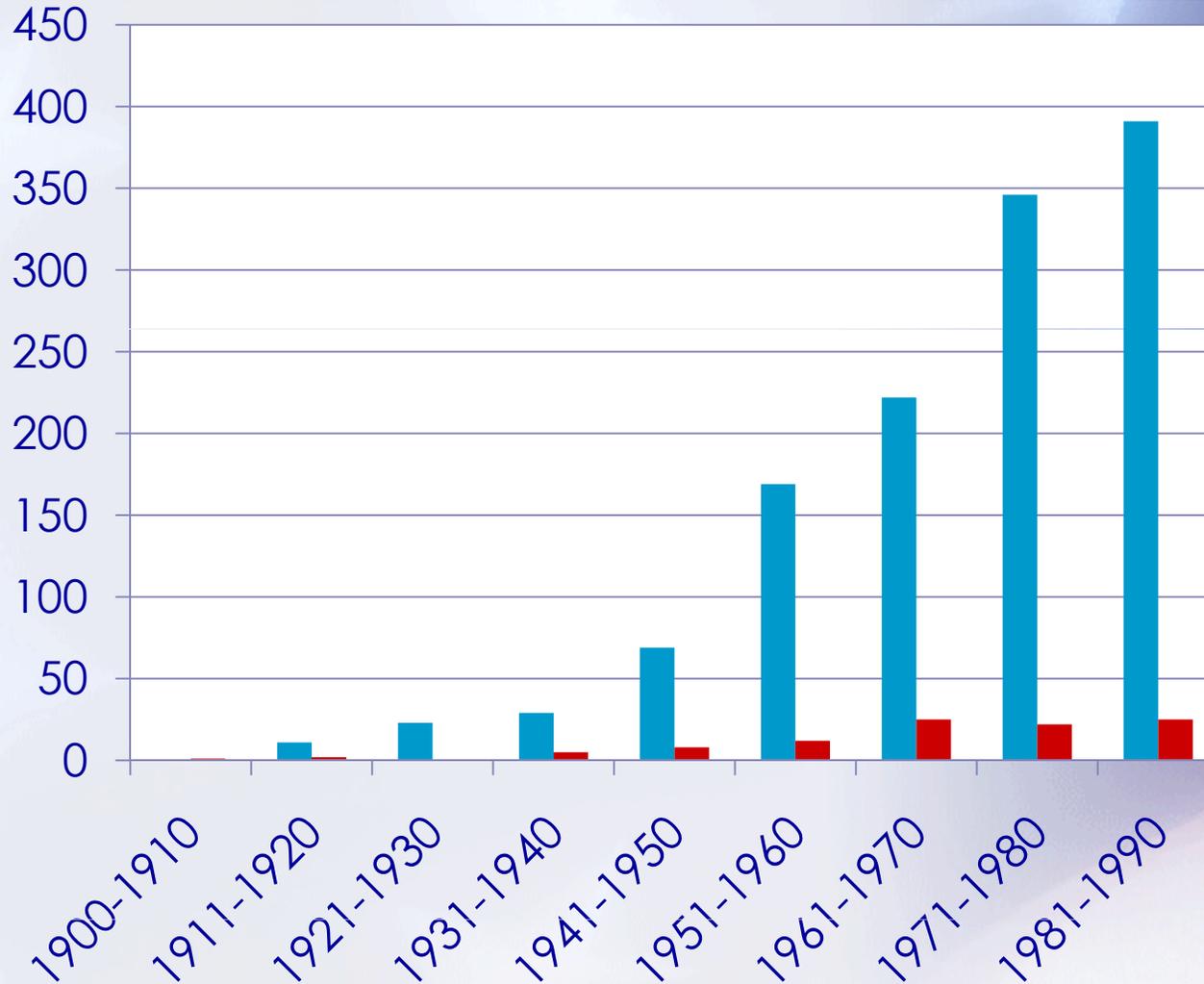
# Preparing Provisional slips for the archives:



# Conditional Provisionals: Party Breakdown

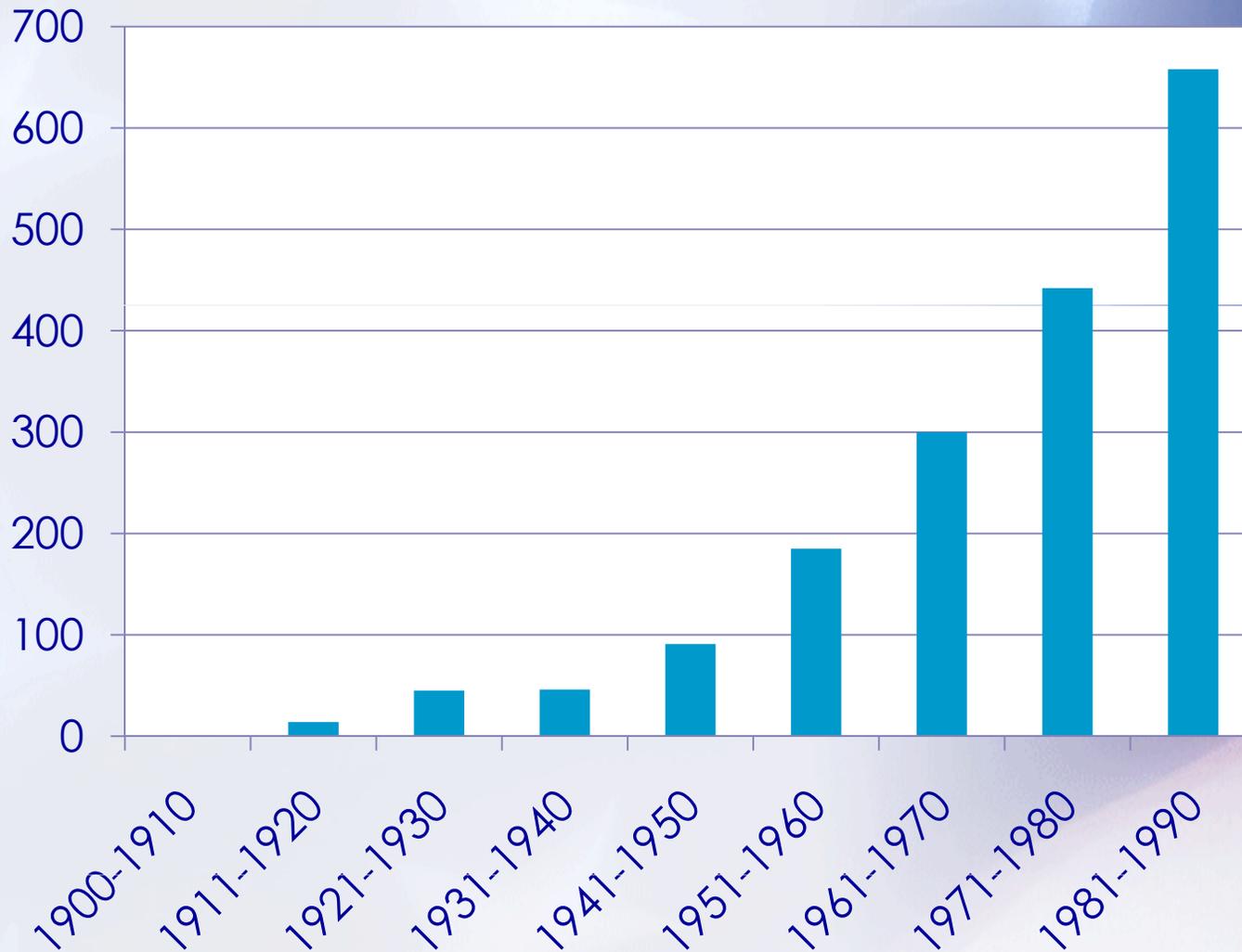


# Voter Returned with ID: Ballot Counted By Decade of Birth



■ Election Day  
■ Post E Day

# Voter Did Not Return: Ballot Not Counted By Decade of Birth



The background of the slide is a stylized American flag. The top portion is a solid blue field with white stars. The bottom portion features the red and white stripes of the flag, which are slightly blurred and curved. A semi-transparent white horizontal band is positioned across the middle of the image, containing the text.

**How many provisionals could  
be eliminated if registrations  
were kept current?**

# MOST OF THEM!

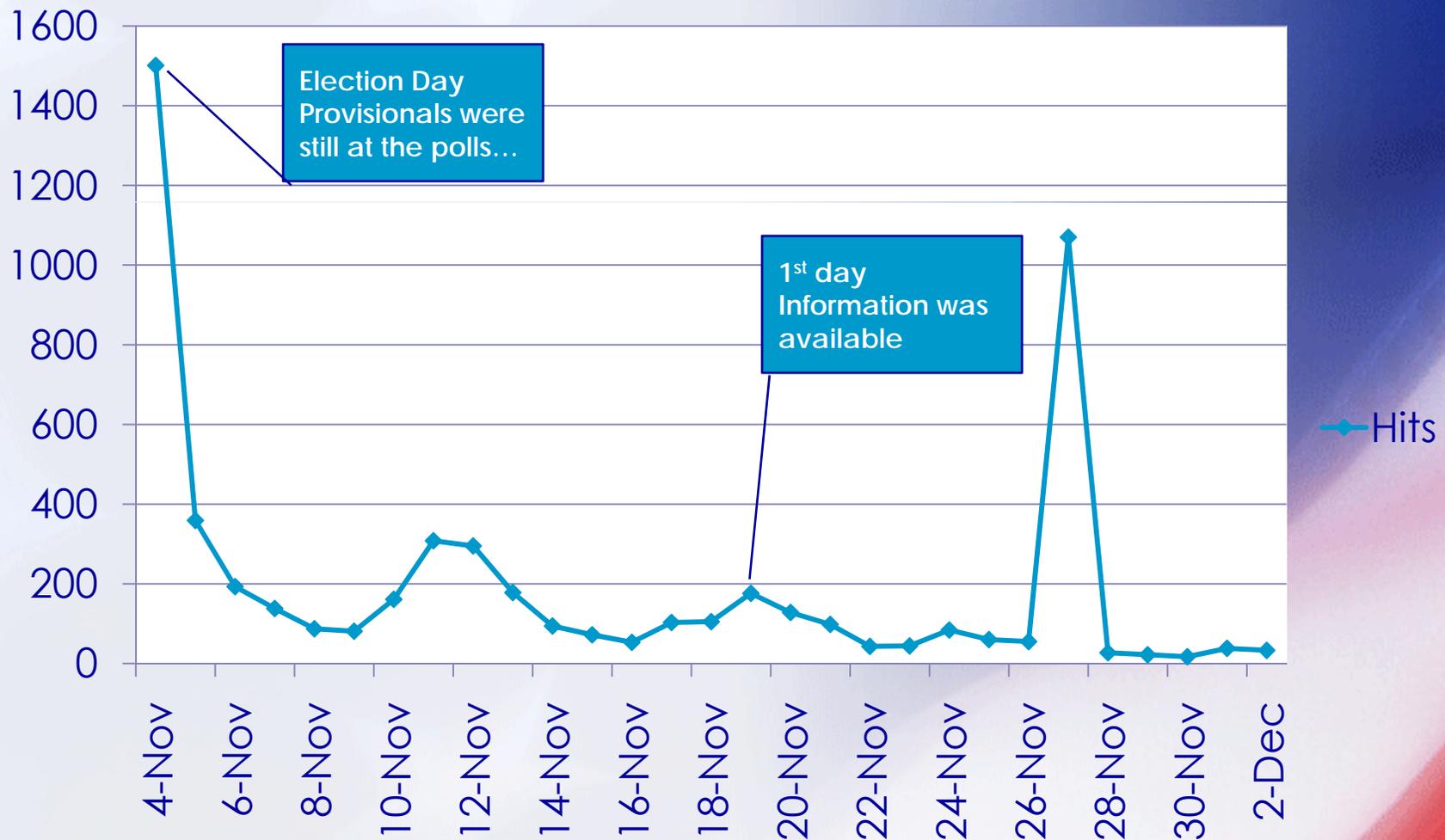
## *67,708*

- 21,937 New Residents
- 25,176 Early Ballot not returned (many EVs came back because the voter had moved and not updated their registration since the 120 day notice.)
- 8,818 Not Registered
- 7,077 Not Eligible-registered too late
- 4,371 Registration updated too late for printing
- 329 Signature didn't match

67,708

Not to mention the voters who would have gotten mailings on where the correct polling place was if they had updated their registration.

Of the **101,514** cast how many have verified their provisional on the website?  
*Less than 5000!*



The background of the slide is a close-up, slightly blurred image of the American flag. The top and bottom portions are dominated by the blue field with white stars, while the bottom right corner shows the red and white stripes. The text is centered in the white stripe area.

# Hand Audit

# Hand Count Audit

- Early ballot batches are pulled at the bequest of the political party observers
- Precincts and races to be audited are drawn by random lots beginning with a full 1142 precinct list.



## SECTION C. RACES TO BE COUNTED

Race To Be Counted (Precinct)	Race To Be Counted (Early Ballot Audit)
PRESIDENTIAL ELECTOR	PRESIDENTIAL ELECTOR
CORPORATION COMMISSIONER	CORPORATION COMMISSIONER
PROPOSITION 101	PROPOSITION 101
U.S. REP. IN CONGRESS - DIST 2	U.S. REP. IN CONGRESS - DIST 2
STATE REPRESENTATIVE - DIST 18	STATE REPRESENTATIVE - DIST 18

- Once again the hand audit validated that the machines accurately count the ballots.
- Manual review demonstrates that voters get creative with marking ballots—and can jeopardize their vote.
- Don't leave it up to someone else to interpret your intent! Follow the simple instructions and fill in the arrow with a blue or black pen.

**MARICOPA COUNTY ELECTIONS DEPARTMENT**  
MCTEC FACILITY - 510 S 3RD AVE - PHOENIX AZ 85003

**MASTER - EARLY BALLOT HAND COUNT MARGIN WORKSHEET**

DATE OF ELECTION: NOVEMBER 4, 2008 ELECTION TYPE: GENERAL ELECTION  
 RACE CATEGORY: **PRESIDENT**  
 RACE: **PRESIDENTIAL ELECTORS** (Combined totals of all Precinct Hand Count Sheets):  
 HAND COUNT ROUND: 1

**Optical Scan Totals**

Candidate's	Hand Count Total	Machine Total	Absolute Difference
BARACK OBAMA	2258	2258	0
JOHN McCain	2862	2862	0
BOB BARR	28	28	0
CYNTHIA McKinNEY	5	5	0
RALPH NADER	30	30	0
<b>TOTAL</b>	<b>5183</b>	<b>5183</b>	<b>0</b>

**MARICOPA COUNTY ELECTIONS DEPARTMENT**  
MCTEC FACILITY - 510 S 3RD AVE - PHOENIX AZ 85003

**MASTER - PRECINCT HAND COUNT MARGIN WORKSHEET**

DATE OF ELECTION: NOVEMBER 4, 2008 ELECTION TYPE: GENERAL ELECTION  
 RACE CATEGORY: **PRESIDENT**  
 RACE: **PRESIDENTIAL ELECTORS** (Combined totals of all Precinct Hand Count Sheets):  
 HAND COUNT ROUND: 1

**Optical Scan Totals**

Candidate's	Hand Count Total	Machine Total	Absolute Difference
BARACK OBAMA	4243	4243	0
JOHN McCain	5962	5963	1
BOB BARR	54	54	0
CYNTHIA McKinNEY	14	14	0
RALPH NADER	43	43	0
<b>TOTAL</b>	<b>10316</b>	<b>10317</b>	<b>1</b>

**MARICOPA COUNTY ELECTIONS DEPARTMENT**  
MCTEC FACILITY - 510 S 3RD AVE - PHOENIX AZ 85003

**PRECINCT SPECIFIC - PRECINCT DRE HAND COUNT MARGIN WORKSHEET**

DATE OF ELECTION: NOVEMBER 4, 2008 ELECTION TYPE: GENERAL ELECTION  
 RACE CATEGORY: **PRESIDENT**  
 RACE: **PRESIDENTIAL ELECTORS** (Combined totals of all Precinct Hand Count Sheets):  
 HAND COUNT ROUND: 1

**Accessible Voting Device Totals**

Candidate's	Hand Count Total	Machine Total	Absolute Difference
BARACK OBAMA	1	1	0
JOHN McCain	1	1	0
BOB BARR	0	0	0
CYNTHIA McKinNEY	0	0	0
RALPH NADER	0	0	0
<b>TOTAL</b>	<b>2</b>	<b>2</b>	<b>0</b>

The background of the slide is a stylized American flag. It features a dark blue field with white stars on the left side, and a white field with a red diagonal stripe on the right side. The stars are arranged in a pattern that suggests the stars and stripes of the flag.

# Boardworker Surveys

# Boardworker Surveys

- The thousands of surveys are currently being compiled.
- Analysis will be forwarded as an addendum when completed.
- In 2009 we will do a full analysis of the language assistance needs based on the surveys for the past 2 Federal Cycles.

The background of the slide is a stylized American flag. It features a blue field with white stars on the left side, and a white field with a red diagonal stripe on the right side. The stars and stripes are slightly blurred and have a soft, glowing effect.

# Voter Surveys

# Voter Surveys

- As of 11-25 we had received back 2056 voter surveys.
- This is very light considering in the 2006 General we received more than 8,000.

**\* Voter Assistance Survey \* Encuesta sobre Ayuda a los Votantes \***  
Please complete the following survey and drop it in the mail to us—we want to hear from you. *It's not just your Vote that is your Voice!*  
Por favor completa la siguiente encuesta y mándenla por correo—queremos saber de usted. *¡Su Voto no es su única Voz!*

Your Precinct Name or Number/ Nombre o Número de su Recinto: Pyle Center  
or Your Polling Place Today/ o Su Lugar de Votación Hoy: \_\_\_\_\_

Did you require any assistance today? / ¿Necesitó usted algún tipo de ayuda hoy? Yes/ Sí \_\_\_ No   
Did you bring someone along to assist you? / ¿Trajo usted a alguien para que lo/la ayudara? Yes/ Sí \_\_\_ No \_\_\_

What type of assistance did you need? / ¿Qué tipo de ayuda necesitó usted?  
Language/ Idioma \_\_\_ Physical/ Física \_\_\_ Instructional/ De Instrucción \_\_\_ Other/ Otra \_\_\_\_\_

Were the Boardworkers helpful? / ¿Le prestaron ayuda los Oficiales de Elecciones?  
Yes/ Sí  No \_\_\_ Comments/ Comentarios: All very courteous + well prepared

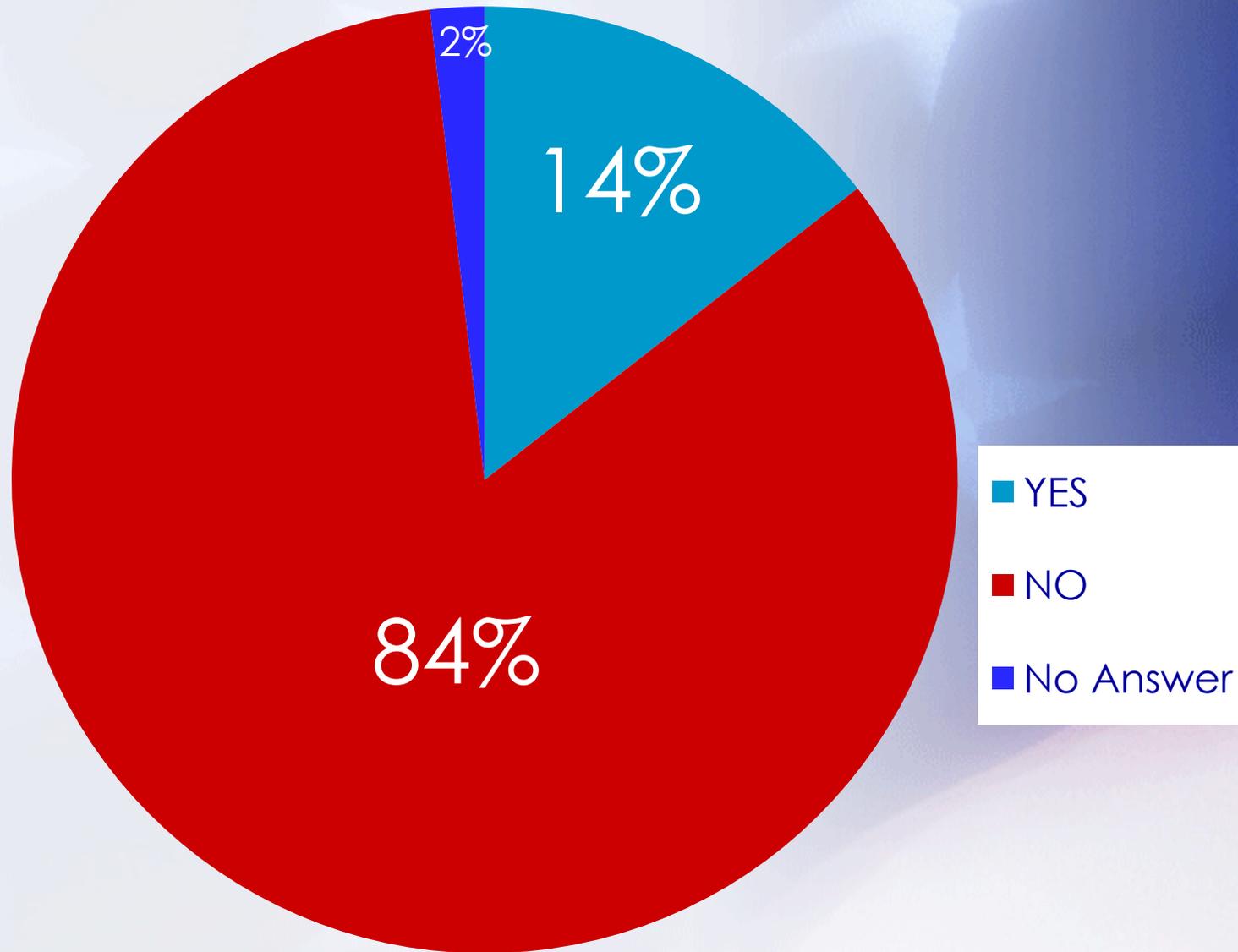
Were you satisfied with the ease of voting? / ¿Se sintió satisfecho/a con lo fácil de la votación? Yes/ Sí  No \_\_\_ Somewhat /Algo \_\_\_

Do you have any recommendations or suggestions on how Maricopa County Elections Department can better serve you? / ¿Tiene usted alguna recomendación o sugerencia sobre la forma en la que el Departamento de Elecciones del Condado de Maricopa le puede servir mejor?  
10 min at least a water station

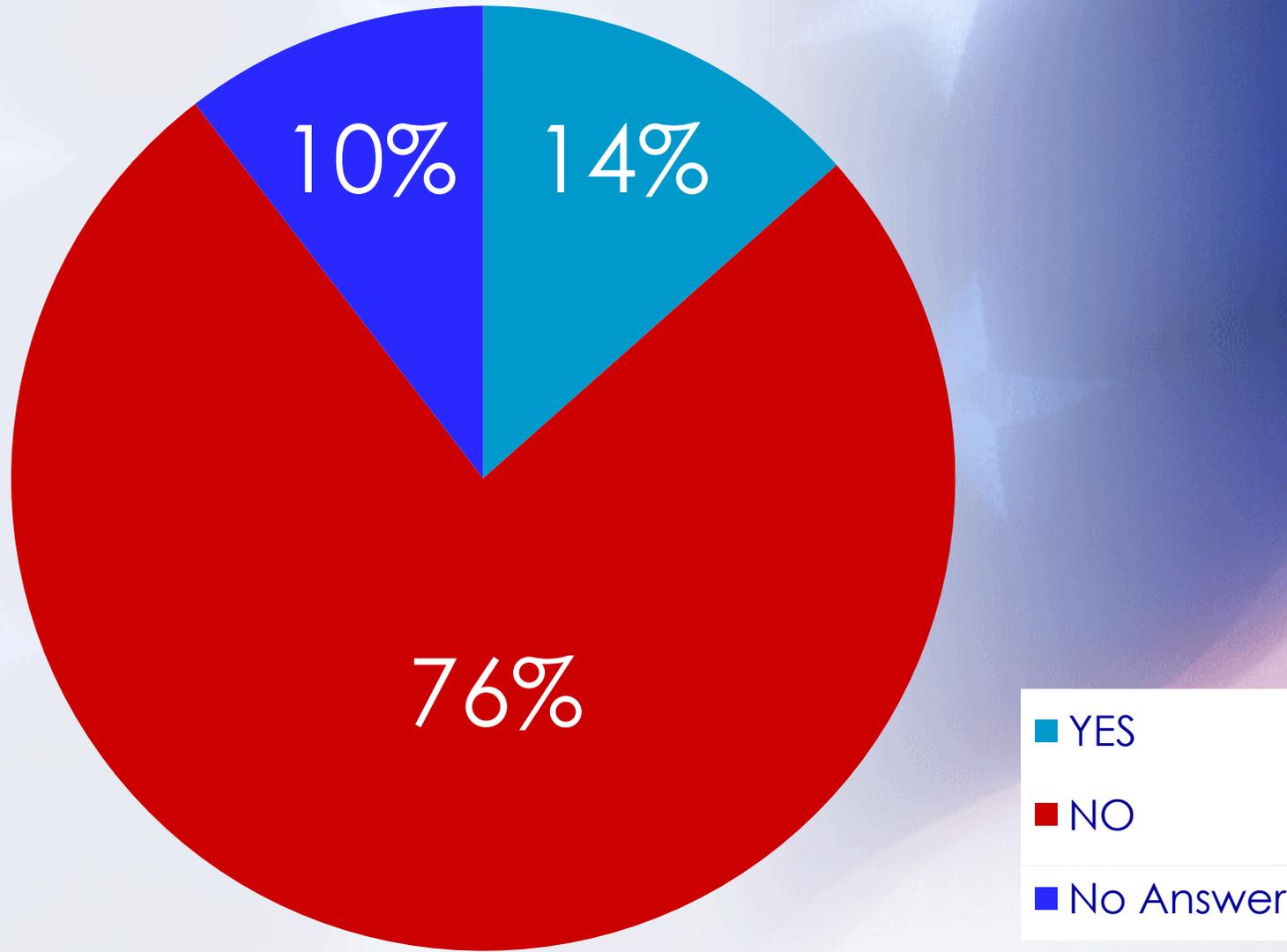
May we contact you? Lo(s) podemos contactar? Your Name & Number / Su Nombre y Número: \_\_\_\_\_

Thank you for your time in providing us this invaluable feedback. Gracias por su tiempo suministrándonos sus valiosos comentarios.  
Survey is available in Braille and Large Print upon request and at our website.  
La encuesta está disponible en Braille y en Formato de Letras Grandes si se solicita y en nuestra página electrónica:  
[www.recorder.maricopa.gov](http://www.recorder.maricopa.gov) or 602-506-1511

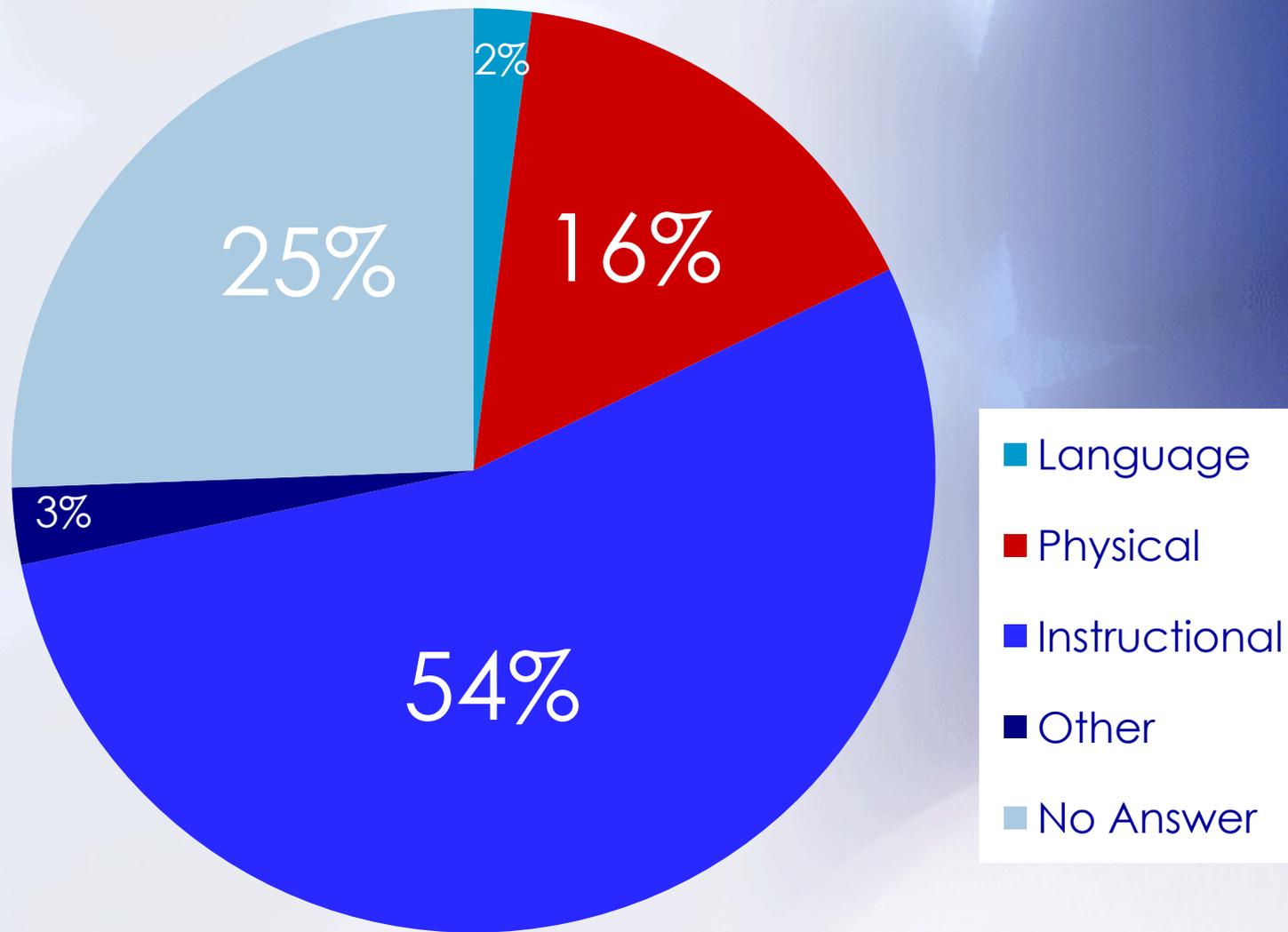
# Voter Surveys: Did you need help?



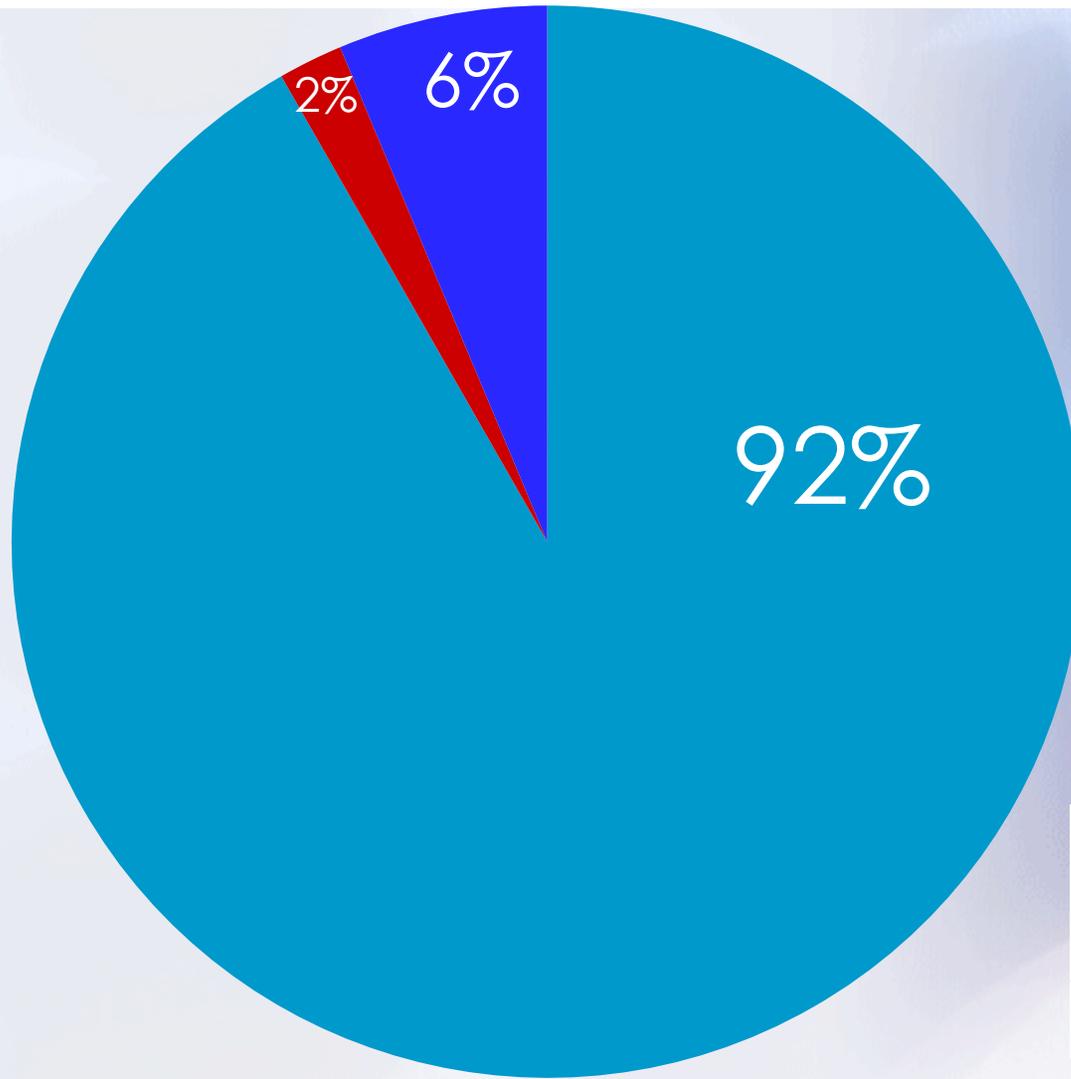
# Voter Surveys: Did you bring someone to assist you?



# Voter Surveys: What type of assistance did you need?



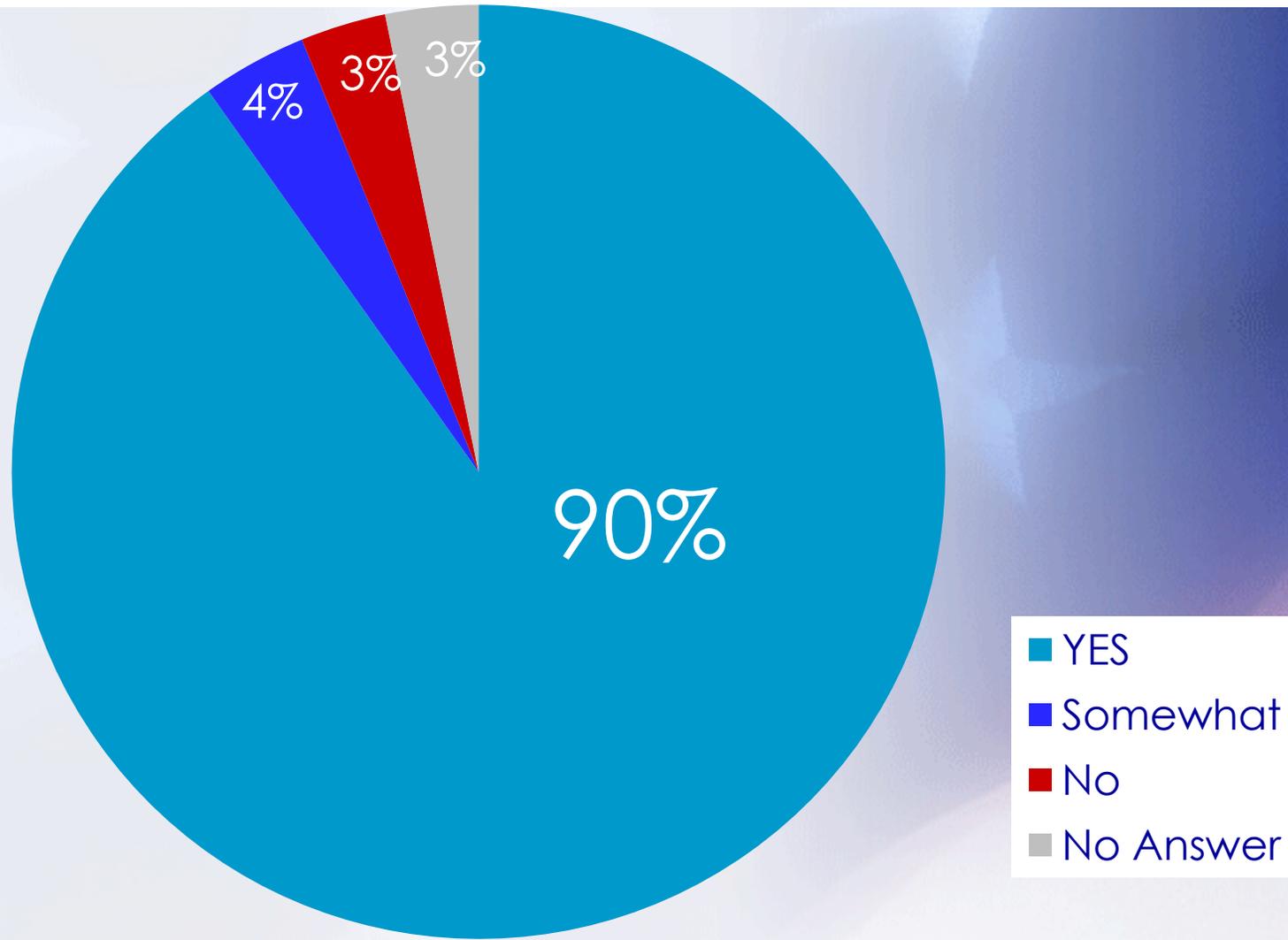
# Voter Surveys: Were the boardworkers helpful?



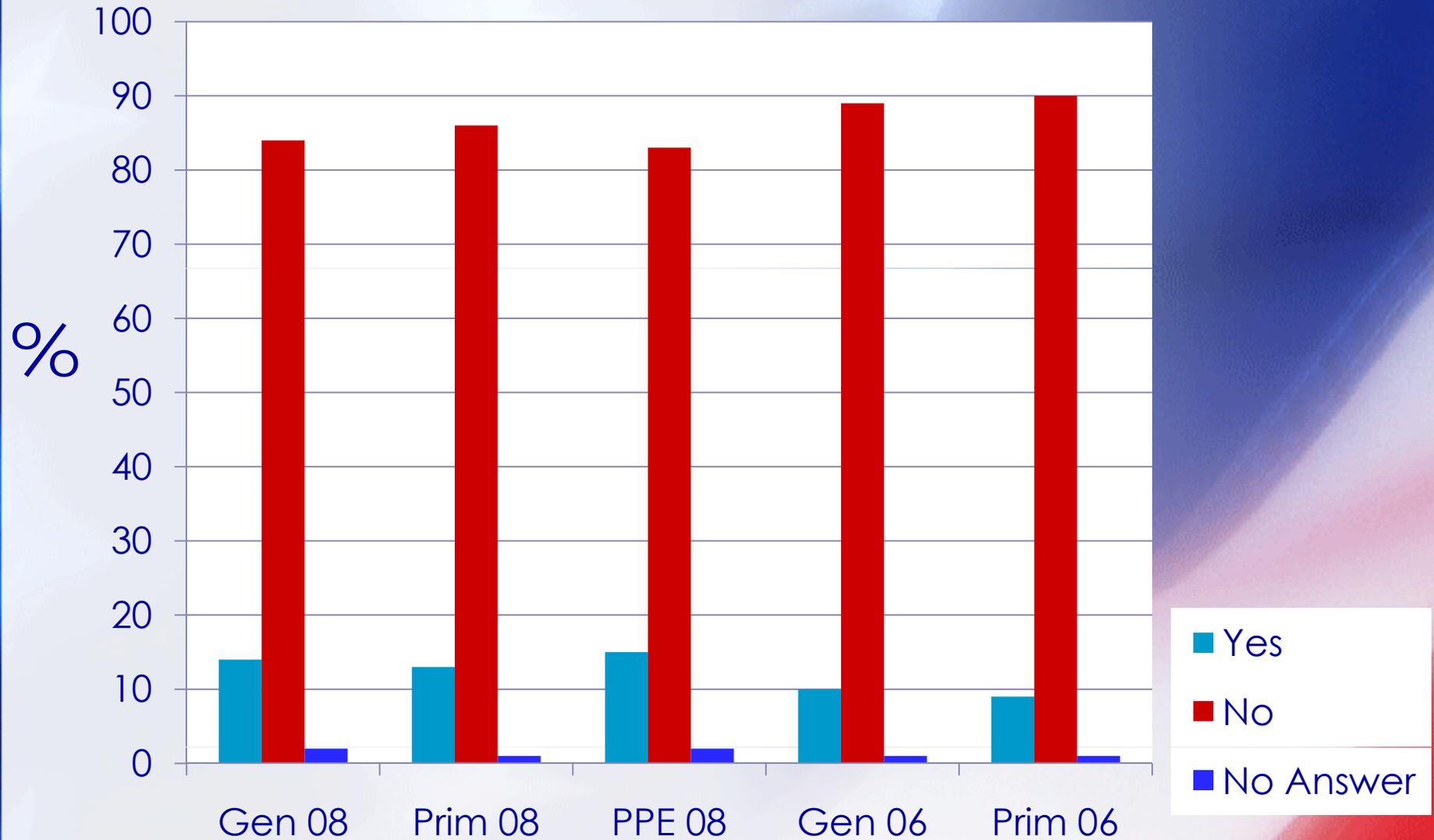
- YES
- NO
- No Answer

# Voter Surveys:

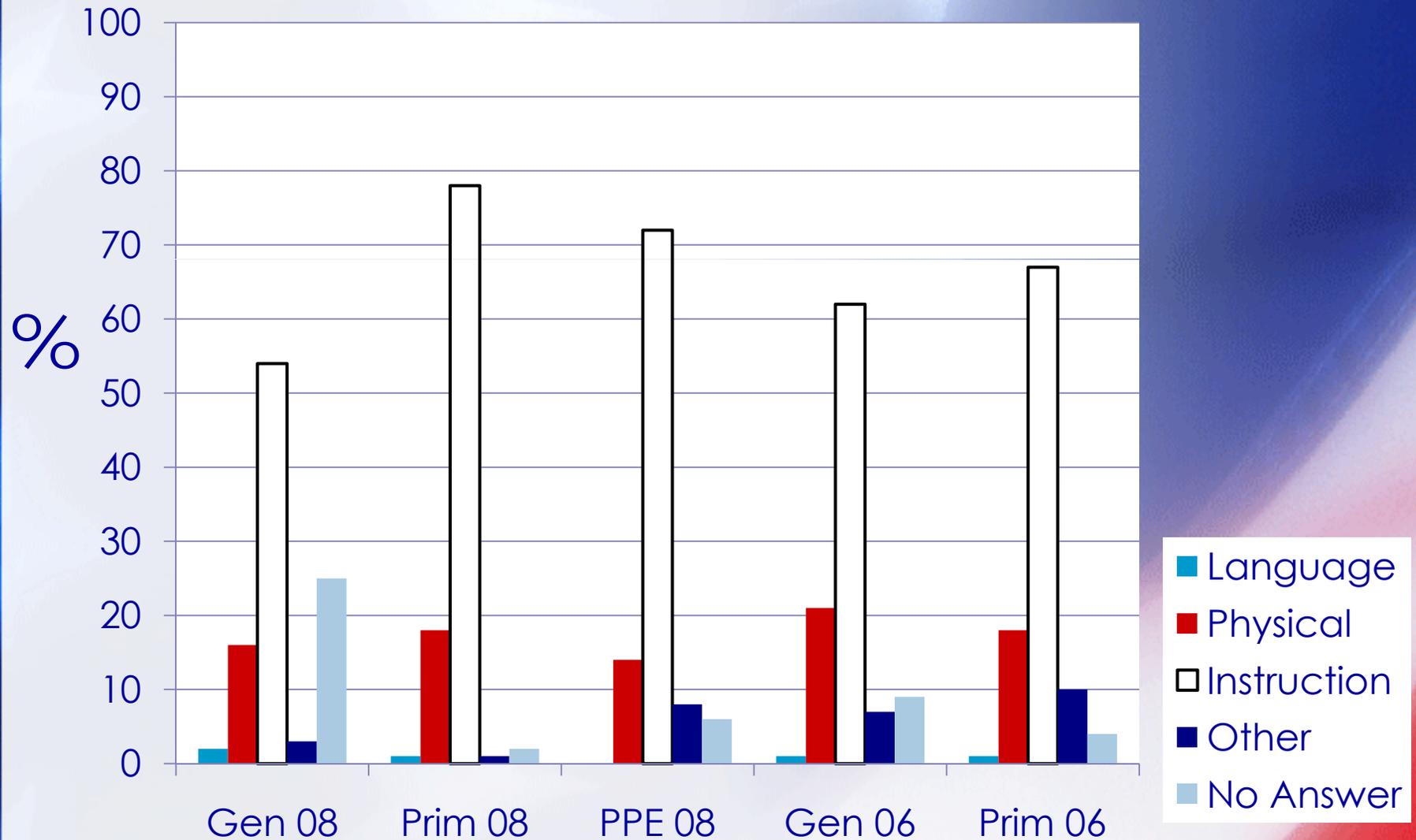
## Were you satisfied with the ease of voting?



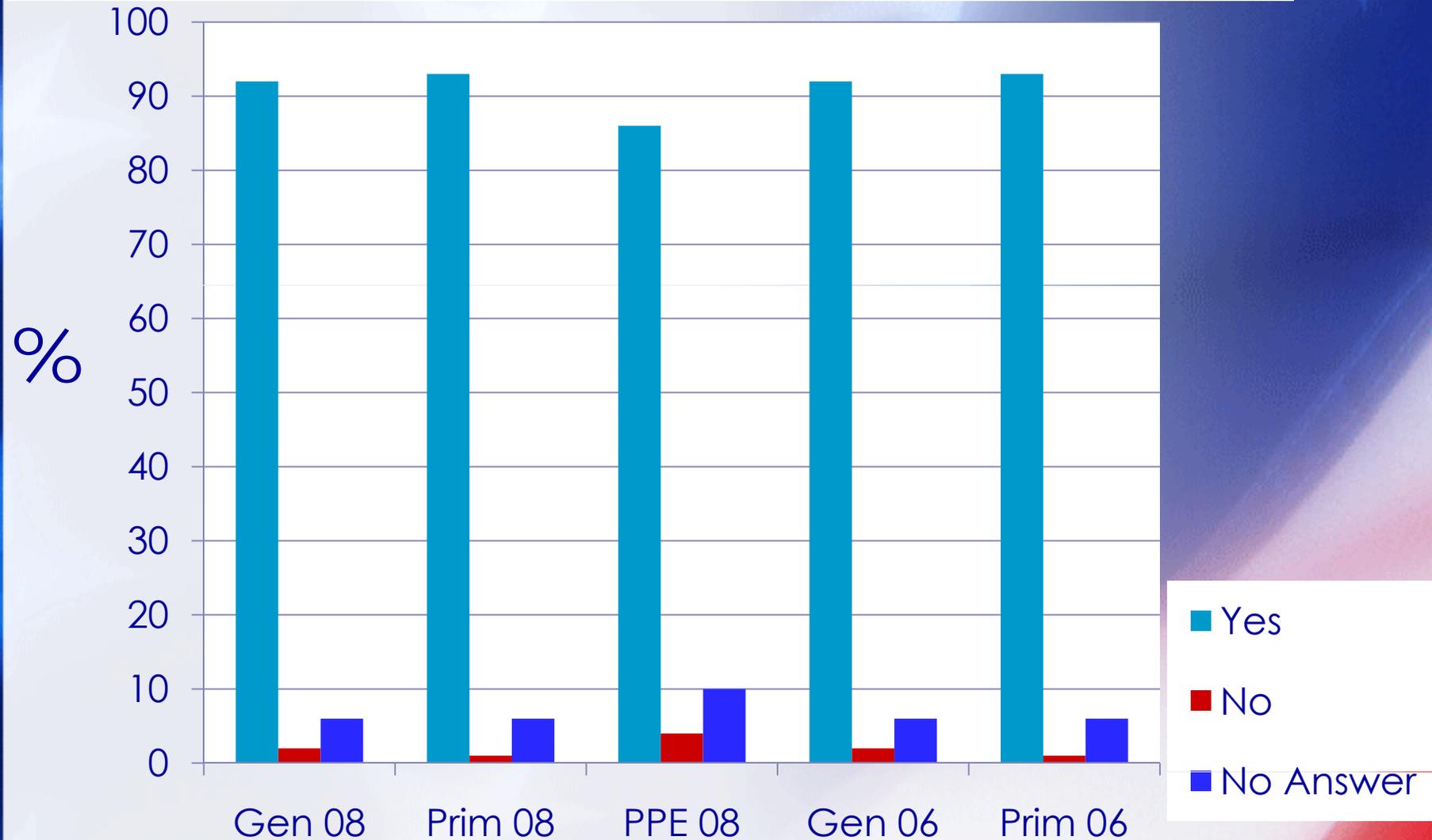
# Voter Survey Comparison: Did you require assistance?



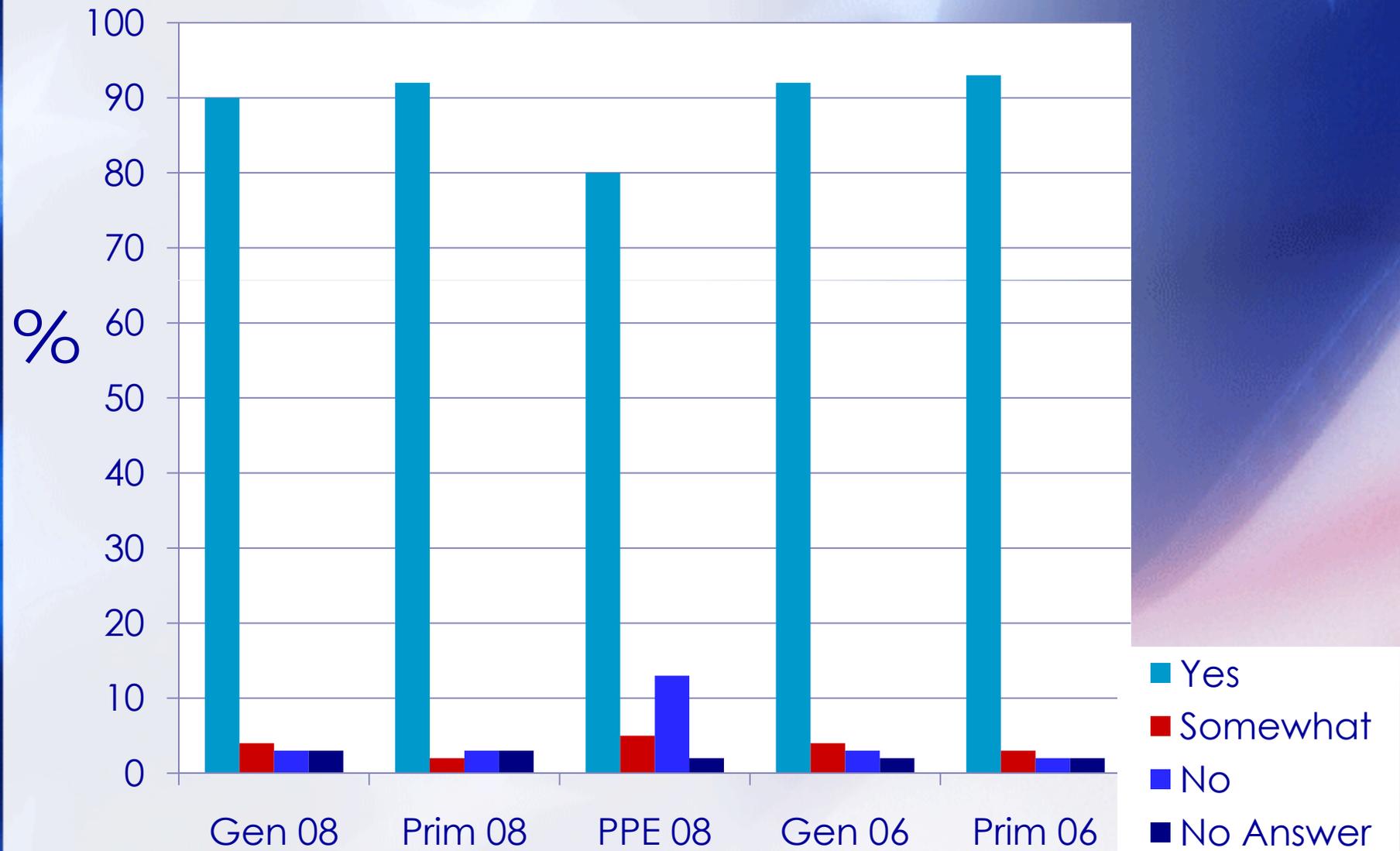
# Voter Survey Comparison: Type of assistance needed?



# Voter Survey Comparison: Were the boardworkers helpful?



# Voter Survey Comparison: Were you satisfied with the ease of voting?



# We finished counting November 20<sup>th</sup>



Day 16...  
We got tired of counting everything,  
including the days!

Finished just in time for Thanksgiving.  
We were all **VERY** thankful we didn't have a  
recount!

### Patience and Politeness as Minnesota Recounts Senate Ballots



Caroline Yang for The New York Times

The background of the slide is a close-up, slightly blurred image of the American flag, showing the blue field with white stars and the red and white stripes. The text is centered on a white rectangular area that overlaps the flag.

**& Thankful for all of your  
work in making this historic  
event such a success.**