

2012



General Election Review

Maricopa County Elections Department
Community Network Meeting
December 5th, 2012

Community Network

- For the last 7 years the Community Network has been meeting as an advisory board to MCED.
- Presentations like this one are available on our website:
- This one will be also.

If your organization would like to become a member, please contact me:

tpatrick@risc.maricopa.gov

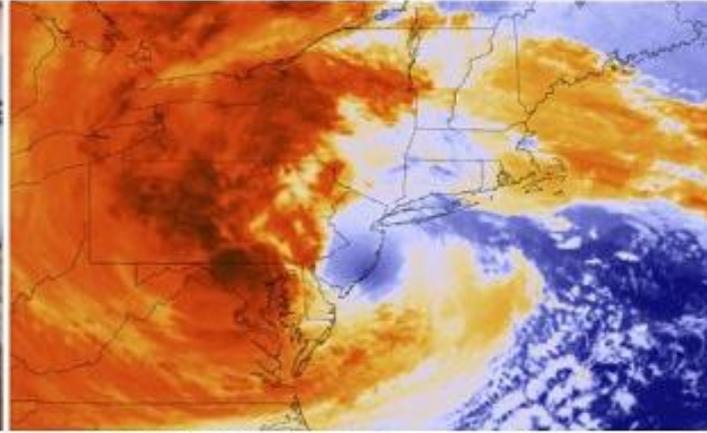


Every Election Has a Story...

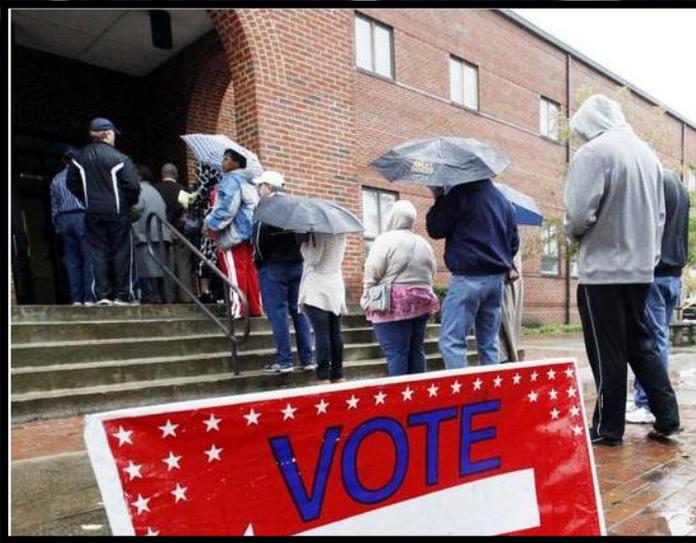
- National Perspective
- Observers
- Training & Recruitment
- Early Voting
- Election Day:
 - Turnout
 - Overvotes/Undervotes
 - Lines
 - Provisionals
- Post Election
- What's next?

For those unfamiliar with the Community Network presentations, the following disclaimer is standard: presentations are FULL OF GRAPHS & the data used is drawn from the official canvass when I can do so and still complete the analysis in an extremely short amount of time. Some reports, such as the Hispanic Surname, are run on the Active Voter File so some numbers will not exactly match the canvass. With that said, & all the standard qualifiers, here is what was accomplished in a week...

Perspective: Sandy



Perspective: Sandy



- With the storm approaching the East Coast, voters showed out en masse to vote early and election officials scrambled to keep up, to expand access, and communicate with the public.

USA TODAY NEWS SPORTS LIFE MONEY TECH TRAVEL OPINION 63°

LIVE STREAM Mars rover press conference Live Video

This story is part of ELECTION 2012 Election 2012 Results Full Election Coverage State News

Officials brace for Sandy's effects on Election Day

Gregory Korte, USA TODAY 16 Comments



7:54PM EDT October 30, 2012 - What already looked to be a historically close presidential contest now has a new and confounding variable: Hurricane Sandy.

As the storm lashed the East Coast and Midwest with gale-force winds, torrential rain and flooding, election officials faced new challenges: power outages, floods and snowstorms that could hinder voting through Election Day.

"We are anticipating that, based on the storm, there could be impacts that would linger into next week and have impacts on the federal election," said Craig Fugate, director of the Federal Emergency Management Agency. "It's really too early to say what will be the impacts of the storm, and that's why it's again important that we'll be supporting the governors' teams and their supervisors of election or secretaries of State as they determine what ... assistance they may need."

STORY HIGHLIGHTS

- Federal disaster director says impact on federal election is possible
- Local election officials have contingency plans for electronic voting machines
- Hurricane has already disrupted early voting in

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Perspective: Sandy

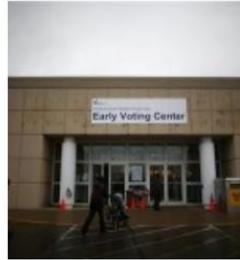
Some polling sites in New York faced problems with failed electronic balloting machines and resorted to the old fashion [paper](#) balloting way. This slowed the already sluggish process even more – despite being the heart of the United States, New York City is not expected to contribute a [great deal to this](#) year's election campaign because of the Hurricane Sandy disaster. However residents of the affected states are trying their best to make their voice and opinion heard.



Displaced Hurricane Sandy Victims Cast Their Votes for Presidential Elections 2012



Displaced Hurricane Sandy Victims Cast Their votes



Elections 2012 Displaced Hurricane Sandy Victims Cast Their Votes



Presidential Elections 2012 Displaced Hurricane Sandy Victims Cast Their Votes



Presidential Elections Displaced Hurricane Sandy Victims Cast Their Votes

Polling locations were relocated to areas with electricity, but voters still had challenges with transportation (along with other basic necessities).

Perspective: Sandy

- Many election officials spent the days leading up to the storm living in their offices and warehouses:
 - 1. To watch for possible water leakage and ensure ballot & equipment safety.
 - 2. Answer voter inquiries and maintain communication with the public.
 - 3. Many weren't sure if they left, if they would be able to get back to the office again...

Perspective: Sandy

- One colleague posted on Facebook that she was trying to decide if she should sleep with the verifiable paper ballots or the electronic touchscreen voting machines!
- (She opted for her office.)



Perspective: Sandy

- Some polling locations were still without power on Election Day:



© Getty Images

Other world: Meanwhile in Oceanside, Long Island, a displaced voter cast his ballot via cell phone light at the generator powered First United Methodist Church; many in the suburbs are still without power

Perspective: Sandy

- Sandy impacted Maricopa County voters because we sent first responders to the East Coast in the days following the hurricane.
- Not all of these voters had a chance to come to our office to cast an emergency ballot.
- Under current law, if they had not already voted early, they were unable to vote.



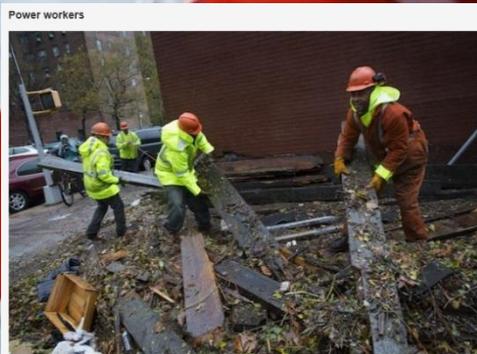
Perspective: Sandy

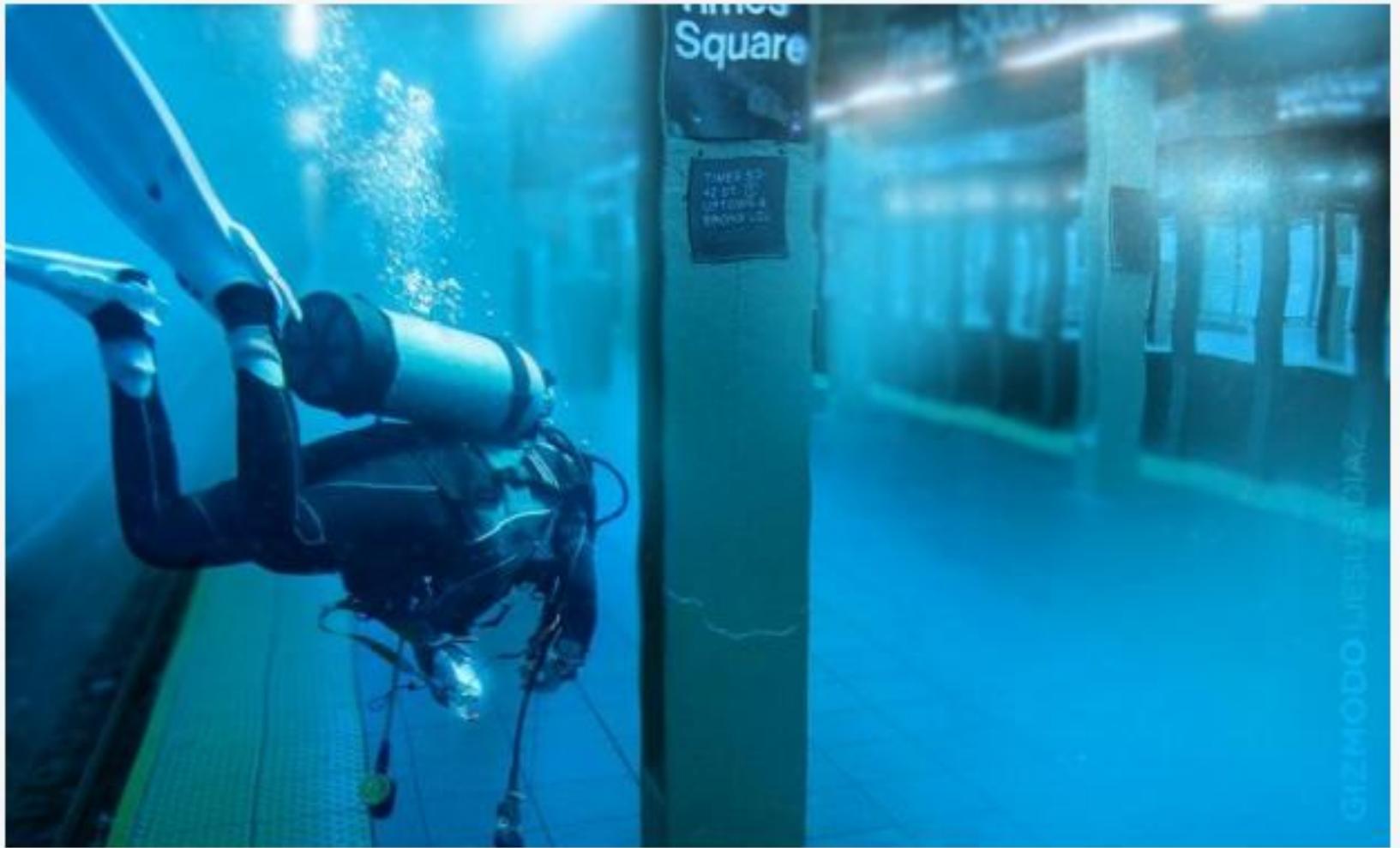
- We think this is a travesty.
- After the implementation of the MOVE Act, which allows for UOCAVA (military and overseas voters) to receive their ballots and balloting materials electronically, we now have the system in place to service these voters.
- We now just need the legal authority to do so...



Perspective: Sandy

- This can happen by either:
 - Modifying existing federal law such as UOCAVA or HAVA, &/or
 - Changing language in ARS Title 16 to expand the covered voter protections to first responders who are responding to a declared (either federal or another state's) state of emergency.





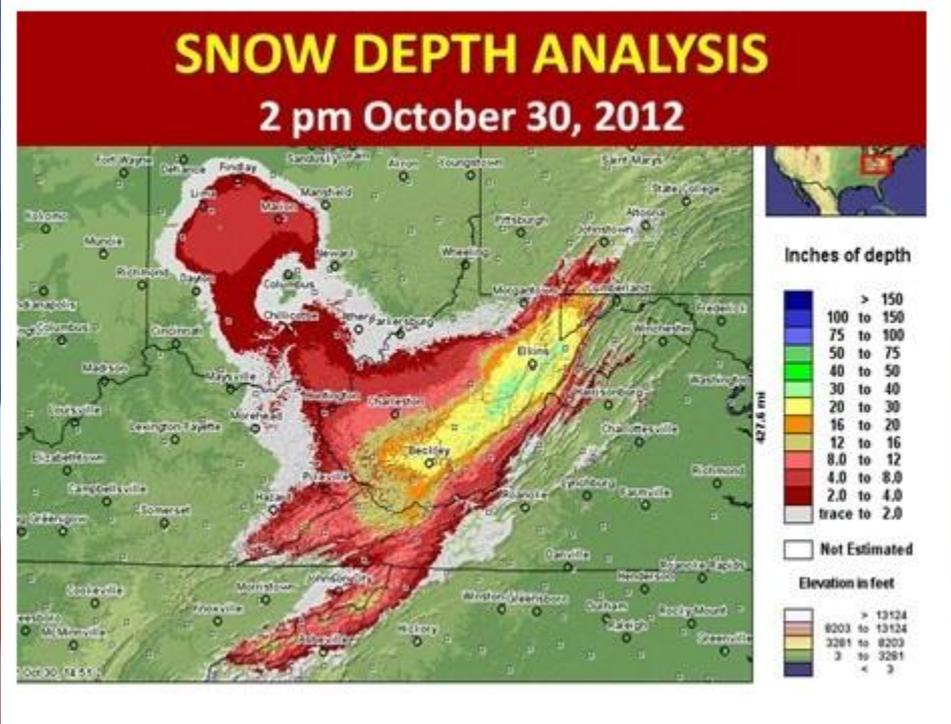
Times Square

Times 52
42 ST. ST.
UNION A
ENCLAVE

GIZMODO JESUS DIAZ

Perspective: Sandy WV Style

- The storm brought the challenge of a blizzard to WV election administrators.



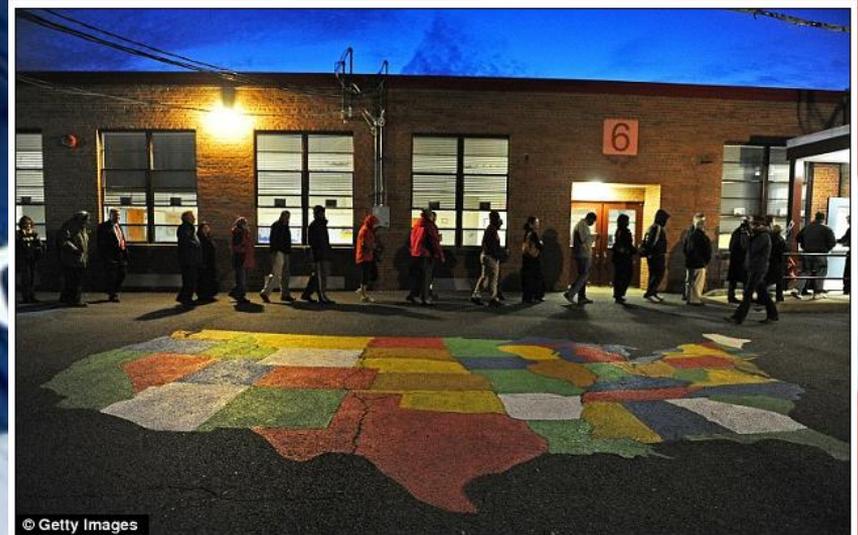
Perspective: Florida



Long ballots, 5 pages front in back in 2 counties—3 pages in most of the rest of the state, meant long lines!

Perspective: More Lines

- In some parts of the country voters stood in lines for 3-6 hours to cast their ballot!
- Some states saw their lines during EV, others on Election Day.



© Getty Images

Tight race: People in suburban Washington reportedly waited up to three hours to vote; here, voters queue in Alexandria at an elementary school



AP Photo

A long line of people waiting to vote winds through the Great Hall of the Purdue University Memorial Union Tuesday, Nov. 6, 2012, on campus in West Lafayette, Ind. After a grinding presidential campaign, Americans are heading into polling places across the country. (AP Photo/Journal & Courier, John Terhune)

Perspective: Ohio

Supreme Court won't get involved in Ohio early-voting dispute



Al Behrman/AP - In this Oct. 2, 2012 file photo, voters stand in line outside the Hamilton County Board of Elections just before it opened for early voting, in Cincinnati.

A close-up, slightly angled view of the American flag, showing the blue field with white stars and the red and white stripes. The flag is waving, creating a sense of movement. The stars are arranged in a grid pattern, and the stripes are horizontal. The lighting is bright, highlighting the texture of the fabric.

BACK TO ARIZONA...

Observers

- We had observers from a variety of organizations for this election (as we do for most elections)...



LAWYERS' COMMITTEE FOR
CIVIL RIGHTS
U N D E R L A W



Observers

- The Department of Justice sent out roughly 40 observers for this election.
- I received less than a dozen phone calls throughout the day.
- Most of the concerns were regarding confusion over DOJ observers vs. Party Observers & the high volume of provisionals (more on that later!).

TS telling the DOJ that they are not allowed to speak in the PP--she is confusing them with political observers TLP

telling DOJ that they are not allowed to sit-- TLP
machine down--BW's are using correct procedure but need TS TLP

DOJ getting calls from voters that there is an individual with holster with guns & handcuffs wearing a "security" shirt TLP

Donna [REDACTED] (says from Promise AZ but also not sure if Dem observer checking w party) inside 75ft and is asking voters how they voted etc. TLP

media in the polling place talking to the board TLP

EAC Observers

- The Election Assistance Commission observer and the observer from the Voting System Testing Laboratory(VSTL) observed:
 - Trouble Shooter class on Saturday
 - Counting over the weekend
 - Monday set-up in Hickiwan



EAC Observers

- Tuesday pre-opening with County Recorder Helen Purcell
- Closing of the polls
- Receiving site on election night
- Voting materials coming in election night

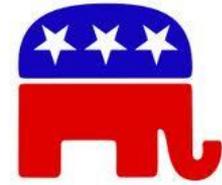


International Observers

- The international observers came to MCTEC for a tour of the early voting processes and watched tabulation from the conference room and public viewing windows.
- They also visited polling places prior to opening and after the close of the polls when they are open to the public.
- The hand audit was the final activity they observed.



Party Observers



- We truly thank our tireless party observers who spend not just hours, OR days, ***BUT WEEKS*** of their lives with us!



Party Observers: At the Polls

- The observers at the polls were the source of many calls this election...close to 3 DOZEN:

Political observers at 0384 & 0434 are standing at provisional ballot table telling Inspectors their boardworkers don't know what they are doing and they are doing provisional ballots wrong. Observers are giving out incorrect information and confusing Inspectors. EAB

democratic observer is stopping any voter that is being sent to their correct precinct(BWs carefully checking map) and interviewing the voter questioning decision. TAT

The observer is giving advice to the voters and telling the boardworkers how to do their job. the inspector asked him to stop and continues to do it. BER

Board Workers not accepting the Democrat observer's credentials BPW

observer "Roxy" telling voters their prov ballot is not going to count KRP

Democrats report that the Board Worker is not explaining Provisional Ballot procedures, but is permitting GOP Observer to explain provisions to voter. BPW

OBSERVER WITH THE REP PARTY IS COMPLAINING ABOUT THE 75 FOOT LIMIT. JAL

REP OBSERVER TALKING WITH VOTERS, DEM ATTORNEY IN PP COMPLETING INCIDENT REPORT ABOUT PINAL COUNTY VOTER WHO WANTED TO TAKE BALLOT HOME AND BRING IT BACK, WAS TOLD SHE WOULD HAVE TO VOTE PROV AND SHE DIDN'T WANT TO WAIT IN PROV LINE DMM

OBSERVER FOR THE REP. PARTY IS GETTING IN THE WAY AND THEY HAVE ASKED HER TO LEAVE AND SHE LEAVES BUT KEEPS COMING BACK. SHE IS IN THE WAY JNS

The REP person there is an attorney that insists on keeping the inspector in combative discussions. there is a long line and the inspector cannot do her job. KRP Democratic Observer has been violating her observer rights all day. Kepps talking to boardworkers/ voters even after Inspector told her not to. Has been ignoring both TS and Inspector when they tell her not to do something all day EAB

Observe? Why not work?!

- In more than one precinct the observers saw how busy the Board was and took off their “party hats” and were sworn in as boardworkers.
- ***WE THANK THEM!!!***

TS called in saying prnct has been busy all day long. They hired two people out of line who started out as observers, decided they wanted to work instead. ALS

Party Observers: At the Polls

Dem observers with signs "Need assistance? Ask me" TLP

Dem observers with signs "Need assistance? Ask me" TLP

Democrat observer is holding sign asking "do you need help voting" The observer also told the Inspector they were there to help assist voters. EAB

- We had numerous calls about this one.
- This is problematic because party OBSERVERS in the polling place *cannot speak to voters or the boardworkers*, they are there to observe, a very different role.
- Thanks to the party for taking care of it!!

This behavior was traced back to a community group (see also "provisionals get thrown in the trash") who had volunteered through the party, this was NOT condoned by the party!

The background of the image is a close-up, slightly angled view of the United States flag. The blue canton with white stars is in the upper left, and the red and white stripes are visible below and to the right. The flag appears to be waving or draped, creating soft folds and highlights.

TRAINING & RECRUITMENT

Training: Troubleshooters



- The Troubleshooter class is always held the Saturday before Election Day.
- The Inspector packets are organized by TS for them to deliver over the weekend.

Trouble Shooter Class

- The Troubleshooters hear from County Recorder, Helen Purcell, Elections Director Karen Osborne, & Deputy Director Linda Weedon



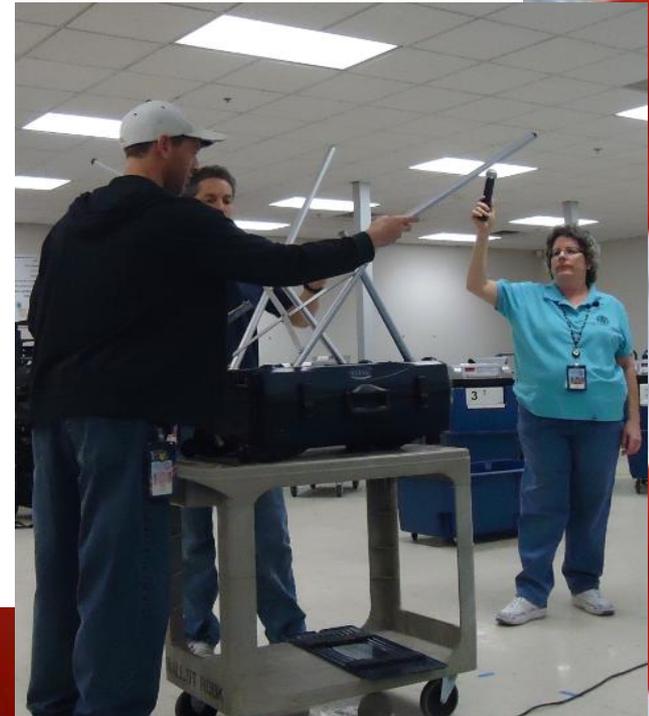
Trouble Shooters

- Class offers hands-on practice in changing out the tape on the Insight—something that is usually necessary in a General Election:



Trouble Shooters

- There's also time with the Edge
- Complete with a demonstration



Trouble Shooters

- They also check-out spare equipment at class to use in the field on Election Day if there are any issues at the polls.

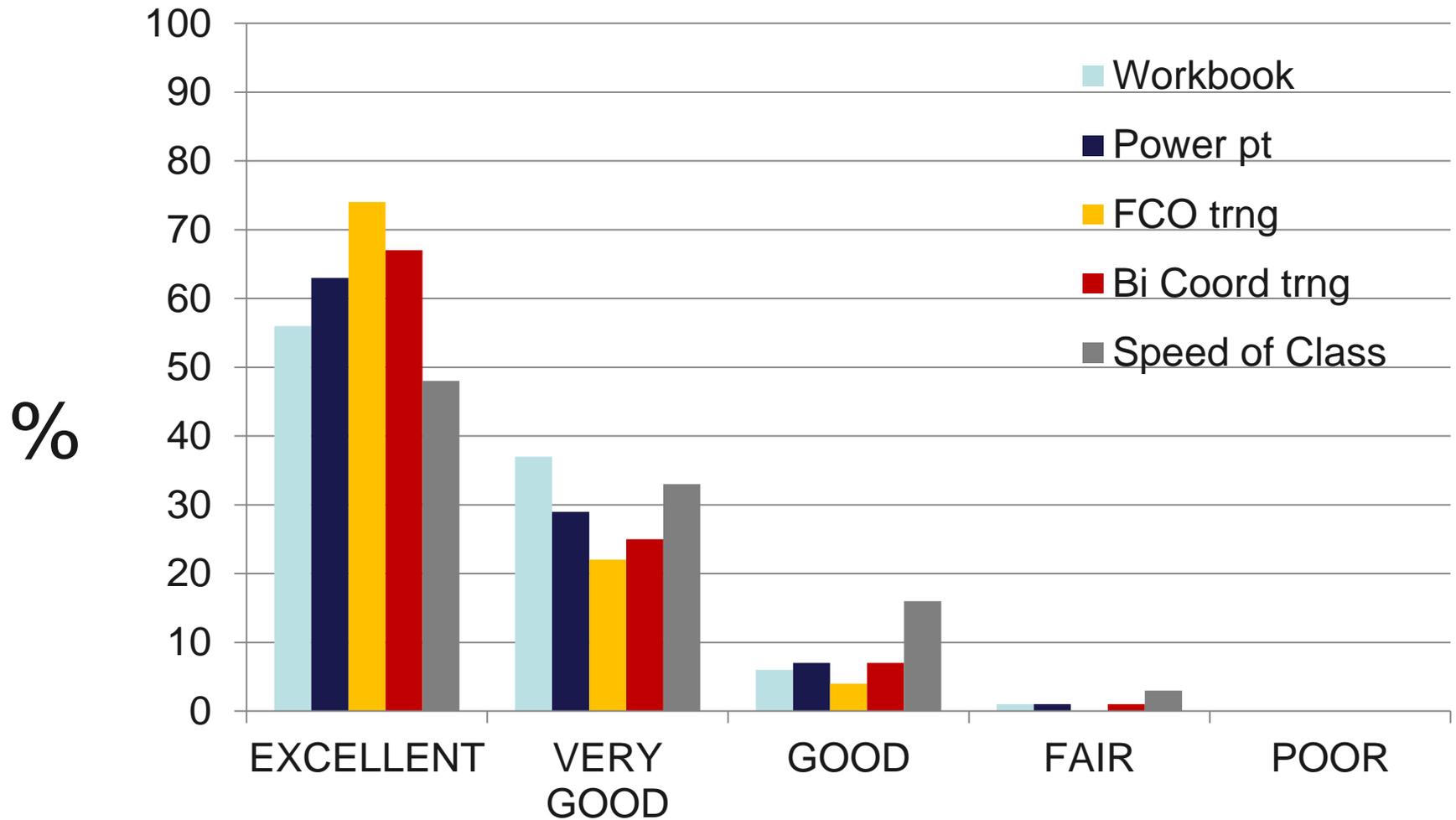


Training

- Our final bilingual class was the Saturday before Election Day at MCTEC & it was our largest class



Bilingual Class Assessments This Election:

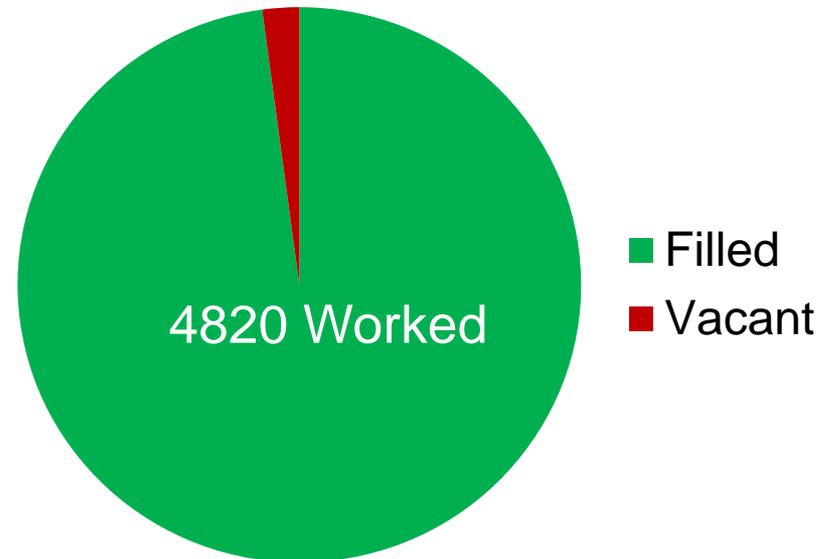


Boardworker Recruitment: Total

Sunday, November 4th



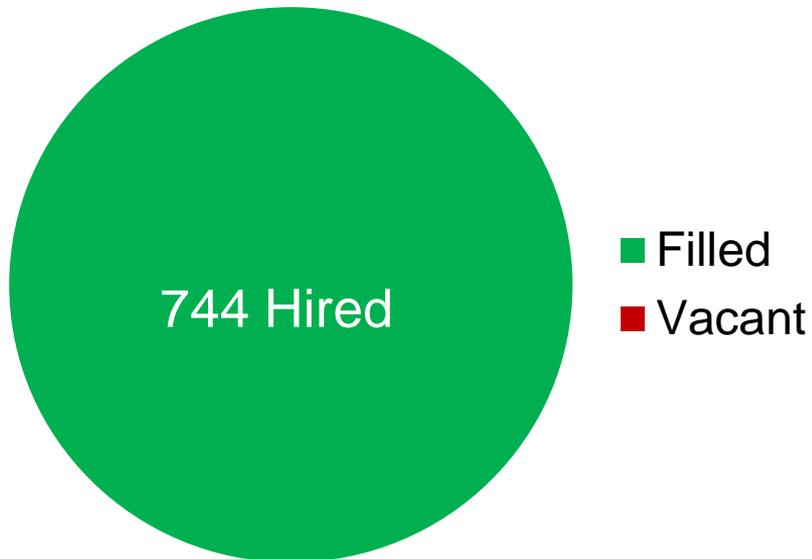
Tuesday, November 6th



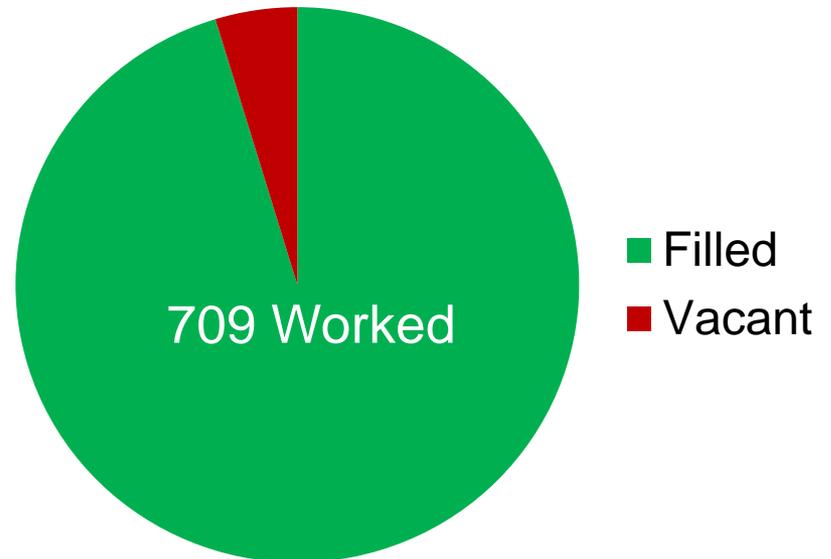
Boards were fully hired before Election Day. Many workers did not show to work; we made last minute hires via phone & hired voters from the line to help out leaving just 104 vacancies, or 2%.

Bilingual Recruitment

Sunday, November 4th



Tuesday, November 6th



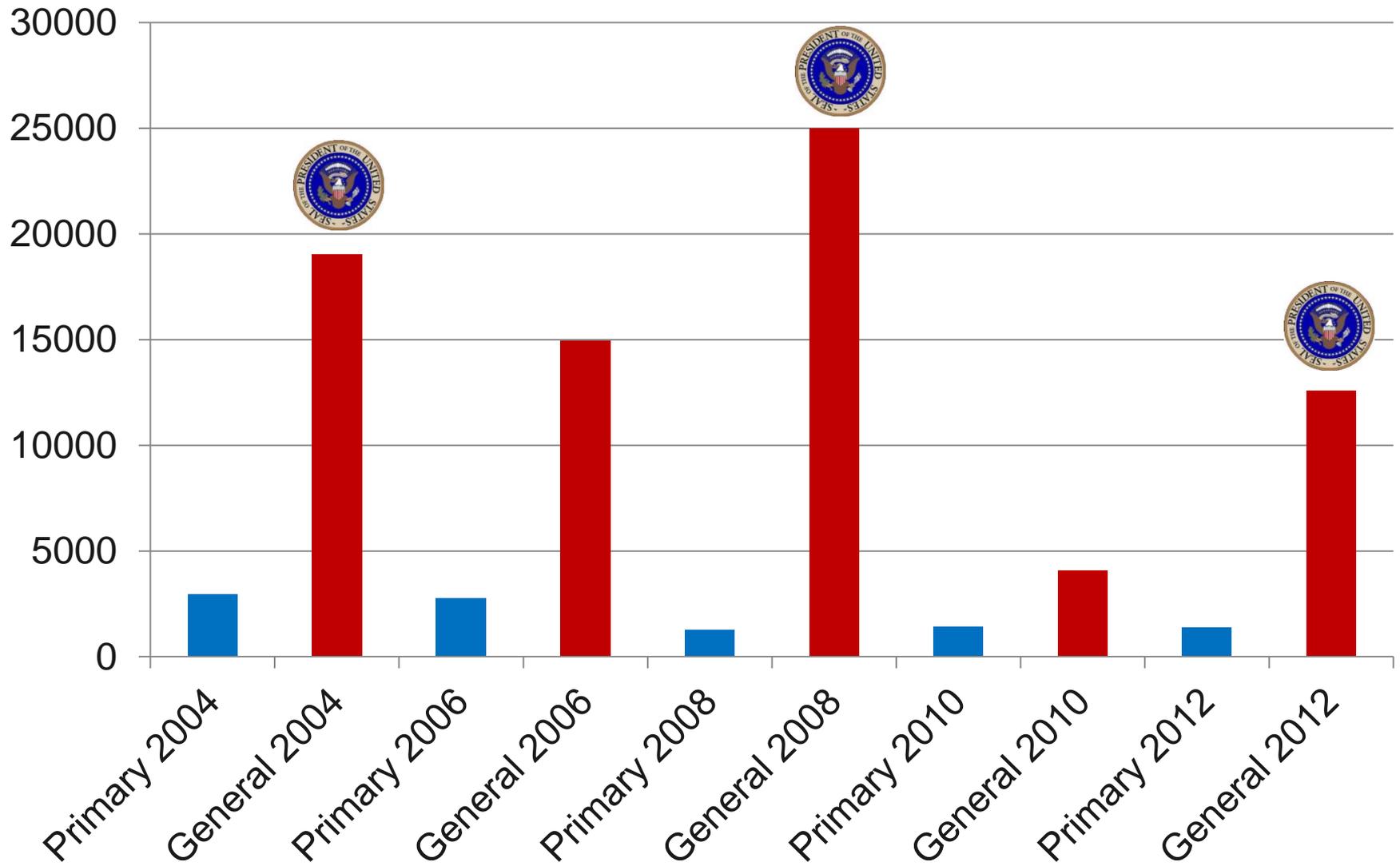
Boards were fully hired before Election Day. Many workers did not show to work; we made last minute hires via phone & hired voters from the line to help out leaving just 35 vacancies, or 4%.



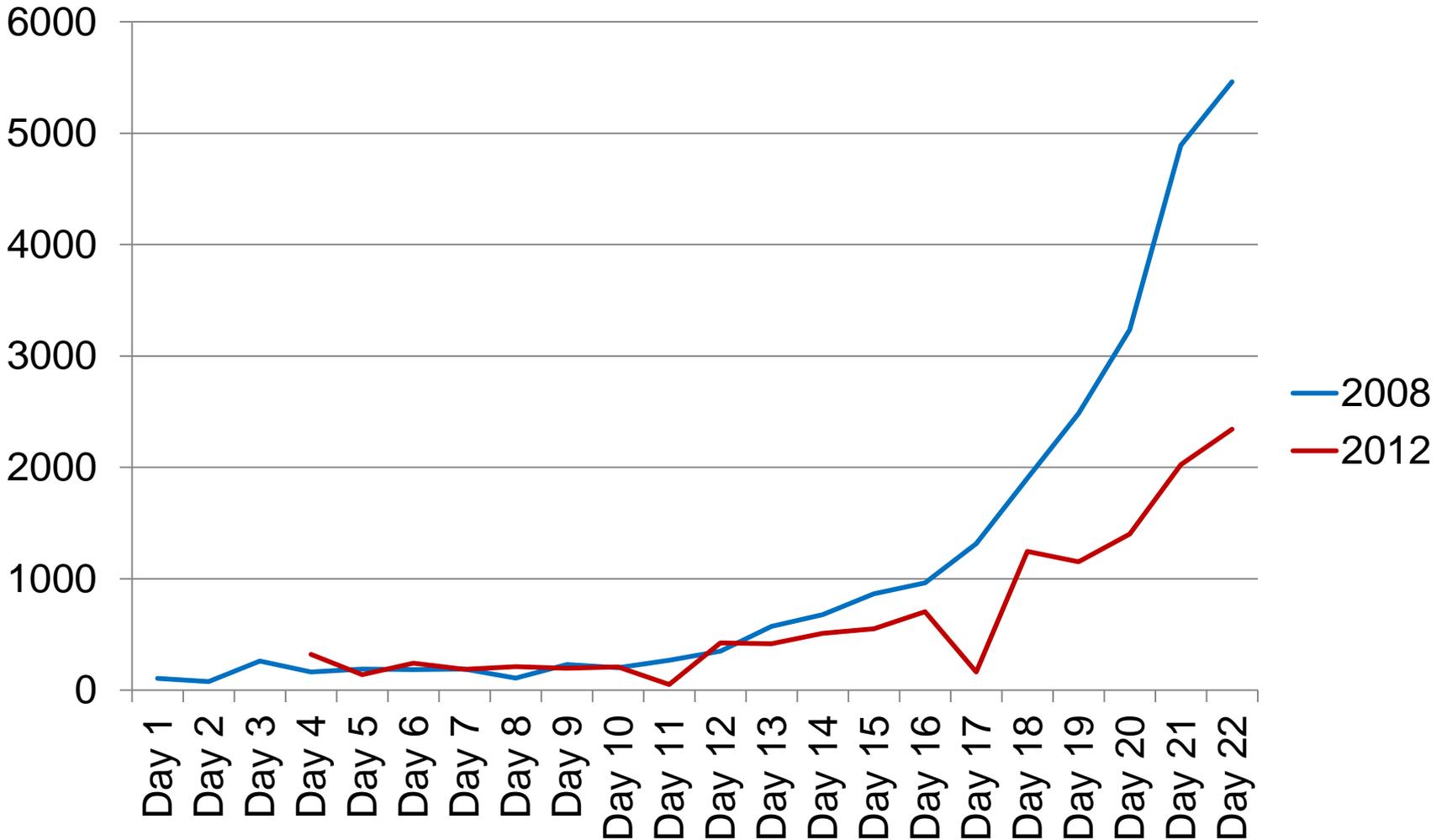
Maricopa County provided an early voting station at the Palo Verde West Residence Hall. (Photo by Murphy Bannerman)

EARLY VOTING

Ballots Cast at Early Voting Sites



Early Voting by Day '08 vs. '12





Initial Mailings on First Day of Early Voting

2000 G

2002 G

2004 G

2006 G

2008 G

2010 G

2012 G

155,999

171,495

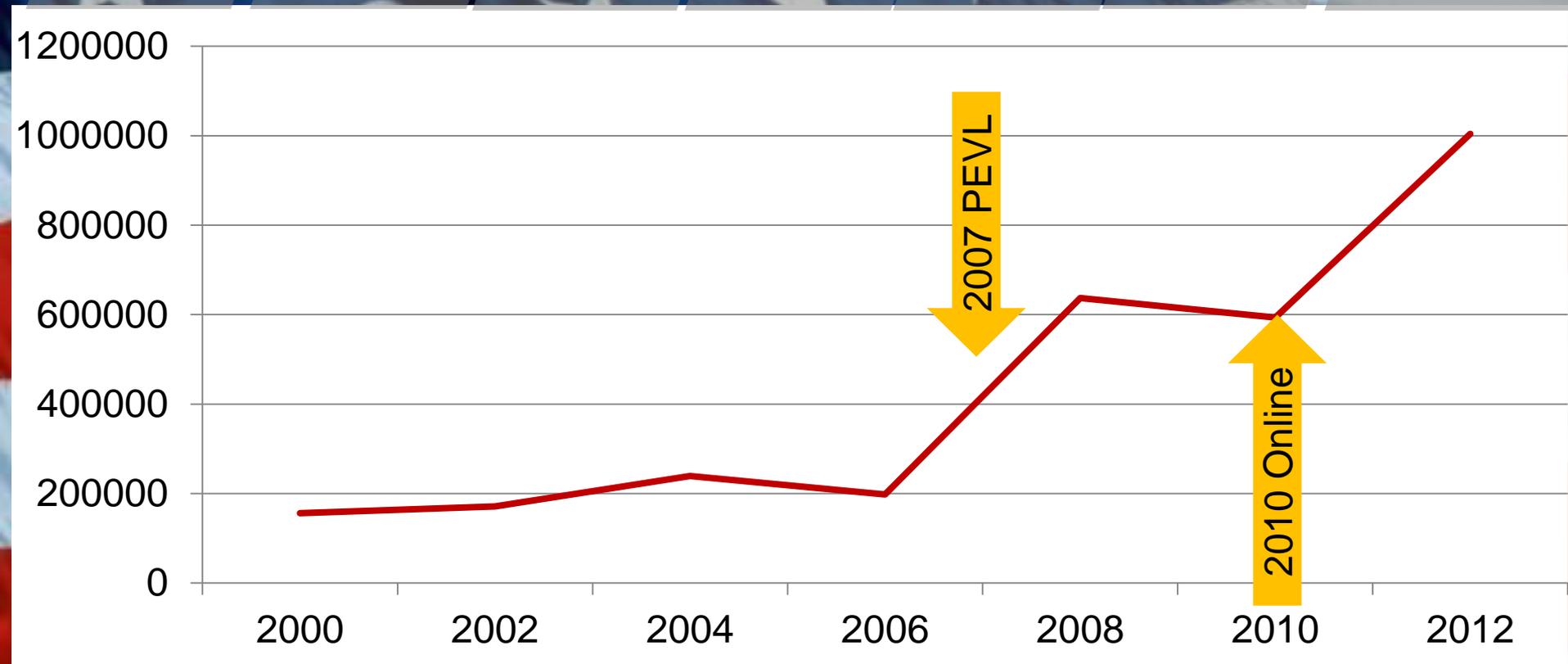
239,189

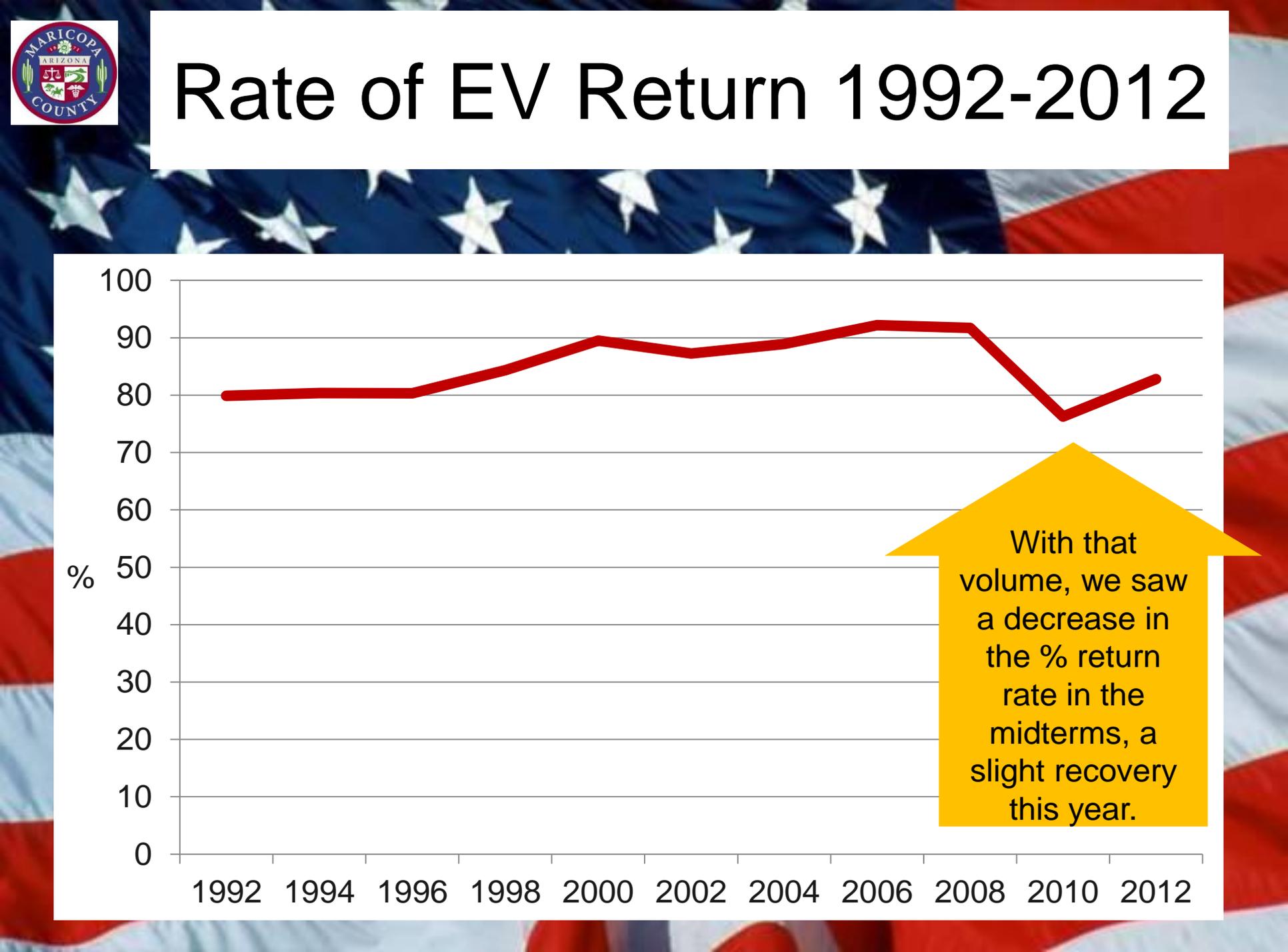
198,174

637,288

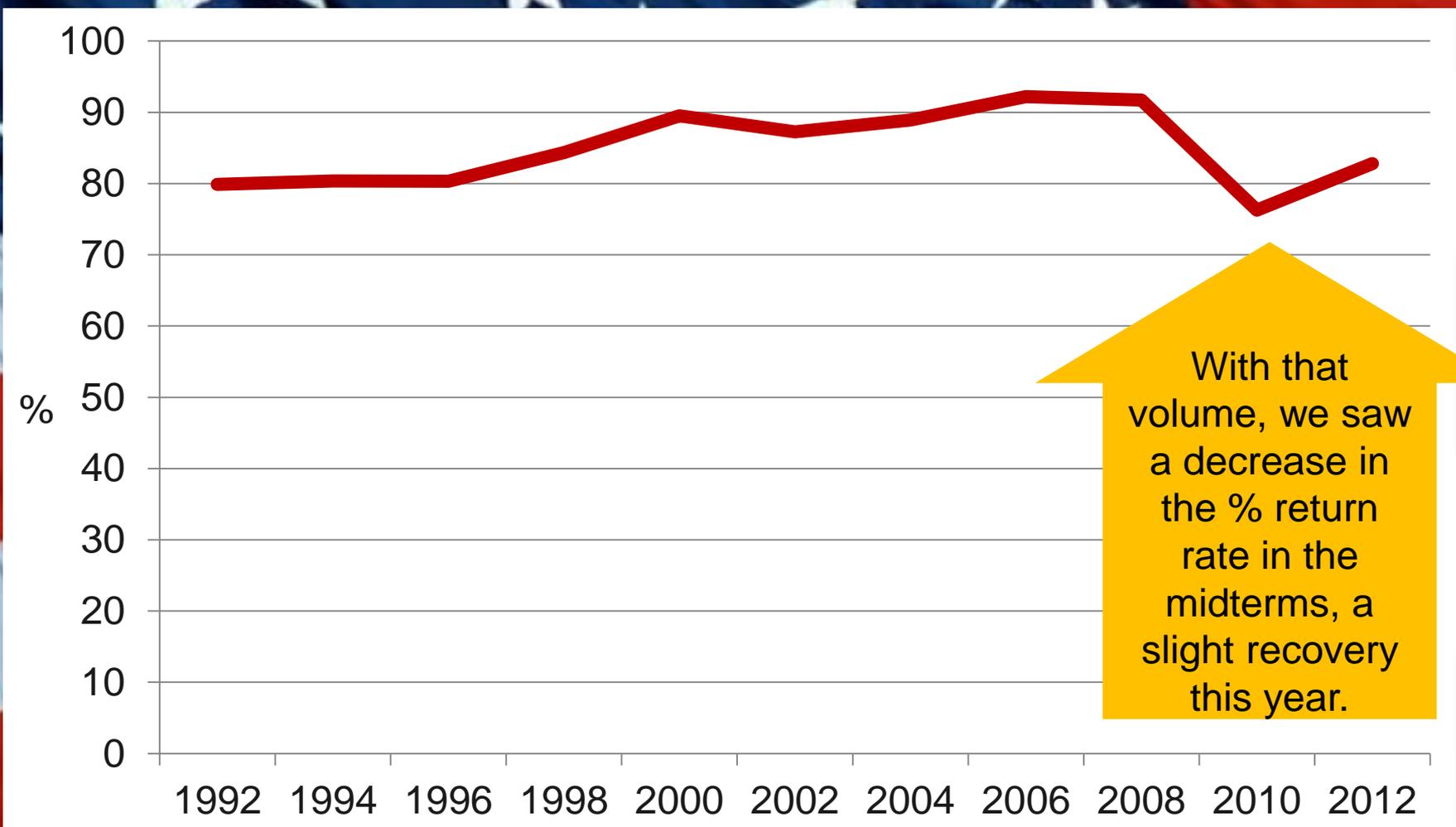
593,682

1,004,052





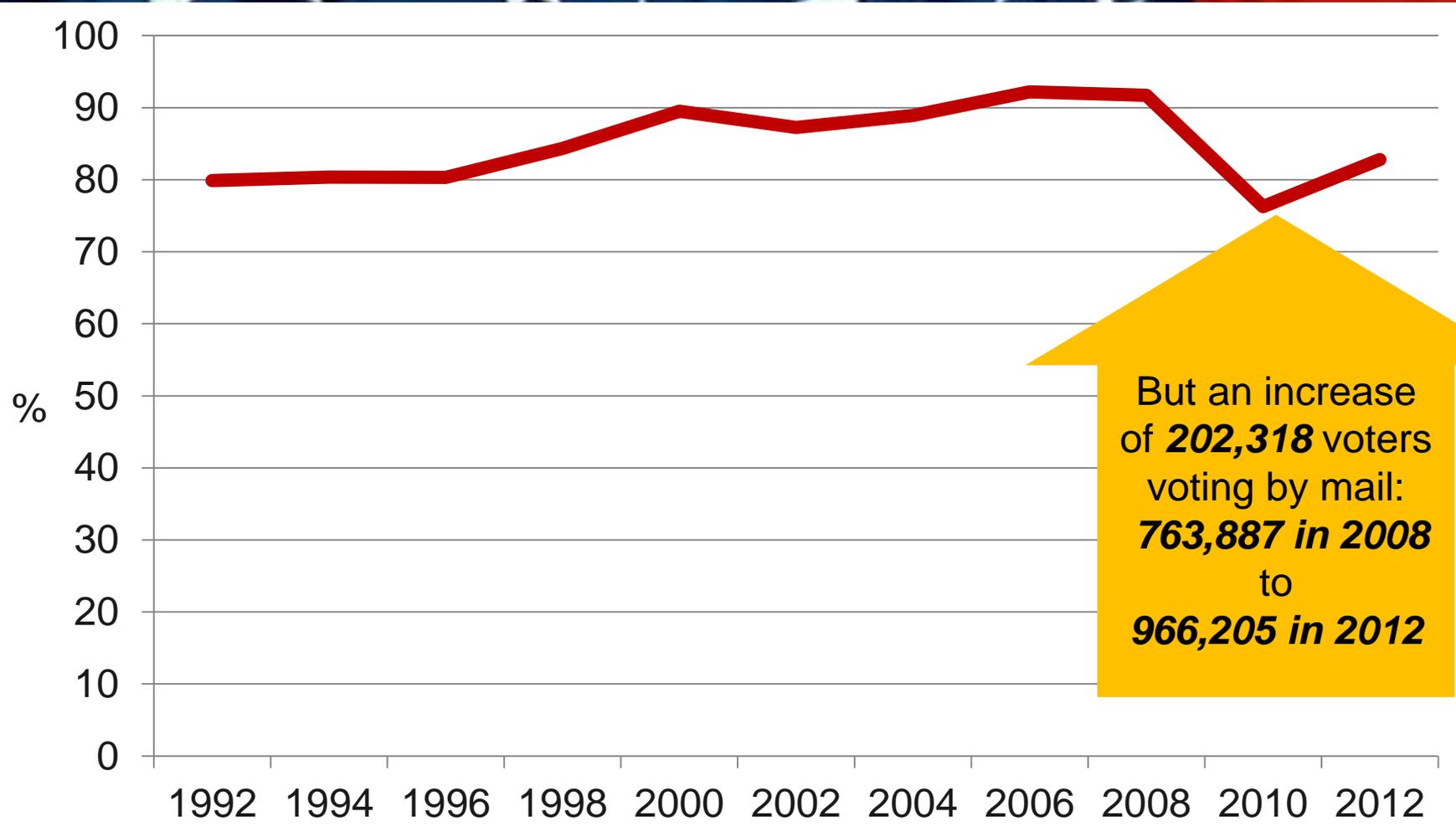
Rate of EV Return 1992-2012



With that volume, we saw a decrease in the % return rate in the midterms, a slight recovery this year.



Rate of EV Return 1992-2012



“Early” Voting



- This year we saw a divergence from traditional early voting behavior. There was a huge influx of ballots returned in the last few days of the voting period—over 300,000 ballots!

Election Day Drop-offs

- Just what was dropped at the polls was an increase of more than 70,000 ballots from what we saw in 2008.



Election Day Ballot Drop-off at the Polls

2000 G

2002 G

2004 G

2006 G

2008 G

2010 G

2012 G

65,645

81,150

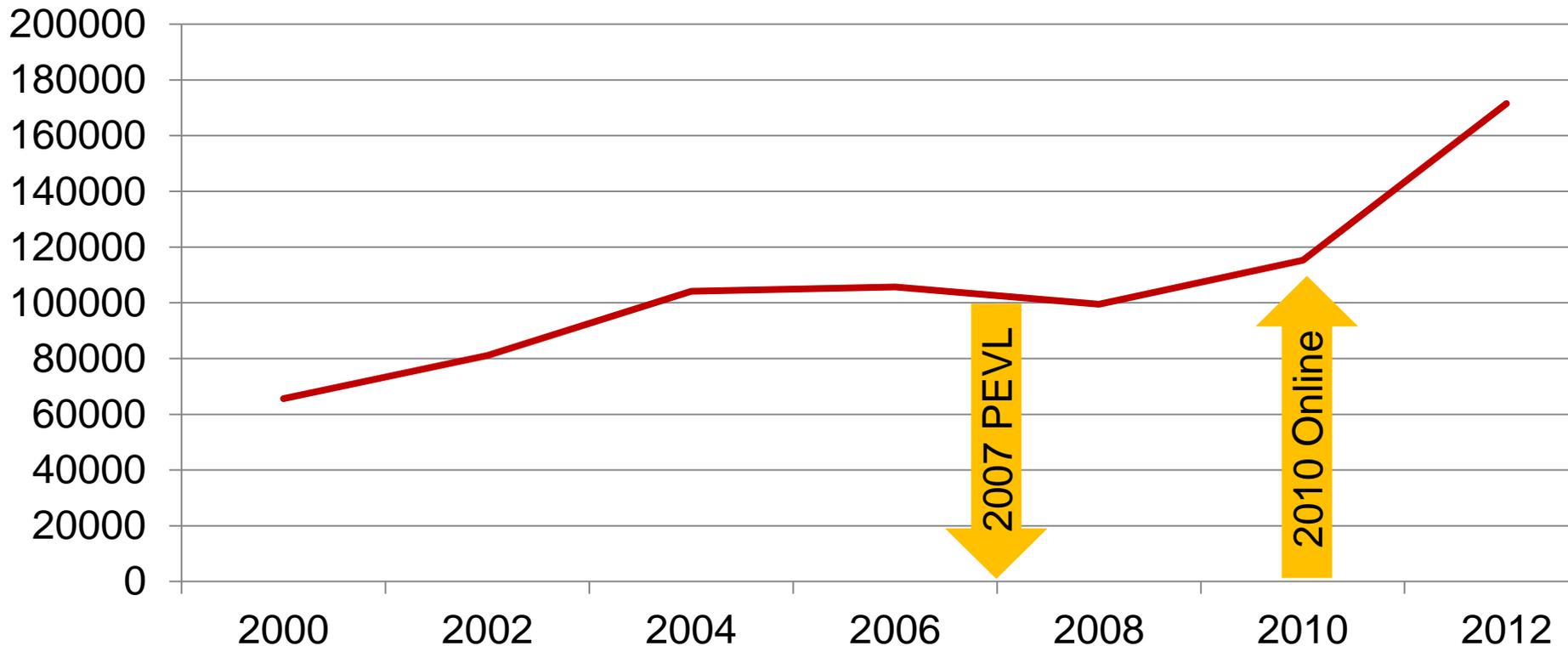
104,123

105,683

99,465

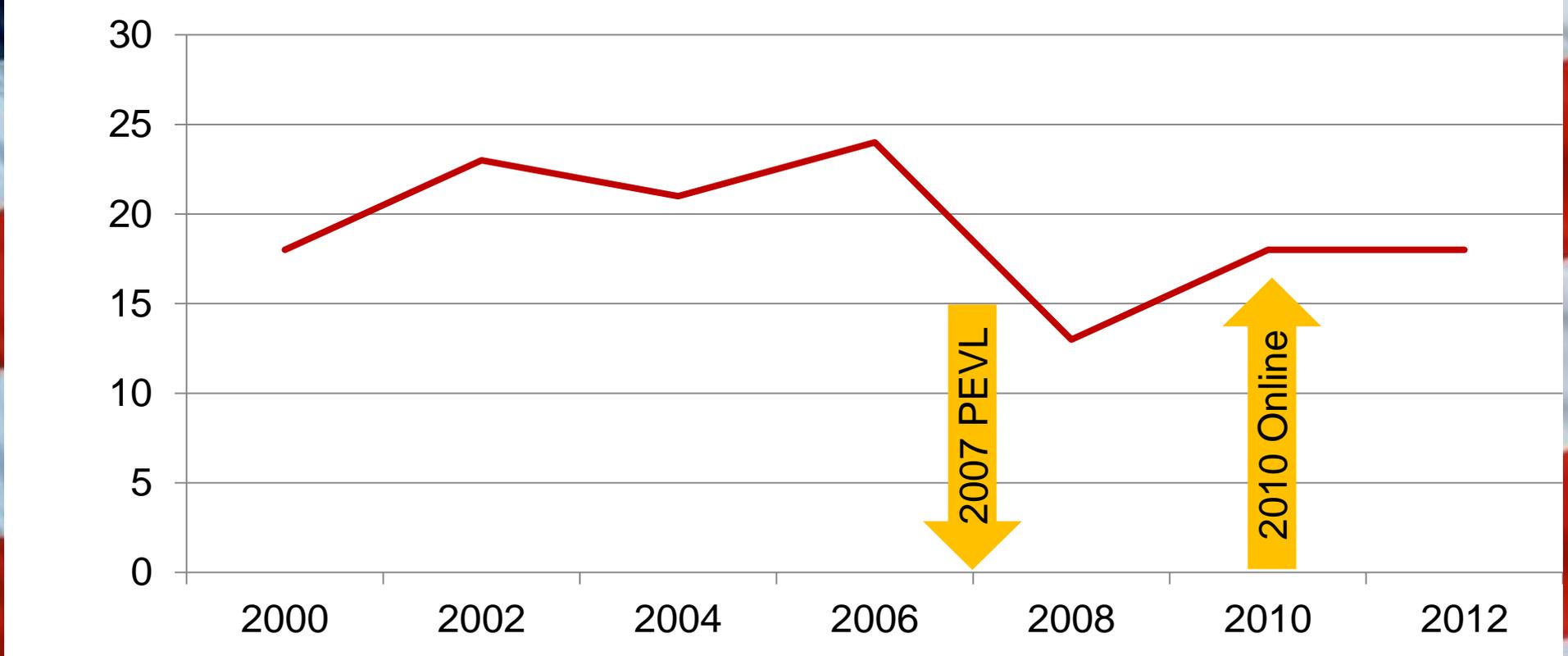
115,298

171,529



Election Day Ballot Drop-off at the Polls

% of All EV



Permanent “Early” Voting List

- We had more than 170,000 voters drop their EVs at the polls.
- (However, this saved the County around \$81,000 in postage.)



This DID delay results however as all the EVs have to be scanned prior to beginning work on the provisionals which further exacerbated the heightened environment.

Thanks...but no thanks!

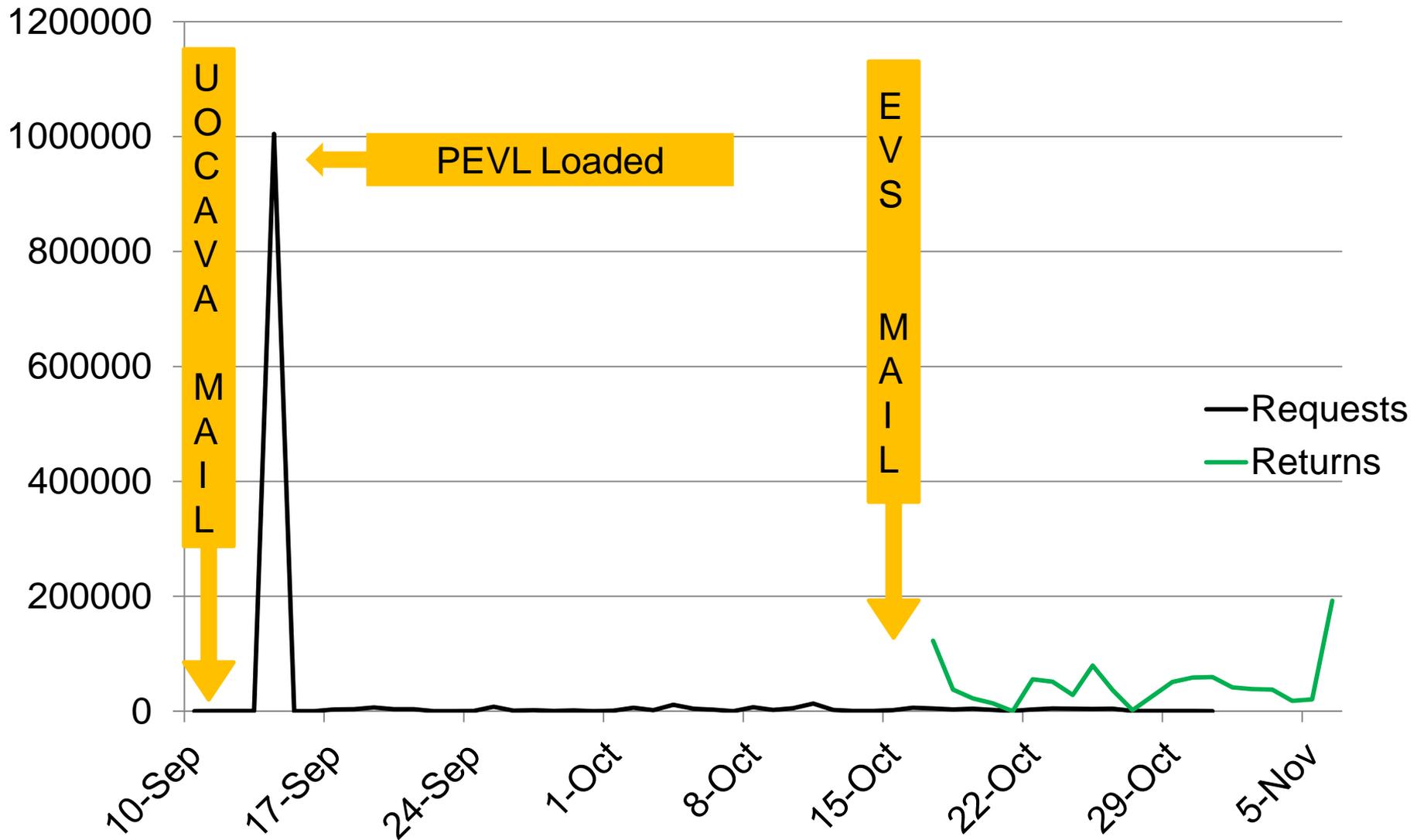
- Unfortunately some media outlets were telling voters to take their Early Ballots to the polls and put them in the machine...
- (Along with others which said we don't count early ballots!)
- This spurred thousands of voters to show up at the polls with their EV.
- Some still had the barcoded, personalized envelopes, others did not:

Replacement Envelope

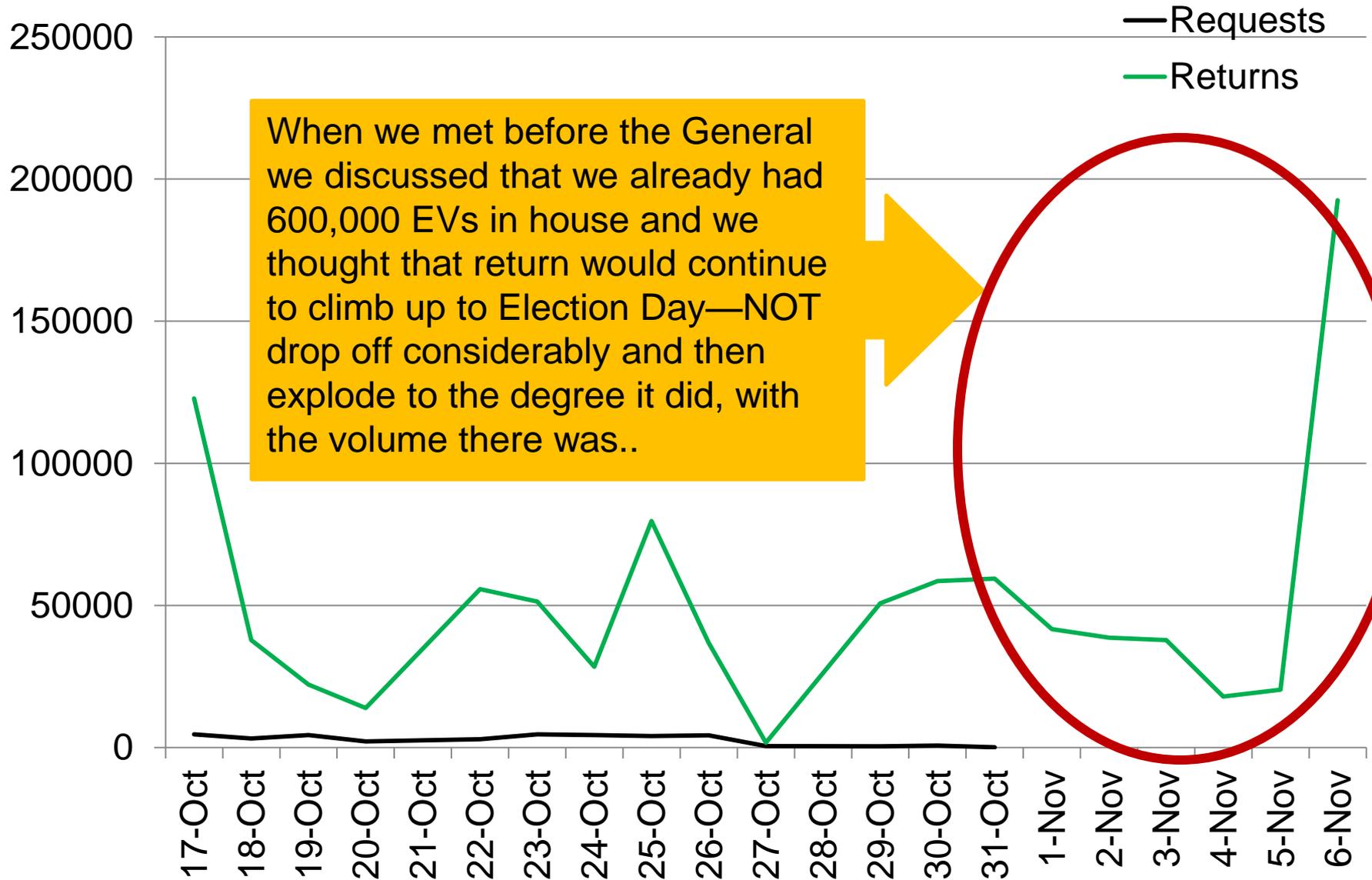
- Almost **11,000** voters left their EV ballot envelope at home which causes them to use a replacement envelope which isn't barcoded with their information and it has to be manually researched and entered.
- This too took time.
- Estimated cost: **\$20-25,000** in staff time, unused voting materials, & substitute voting materials (IE the blue envelope and supplementary barcoding labels).

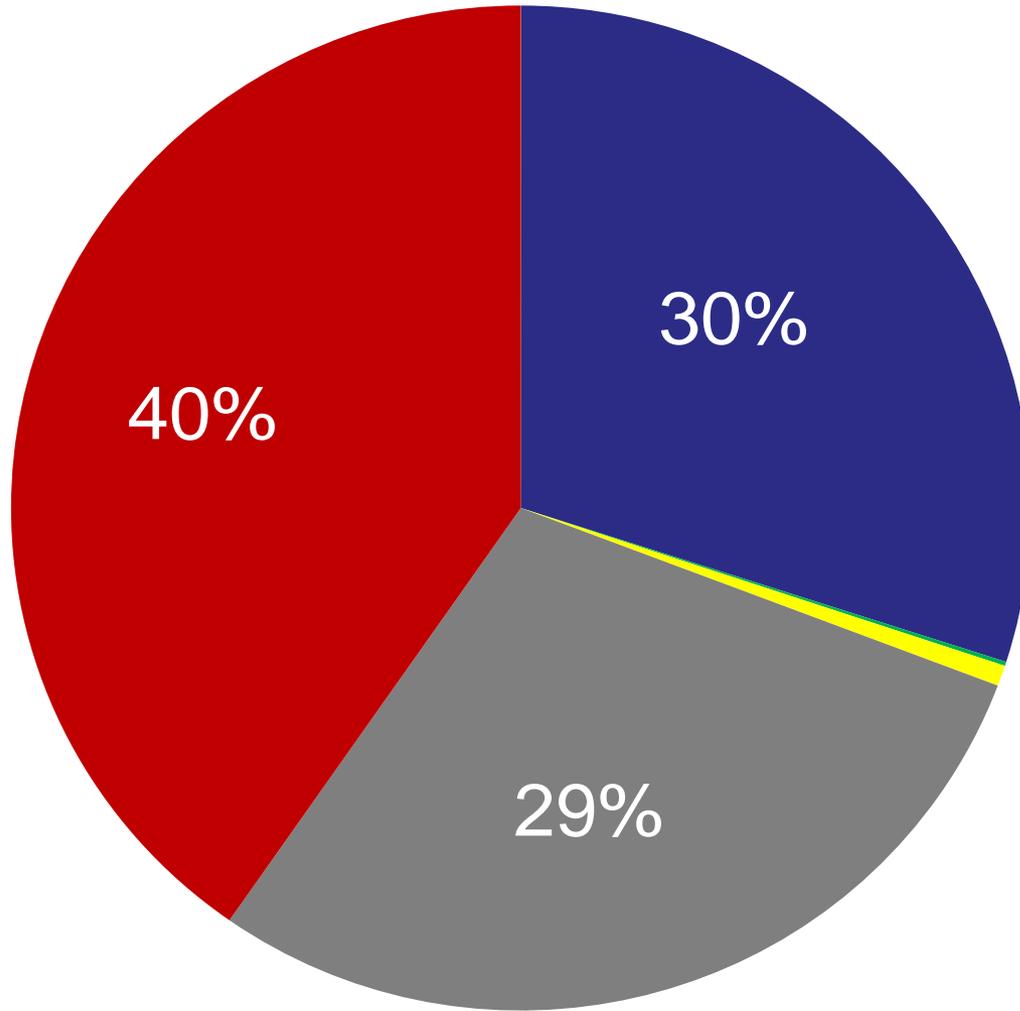


Requests and Returns by Date

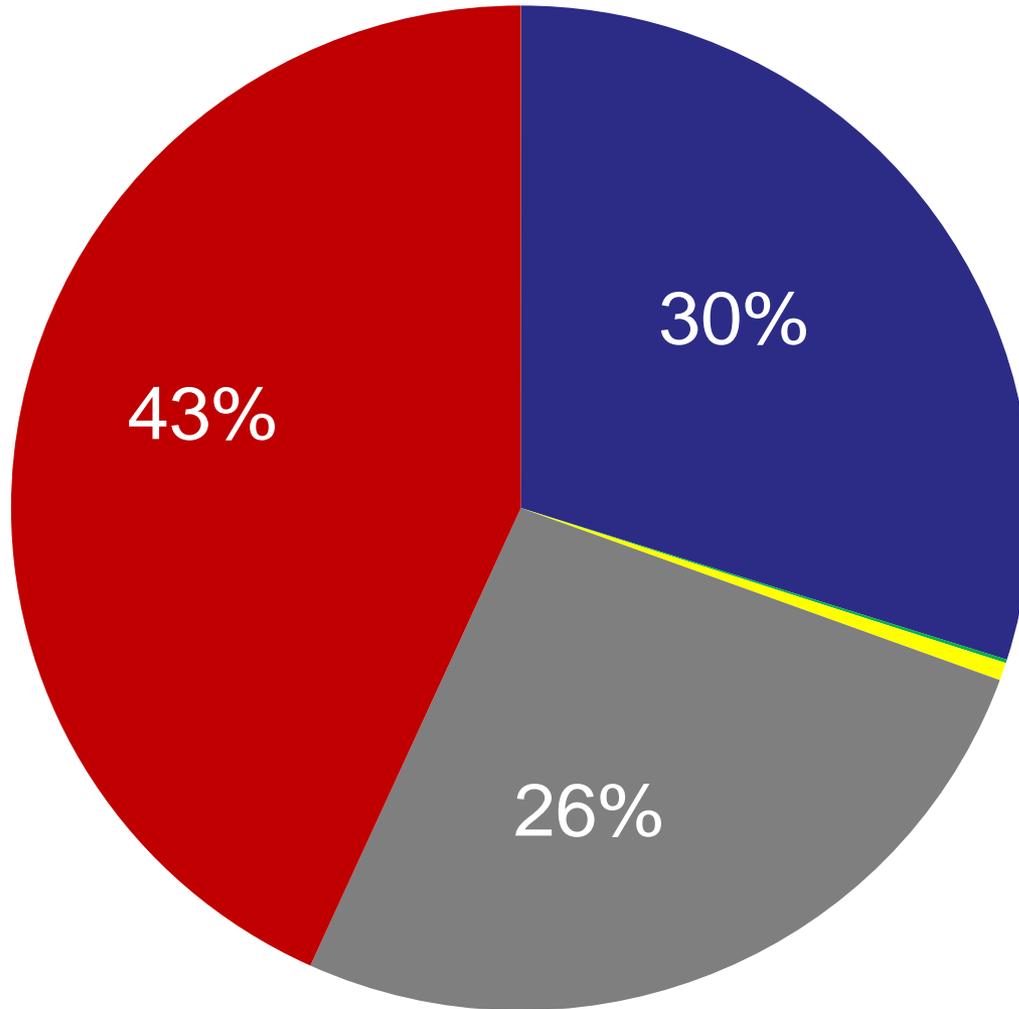


Requests and Returns by Date (After 1st Day)



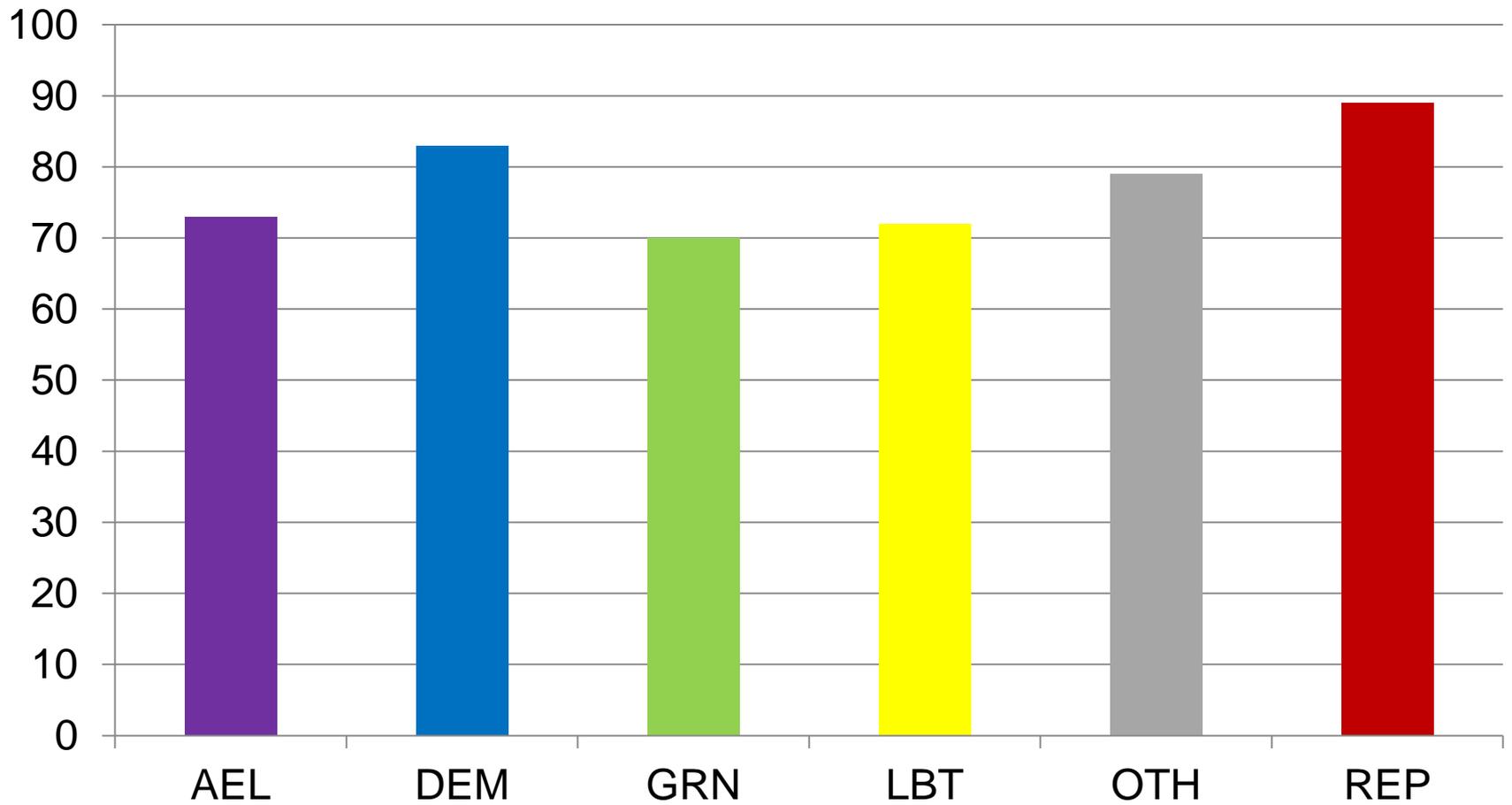


EV Requests By Party



EV Returns By Party

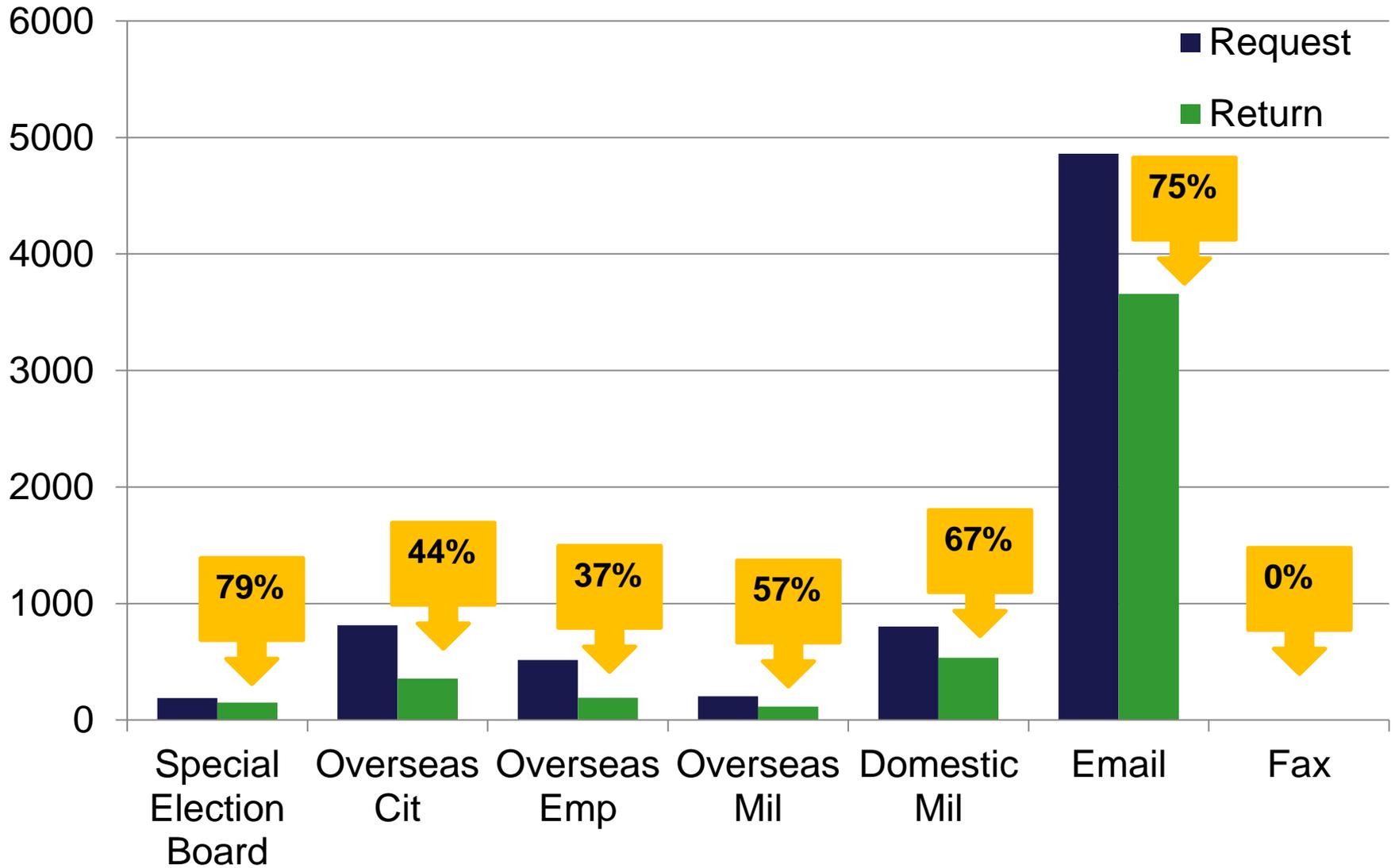
GOTV: % Return EV by Party



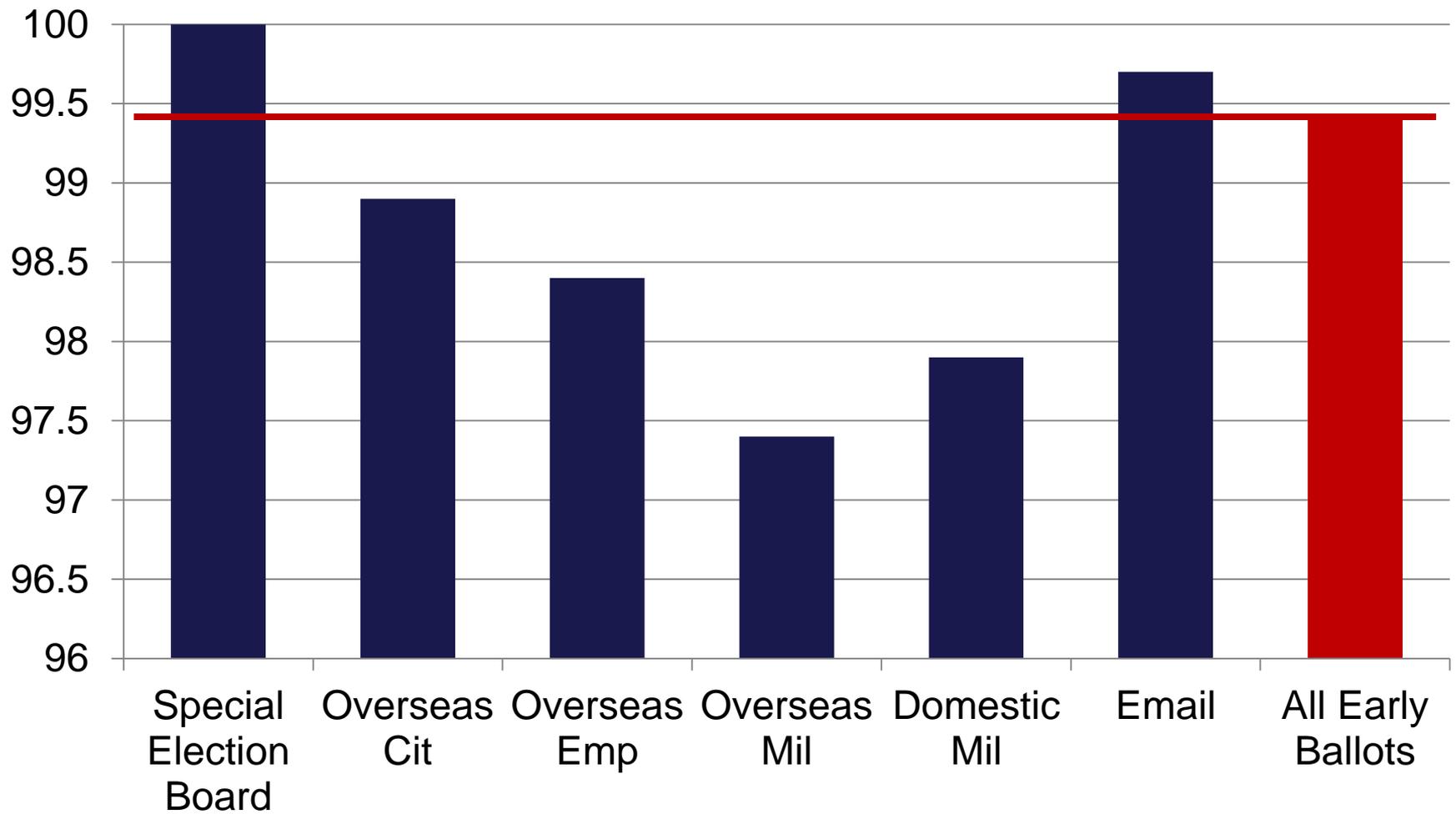
UOCAVA

- Military and Overseas voters surged to **7195** voters this election, some of the highest numbers we have seen.
- The ability to communicate, request, receive, and return materials electronically encouraged and aided voter participation and successful return.
- **4854** ballots were returned for a rate of **67%.**

Early Voting: SEBs and UOCAVA



Early Ballots Returned: % Sent to Tabulation



Why not ALL ballots?

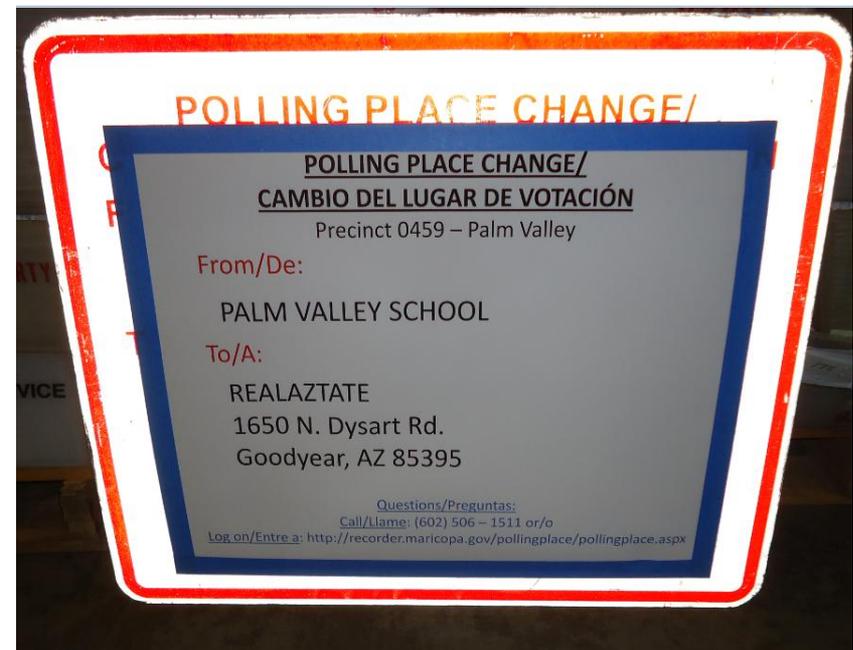
- Some ballots come back without the required signature, or the signature does not match the signature on file.
- Other ballots are returned too late—more than 2500 came in AFTER the close of the polls at 7PM on Election Day (REMEMBER: Arizona does not review postmark date of the ballot).
- We will do a full review of disposition codes in an Early Voting/PEVL review in 2013.

A close-up, slightly angled view of the American flag, showing the blue field with white stars and the red and white stripes. The flag is waving, creating a sense of movement. A white rectangular box is overlaid on the lower portion of the image.

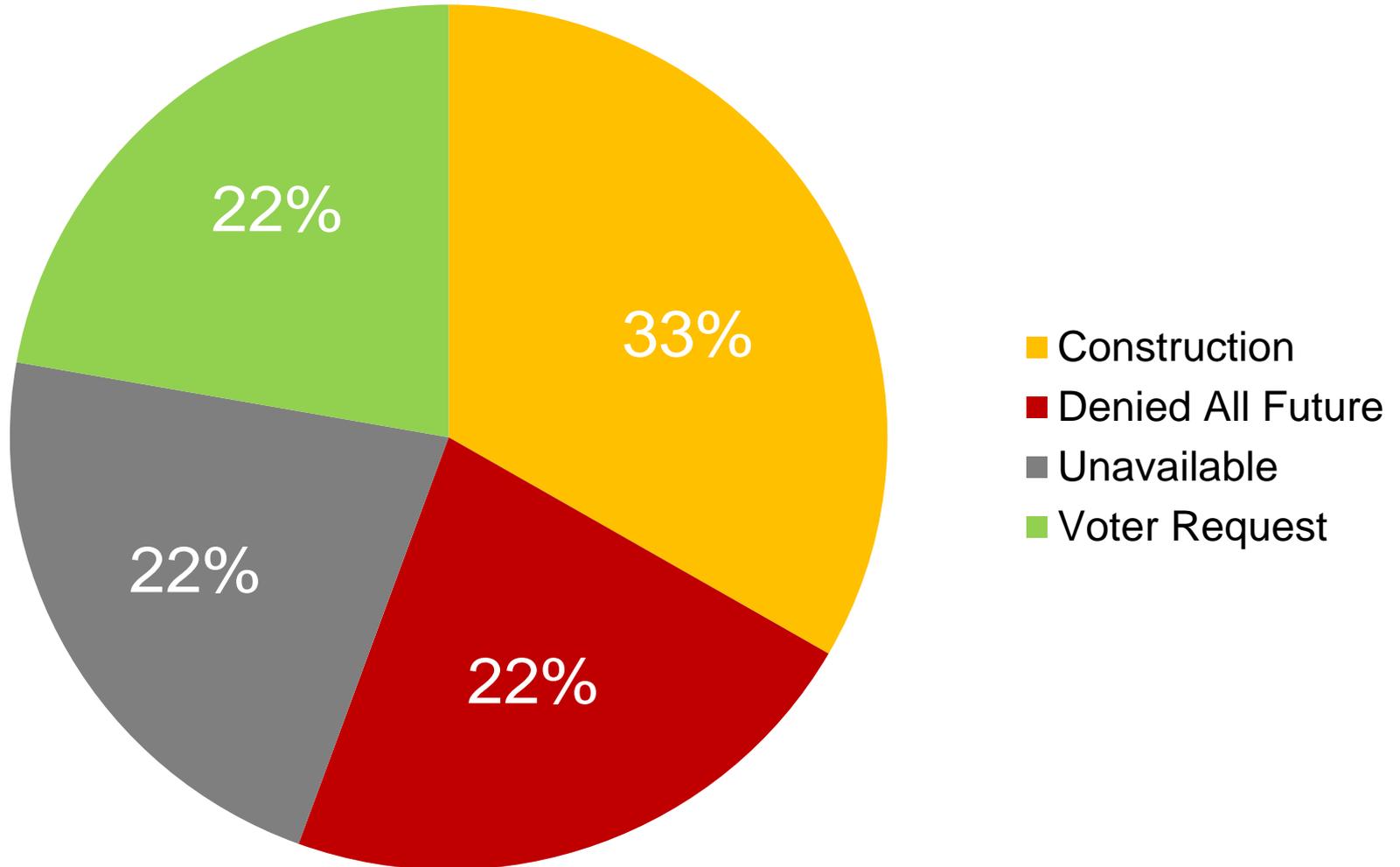
ELECTION DAY

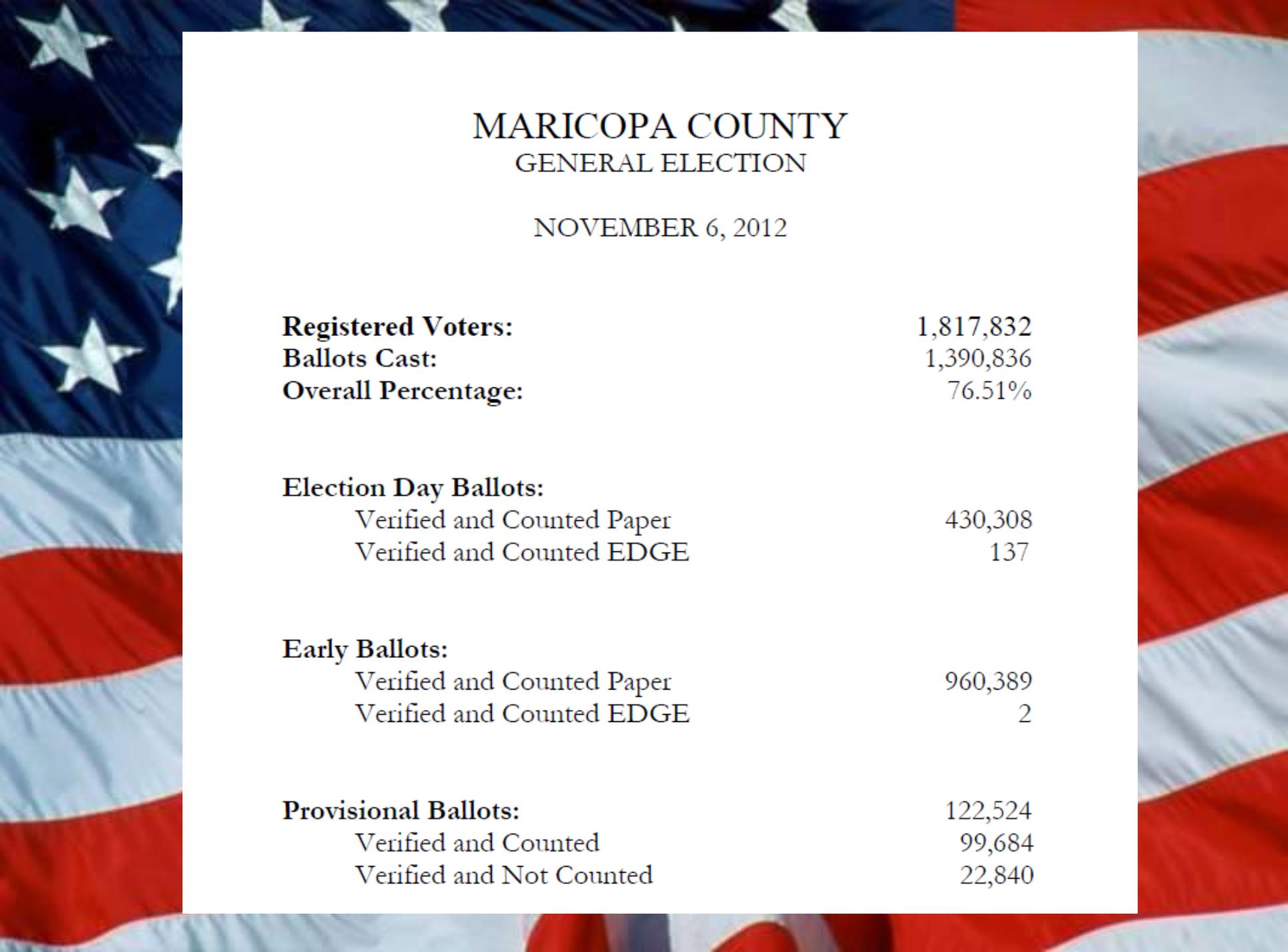
Polling Place Changes from the Primary

- There were 9 changes from the Primary.
- 3 after Sample Ballots mailed, so those precincts:
 - Voter Change Card
 - Signage at the PP



Reasons for PP Changes:



The background of the page is a close-up, slightly blurred image of the United States flag, showing the stars and stripes. The text is centered on a white rectangular area.

MARICOPA COUNTY GENERAL ELECTION

NOVEMBER 6, 2012

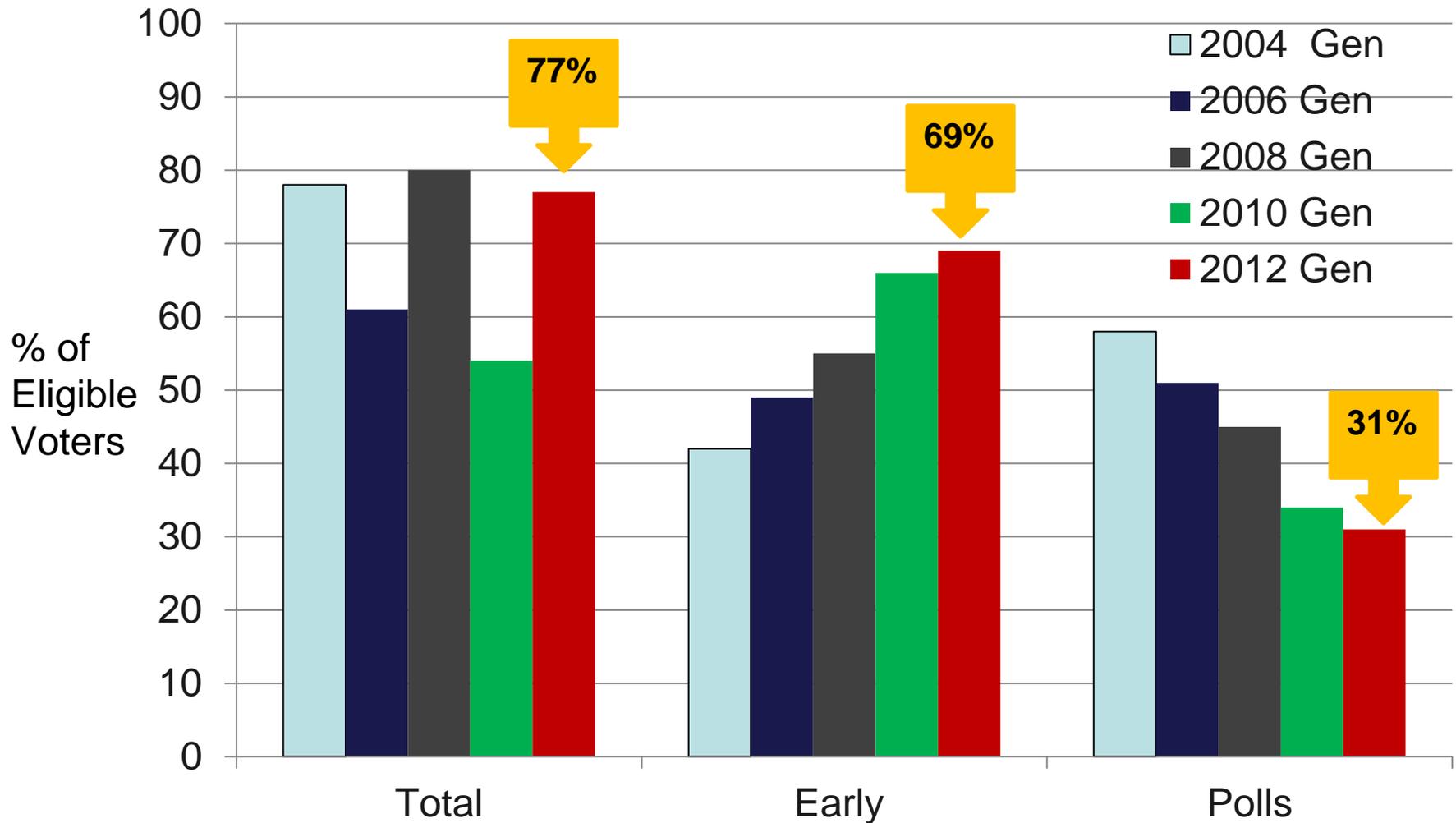
Registered Voters:	1,817,832
Ballots Cast:	1,390,836
Overall Percentage:	76.51%

Election Day Ballots:	
Verified and Counted Paper	430,308
Verified and Counted EDGE	137

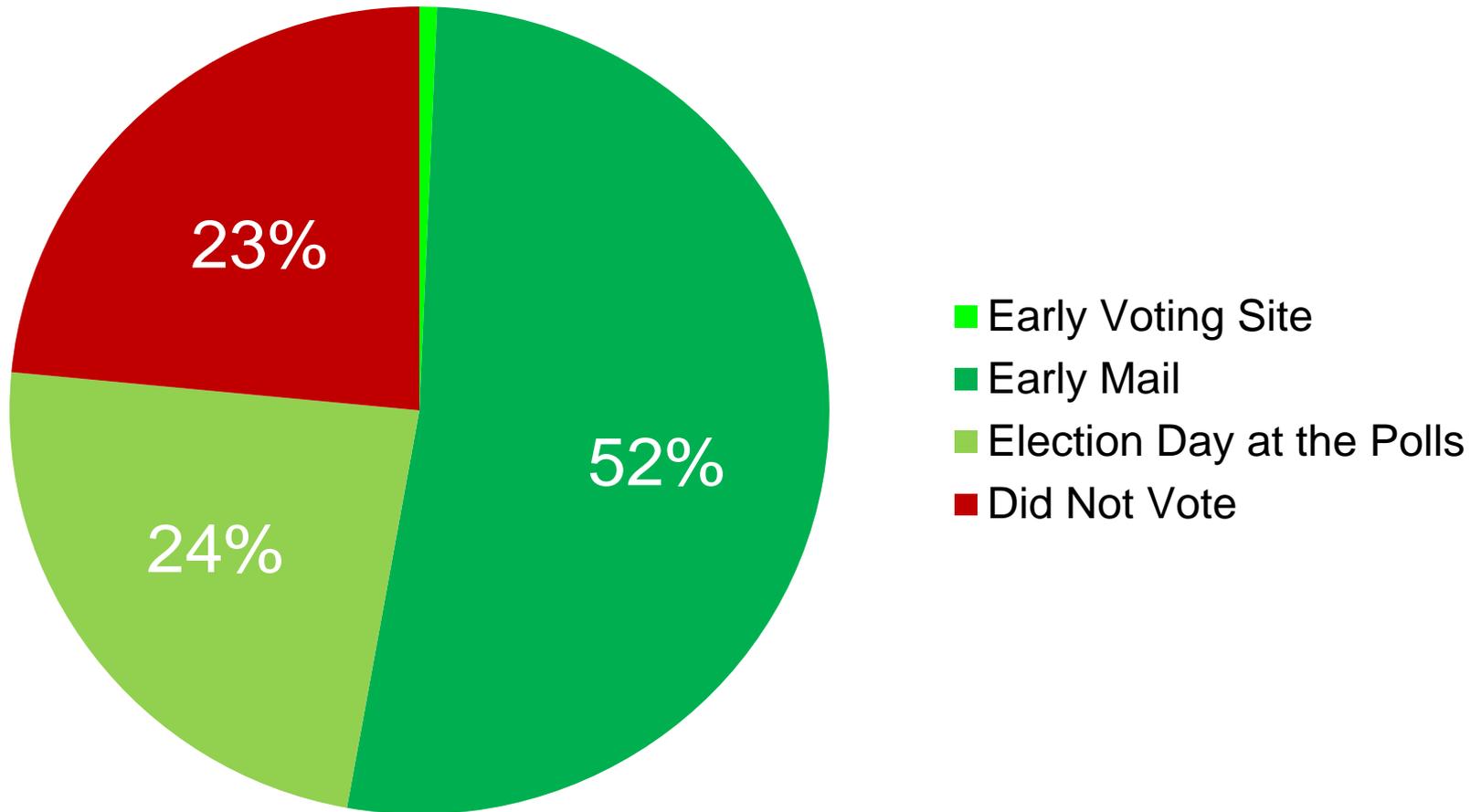
Early Ballots:	
Verified and Counted Paper	960,389
Verified and Counted EDGE	2

Provisional Ballots:	122,524
Verified and Counted	99,684
Verified and Not Counted	22,840

General Turnout Comparison



All Registered Voters



Almost exactly the same number of voters voted at the polls,
as those who didn't vote: 430,445 vs. 426,996

69% of all voters cast were EV!



- Only 31% of our voters cast their ballots at the polling place.
- Although many, & we will discuss this later, dropped off their Early ballots at the polls.

Voting Trends

- MCED/AZ does not capture gender, race, nor ethnicity on the voter registration forms.
- When you hear about this type of analysis post-election, it is usually based on exit polls.



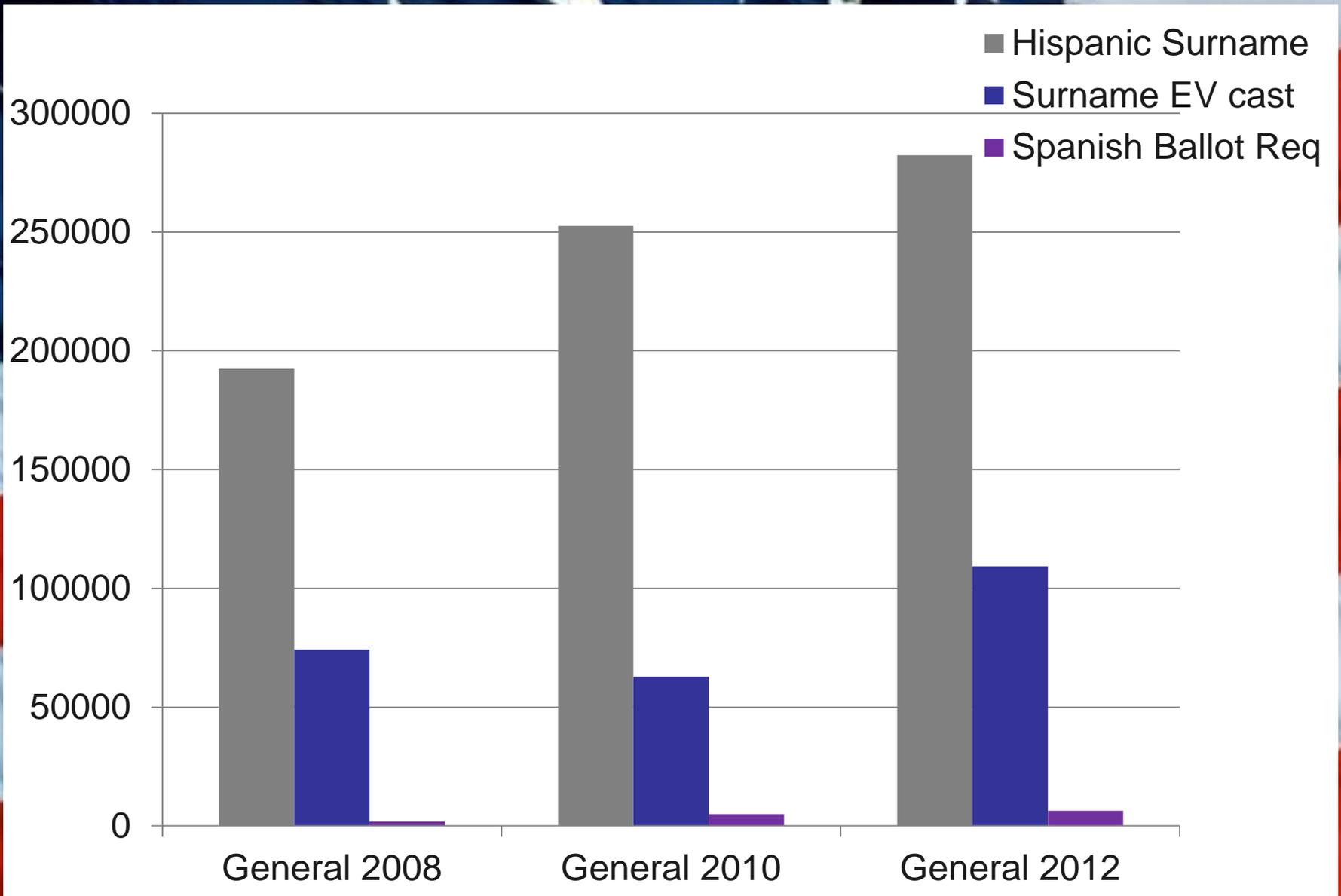
Voting Trends

- We do, however, conduct our Hispanic surname analysis which is used to aid in distribution and staffing of our bilingual boardworkers.
- We review how many voters in a precinct have an identified Hispanic surname (per the US Census Bureau), if they voted in a specified election, and if they voted early or at the polls.
- We cannot tell *HOW* someone voted!

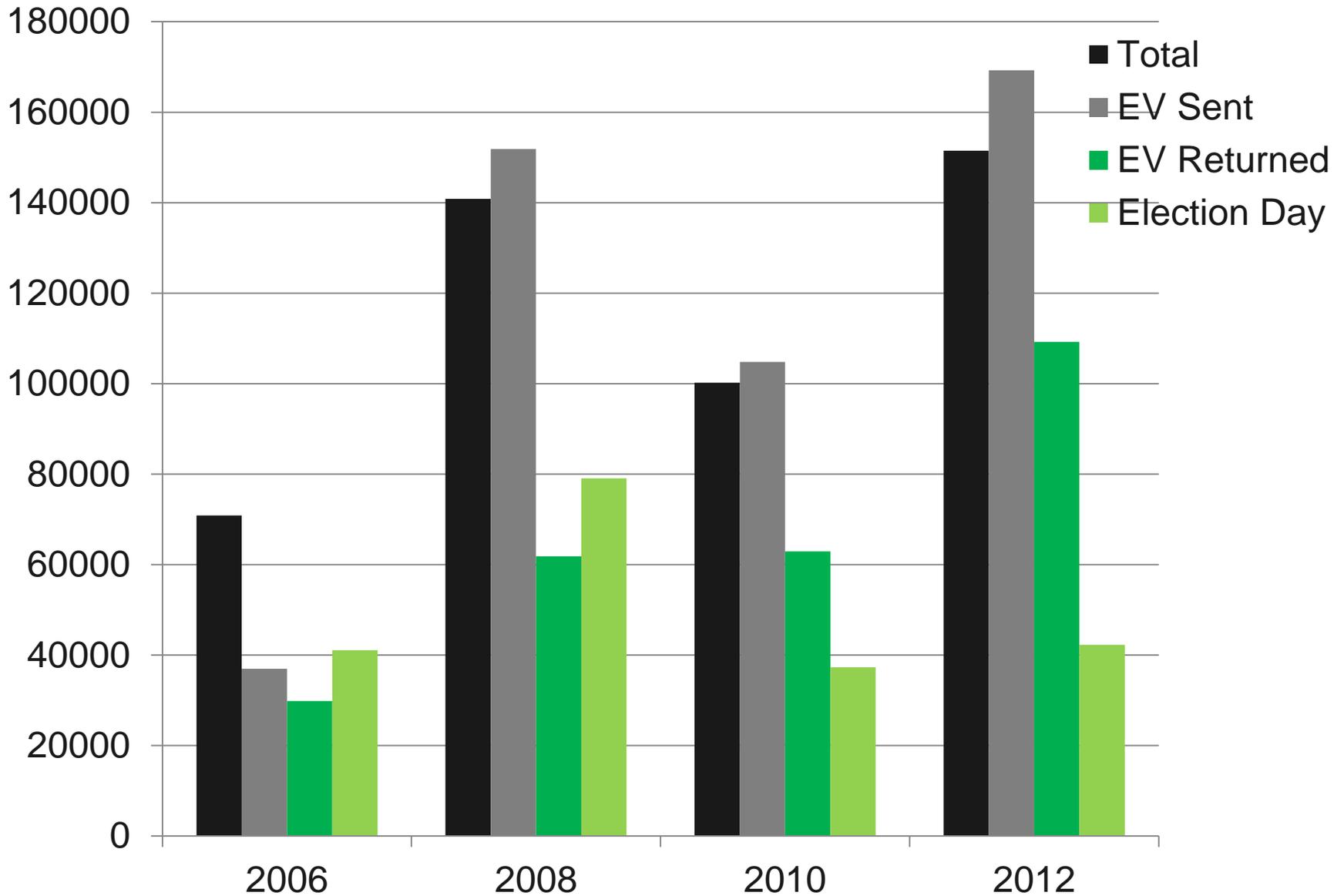
Voter Registration Hispanic Surname Analysis

- Total Voter Registration:
 - 2008: 1,743,412 (10/18/2008)
 - 2010: 1,861,632
 - **2012: 1,817,832**
- Total Hispanic Surname:
 - 2008: 227,858 (10/18/2008)
 - 2010: 261,603
 - **2012: 282,293**
- Non-Hispanic Surname:
 - 2008: 1,515,554 (10/18/2008)
 - 2010: 1,600,029
 - **2012: 1,535,539**
- Percentage Hispanic Surname of total voter registration:
 - 2008: 13%
 - 2010: 14%
 - **2012: 16%**
- Percentage of Hispanic Surname voters requesting a Spanish ballot:
 - 2008: .9%
 - 2010: 1.8%
 - **2012: 2.25%**

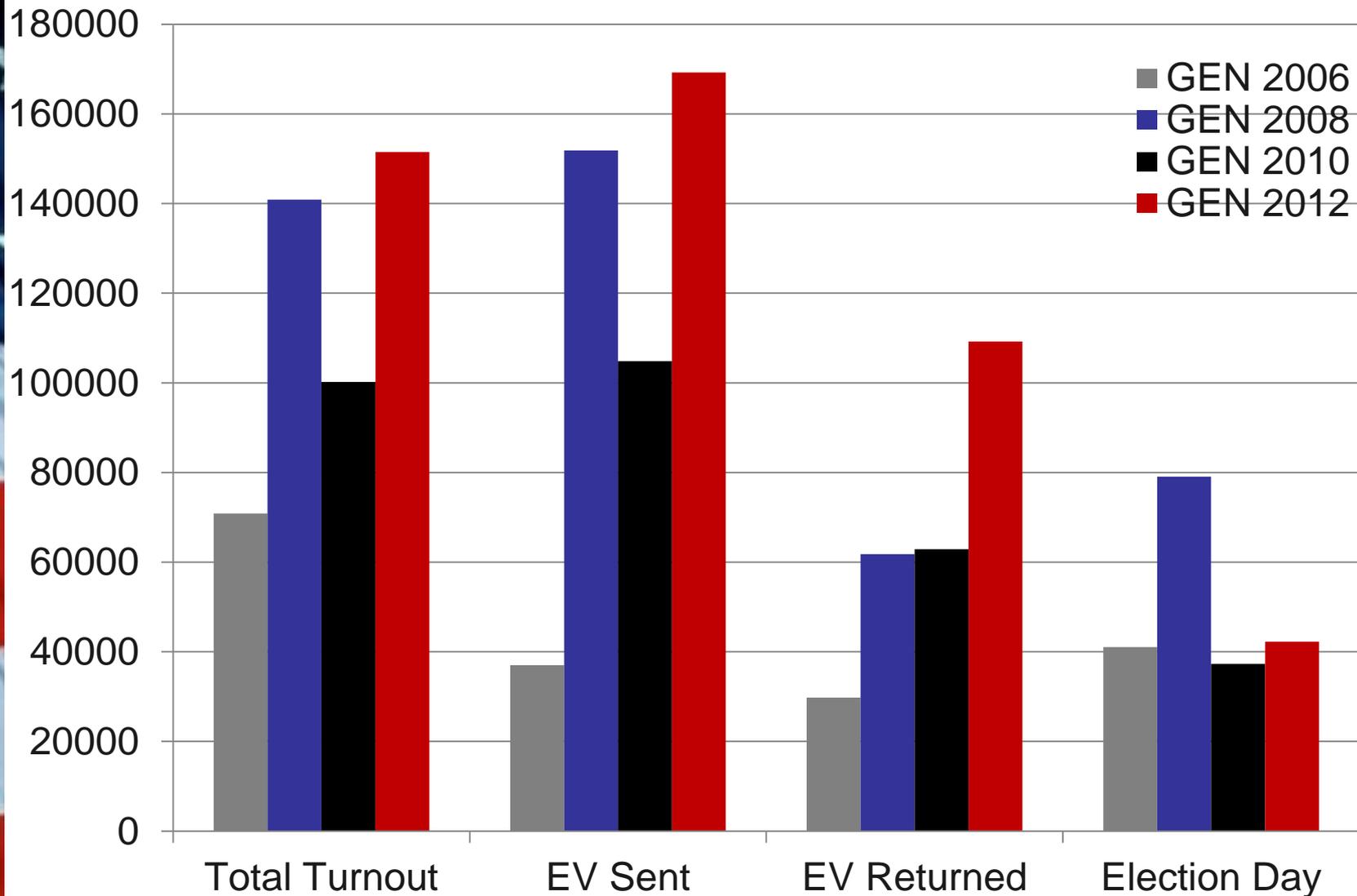
Number of Spanish Language Ballot Requests



Hispanic Surname Voting Trends in Last 4 General Elections

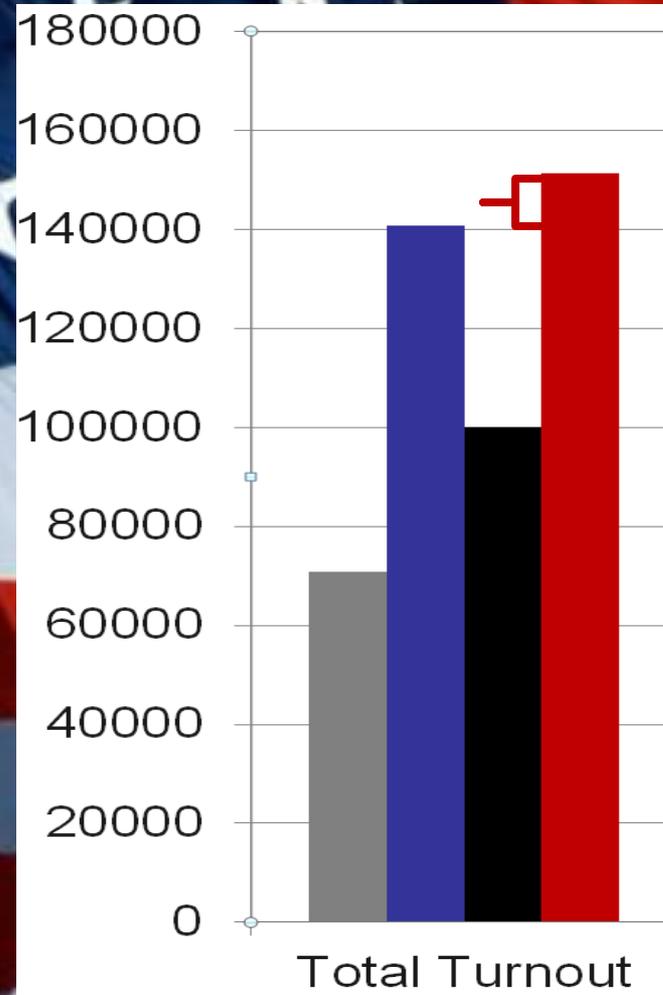


Hispanic Surname Voting Trends



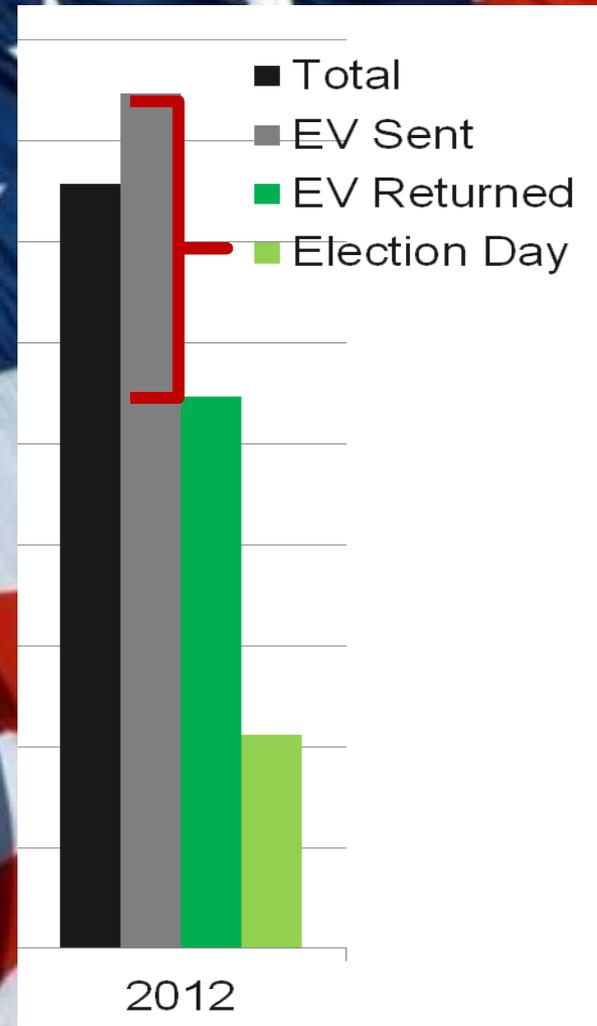
Almost 11,000 More Hispanic Voters Voted in 2012 than in '08

- The overall turnout was down for the County, but there was an increase in participation of voters with Hispanic surnames.

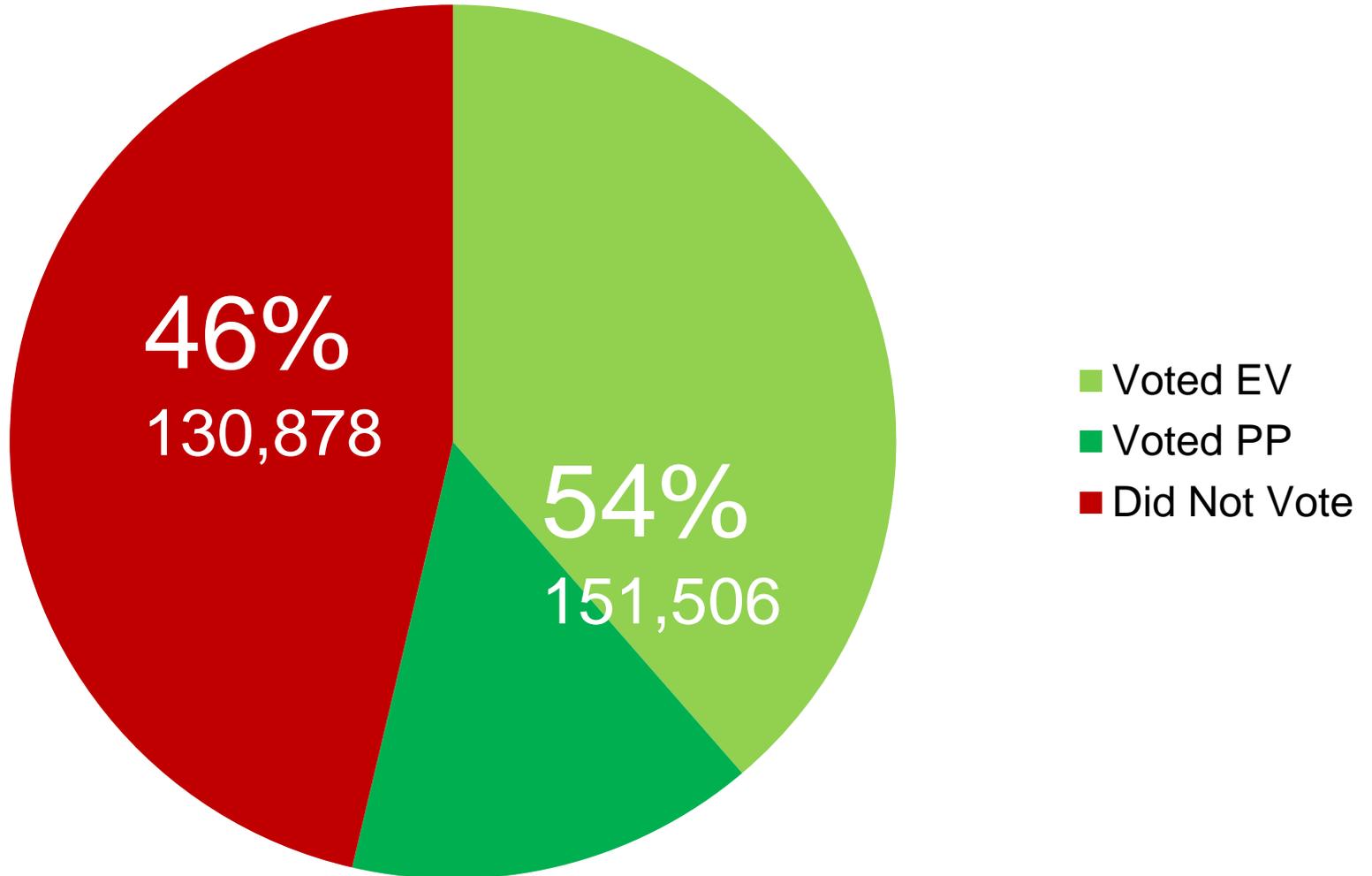


60,014

- But there were many voters who did not return the ballots mailed to them nor chose to go to the polls (although they would have voted provisionally):

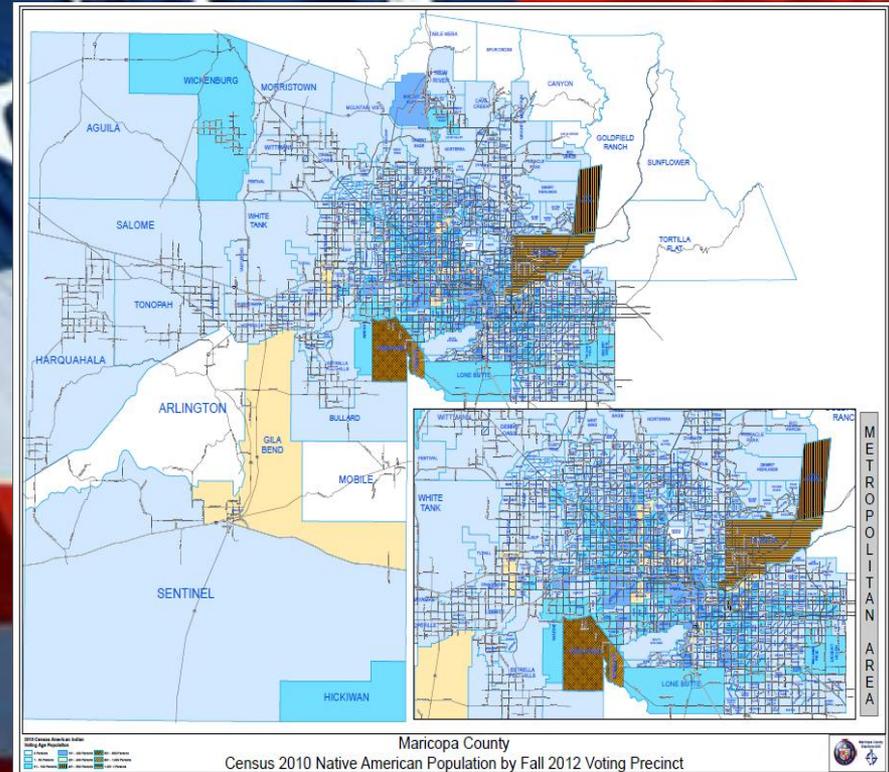


Registered Hispanic Surname Voters

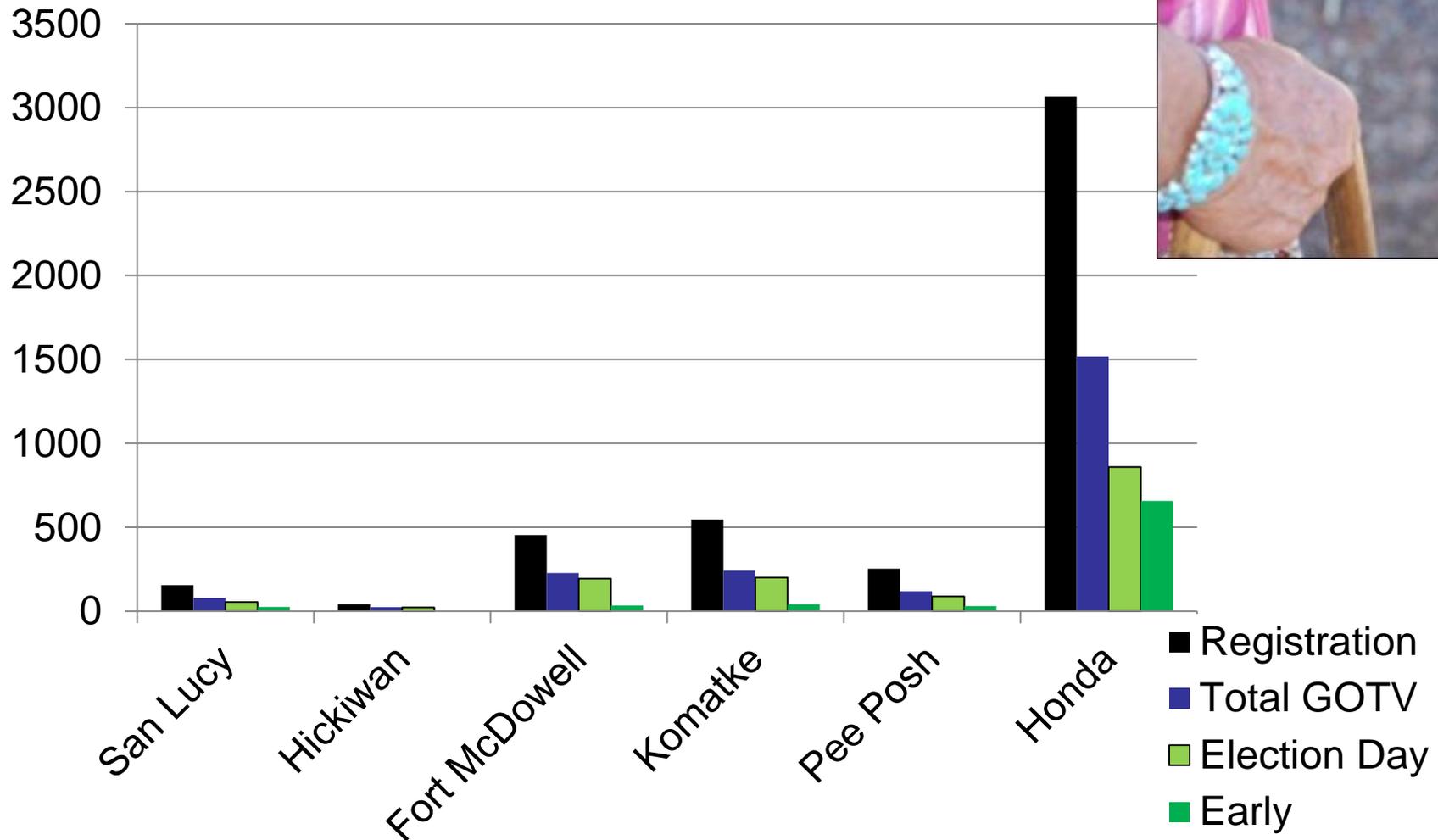


Native American Precincts

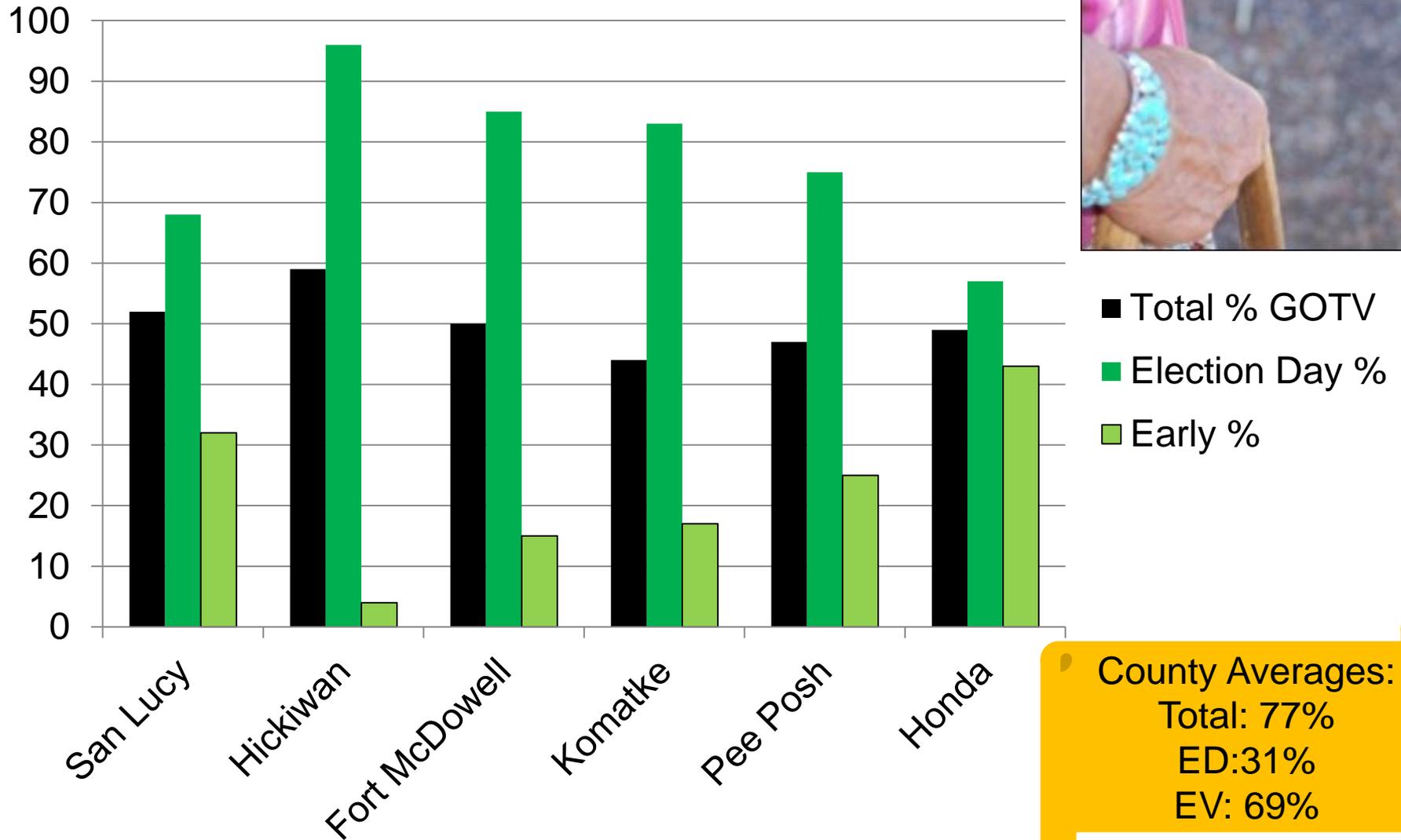
- There was a lot of work this year by Inter Tribal Council of Arizona and leadership amongst the tribes to encourage registration & participation, lets see what the numbers say.



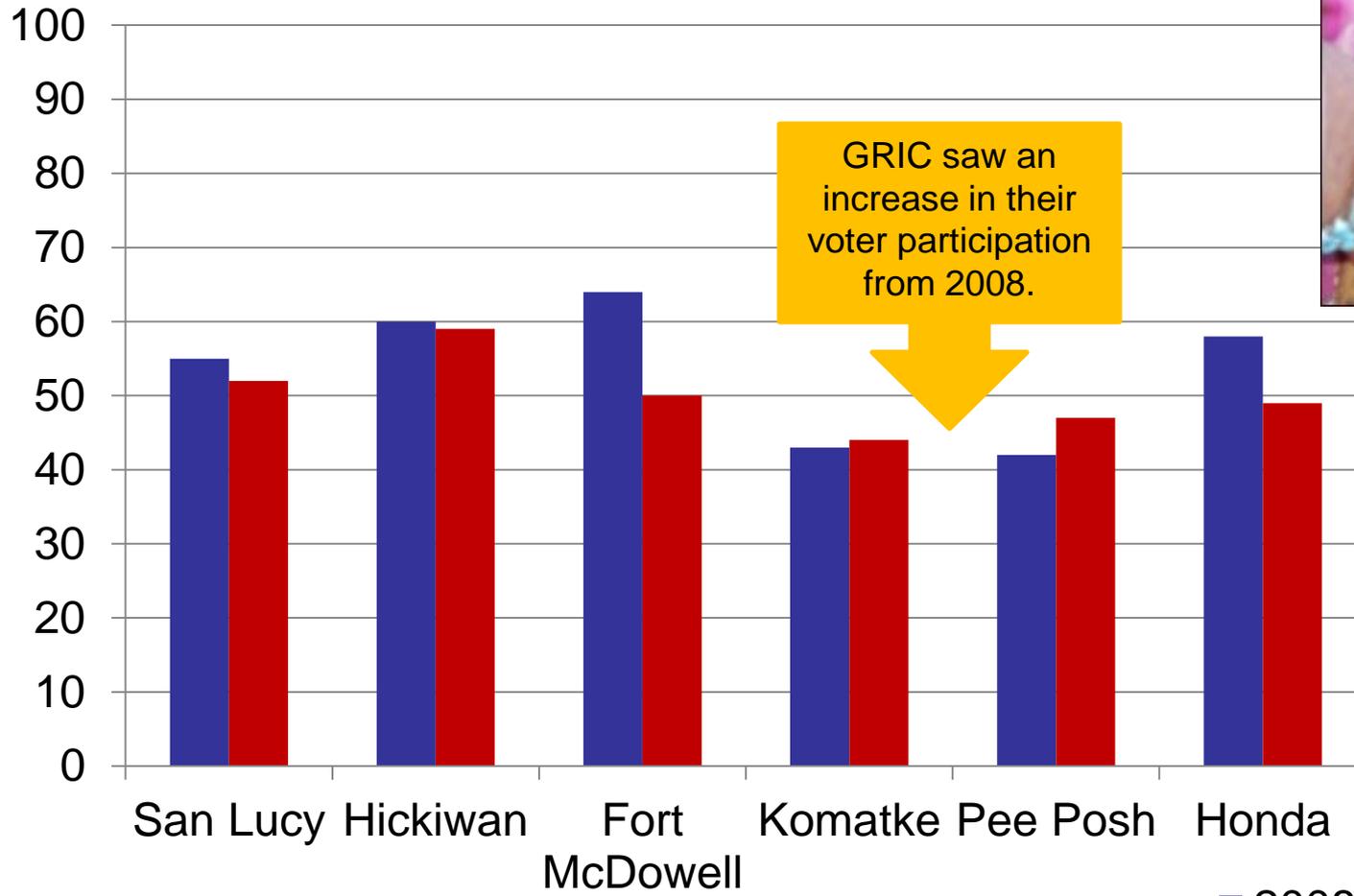
Native American Precinct Turnout Totals



Native American Precinct Turnout Percentages

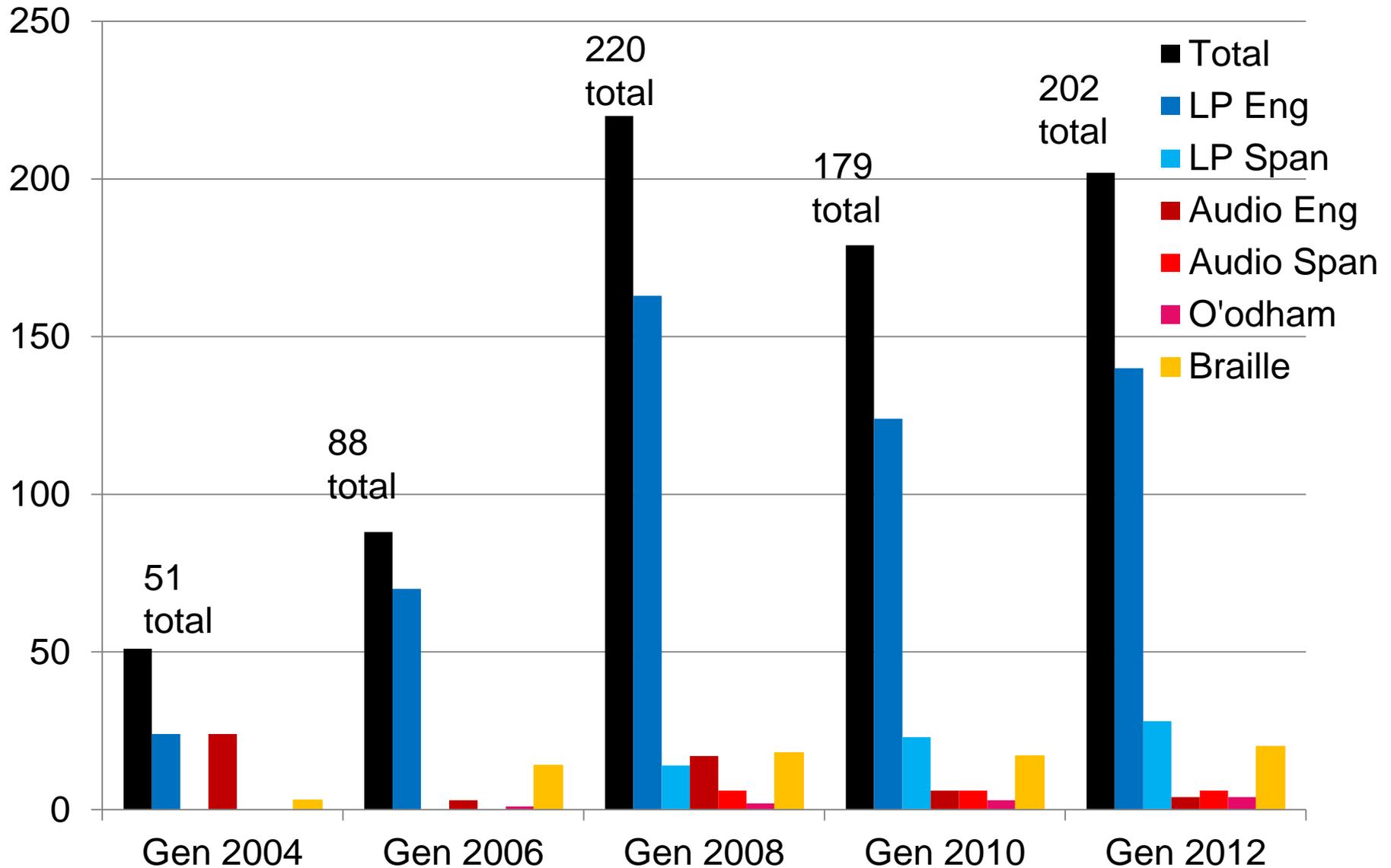


Native American Precinct Turnout Percentages



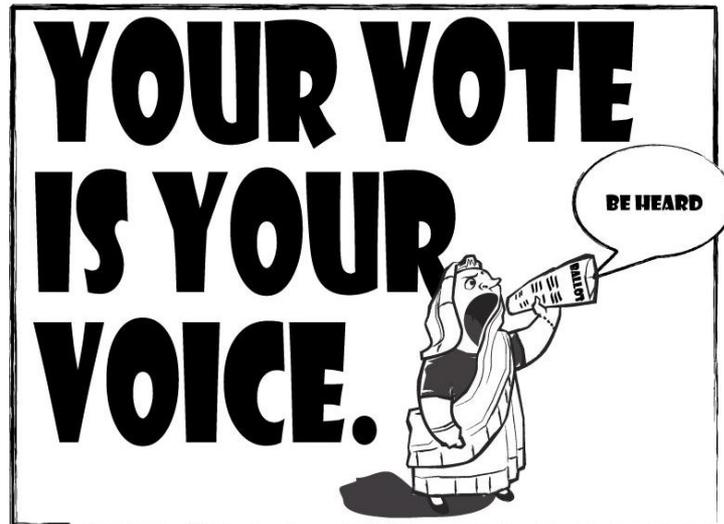
■ 2008 Total % GOTV
■ 2012 Total % GOTV

Alternative Format Requests in the past 5 General Elections



Making Your Voice Heard

- Some registered voters did not vote.
- Some early voters did not return their EV.
- Some voters did not vote for every option available to them on the ballot that they DID cast...



Undervotes/Overvotes

- **Undervotes occur when the voter either doesn't vote at all, or only votes a portion of what they are allowed:**
 - Race of vote for no more than 1, they vote for 0
 - Race of vote for no more than 5, they vote for 2
- **Overvotes occur when a voter votes for more options than they are allowed:**
 - Race of vote for no more than 1, they vote for 2
 - Race of vote for no more than 5, they vote for 6

Undervotes/Overvotes

“Races of Note”

- Presidential Electors:

- Undervotes: 6,648
- Overvotes: 3,229

As you would guess, this is usually the race with the lowest undervotes.

- United States Senate:

- Undervotes: 46,698
- Overvotes: 1,720

Almost the same number of voters didn't vote in the Senate or Sheriff race, more than 46,500!

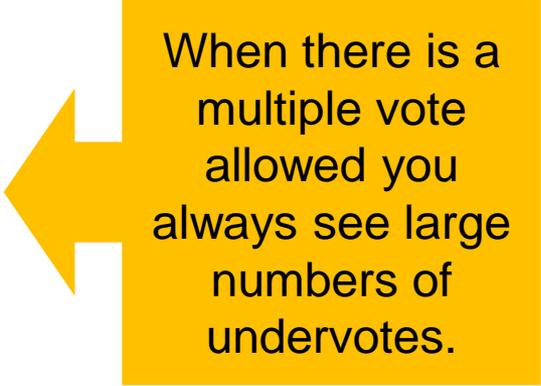
- Sheriff:

- Undervotes: 46,538
- Overvotes: 2,077

Undervotes/Overvotes

“Volume of Note”

- Corporation Commission:
 - Undervotes: **814,960**
 - Overvotes: 11,391
- CAWCD Board of Directors:
 - Undervotes: **3,769,247**
 - Overvotes: 36,580



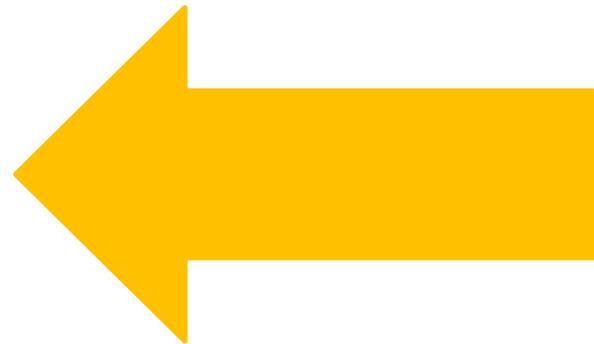
When there is a multiple vote allowed you always see large numbers of undervotes.

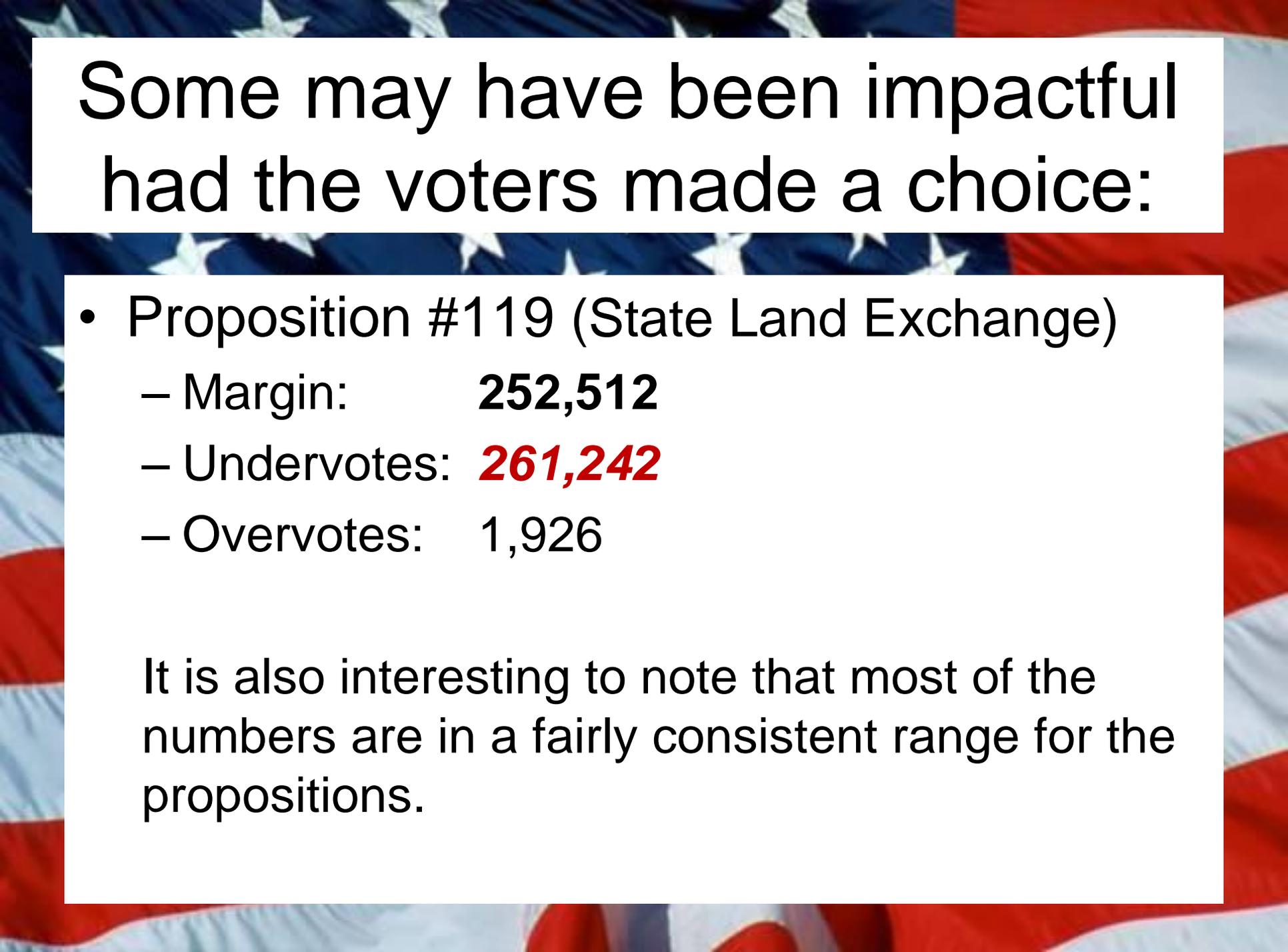
Some may have been impactful had the voters made a choice:

- BOS District 3:
 - Margin: **35,882**
 - Undervotes: **42,647**
 - Overvotes: 570
- Proposition #116 (Property Tax Exemptions)
 - Margin: **148,916**
 - Undervotes: **250,143**
 - Overvotes: 1,795

Some may have been impactful had the voters made a choice:

- Proposition #117 (Property Tax Valuation)
 - Margin: **143,368**
 - Undervotes: **213,143**
 - Overvotes: 2,065
- Proposition #118 (State Land Permanent Fund)
 - Margin: **9,666**
 - Undervotes: **290,943**
 - Overvotes: 1,375



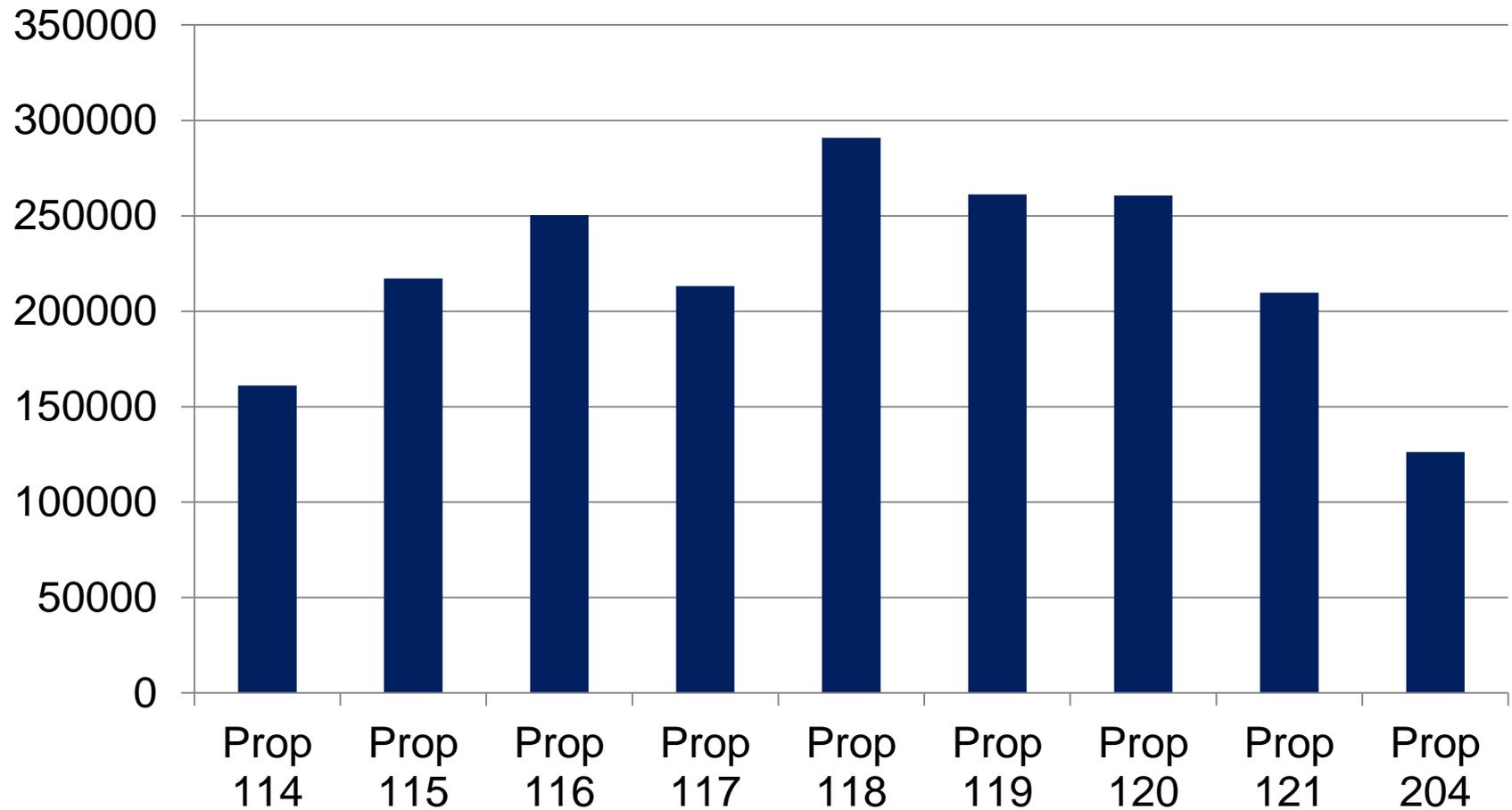
The background of the slide is a close-up, slightly blurred image of the United States flag, showing the stars and stripes in shades of blue, red, and white.

Some may have been impactful had the voters made a choice:

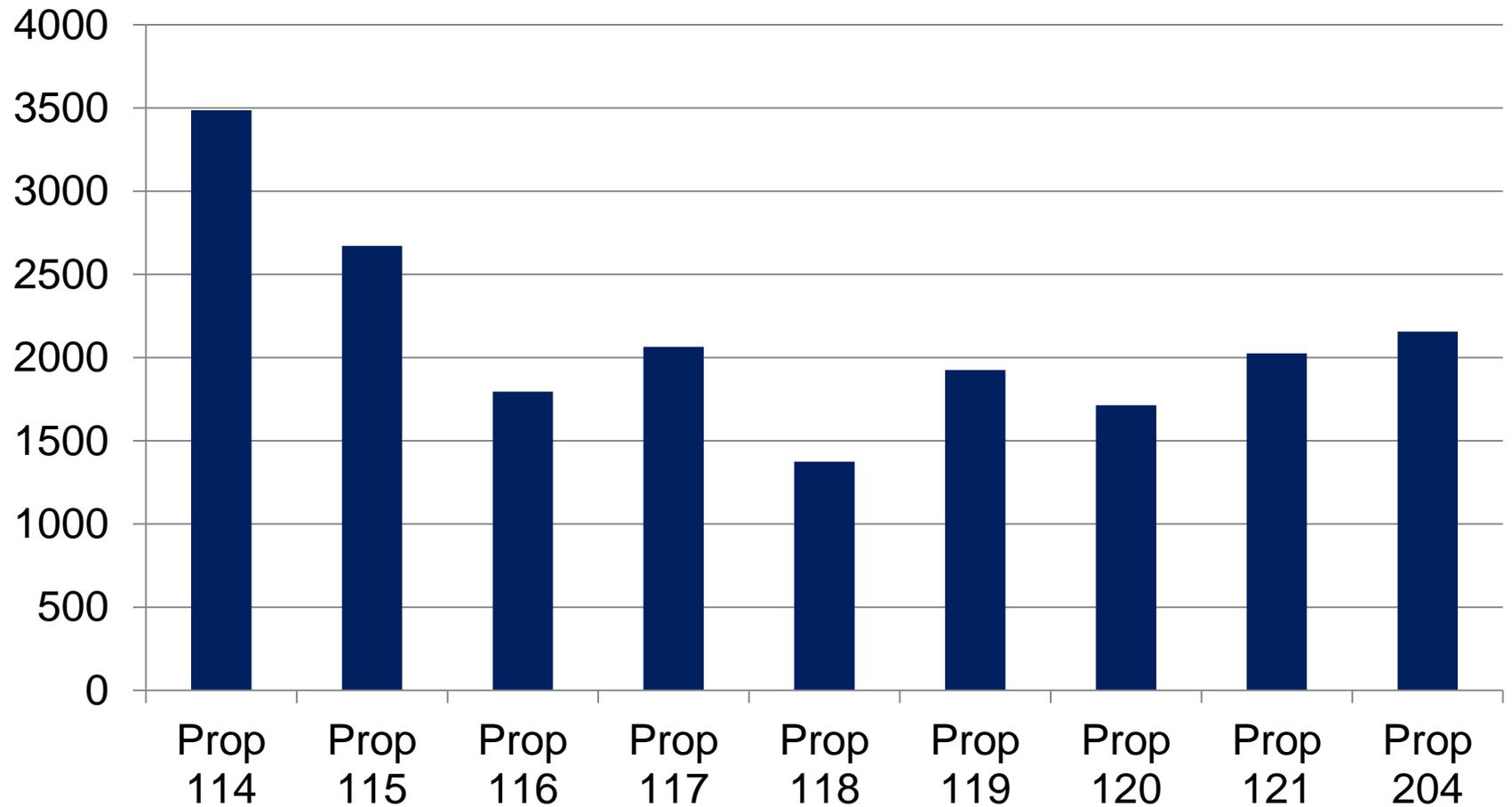
- Proposition #119 (State Land Exchange)
 - Margin: **252,512**
 - Undervotes: **261,242**
 - Overvotes: 1,926

It is also interesting to note that most of the numbers are in a fairly consistent range for the propositions.

Undervotes on the Propositions



Overvotes on the Propositions



Election Day at the Polls: Lines

- In the past the Secretary of State's office has sent out a Wait Time Survey to all the counties to complete.



Election Day at the Polls: Lines

- This year we did not have that so we are relying on the calls we received from the various observers in the field.
- Unfortunately they didn't always report how long the line was/what the wait time was, just that there was a line.

observers reporting hour long wait--many in wrong precinct & marshal not working the line so they wait an hour and then in wrong place. line will lessen if they work it w the yellow roster! TLP

Report of approximately 50 people in line and a 45 minute wait. DHB

Long lines CCC

Long lines CCC

Voters are confused by the line split alphabetically. CCC

Extremely long lines at this late hour (6pm) DHB

Reports of extremely long lines. Very long waits. DHB

Very long lines and voters waiting. DHB

Very long line and voters waiting DHB

Very long lines and very long waits - hour and half, reportedly. DHB

Election Day at the Polls

- Lines were reported by:
 - Observers in 7 precincts.
 - Trouble Shooters in 3 precincts.
 - Boardworkers in 3 precincts.
- 13 total out of 724, 2% of the PPs
- Longest line mentioned was 1½ hours, but most just said there was a line.
- (Although I did have voters who were upset about a 20 minute wait.)

Same month, different day:



After the polls close

- The first set of boardworkers (2 of differing political parties when practicable) take the electronic version of the polling place data to the receiving site:



Receiving Site

- Here the memory packs and the Edge cartridges are read and the results transmitted to MCTEC:



- Tamper evident seals are removed and recorded.

Receiving Site

- Ken, our CFO, operated this site at the Fowler School:



Electronic Format

- The Memory Packs and Edge Cartridges are delivered by warehouse staff operating the Receiving Site and taken to the BTC room.



Receiving Site

- A second set of 2 boardworkers bring in the paper ballots and other voting materials to the same Receiving Site:
 - Black Bag
 - Green Bag
 - Provisional Ballot Box
 - EV Ballot Box
 - Edge Printer



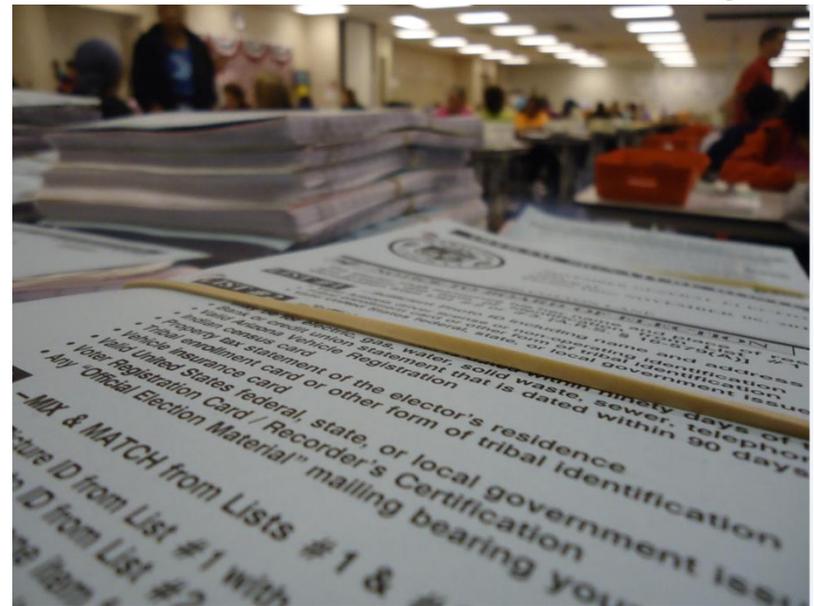
Election Night

ALWAYS extends into
the next day!
(& BEYOND...)



Signature Rosters

- Election night the Signature Rosters from the polling place are all scanned to capture voter's history prior to processing provisional ballots.



Recorder's Certificates

- 1361 were mailed total
- 184 were returned USPS*
- 127 provided info pre election
- 49 voted standard at polls
- 1 voted at MCED EV site
- 186 voters voted provisional

 **COUNTY RECORDER'S CERTIFICATE**

This certificate authorizes the Inspector at the polling place to add the information of the voter listed below to the last page of the Signature Roster and allow the voter to vote by the standard voting procedure. They do not vote a Provisional Ballot unless they do not have acceptable ID. This certificate counts as one piece of acceptable, non-photo ID.

AFFIDAVIT NO: [REDACTED]
FULL NAME: [REDACTED]
RESIDENCE ADDRESS: [REDACTED]
MAILING ADDRESS: [REDACTED]

The voter's Register Number will be the next consecutive number after the last name listed in the Signature Roster. Place this Recorder's Certificate in the front pocket of the Signature Roster.

Sincerely,
Helen Purcell
Maricopa County Recorder

Dated: October 26, 2012

Dear Voter,

In order to vote in the upcoming November 6th General Election you will need to present this Recorder's Certificate at your designated polling location between the hours of 6:00 AM and 7:00 PM (anyone in line to vote by 7:00 PM will be allowed to vote). This Certificate will serve as one form of ID. To receive a standard ballot you will need to provide one additional Photo ID such as an Arizona Driver's License or another non-photo ID such as a utility bill, bank statement, vehicle registration, etc. For a full list, or if you have any questions, please call 602-506-1511 or visit online at www.recorder.maricopa.gov.

If you do not provide this certificate you will be asked to vote a provisional ballot.

For this election your precinct polling location will be:

PRECINCT NO: 315
PRECINCT NAME: INDIAN SPRINGS
FACILITY NAME: MESA EDUCATION CTR (POWELL JR HIGH SCH)
FACILITY ADDRESS: 855 W 8TH AVE MESA AZ 85210

BOARDWORKER INSTRUCTIONS: Add this voter as the next consecutive number in the Signature Roster and place this page in the front of the Roster. The voter votes a standard ballot if they have one other form of identification from List 1 OR List 2 with this address on it; if not, then they will vote a provisional ballot. Use the precinct map to determine ballot stripe color if applicable in your precinct. If you have any questions, please call the Hotline number.

*USPS Undeliverable As Addressed (UAA)

- While at Postal Headquarters last week in Washington for the Mailers Technical Advisory Committee (MTAC) meeting, UAA was discussed.



Provisional Ballots

- In 2008 we had almost 100,000
- In 2012 there were over 122,000

Ken appears again! We are all “cross-trained” in the Elections Department.



- This election there were 0 provisionals cast due to a voter being challenged.

Provisional Numbers??

- On the Wednesday after Election Day we take the Precinct Ballot Reports (PBRs) which the boardworkers fill out polls and get an estimation of how many provisionals we have.
- The PBRs totaled around 114,000, but not all the BWs completed the form (or turned it in) correctly.
- More accurate counts are obtained once the provisional forms are scanned into the system.
- This is why the number changes.

PRECINCT BALLOT REPORT TS# 20
Place a check mark (✓) in the boxes below to indicate you have verified the seal numbers

Opening of Polls PRECINCT #: **ACACIA / 0001**

Insight: Memory Pack Seal # **459866**

1) Number of Ballots Received (Per Count at Set-up Meeting) _____

2) Number of Additional Ballots _____

Edge: Machine# **489562** Polls Open/Close Switch Seal # **986574**

Card Activator Bag: Results Cartridge Seal # **89563**

Edge Printer: Card Activator BAG Seal # **986574**

Printer Seal # **586985**

Protective Count# _____ Public Count# _____

Close of Polls (Upon completion, place this report in the front pocket of the "Signature Roster")

Edge: Machine# **489562** Protective Count# _____ Public Count# _____

Edge Qualified Votes _____

Edge Provisional Votes _____

Edge Total Votes _____

3) Printer Bag Seal # _____

4) Card Activator Bag Seal # _____

Insight:

5) Number of Names from Poll List _____

6) Number of Misread Ballots _____

7) Number of Spoiled Ballots _____

8) Number of Unused Ballots _____

9) Black Bag Seal # _____

10) Green Bag Seal # _____

11) Red Ballot Box Seal # _____ Seal # _____

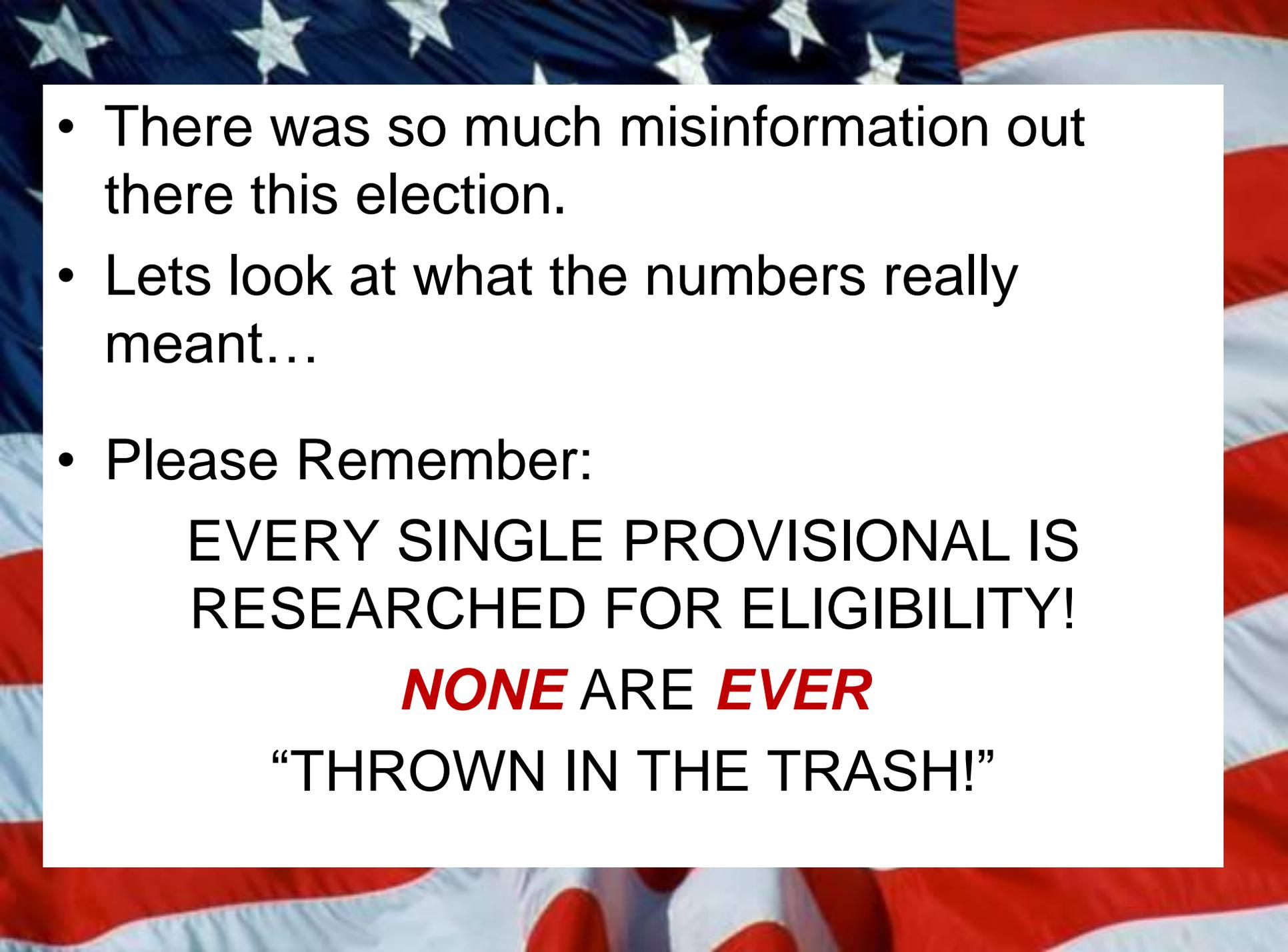
12) Blue Ballot Box Seal # _____ Seal # _____

13) Number of Names from Provisional Ballot Signature Roster _____

We, the members of the election board, certify to the truth and correctness of this Precinct Ballot Report, as shown above, and that each voter whose signature appears on the Official Signature Roster was provided a ballot to vote in this

Inspector _____

Judge _____

- 
- The background of the slide is a close-up, slightly blurred image of the United States flag, showing the stars and stripes. The flag is positioned behind a white rectangular text box.
- There was so much misinformation out there this election.
 - Lets look at what the numbers really meant...
 - Please Remember:

EVERY SINGLE PROVISIONAL IS
RESEARCHED FOR ELIGIBILITY!

NONE* ARE *EVER

“THROWN IN THE TRASH!”

Total Provisionals

Provisionals Summary Report

Election number: 1221 - MARICOPA COUNTY GENERAL ELECTION 11/21/2012 9:38:49 AM
City: Precinct: PBR: 116574 Scan: 122742

Refresh Print Exit
Printer Display

Code	Total	Reason
A1	28446	NEW RESIDENT BALLOT
A2	59622	EARLY BALLOT REQUESTED AND NOT RETURNED
A3	80	OFFICE ERROR OCCURRED
A4	372	HARASSMENT CODED VOTER
A5	4043	REGISTRATION RECEIVED TOO LATE TO BE PRINTED ON SIGNATURE ROSTER
A6	796	NAME CHANGE
A7	6324	ID ADDRESS DOESN'T MATCH SIGNATURE ROSTER
A8	414	SUFFICIENT IDENTIFICATION PROVIDED AT POLLS
A9	61	SUFFICIENT IDENTIFICATION PROVIDED AFTER ELECTION DAY
B10	7215	YOU ARE NOT REGISTERED TO VOTE
B11	2403	INCOMPLETE INFORMATION GIVEN ON YOUR PROVISIONAL BALLOT FORM.
B12	3835	YOU WERE NOT ELIGIBLE TO VOTE IN THIS ELECTION.
B13	831	YOUR EARLY BALLOT WAS SENT, RETURNED AND COUNTED
B14	7529	YOU WENT TO THE WRONG POLLING PLACE FOR THIS ELECTION.
B15	4	THE SIGNATURE ON YOUR, PROVISIONAL BALLOT DID NOT MATCH THE SIGNATURE ON YOUR VOTER REGISTRATION RECORD
B16	0	INSUFFICIENT IDENTIFICATION PROVIDED AT POLLS
B17	1024	INSUFFICIENT IDENTIFICATION PROVIDED AFTER ELECTION DAY
B18	218	NO BALLOT ENCLOSED IN ENVELOPE

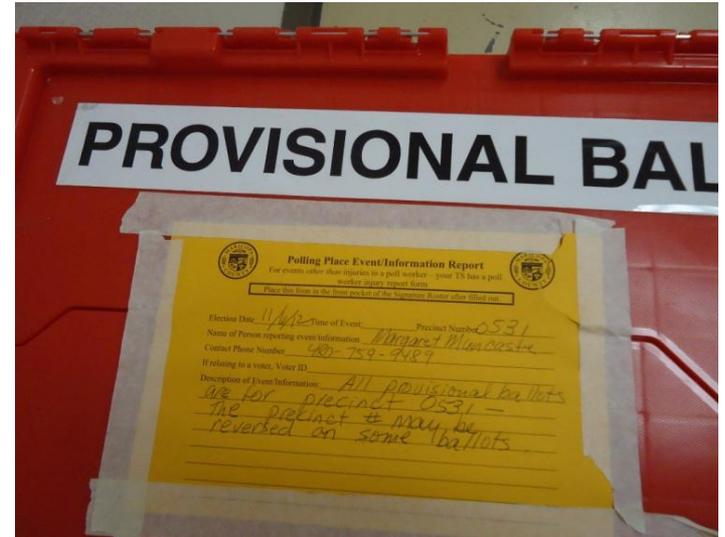
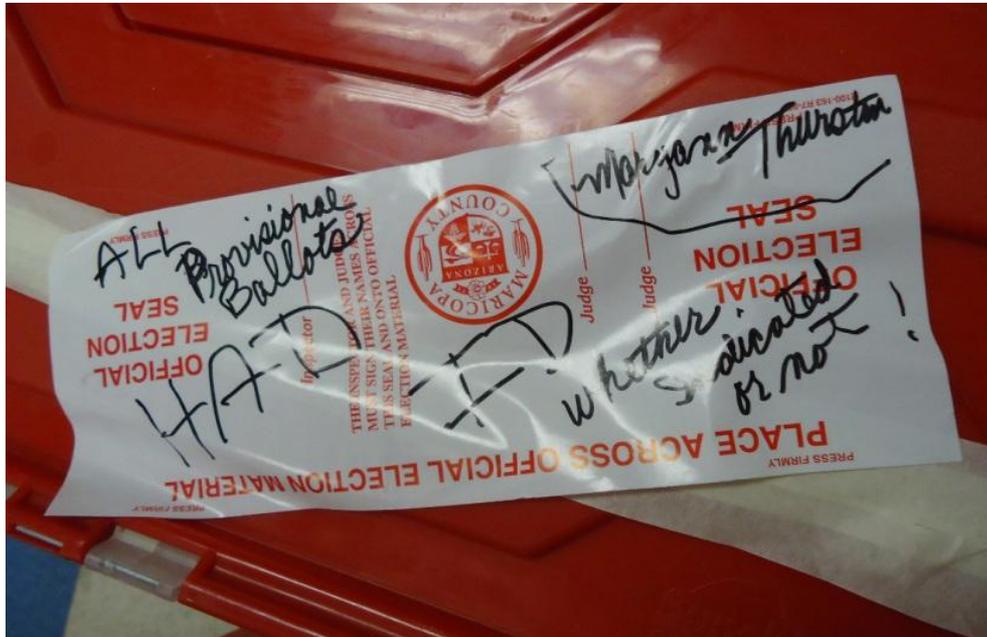
*A8, A9, B16 are not counted in totals

Total Valid Ballots: 99683 Total Invalid Ballots: 23059 Total Ballots: 122742

Past Provisionals

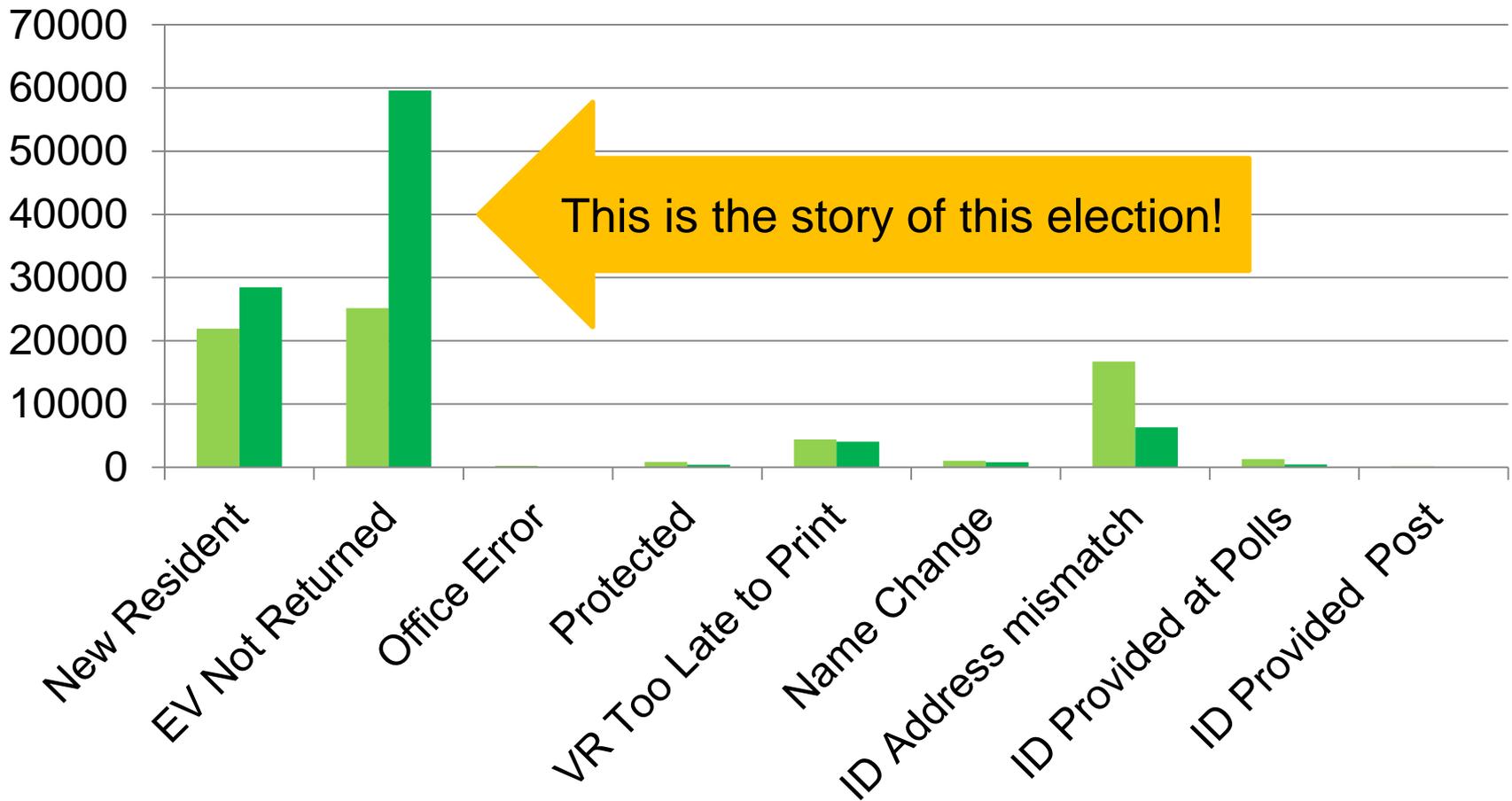
	<u>% of Ballots Cast</u>	<u>% Counted</u>
• Primary 2002	2%	78%
• General 2002	4%	76%
• Primary 2004	3%	76%
• General 2004	6%	74%
• Primary 2006	3%	74%
• General 2006	5%	70%
• Primary 2008	2%	76%
• General 2008	7%	71%
• Primary 2010	2%	78%
• General 2010	5%	81%
• Primary 2012	2%	84%
• General 2012	9%	82%
AVERAGES:	4%	77%

In this General we had 122,742 provisionals cast...



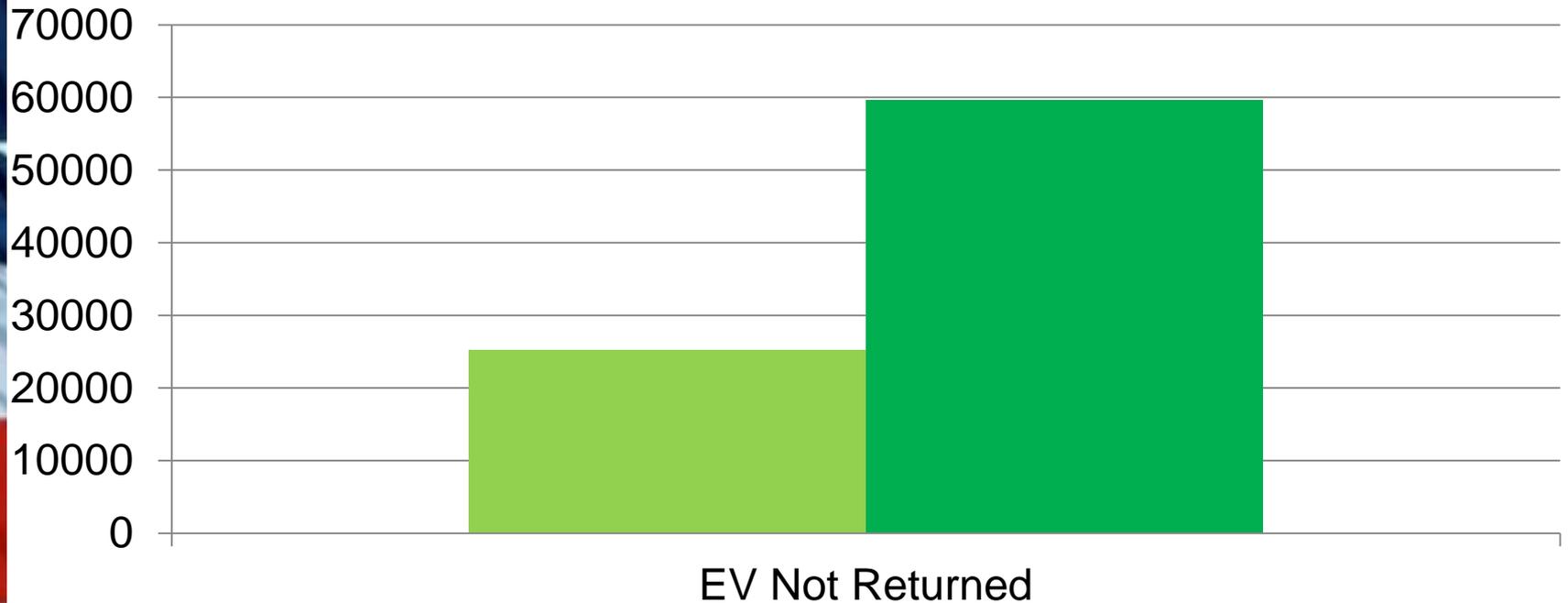
2008 vs. 2012

Provisionals that Counted



2008 vs. 2012

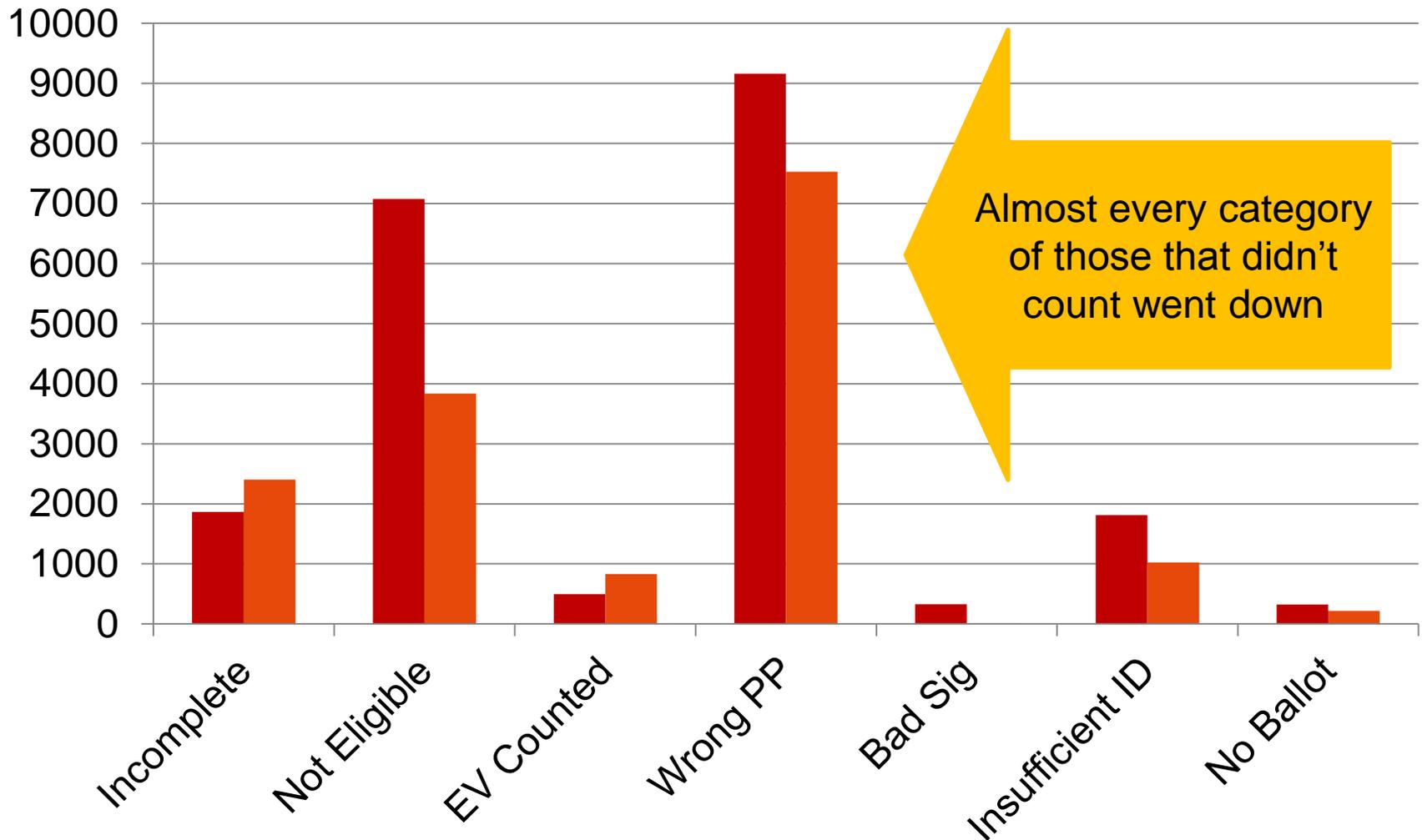
Provisionals that Counted



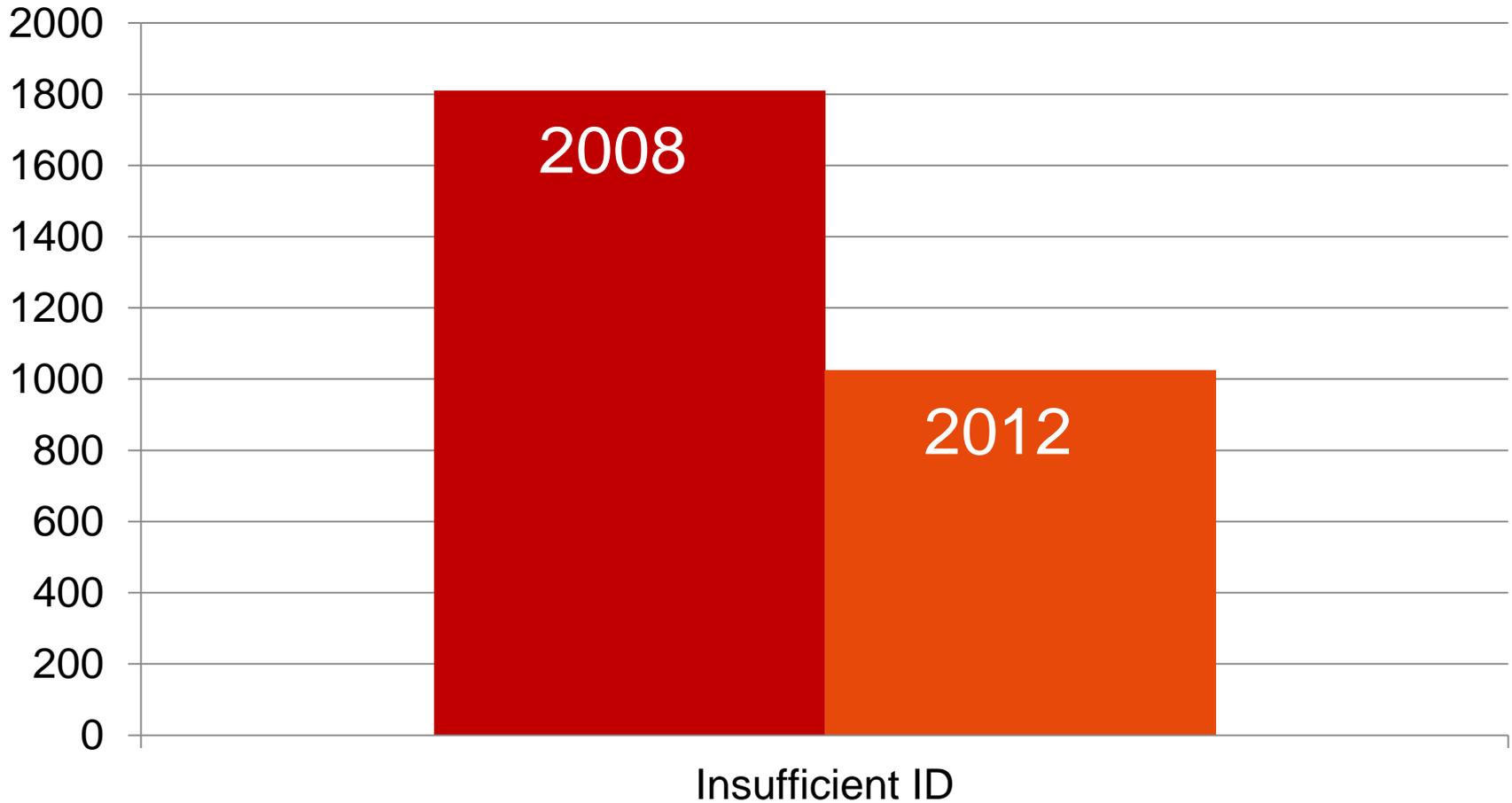
59,622 Voters who had requested an Early Ballot did not vote it, they went to the polls and voted a provisional ballot

2008 vs. 2012

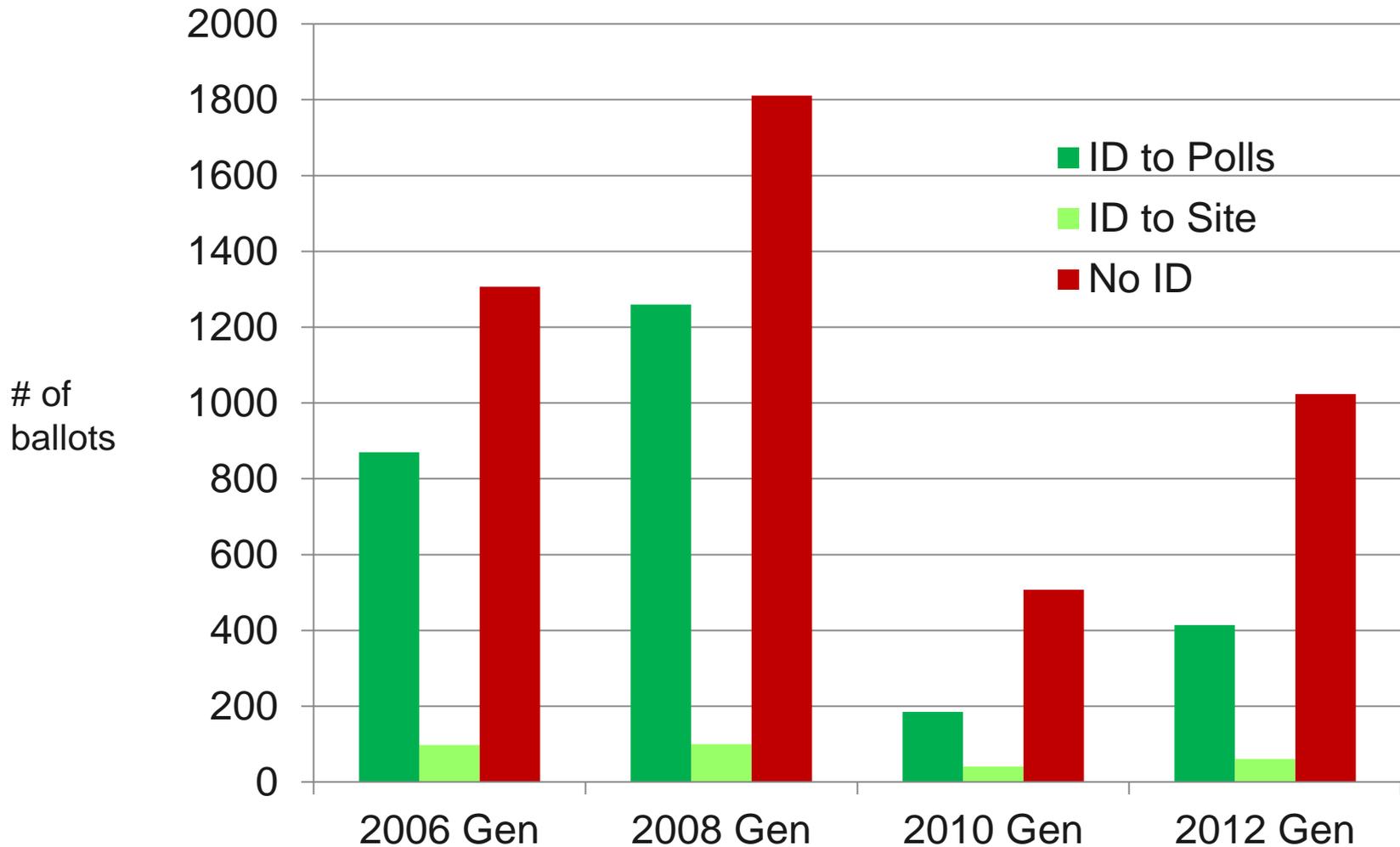
Provisionals that Didn't Count



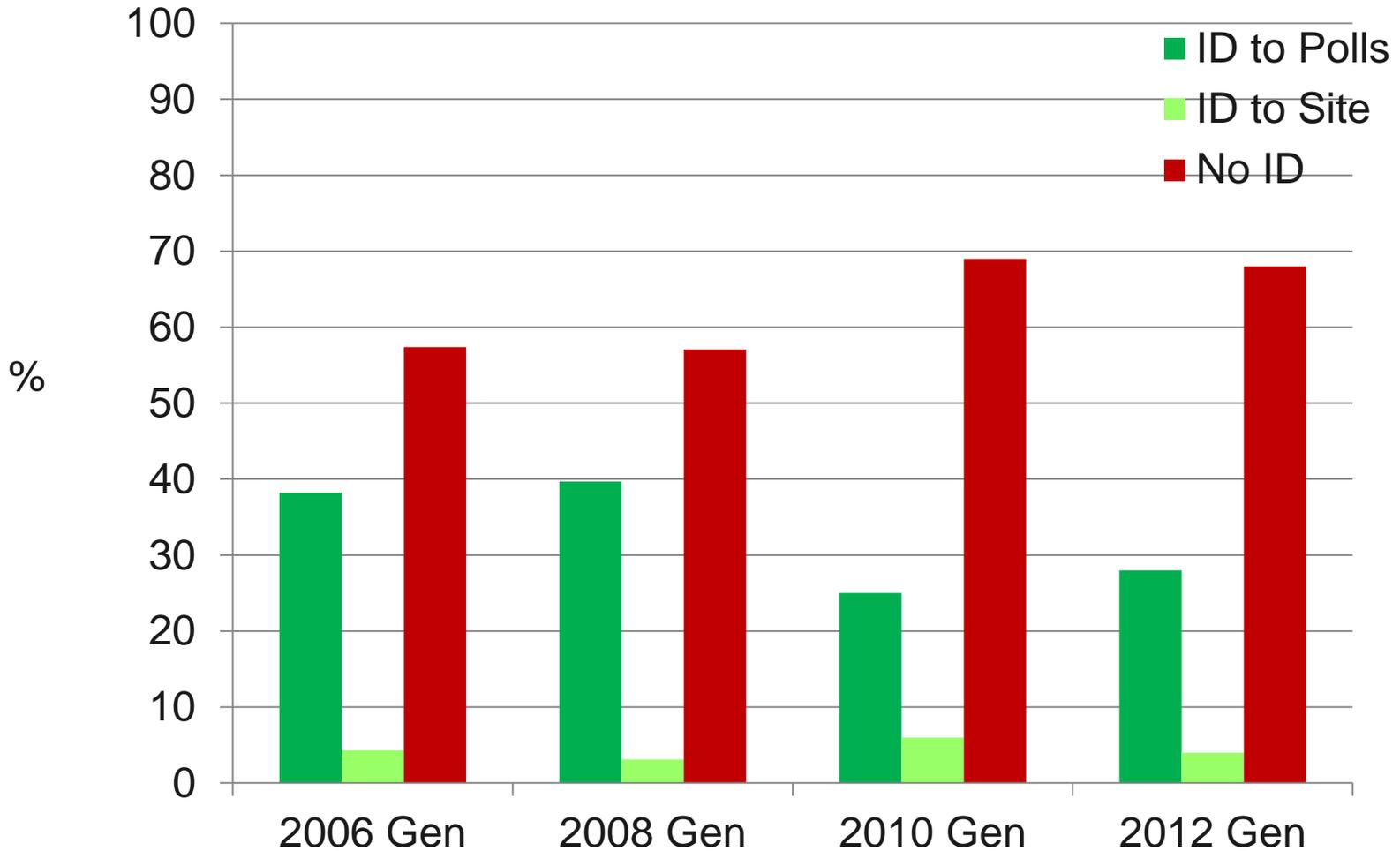
Including Conditional Provisionals!



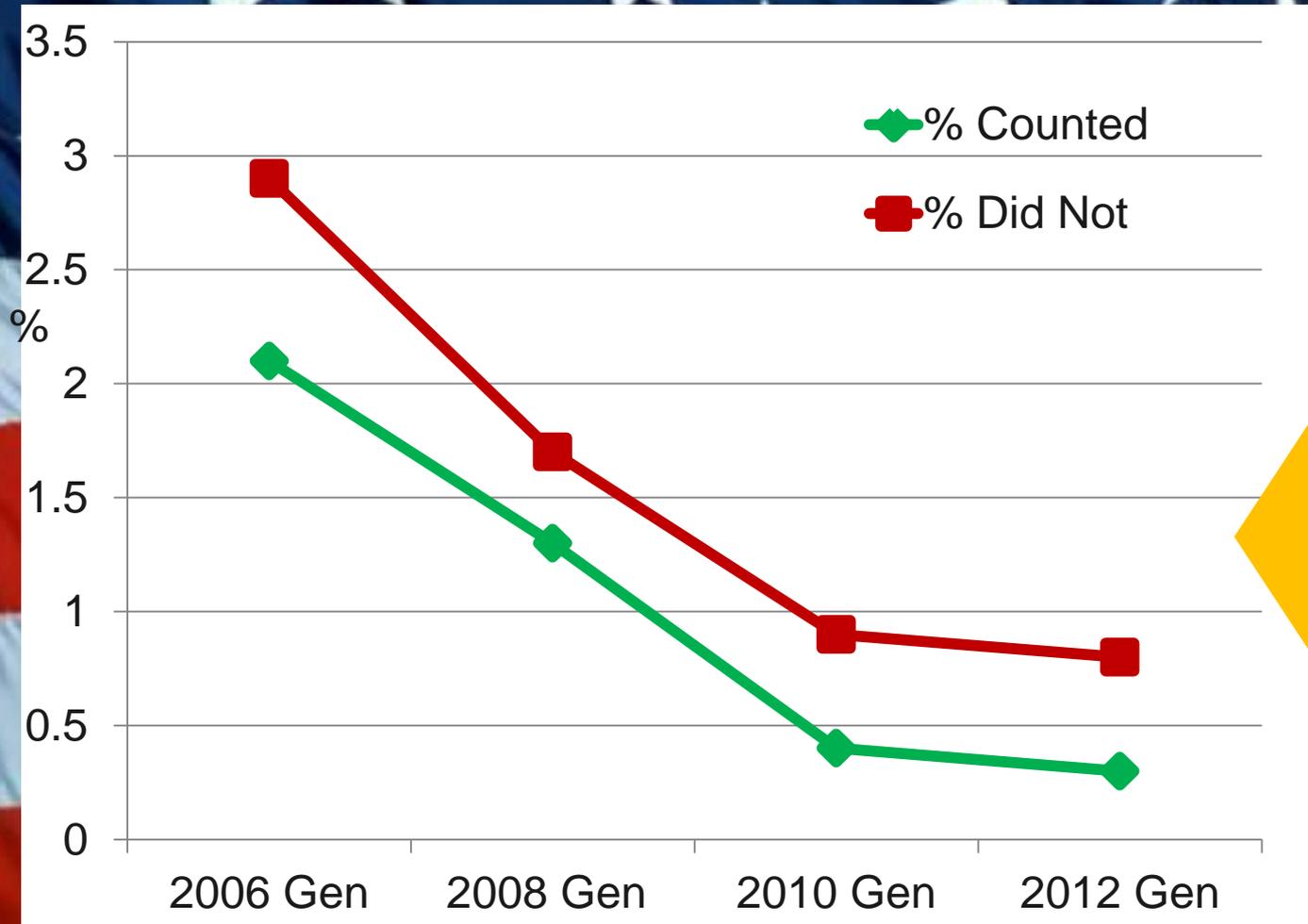
of Conditional Provisionals & Their Disposition For Comparison:



Conditional Provisionals & Their Disposition % For Comparison:



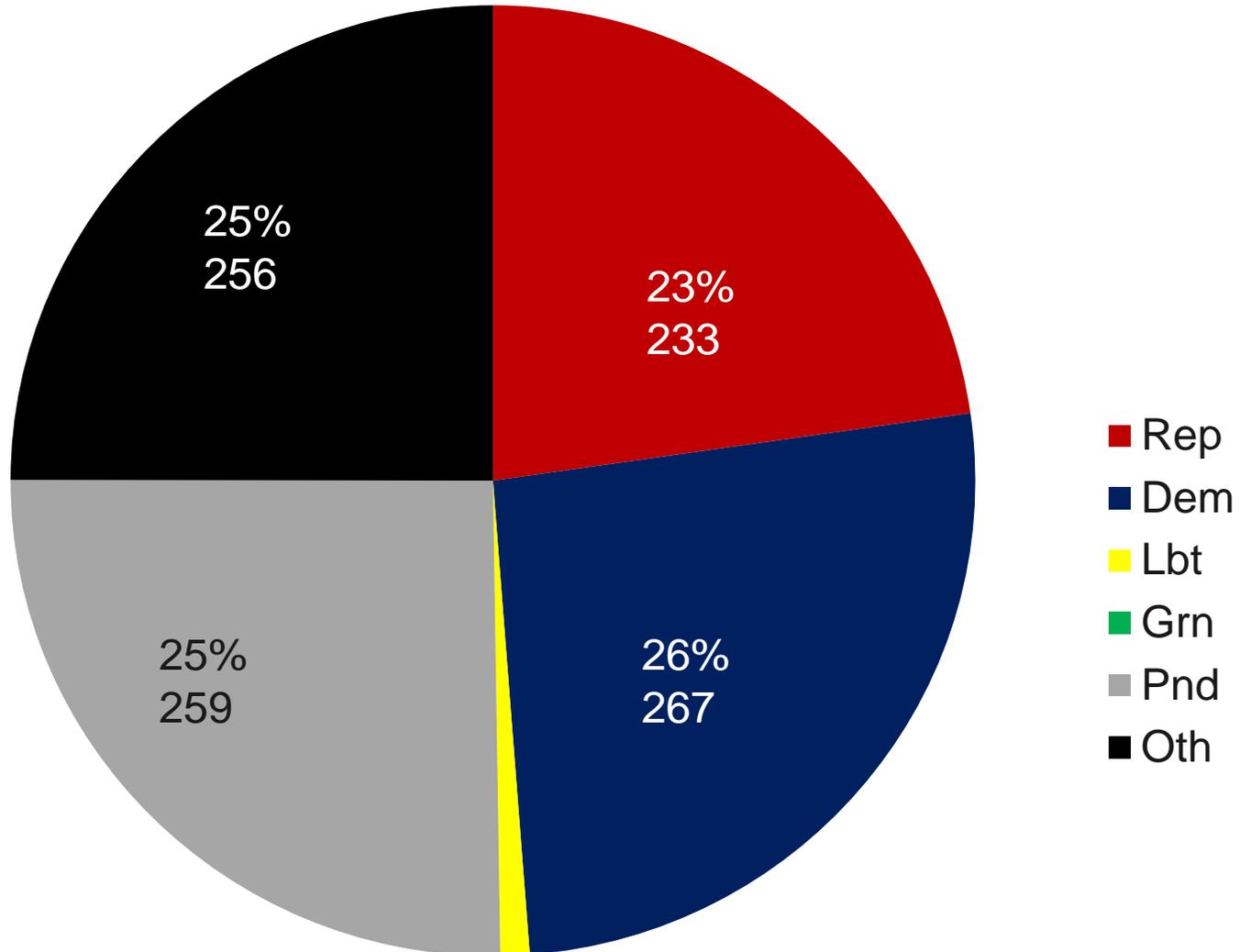
% of Provisionals Which Were Conditional



The good news is that conditional provisionals is shrinking in percentage of the total provisional group.

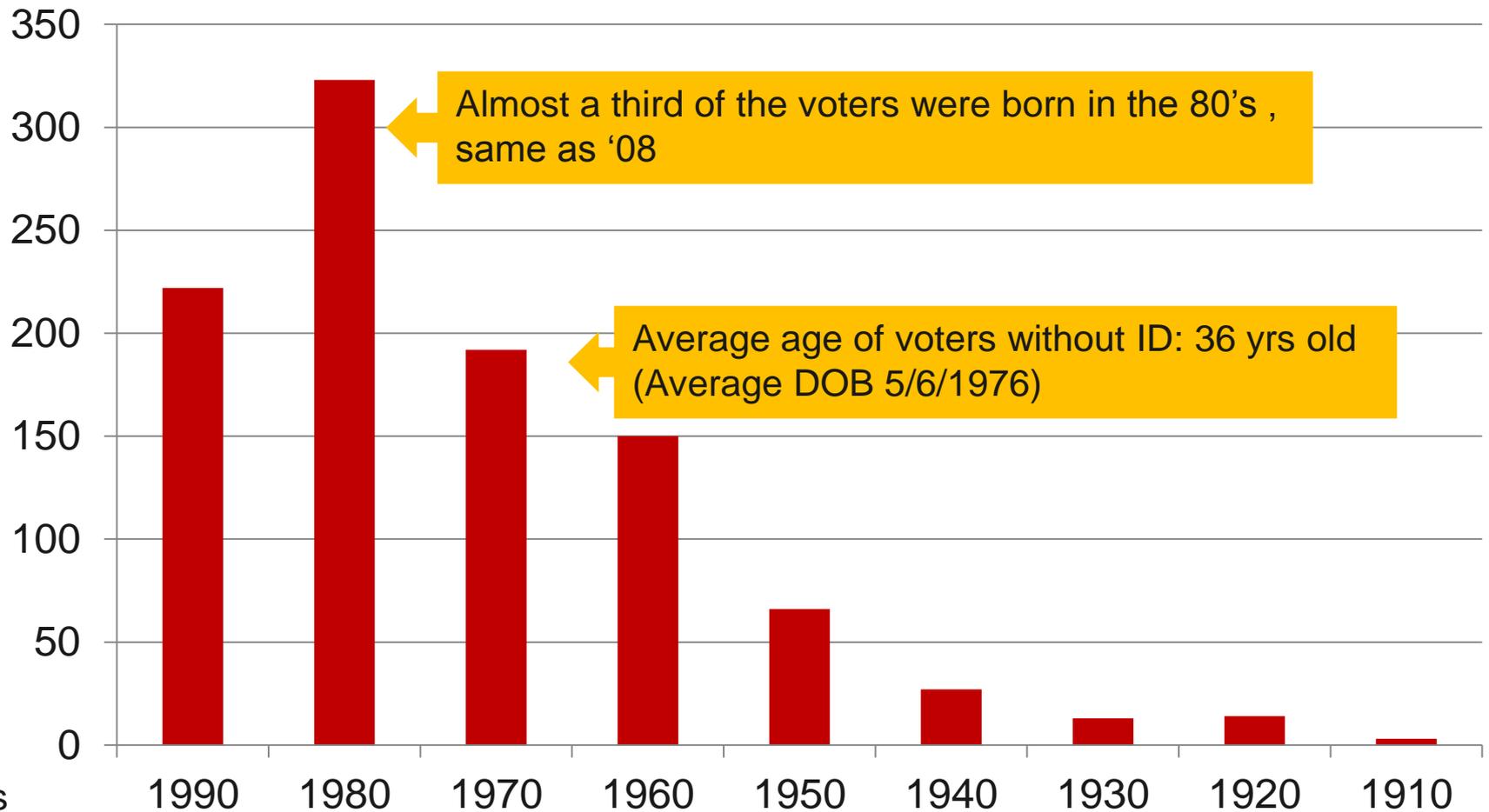
The bad news is that the number of voters returning is still eclipsed by those who do not return with their ID.

Who were these voters? Did not return with ID



Who were these voters?

Did not provide sufficient ID:





This took time...

General 2012 Provisionals

- More PEVL=more provisionals.
- We had a 20% increase in provisionals in the recent General Election.
- The growth was due to half being voters who were on the PEVL— 59,622 to be exact...



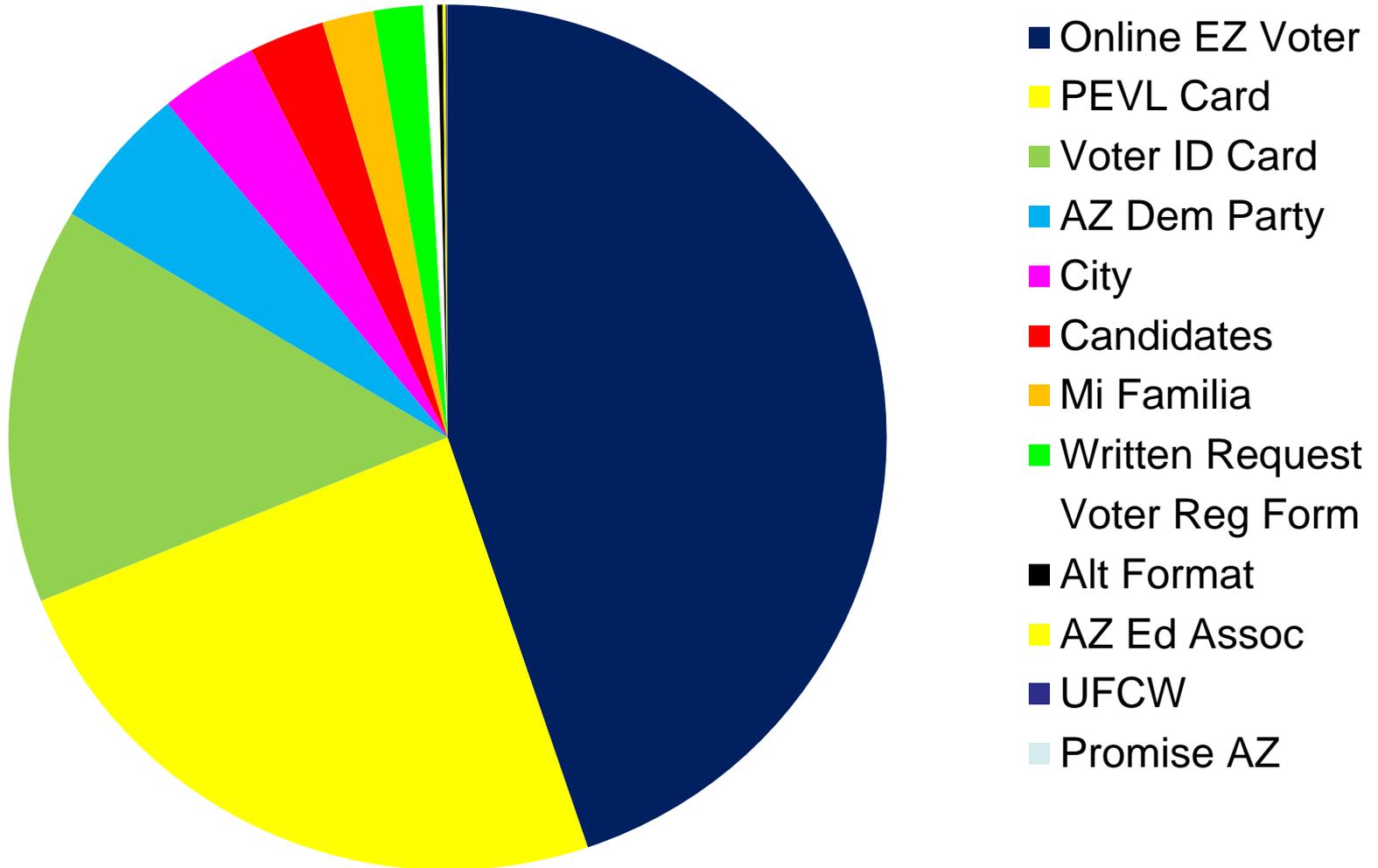
Pre PEVL 1% of voters who requested an Early Ballot still went to the polls, post PEVL it increased to 3%.

This General Election that rose to 5%.

PEVL Requests

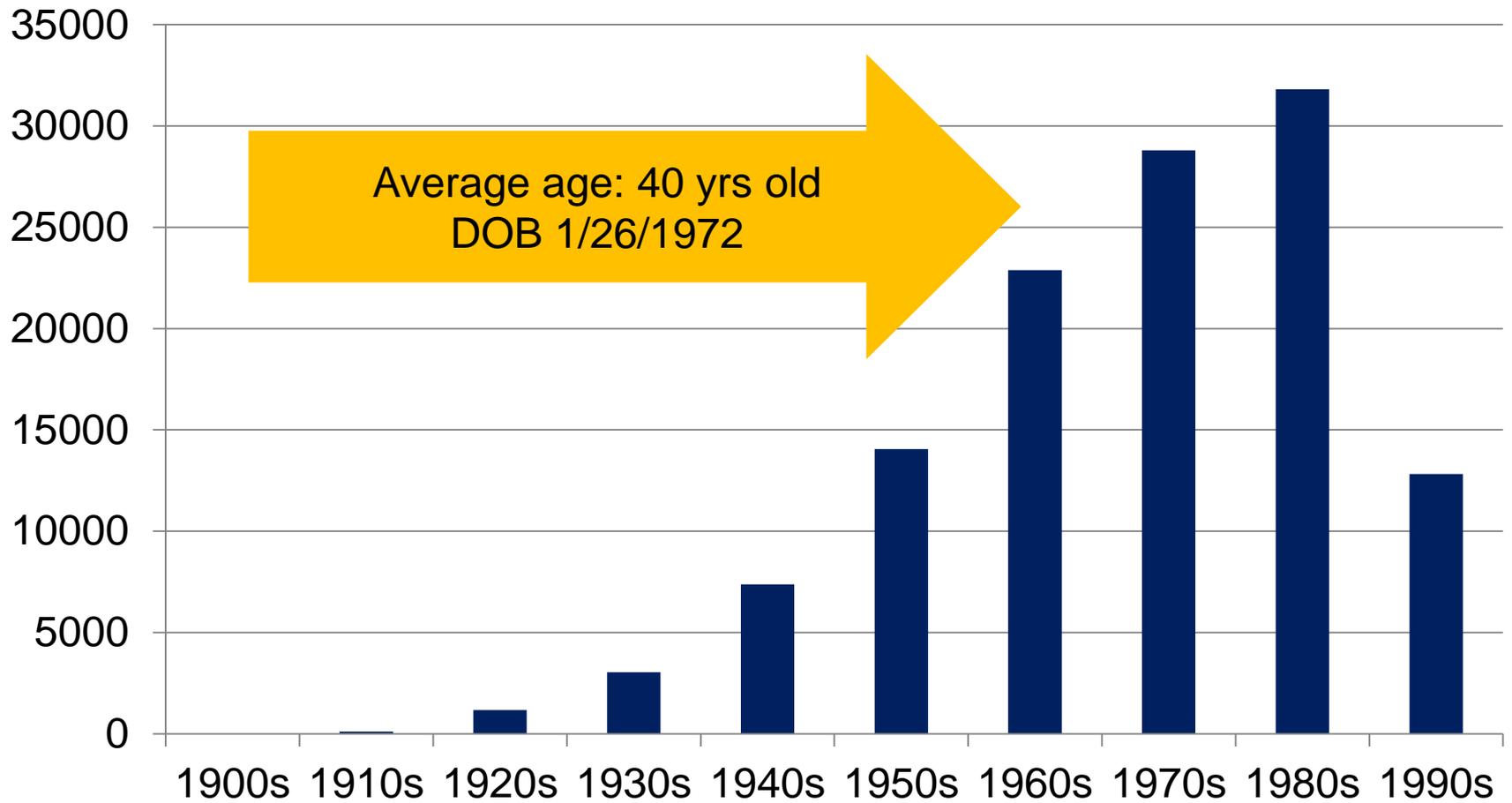
- It is critical that the public know that we have scanned images of ALL PEVL requests.
- After the election voters who have contacted us regarding “never asking for a ballot by mail” all had their images pulled up and shown to the voter to verify it is their signature.
- ***EVERY ONE*** has been the voter’s signature.

Source of Those PEVL Requests?

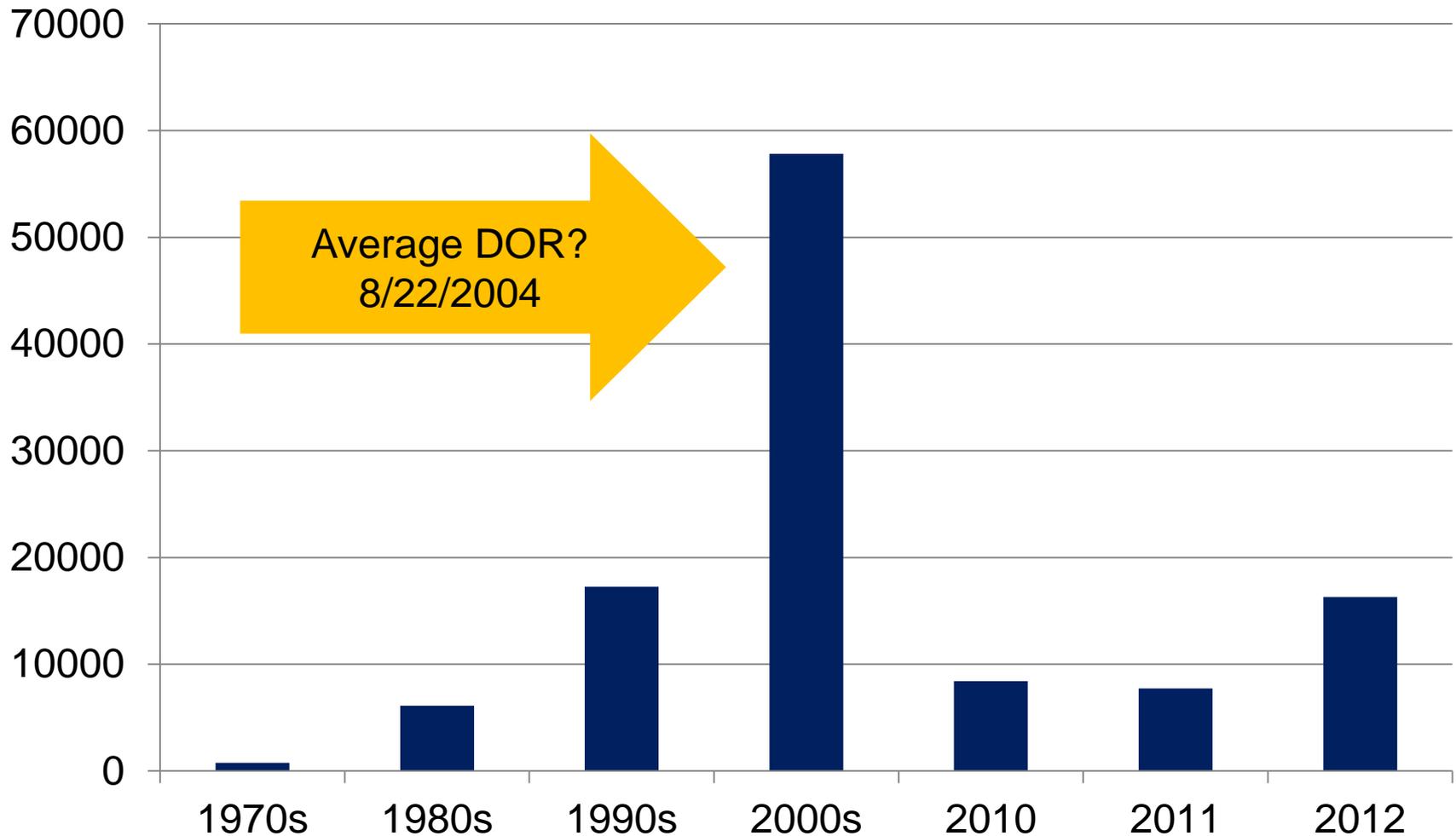


Young Voters?

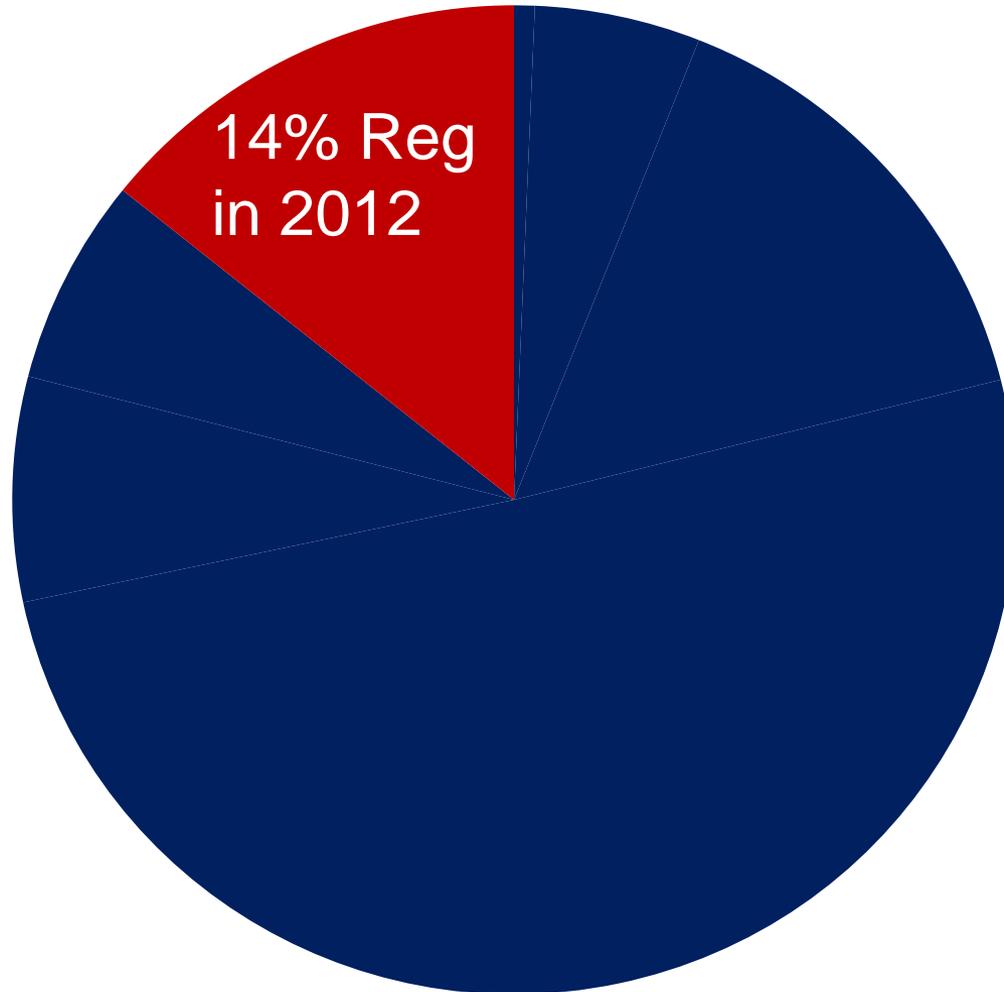
Provisional Voters by Decade of Birth



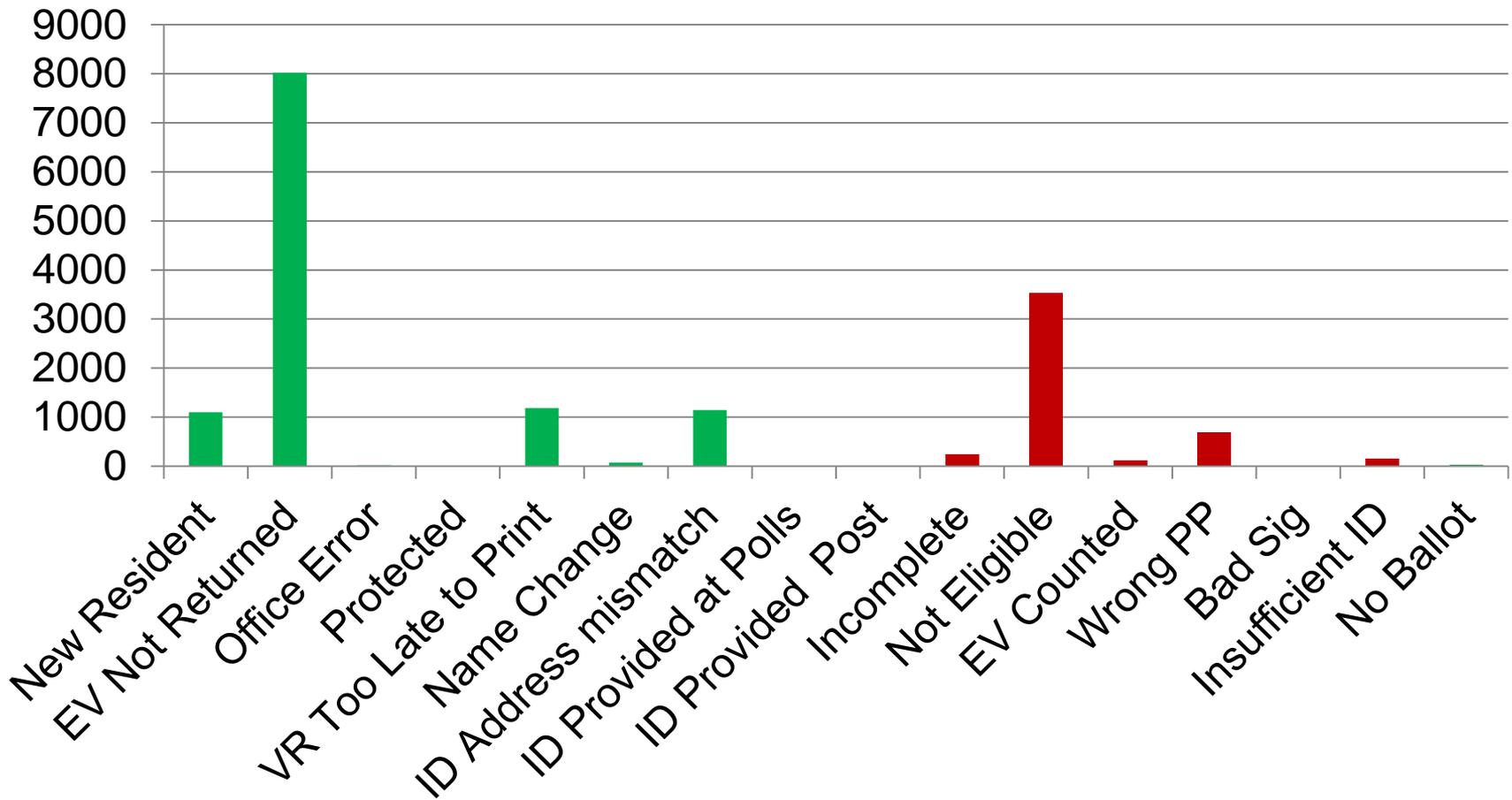
First Time Voters? Date of Registration



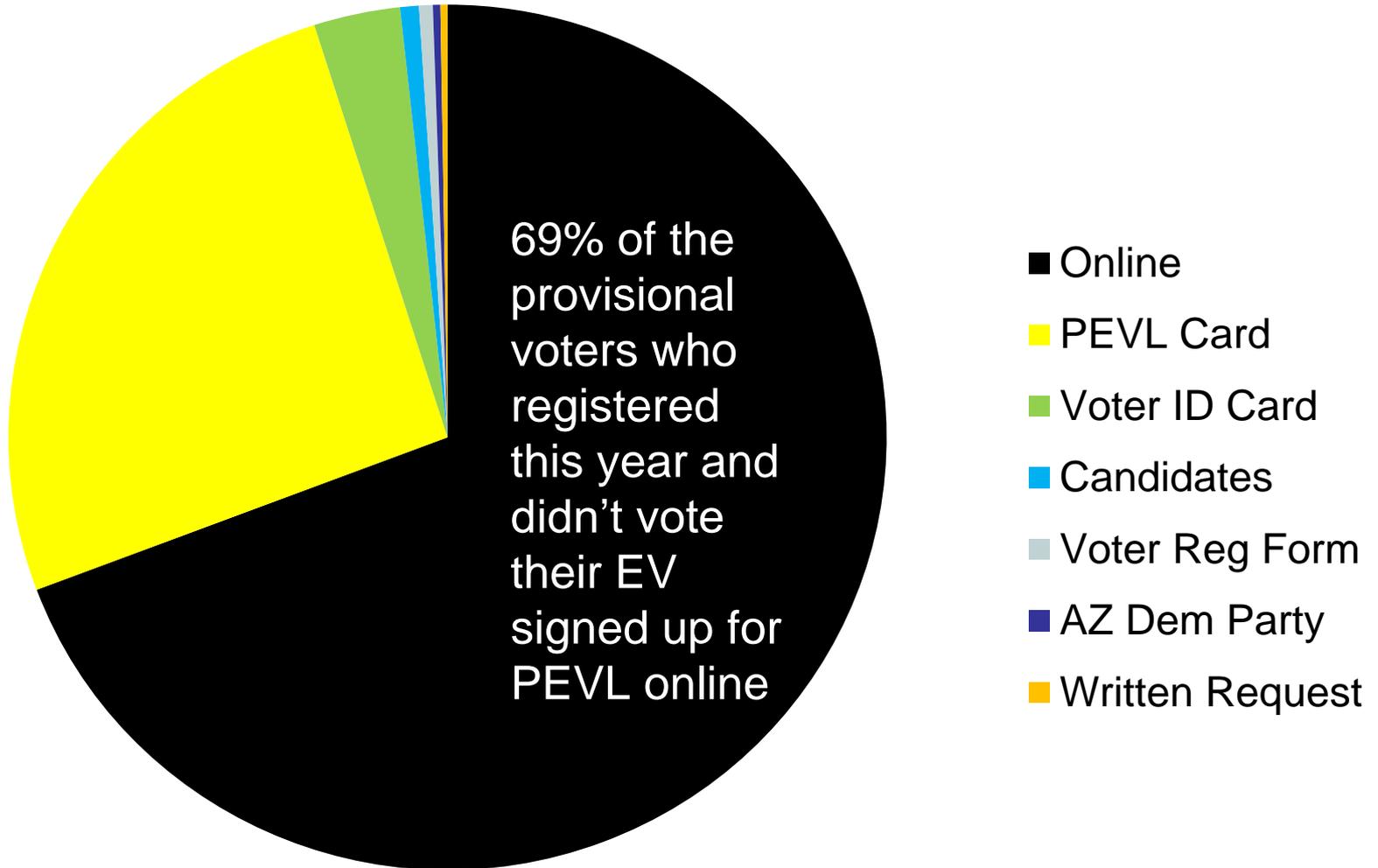
First Time Voters? Date of Registration



Voters Who Registered This Year & Voted Provisionally:



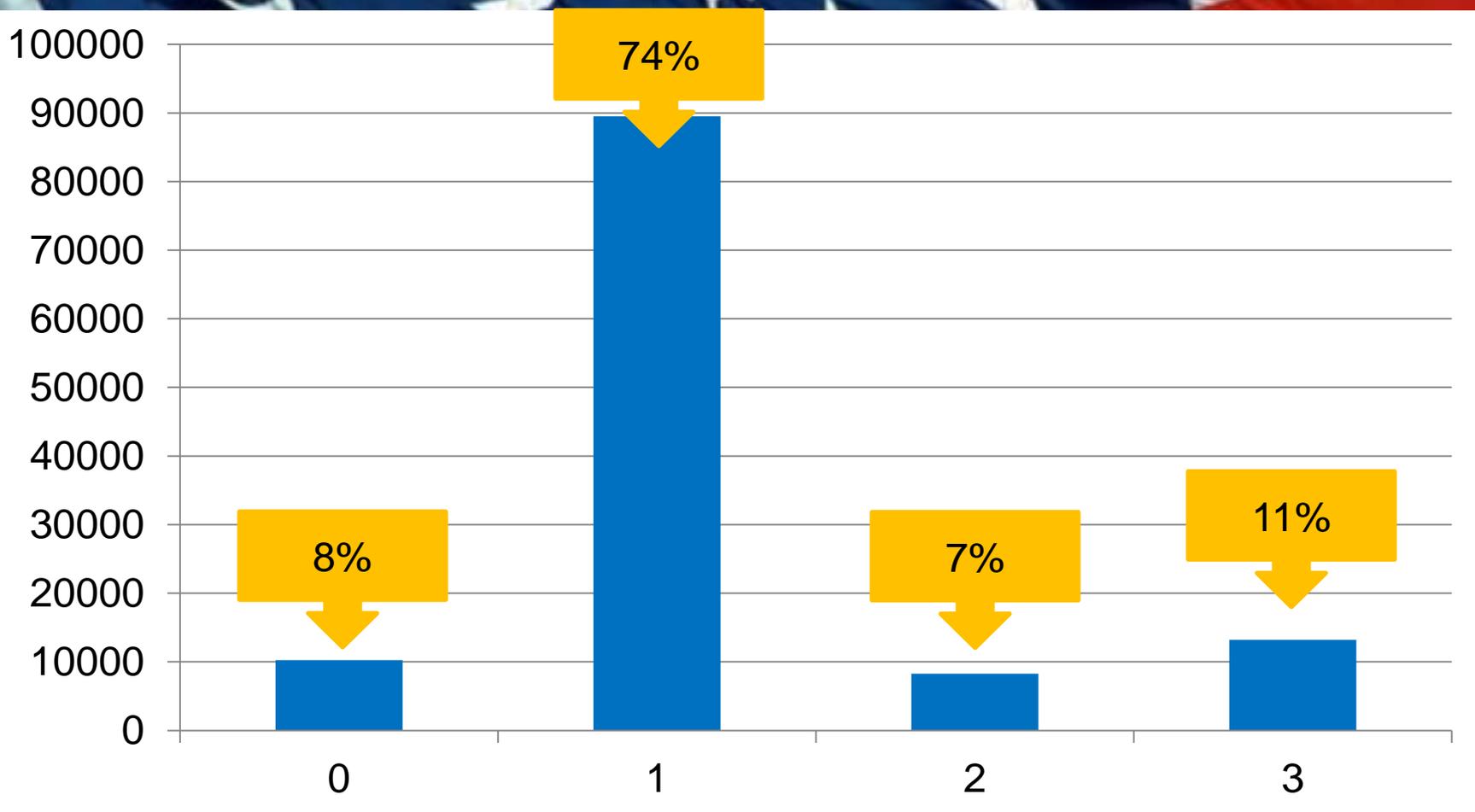
Source of Those PEVL Requests?





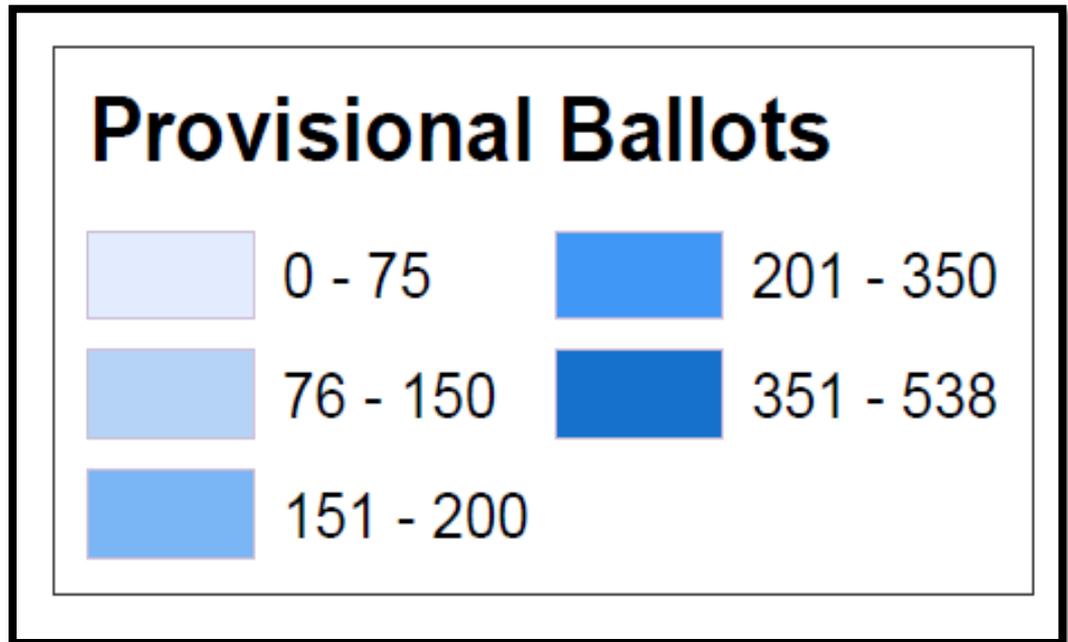
This took time...

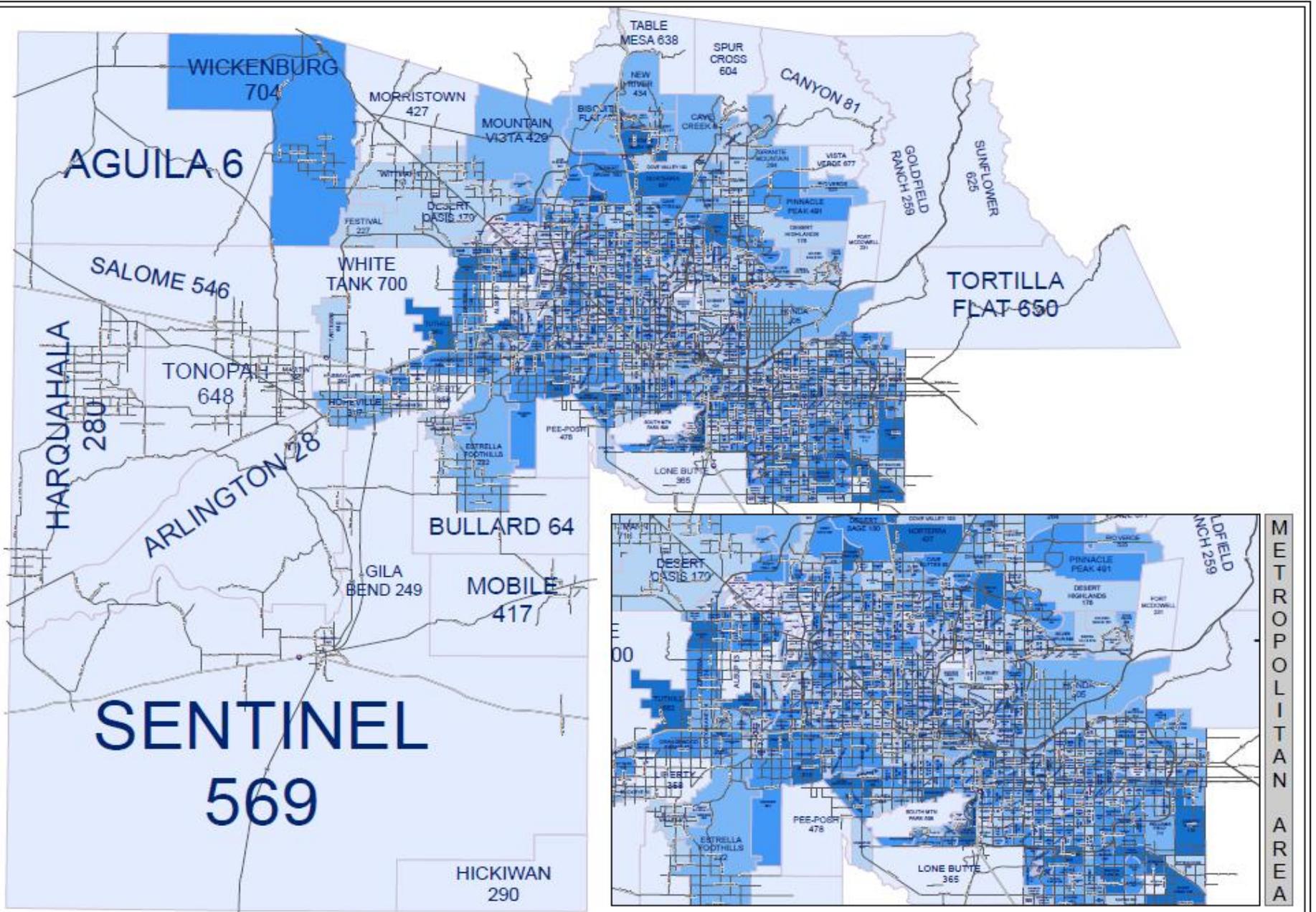
Provisionals Cast in Precinct By Bilingual BW Allocation



Provisionals Cast by Total

- Every polling place had their standard packet of 100 provisional forms & an extra box with 300 forms & envelopes...some needed them:





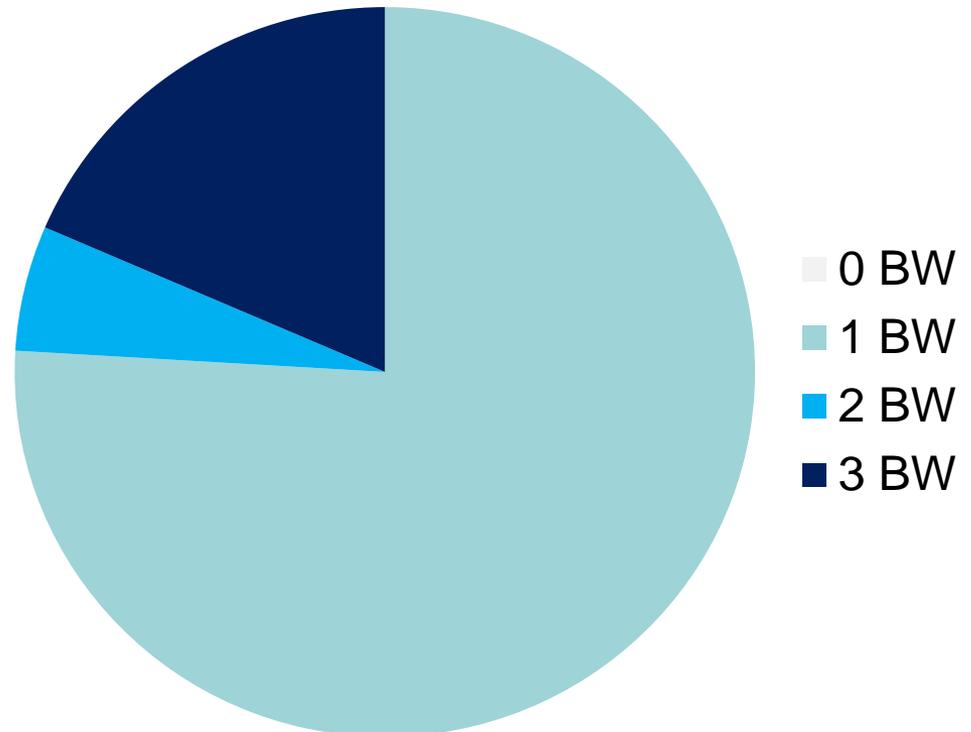
Maricopa County, Arizona
 General Election 2012 - Provisional Ballots Cast By Voting Precinct



METROPOLITAN AREA

Top 50 Precincts: Provisionals by

Bilingual BW Allocation



	A	B	C	D	E	F
1	Prec #	prov scan	VR	%VR	prec name	Bi BW
2	0175	536	9,213	6%	DESERT HAVEN	1
3	0173	502	2,934	17%	DESERT EDGE	1
4	0352	501	5,752	9%	LAVEEN	3
5	0613	480	3,819	13%	STUMP	3
6	0246	472	5,669	8%	GERMANN	1
7	0165	450	7,623	6%	DEADMAN WASH	1
8	0312	445	2,599	17%	HUDSON	1
9	0238	442	5,163	9%	FULTON RANCH	1
10	0060	435	5,240	8%	BROOKS FARM	1
11	0503	431	7,722	6%	POWER RANCH	1
12	0596	414	4,583	9%	SOSSAMAN	1
13	0715	398	5,034	8%	WINDMERE	1
14	0353	393	3,799	10%	LAVEEN MEADOW	3
15	0506	388	6,189	6%	PYRAMID PEAK	1
16	0566	387	3,266	12%	SCOTTSDALE	1
17	0454	386	4,700	8%	ORME	3
18	0027	377	5,589	7%	ARDMORE	3
19	0662	375	4,530	8%	TUTHILL	1
20	0508	372	6,196	6%	QUEEN CREEK	2
21	0641	370	5,398	7%	TATUM	1
22	0315	369	3,419	11%	INDIAN SPRINGS	1
23	0690	367	5,231	7%	WEST POINT	1
24	0068	365	4,953	7%	BUTLER	1
25	0383	361	4,650	8%	MAGIC STONE	1
26	0524	360	2,708	13%	RIO SALADO	1
27	0621	360	3,656	10%	SUNCLIFF	1
28	0504	358	3,533	10%	PUEBLO	1
29	0218	357	2,814	13%	ESCALANTE	1
30	0437	357	4,183	9%	NORTERRA	1
31	0681	357	4,529	8%	WADDELL	1
32	0706	354	5,296	7%	WIGWAM	1
33	0339	350	3,930	9%	KOKOPELLI	1
34	0375	348	5,182	7%	LUDDEN	1
35	0138	347	5,419	6%	CORTESSA	1
36	0054	346	4,204	8%	BLUEBIRD	1
37	0155	345	3,929	9%	CRYSTAL GARDEN	3
38	0091	337	3,695	9%	CASHION	3
39	0318	337	3,787	9%	IVANHOE	1
40	0414	337	4,150	8%	MIRADA	1
41	0229	335	4,490	7%	FOLLEY	1
42	0496	335	4,723	7%	POCO BUENO	1
43	0189	334	4,295	8%	DOBBINS RANCH	3
44	0337	334	3,851	9%	KLEINMAN	2
45	0239	332	5,054	7%	GALVESTON	1
46	0154	331	3,855	9%	CROSSROADS PA	1
47	0603	330	4,566	7%	SPUR	1
48	0182	329	3,237	10%	DESERT THUNDER	1
49	0405	325	6,357	5%	MCQUEEN	1
50	0511	325	4,026	8%	RANCHO MIRAGE	3

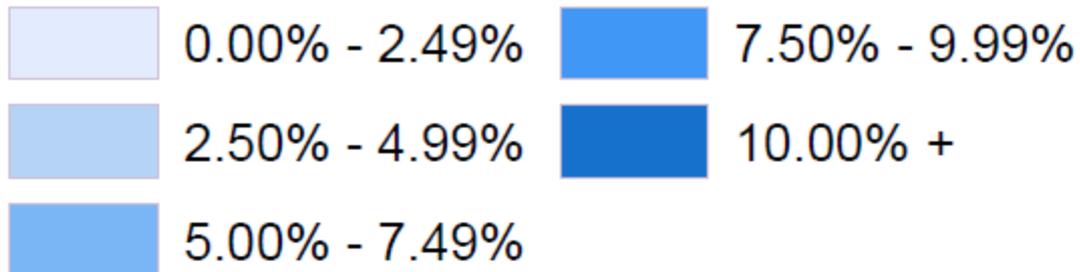


This took time...

% of Registered Voters

- We also looked to see what was the % of the registered voters in a precinct who voted a provisional ballot:

Percentage of Provisional Ballots

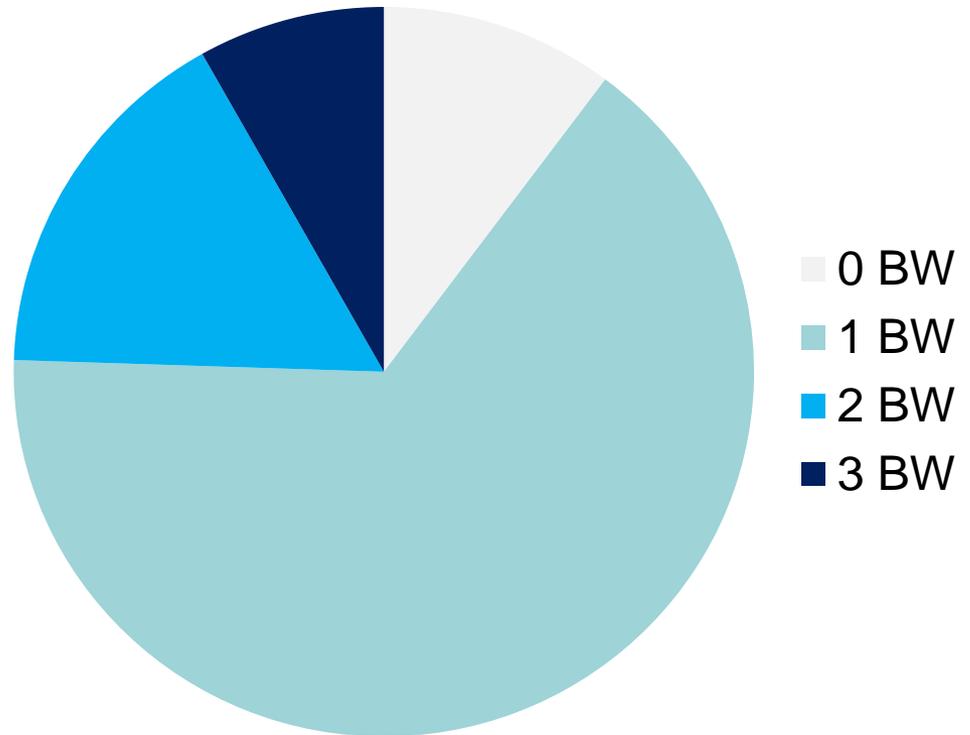


1	Prec #	prov scan	VR	%VR	prec name	Bi BW
2	0290	12	41	29%	HICKIWAN	
3	0134	203	1,125	18%	CORDOVA	1
4	0312	445	2,599	17%	HUDSON	1
5	0173	502	2,934	17%	DESERT EDGE	1
6	0260	221	1,300	17%	GOODYEAR	1
7	0478	43	258	17%	PEE-POSH	
8	0340	92	555	17%	KOMATKE	
9	0642	99	630	16%	TEMPE	
10	0552	91	652	14%	SAN MIGUEL	1
11	0074	47	339	14%	CAMBRIDGE	1
12	0241	109	810	13%	GARDENS	1
13	0524	360	2,708	13%	RIO SALADO	1
14	0652	113	868	13%	TOWNLEY	1
15	0374	135	1,061	13%	LOWELL	1
16	0218	357	2,814	13%	ESCALANTE	1
17	0613	480	3,819	13%	STUMP	3
18	0095	317	2,559	12%	CELAYA	1
19	0537	156	1,276	12%	ROSE GARDEN	1
20	0561	160	1,315	12%	SANTA MARIA	2
21	0720	229	1,890	12%	XAVIER	1
22	0302	150	1,256	12%	HOLLY	1
23	0697	289	2,426	12%	WESTWARD HO	1
24	0566	387	3,266	12%	SCOTTSDALE	1
25	0045	93	787	12%	BETHANY PARK	1
26	0122	197	1,691	12%	COMMONWEALTH	2
27	0170	306	2,628	12%	DESERT BELL	1
28	0038	315	2,710	12%	BALSZ	2
29	0098	226	1,953	12%	CHALLENGER	2
30	0468	140	1,214	12%	PAPAGO PARK	1
31	0133	231	2,071	11%	CORDONIZ	3
32	0181	199	1,805	11%	DESERT SKY	2
33	0370	103	943	11%	LONGMORE	1
34	0315	369	3,419	11%	INDIAN SPRINGS	1
35	0550	221	2,065	11%	SAN MARCOS	1
36	0034	291	2,766	11%	AVIANO	1
37	0394	192	1,830	10%	MARLEY PARK	1
38	0476	136	1,305	10%	PECK	2
39	0356	123	1,181	10%	LEWIS	2
40	0457	273	2,624	10%	PAIUTE	1
41	0353	393	3,799	10%	LAVEEN MEADOW	3
42	0549	16	155	10%	SAN LUCY	
43	0119	269	2,611	10%	COLONNADE	1
44	0057	69	670	10%	BONSALL PARK	1
45	0480	221	2,150	10%	PENA	3
46	0130	124	1,208	10%	CORA	2
47	0061	141	1,377	10%	BUCKEYE	1
48	0663	223	2,181	10%	TWIN BUTTES	1
49	0674	215	2,109	10%	VINEYARD	1
50	0182	329	3,237	10%	DESERT THUNDER	1

Top 50 Precincts:

Provisionals as % of VR

Bilingual BW Allocation



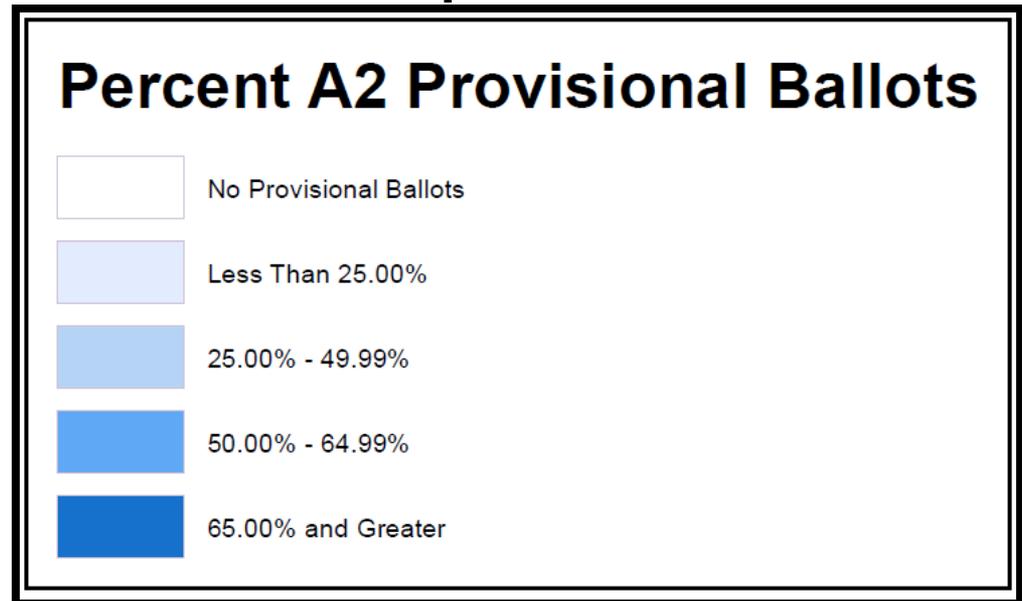
Addresses

- The % demonstrates the continued challenges that are faced with addresses in the tribal precincts.
- HICKIWAN was number one—we have to use a conversion address there as it is a rural route delivery without standard addressing.
- KOMATKE & PEE POSH are both in the top 10; GRIC has been undergoing new addressing for the last few years & it continues to impact voters.

Thanks to Joyce Lopez at GRIC for all her help with the address issue!!

PEVL/EV Provisionals

- Where were the almost 60,000 early voters who didn't vote their EV?
- Map of A2 provisional dispositions as % of all provisionals cast in that precinct:



Take me off the list! (?)

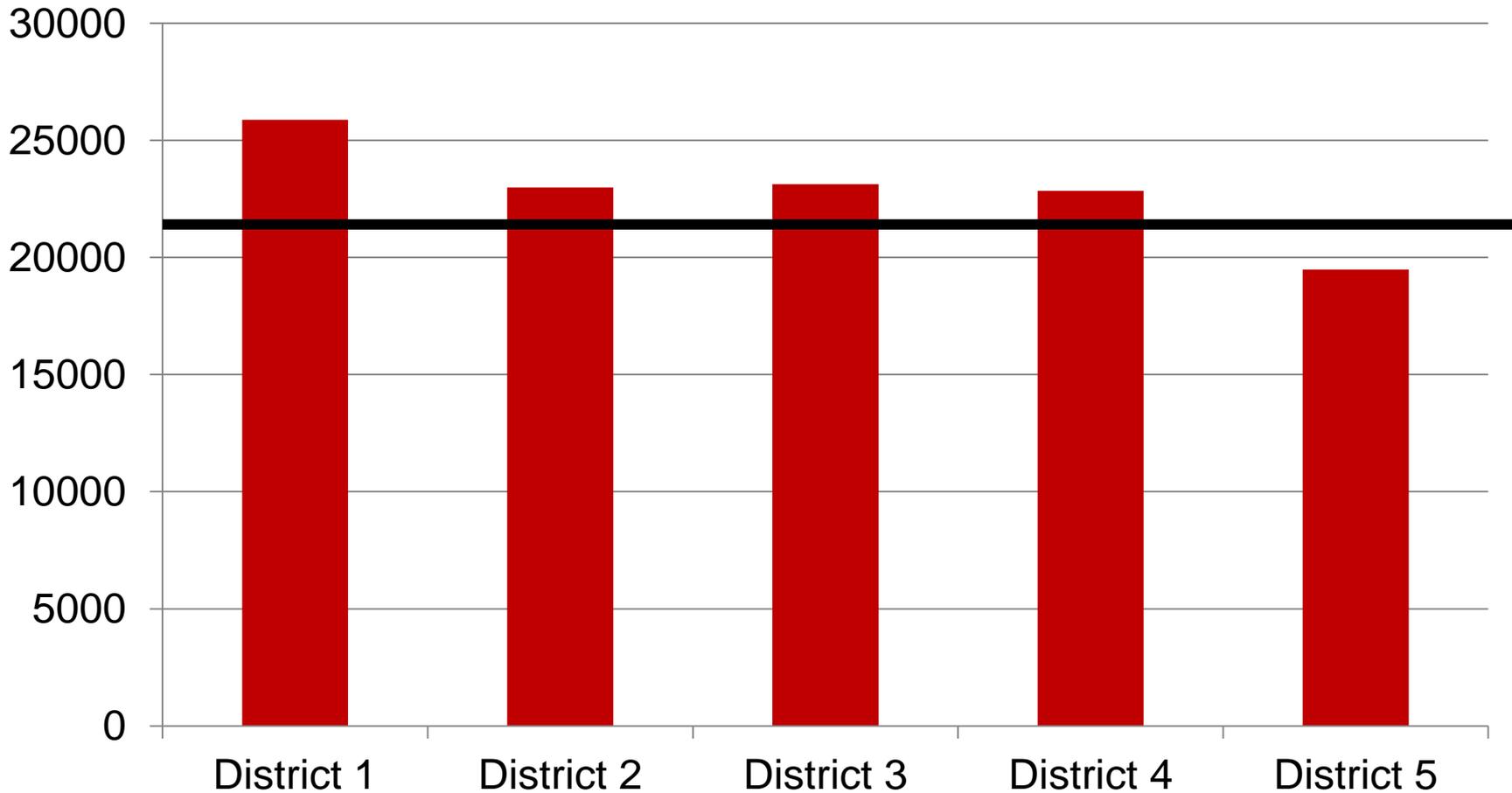
- All the polling places are supplied with purple PEVL slips that the voters can use to add or remove themselves from PEVL.
- How many of the almost 60,000 provisional voters used it?
- We got around 5,000:
 - 3,000 asking to be removed
 - 2,000 asking to be added!





This took time...

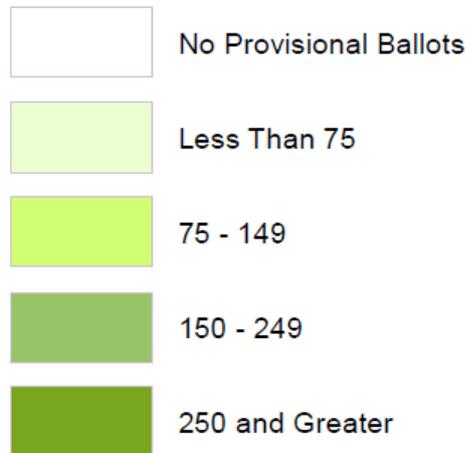
Provisional #s By BOS District



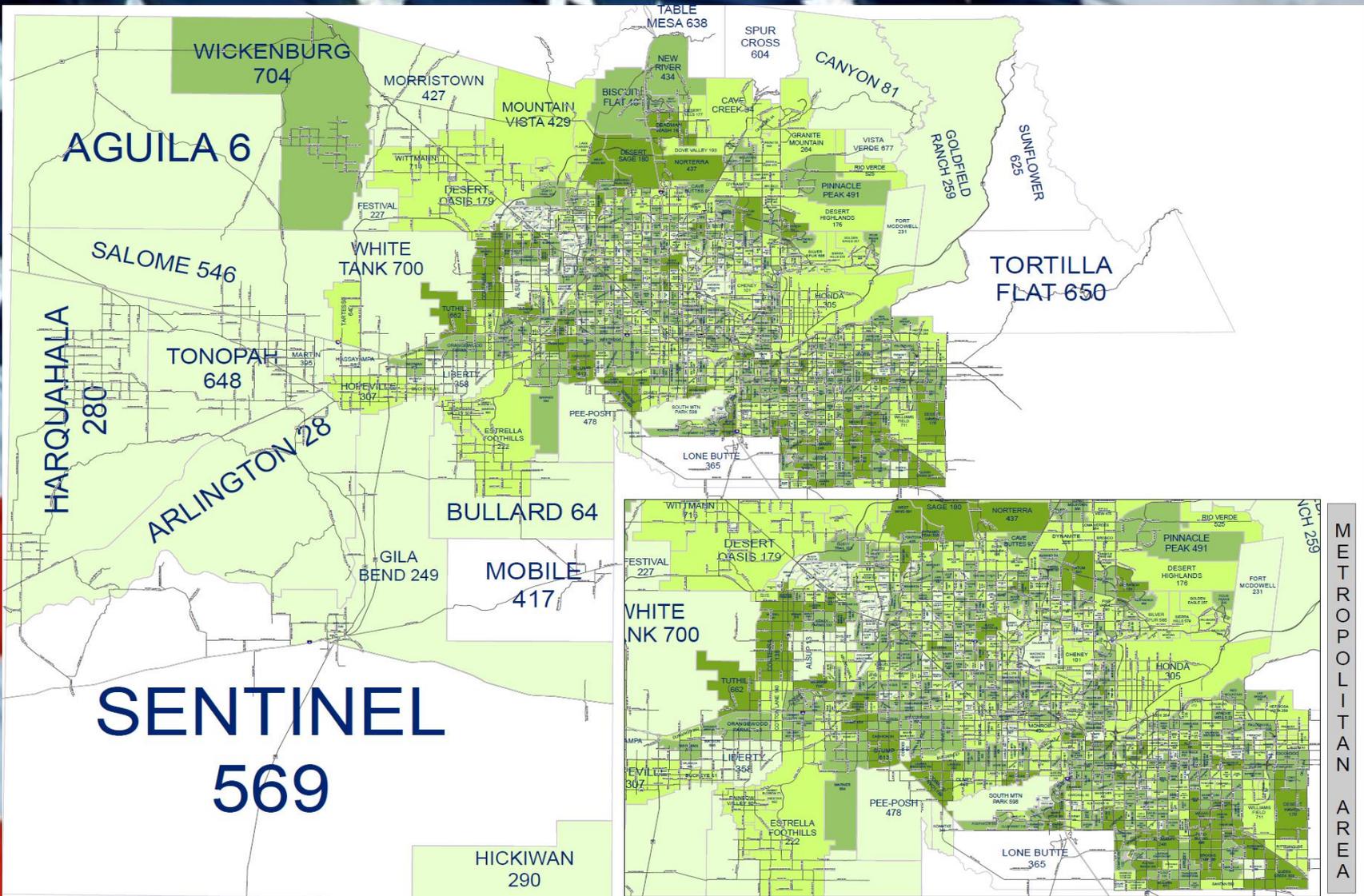
Provisionals: Good by Precinct

- Where were the provisionals that were deemed good and counted in processing?

Total Good Provisional Ballots



Provisionals: Good By



Legend for Total Good Provisional Ballots:

- 1000+
- 500+
- 250+
- 100+
- 50+
- 25+
- 10+
- 5+
- 1+

Maricopa County, Arizona
 General Election 2012 - Total Good Provisional Ballots by Voting Precinct

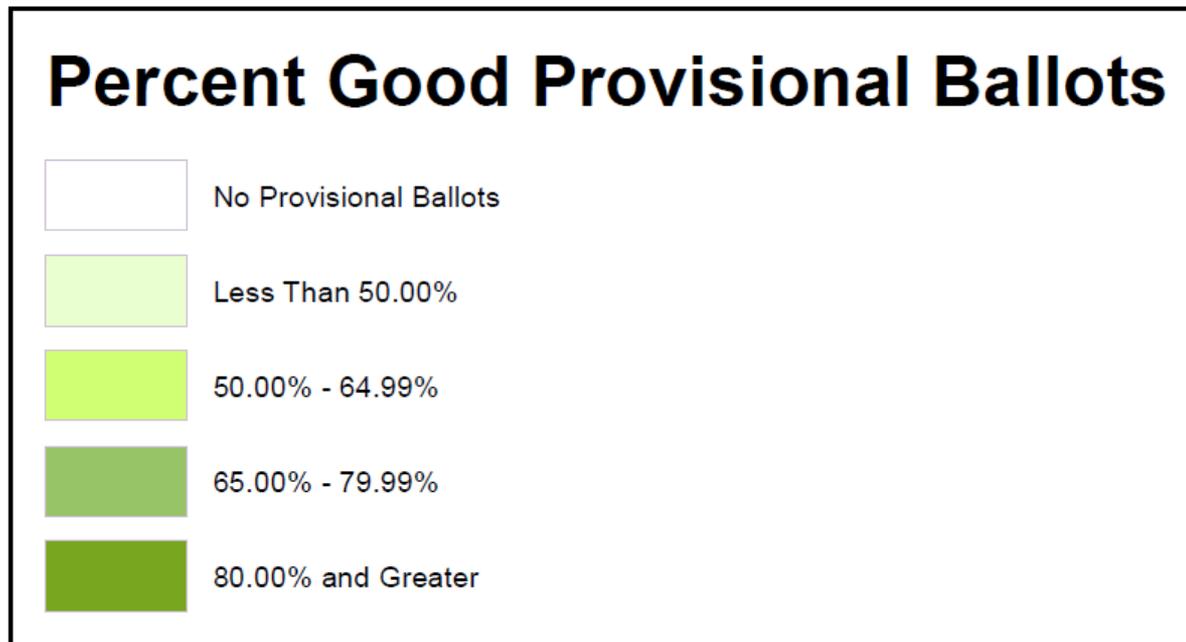
METROPOLITAN AREA



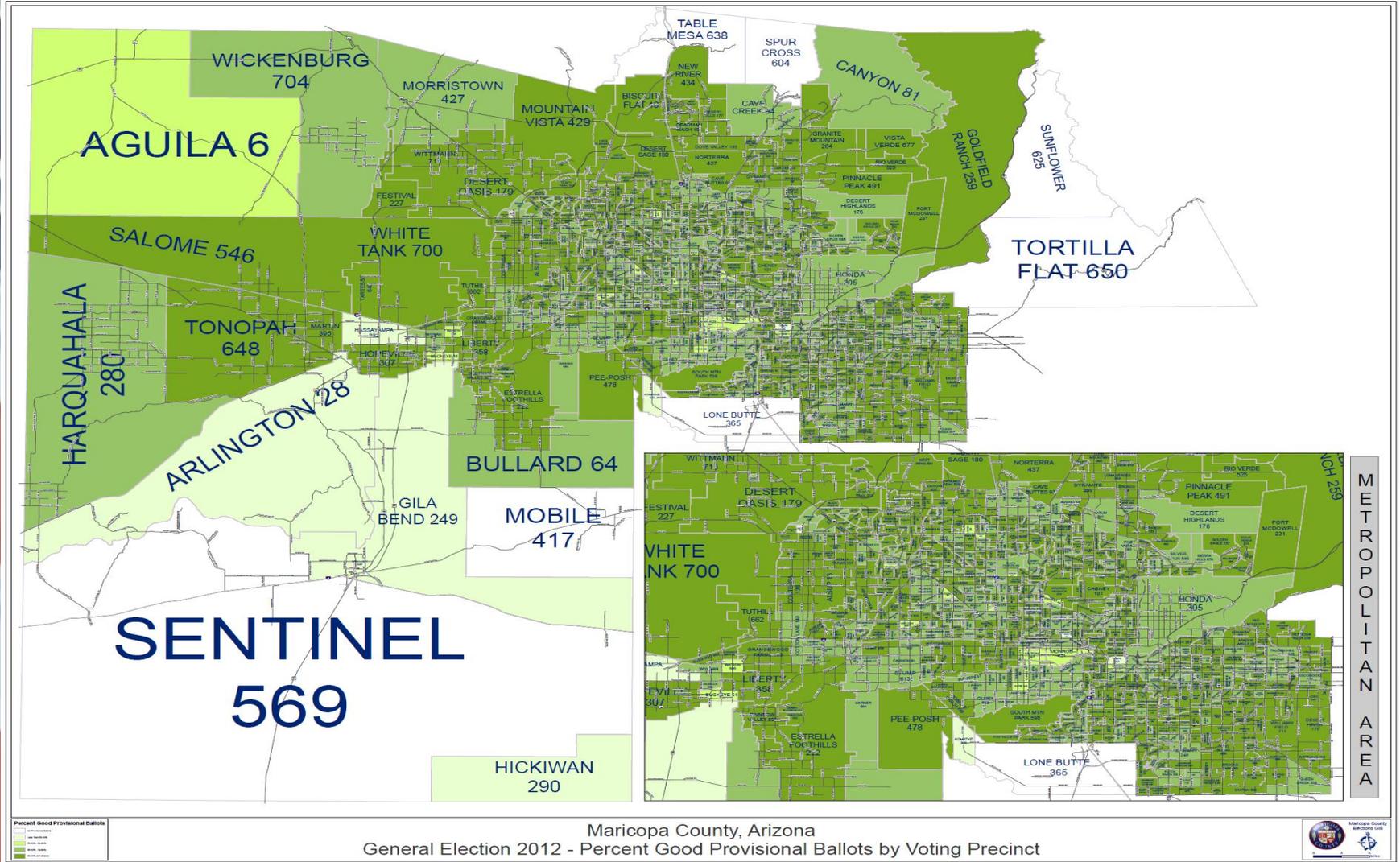
Provisionals:

Good by % of all Provisionals

- We see the volumes, but what about the success rate of those provisionals?

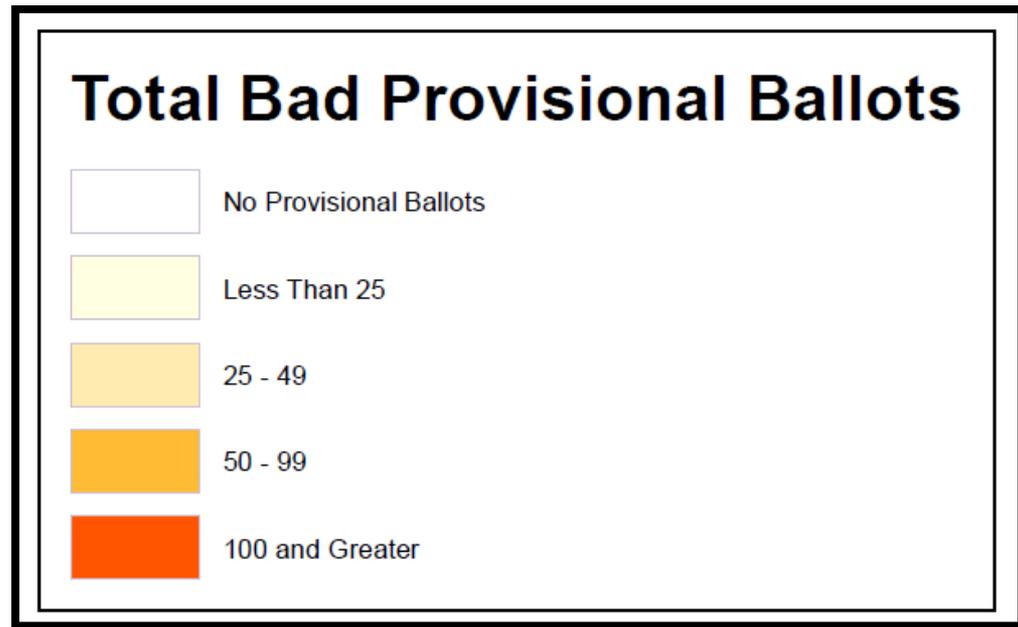


Provisionals: Good by % of all Provisionals



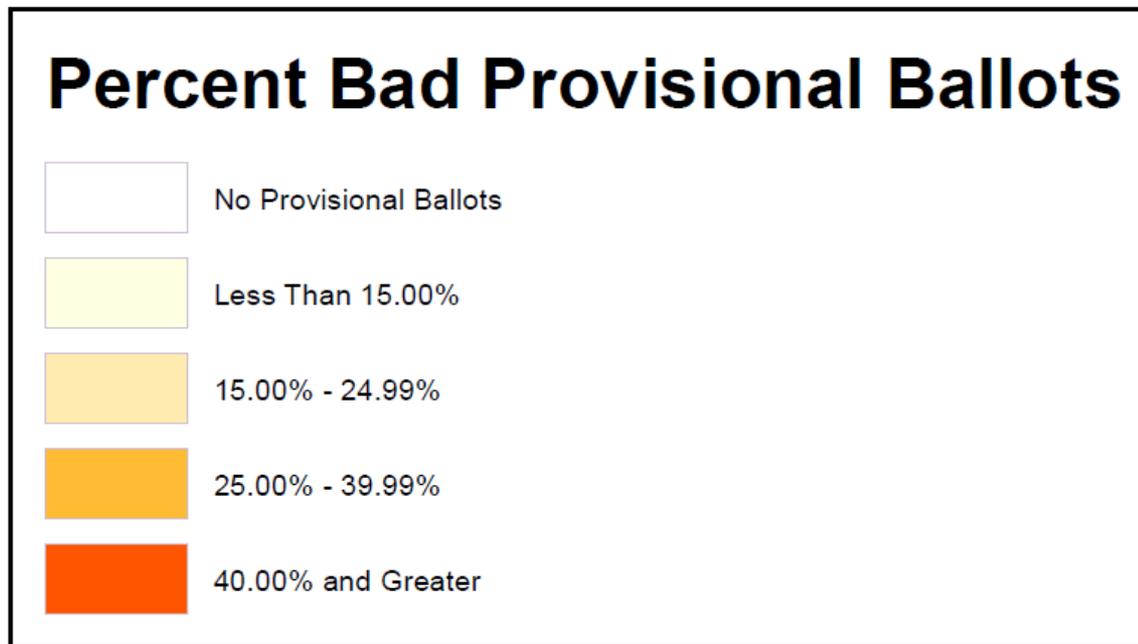
Bad

- Where were the highest number of provisionals that ended up not being counted after they were processed?

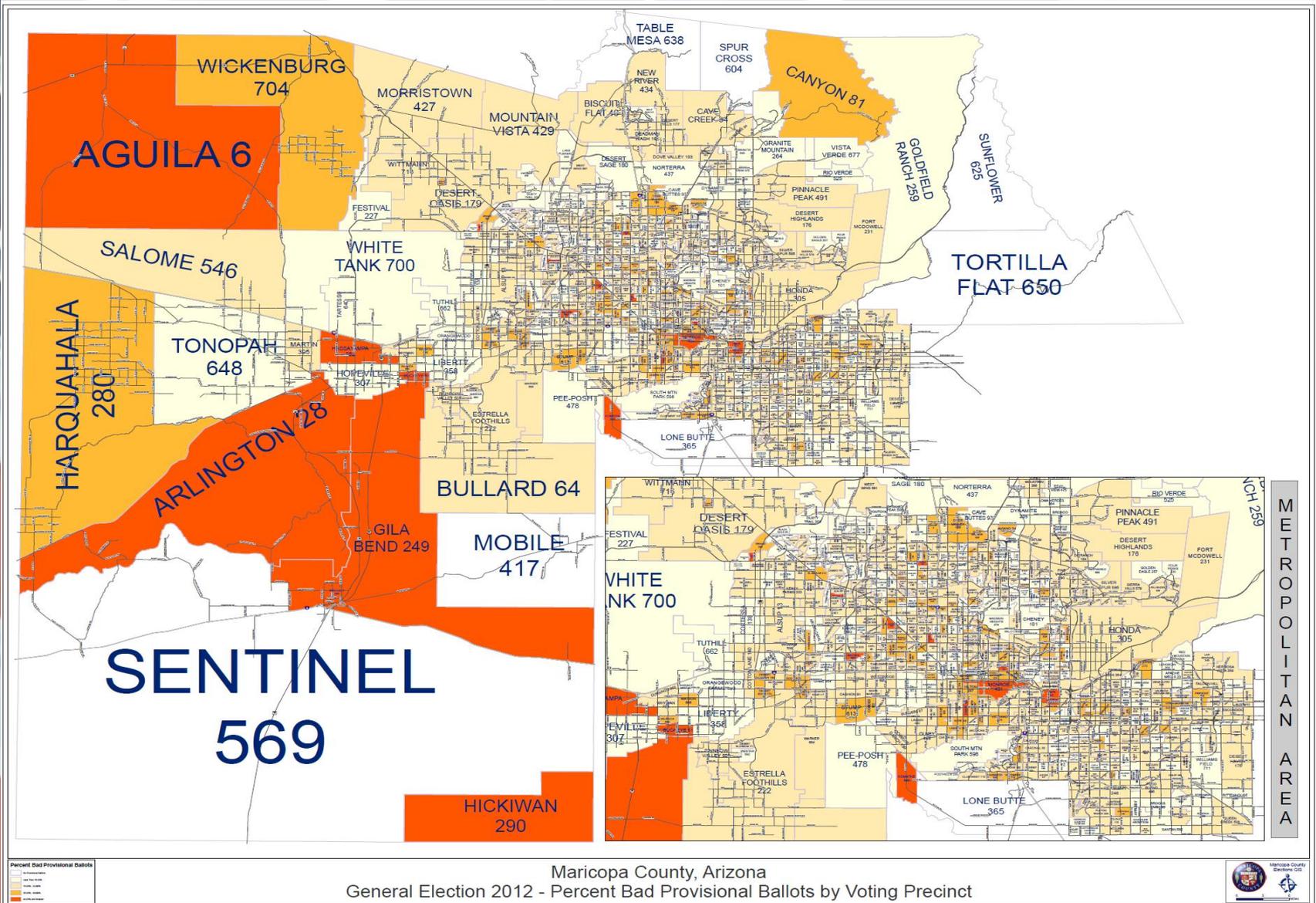


Bad

- Provisionals that were not counted after processing as a % of all provisionals:



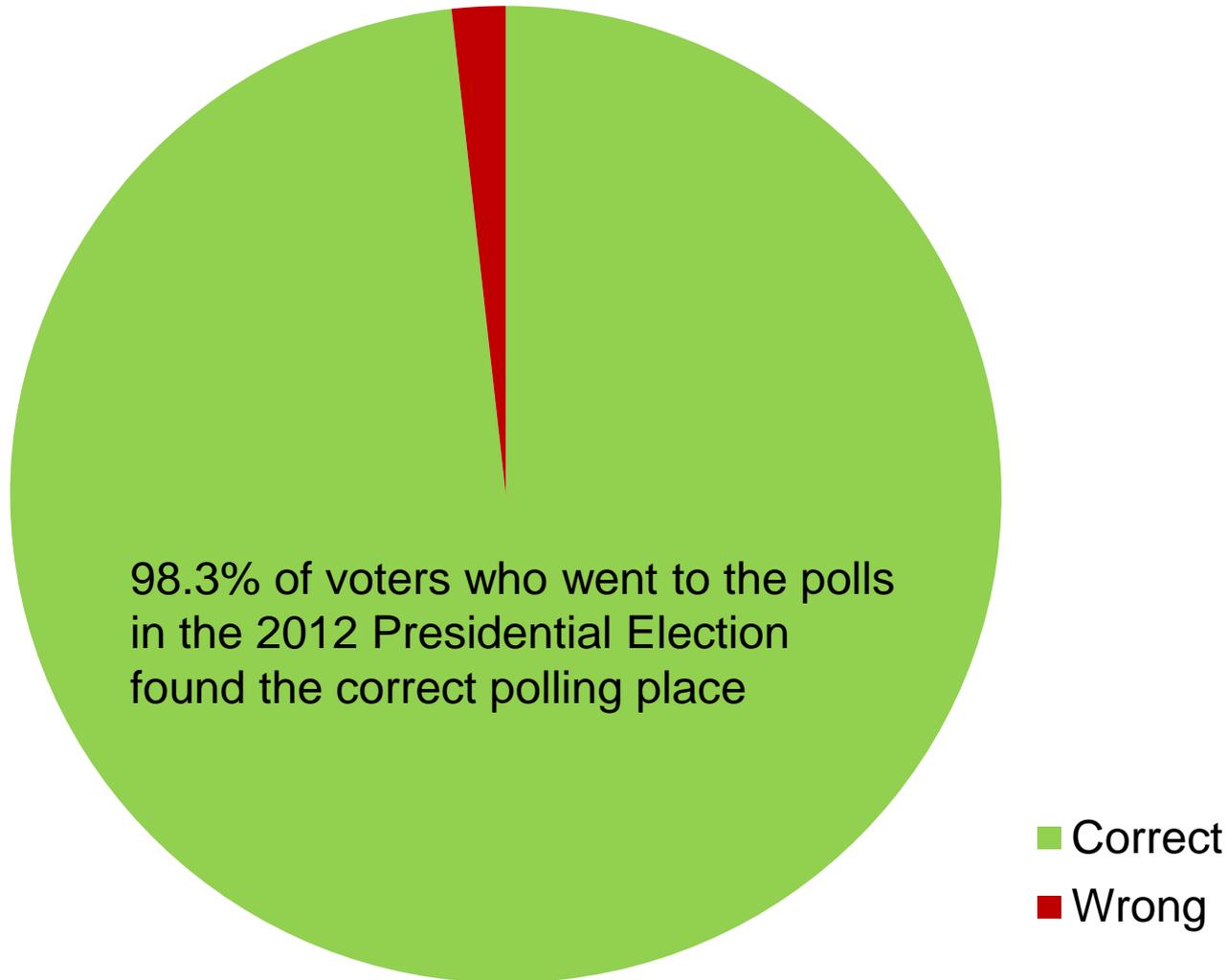
Provisionals: Bad by %



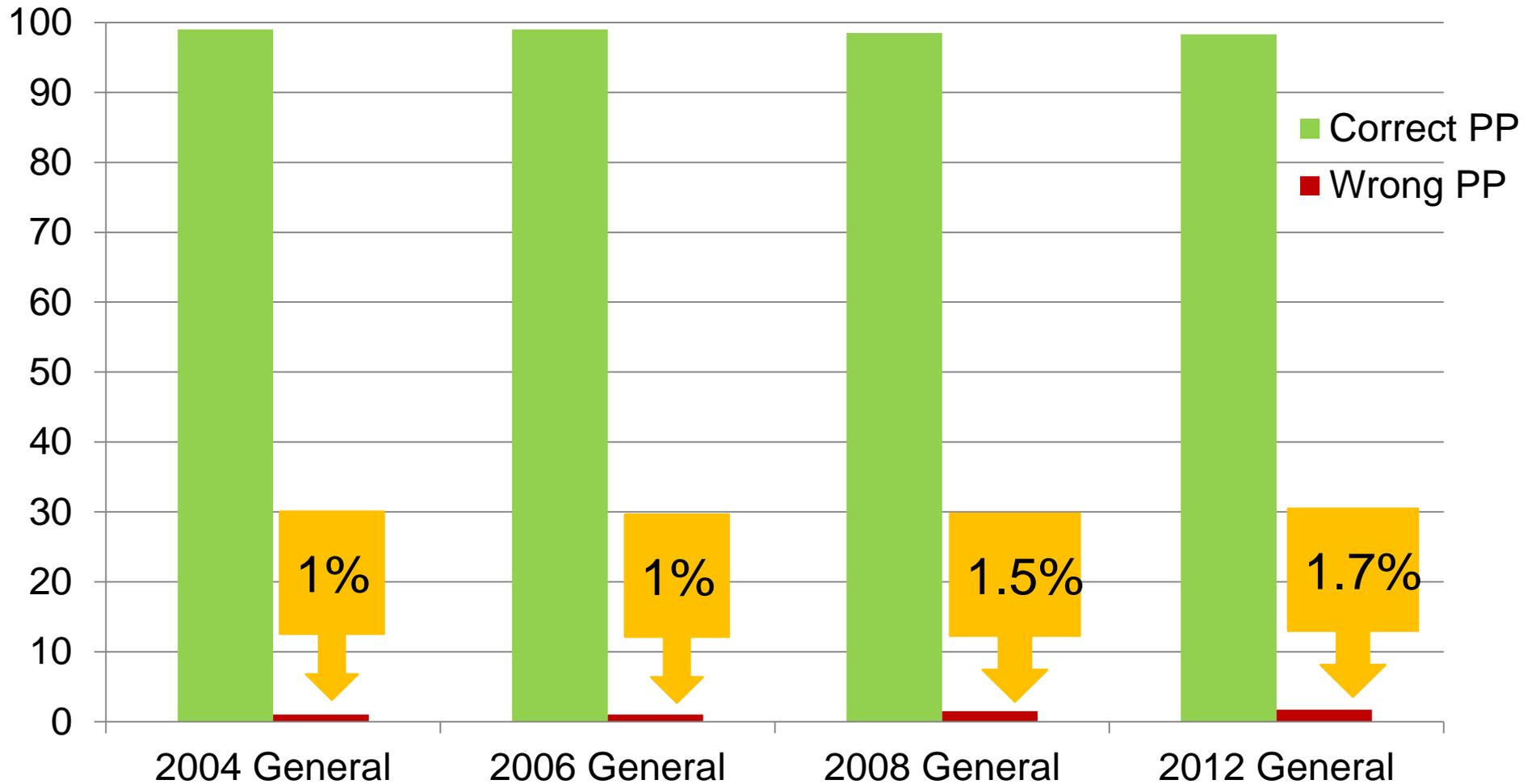
Wrong Polling Place

- One category of contention is always those voters who cast a ballot they are not eligible for due to down ticket races (sometimes only “down” as far as the third race).
- This election was no exception.

Voters who went to the correct PP vs. Voters who went to the wrong PP:



For Comparison: Wrong PP in Past General Elections



Why more? It all adds up:

- 72,185 provisional voters were on the PEVL which means they didn't get a sample ballot because they were mailed an official ballot—of those going to the wrong place 2344 are on PEVL.
- ***The source of those PEVL requests for 97% of the voters was the online VR System...***

Thousands of the PEVL provisional voters had moved and did not receive their Early Ballot because they had not updated their registration and ballots are non-forward able.

Why more? It all adds up:

- There were reports of wrong polling place notices put on voter's doors directing them incorrectly to the Acuna precinct.

Category of issue:	
Other	EXPLANATION OF ISSUE/COMMENTS: voters stating got door hanger this is their PP and it isnt. voter going back to their house to get the sample will bring back to TS and call back in with what it is TLP
If report is about BW or TS behavior or disciplinary issue provide the following information:	
ID: (voterid or bwid) 0	NAME
ACTION TAKEN (if applicable) Flyer states from "One Arizona Center for Empowerment" this is AZ Advocacy Network, Promise AZ, etc. notified Attorneys & DOJ	DATE 11/6/2012 5:11 PM

ESPAÑOL | ENGLISH

ONE ARIZONA

HOME
WHO WE ARE
OUR PARTNERS
ELECTION CENTRAL
GET INVOLVED
NEWS
CONTACT

OUR PARTNERS

The members of One Arizona have come together at a historical and crucial moment in Arizona's history. What happens in our state in upcoming years will determine the future of our country. Indeed, our children, citizens, economies, immigrants, and legal permanent residents will be affected in the future based on the decisions we make today. Each of our partners plays an integral role in Arizona's Latino communities by motivating civic engagement, education efforts, encouraging self-sufficiency and building political power. We commit to working with you to transform Arizona by empowering individuals to vote to transform Arizona into a state that celebrates diversity and economic empowerment for everyone in our state.

Unanimously supported by:
 Arizona Advocacy Network Foundation
 Arizona Center for Empowerment
 Border Action Network
 Democracia USA
 Mi Familia Vota Education Fund
 Southwest Conference of the United Church of Christ
 Protecting Arizona's Family Coalition Educational Fund
 Promise Arizona
 Central Arizonans for a Sustainable Economy

SIGN UP
AND RECEIVE ONE ARIZONA NEWSLETTERS AND NEWS

First Name _____
 Last Name _____
 Email Address _____
 Submit

HEAR FROM THE PEOPLE!

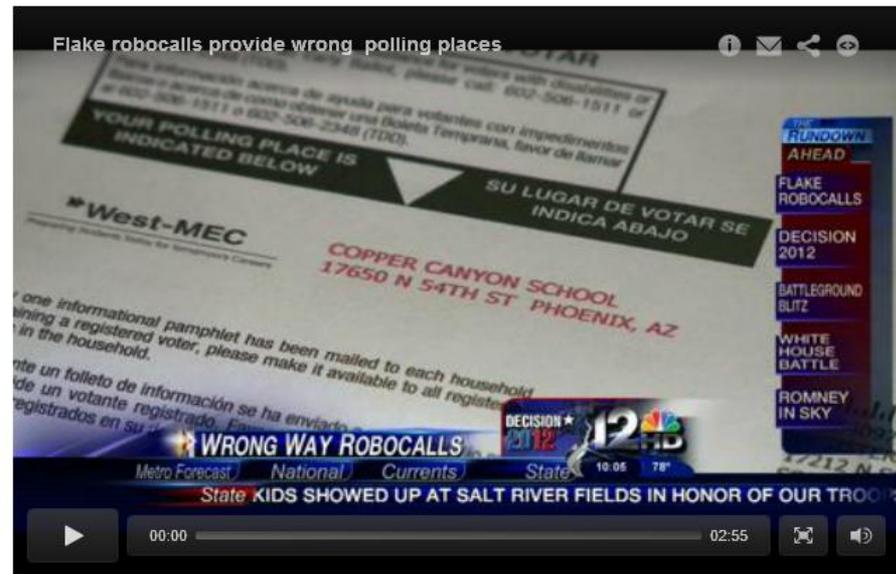
FIND OUR LATEST PRESS RELEASE HERE

Logos at the bottom: Arizona Advocacy Network, SAC, National Latino Leadership Council, CASE, U.S.A., Mi Familia Vota, Puente, and others.

Why more? It all adds up:

- There were robocalls providing voters with the wrong polling place information.

Democrats fuming over Flake robocalls



Boardworker & Voter Surveys

- At this time we have not had sufficient time to analyze all the surveys.
- They will be included in 2013.

*** Voter Assistance Survey * Encuesta sobre Ayuda a los Votantes ***

Please complete the following survey and drop it in the mail to us—we want to hear from you. *It's not just your Vote that is your Voice!*
Por favor complete la siguiente encuesta y mándenola por correo—queremos saber de usted. *¡Su Voto no es su única Voz!*

Your Precinct Name or Number/ Nombre o Número de su Recinto: Pyle Center
or Your Polling Place Today/ o Su Lugar de Votación Hoy:

Did you require any assistance today?/ ¿Necesitó usted algún tipo de ayuda hoy? Yes/ Sí ___ No
Did you bring someone along to assist you? / ¿Trajo usted a alguien para que lo/la ayudara? Yes/ Sí ___ No ___

What type of assistance did you need? / ¿Qué tipo de ayuda necesitó usted?
Language/ Idioma ___ Physical/ Física ___ Instructional/ De Instrucción ___ Other/ Otra ___

Were the Boardworkers helpful? / ¿Le prestaron ayuda los Oficiales de Elecciones?
Yes/ Sí No ___ Comments/ Comentarios: all very courteous + well prepared

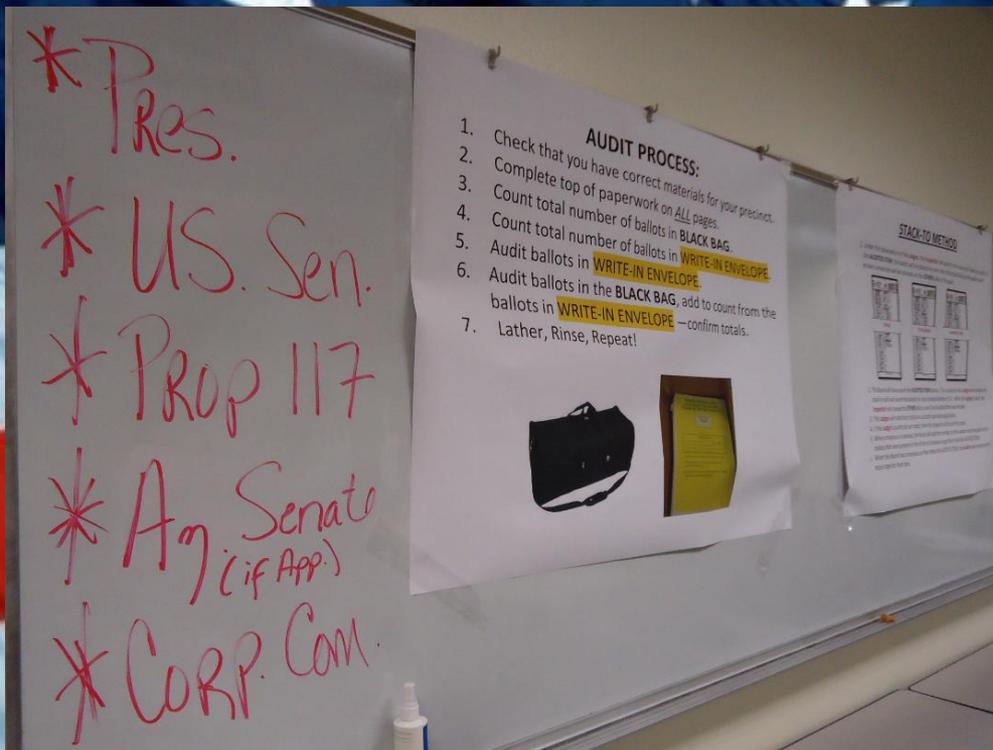
Were you satisfied with the ease of voting? / ¿Se sintió satisfecho/a con lo fácil de la votación? Yes/ Sí No ___ Somewhat /Algo ___

Do you have any recommendations or suggestions on how Maricopa County Elections Department can better serve you? / ¿Tiene usted alguna recomendación o sugerencia sobre la forma en la que el Departamento de Elecciones del Condado de Maricopa le puede servir mejor?
to have at least a water station

May we contact you? / Lo(a) podemos contactar? Your Name & Number / Su Nombre y Número: _____

Thank you for your time in providing us this invaluable feedback. Gracias por su tiempo suministrándonos sus valiosos comentarios.
Survey is available in Braille and Large Print upon request and at our website:
La encuesta está disponible en Braille y en Formato de Letras Grandes si se solicita y en nuestra página electrónica :
www.recorder.maricopa.gov or 602-506-1511

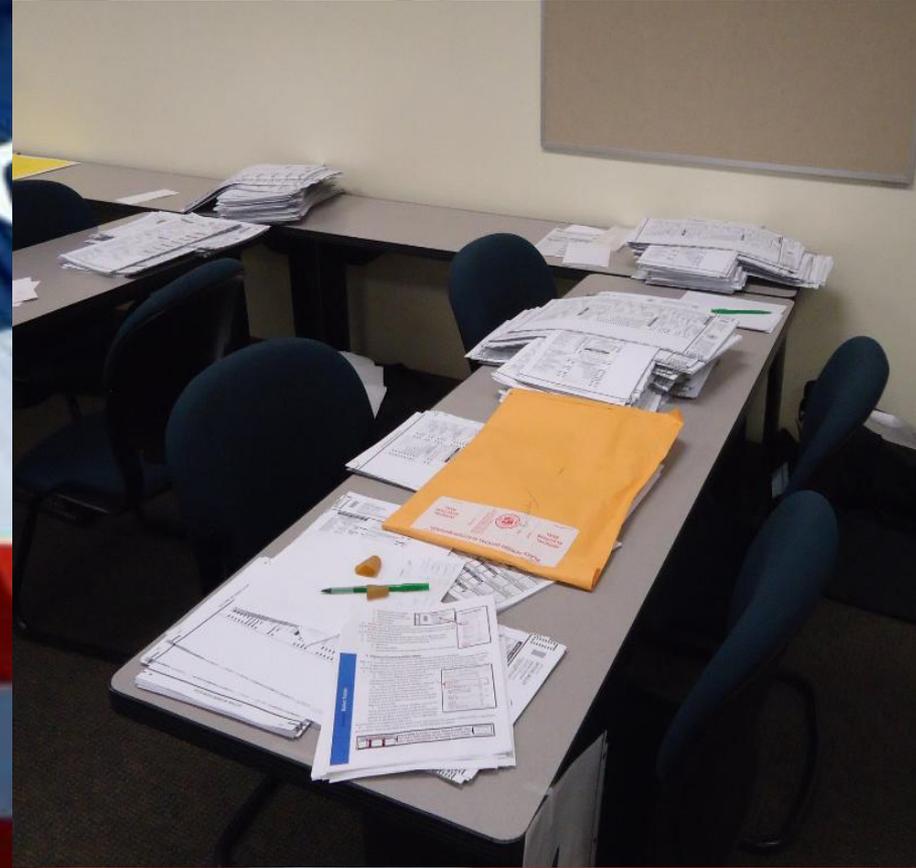
Hand Count Audit



- The Hand Count process started on Wednesday with the training of the Auditors and the Boards.
- The draw of the races, precincts, and EV batches was done by the County Chairs at 6 PM.

Precinct Audit

- One of the precincts selected was missing 25 ballots—they were the 25 write-in ballots that the Board did not put in the yellow WI envelope but had put in with other PP supplies.
- They were delivered and the count proceeded.



Not quite what is in the training manual...



- At the end of a very long day sometimes the BWs get too creative. Here they had taped labels to the ballots for where they went—the Write-ins also had similar instructions

Early Voting Batches



- The central tabulation machines are also audited for accuracy.
- These are in batches of 170-200 ballots.
- The precinct batches ran from 50 to 742.

Central Tabulator Audit

- The EV batches also contain ballots which had a write-in candidate on them.
- The audit is done to a report that is sealed and signed off on by political party observers in the BTC:



Touchscreen

- Votes cast on the Edge touchscreen are also audited—one machine is drawn from an early voting site and all the ones used at the drawn precincts are audited.
- The printer tape is the paper record:



Friday Afternoon...



Friday Afternoon...

- As each precinct audit was completed the ballots were re-bagged, sealed, and readied for transport.

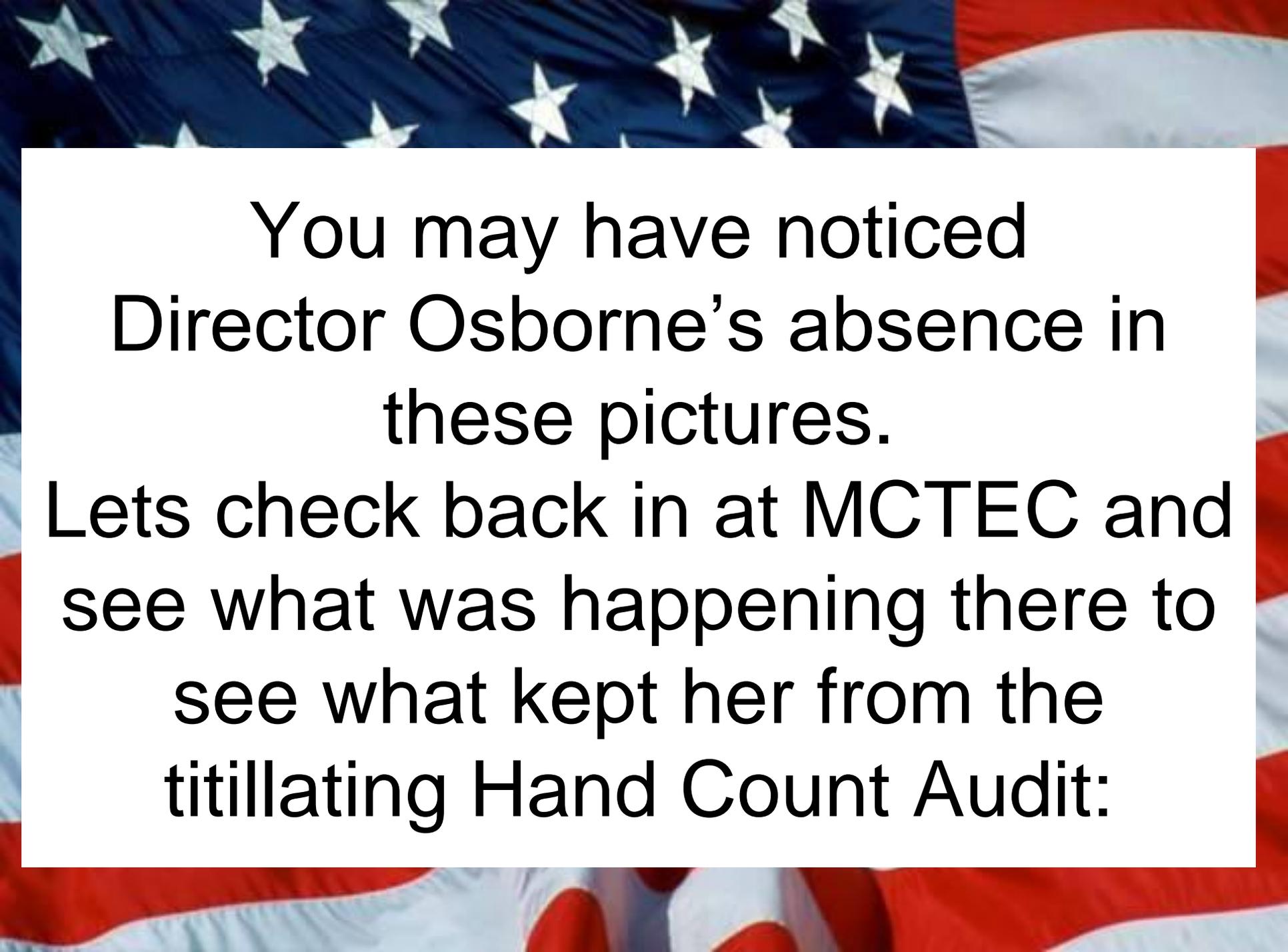
Here the last Board finishes up



Audit

- The full audit documentation is available on the Secretary of State's website.

MARICOPA COUNTY ELECTIONS DEPARTMENT			
AGGREGATE - PRECINCT HAND COUNT REPORT - TOTAL FROM ALL PRECINCTS			
Total Precincts Counted (2%): <u>15</u>		Total Ballots Cast: <u>7,717</u>	Date of Election: <u>November 6, 2012</u>
Race Category: PRESIDENT		Race: PRESIDENT	
Precinct # - Precinct Name	Hand Count Total	Machine Count	Absolute Difference
0140 - COTTON LANE	389	389	0
0478 - PEE-POSH	50	50	0
0477 - PECOS	742	742	0
0544 - SAGUARO	620	620	0
0349 - LAS SENDAS	654	654	0
0177 - DESERT HILLS	625	625	0
0170 - DESERT BELL	422	421	1
0685 - WATER WORKS	711	711	0
0135 - CORONA	367	367	0
0607 - ST MORITZ	413	413	0
0682 - WAGGONER	568	568	0
0694 - WESTERN STAR	538	538	0
0563 - SANTO	487	487	0
0314 - INDIAN BEND	506	506	0
0582 - SIERRA VERDE	369	369	0
TOTAL	7461	7460	1
Aggregated Margin = Absolute Difference ÷ Machine Count X 100			Aggregated Margin
1	7460	100	0.013%

The background of the slide is a close-up, slightly blurred image of the United States flag, showing the blue field with white stars and the red and white stripes.

You may have noticed
Director Osborne's absence in
these pictures.

Lets check back in at MCTEC and
see what was happening there to
see what kept her from the
titillating Hand Count Audit:

Lets Talk Perception & The Time an Election Takes

YO CUENTO! MI VOTO CUENTA!

MASS RALLY THURS. NOV 15 @ 4PM
MARICOPA COUNTY RECORDER'S DOWNTOWN OFFICE
111 S. 3RD AVE PHOENIX AZ 85003

Wednesday

- There was an immediate reaction to the number of provisionals as well as the volume of EVs dropped at the polls.
- The media was welcomed in (as they are in every election) to broadcast and share updates with the public:



Lock Down

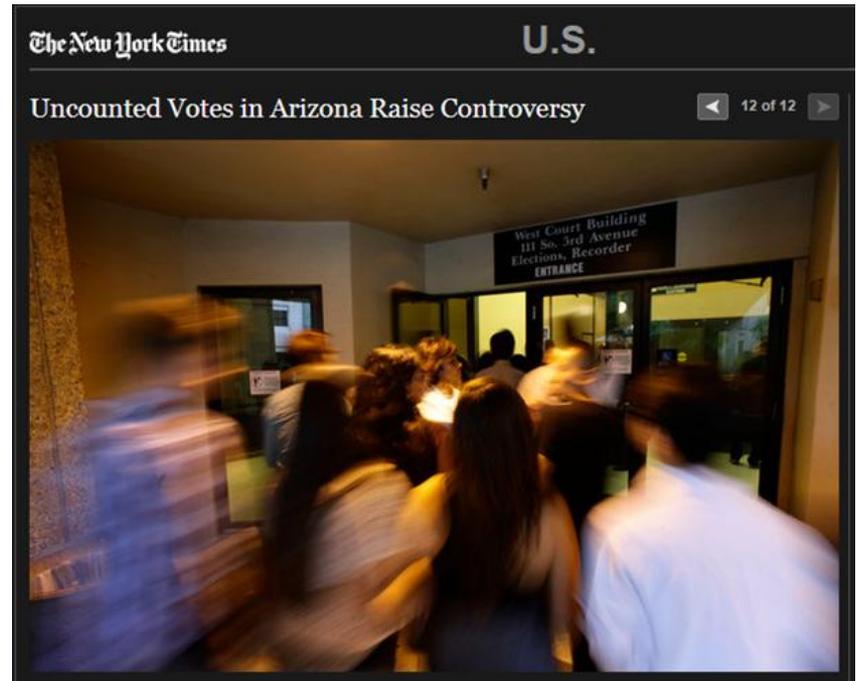
- Unfortunately some members of the media literally helped in whipping the crowd which gathered at MCTEC on Wednesday into a **frenzy** (staff watched from one of the office windows as a TV producer waved something over his head to get the crowd riled up).



FILE -- A protest seeking the count of provisional ballots at the Maricopa County Tabulation and Election Center, in Phoenix, Nov. 7, 2012. Fifteen days after the election, all valid votes in Arizona have now been counted, including a record number of provisional ballots that fueled suspicions of voter suppression among Latino voters. (Joshua Lott/The New York Times) - XNYT114

Lock Down

- Then more than 100 people stormed into the front lobby yelling, chanting, and banging on the conference room doors where people were trying to work (IE. counting the votes).

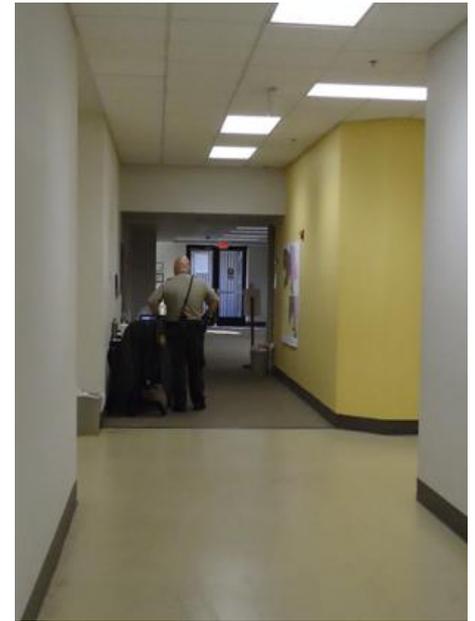


Lock Down

- This display actually *SLOWED DOWN* the very work they were advocating for.
- Some of the citizen volunteers left and did not return to work.
- Others left, but would only comeback to work in the evenings to avoid the protestors.

Lock Down

- We take our stewardship of the vote VERY seriously and could not jeopardize any security breeches with live ballots in the building.
- The front lobby was then closed:



Lock Down

- That evening when one young woman was coming to work at MCTEC after working all day at her first job, she went back to her car for something she had forgotten and was chased by a mob of people yelling and screaming at her until she ran to the back of the building where there were deputies and the mob dispersed...

Lock Down

- The Central Board workers—the people you see in all these pictures—had to be escorted to their cars in the evenings by security ***because they were afraid.***
- Afraid but resilient, and most of them came back to be sure that the elections process was completed, just as they do EVERY election, in the days following Election Day.

Lock Down

- The staff worked 15 hour days, from 7 AM until at least 10 PM to process the EVs and the provisional ballots.
- We rarely left the building or saw the sun!
- One day a voter registration clerk called Pizza Hut for delivery so that they wouldn't take any extra time going out for food and was actually told by the manager who answered the phone "shouldn't you be counting ballots instead of sitting around eating pizza?"



Violence

- Sometime between the close of business on the Wednesday before Thanksgiving and that Saturday a rock was thrown through our PIO's office window.
- This is the corner where the protesters were camped.



Violence



- The rock was thrown hard enough to go all the way across her office, shatter the glass of a framed piece and dent the wall behind it, and then ricochet back to land in the middle of her desk.

Denial of Service Attack

- MCED is very active in the national conversation on cyber security and election standards.
- In our conversations with the National Institute of Standards & Technology (NIST) we discuss denial of service attacks quite frequently—when a portal is flooded to the point that service cannot be rendered.



Denial of Service Attack

- This was done to the County Recorder's email address the day after the election.
- It was flooded with *tens of thousands* of emails, preventing normal conduction of business.
- This was not an attempt to have a plea heard by an elected official, but a concerted effort to cog up the system.

Denial of Service Attack

- All the emails came from a *SINGLE* location, an online petition which generated an email to the County Recorder and almost brought down our entire email system.
- Each time a name was added it would send the full list again compounding the problem (intentionally).

presentePAC+



HELEN PURCELL, COUNT ALL THE VOTES AGAINST SHERIFF ARPAIO!

Major news outlets are reporting that Sheriff Joe Arpaio has been re-elected to his sixth term as sheriff in Arizona, but the county recorder hasn't even called the race yet. Arpaio is leading by 90,000 votes but there are over **300,000 ballots that haven't been counted yet**—likely most are from Latino neighborhoods!

Tell the Maricopa County Recorder, Helen Purcell, that you want

every vote to be counted.

UPDATE: We reached our initial goal of 20,000 petition signers. Can you help us reach 30,000? Every petition signature sends an email to Helen Purcell, ensuring the pressure is kept up to count every vote.

UPDATE 2: Wow! We blew through our goal of 30,000. Believe it or not, the votes still haven't been counted, yet. It's not just Arpaio's race that hangs in the balance, but two House seats, and possibly a Senate seat. Can you help us reach 50,000?

UPDATE 3: BREAKING: AZ is finally finishing its count of missing ballots & confirming winners. The secretary of state, who had previously said nothing was wrong, has admitted there's a problem. He is now pushing for to reform AZ's elections system. It's a small step and there is still a lot of work to be done, but this wouldn't have happened without you!

35,216 signers so far — 70% of our goal of 50,000

0% 35,216 100%

The Message

To Helen Purcell, Maricopa County Recorder:
There were far too many irregularities in the Maricopa County election this year and we expect you to fully and transparently monitor the hundreds of thousands of provisional and early ballots that have yet to be counted.

Sign The Petition

Name:

Email: *

Phone: Mobile

Address:

City:

State: IF NOT THE US [CLICK HERE](#)

ZIP: *

* DENOTES REQUIRED FIELD

Your personal comment: (optional)

SUBMIT

Media

- One of the local television stations showed pictures of the BTC room with the heading of “Uncounted ballots”
- **COUNTED**, actually!

Secretary Bennett saw the newscast and went to the station personally to set them straight!



Faster?

- Some have asked, why not hire more people to get it done faster?
- We had **over 300 people** working post-election with boards lining the hallways, every computer in use (including the public terminals), AND actually DID get it done faster than '08!





Use of
hallways
at
MCTEC



2008 vs. 2012

- Even with the increased volume we completed our tasks a full day sooner:

NOVEMBER 2008						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3	4 Election Day	5 Day 1	6 Day 2	7 Day 3	8 Day 4
9 Day 5	10 Day 6	11 Veterans Day Day 7	12 Day 8	13 Day 9	14 Day 10	15 Day 11
16 Day 12	17 Day 13	18 Day 14	19 Day 15	20	21	22
23	24	25	26	27 Thanksgiving	28	29
30						

www.PackaCalendar.com

November 2012						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
4	5	6 Election Day	7 Day 1	8 Day 2	9 Day 3	10 Day 4
11 Veterans Day Day 5	12 Veterans Day Holiday Day 6	13 Day 7	14 Day 8	15 Day 9	16 Day 10	17 Day 11
18 Day 12	19 Day 13	20 Day 14	21	22 Thanksgiving Day	23	24
25	26	27	28	29	30	

Process...

- Remember, all early ballots go through the central tabulators and some are kicked out because the machine is unable to read the ballot as marked:

Process...

- This can be because the voter:
 1. Marked the ballot with something other than a blue/black pen or pencil (IE. Red pen, glitter pen, crayon, eyeliner, etc.).
 2. Marked the ballot so that it is bleeding through to the other side.
 3. Marked the ballot in such a way (IE. Circled their choices) so that the machine cannot read it.



Should those ballots still be counted?
It takes extra time to do that...

Duplication

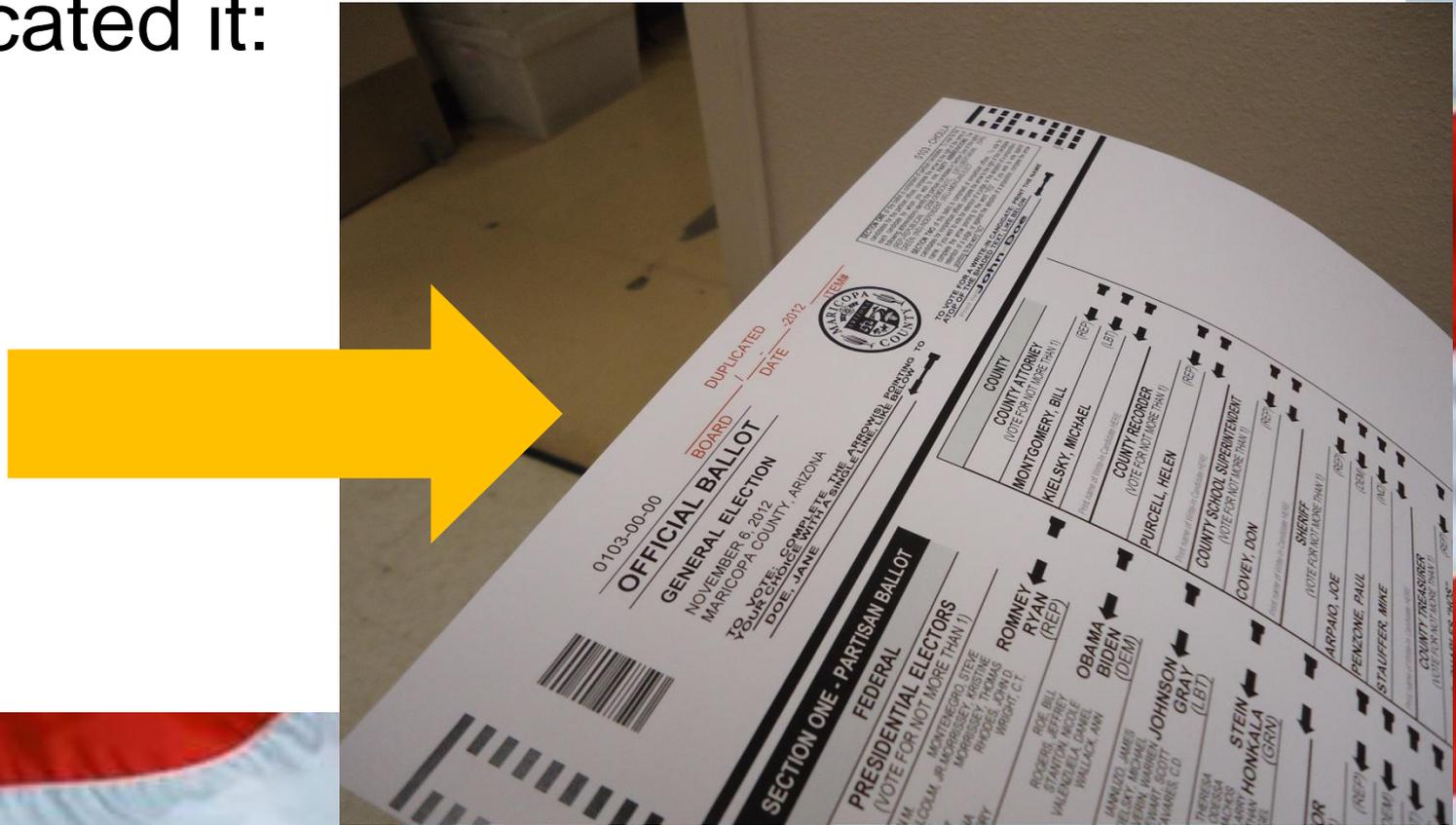
- All of those ballots, and we had *TENS OF THOUSANDS OF THEM* this election, have to be manually looked at by a bipartisan board and then duplicated so that they can be counted.
- This takes time.
- With the volume of ballots dropped at the polls this election it slowed things down a bit.



41 Tables of
workers
duplicated close
to 100,000 ballots

Duplication

- Every ballot that is duplicated is tied to its original as well as to the board who duplicated it:



Want Speed?

- We estimate that we would have finished ***at least*** 4 days sooner if we had not duplicated ballots when the voter did not follow the instructions.



Provisional Scanning Process

- You will remember we discussed our new provisional scanning process in March in the Presidential Preference Review.
- This is what saved so much time this election even with 20% more provisionals.

Speed
AND all eligible votes were still counted!



Everyone Helped!

- Secretary of State Ken Bennett and his staff came down to help count, worked duplication boards, worked provisionals, & helped in the reconciliation audit.



Everyone Helped!

- We had multiple people with car accidents, pipes bursting, plumbing issues, dog related “mishaps”, you name it this election!
- But everyone did what they could:



COUNT EVERYTHING!

- **831** voters had already voted an early ballot, counting their provisional would have made them felons.
- **7215** voters were not registered as required under current AZ law.
- **3835** voters were not eligible under current AZ law.
- **7529** voters cast ballots they were not eligible for due to the precinct where the ballot was cast as required under AZ law.

COUNT EVERYTHING!

- **2403** voters did not fill out the provisional form with enough information to identify them and determine their eligibility or if they had already voted in the election...

PROVISIONAL BALLOT / BOLETA PROVISIONAL AFF# 8-11904427

YES / SI NO (circle one) (circulo uno) BOARDWORKER: Has the elector provided either one form of identification from List #1 OR two forms from List #2 or #3? OFICIAL DE ELECCION: ¿Ha suministrado el elector uno de los tipos de identificación de la Lista #1 O dos tipos de la Lista #2 o #3?

1 0724 2 3 4

PRECINCT-PPNO / RECINTO-PPNO REGISTERED PARTY / PARTIDO REGISTRADO BALLOT PARTY / PARTIDO DE LA BOLETA EDGE PROVISIONAL NUMBER / NÚMERO DE EDGE PROVISIONAL

BOX A / CAJA A CURRENT INFORMATION / INFORMACIÓN ACTUAL

DRIVER LICENSE, NONOPERATING IDENTIFICATION, OR LAST 4 DIGITS OF SOCIAL SECURITY # DE LICENCIA DE MANEJAR, # DE IDENTIFICACIÓN NO DE MANEJAR, O LAS ÚLTIMAS

26403 N. Lake Pleasant Rd #117- Peoria AZ 85382

MAILING ADDRESS - IF DIFFERENT FROM YOUR RESIDENCE ADDRESS / DIRECCIÓN DE CORREO - SI ES DIFERENTE A LA DE SU RESIDENCIA

BOX B / CAJA B FORMER INFORMATION / INFORMACIÓN ANTERIOR:

FORMER FIRST NAME / PRIMER NOMBRE ANTERIOR FORMER MIDDLE NAME / SEGUNDO NOMBRE ANTERIOR FORMER LAST NAME / APELLIDO ANTERIOR

FORMER RESIDENCE ADDRESS / RESIDENCIA ANTERIOR FORMER CITY / CIUDAD ANTERIOR STATE / ESTADO

ALL SIGNATURES MUST BE EXECUTED IN ORDER FOR THIS PROVISIONAL BALLOT TO BE COUNTED. TODAS LAS FIRMAS TENDRÁN QUE SER EJECUTADAS PARA QUE ESTA BALOTA PROVISIONAL SEA CONTADA.

SIGNATURES REQUIRED / FIRMAS REQUERIDAS

SWEAR OR AFFIRM UNDER PENALTY OF PERJURY THAT THE ABOVE INFORMATION IS TRUE AND CORRECT. I HAVE PRESENTED A FORM OF IDENTIFICATION THAT INCLUDES MY GIVEN NAME, SURNAME AND MY COMPLETE NEW RESIDENCE ADDRESS WHICH IS LOCATED WITHIN THE ABOVE PRECINCT. JURO O AFIRMO BAJO PENA DE PERJURIO, QUE LA INFORMACIÓN DE ARRIBA ES VERDADERA Y CORRECTA. HE PRESENTADO UNA FORMA DE IDENTIFICACIÓN QUE INCLUYE MI NOMBRE DE NACIMIENTO, NOMBRE ACTUAL Y MI NUEVA DIRECCIÓN DE RESIDENCIA COMPLETA LA CUAL ESTÁ DENTRO DEL PRECINCTO ARRIBA MENCIONADO.

X [Signature] ELECTION OFFICIAL'S SIGNATURE / FIRMA DEL OFICIAL DE LA ELECCION

X [Signature] VOTER'S SIGNATURE / FIRMA DEL VOTANTE

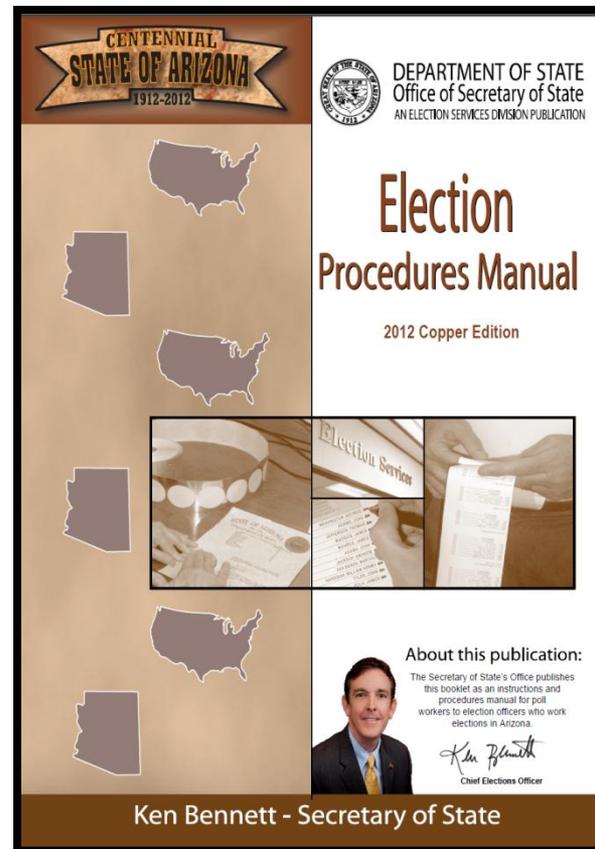
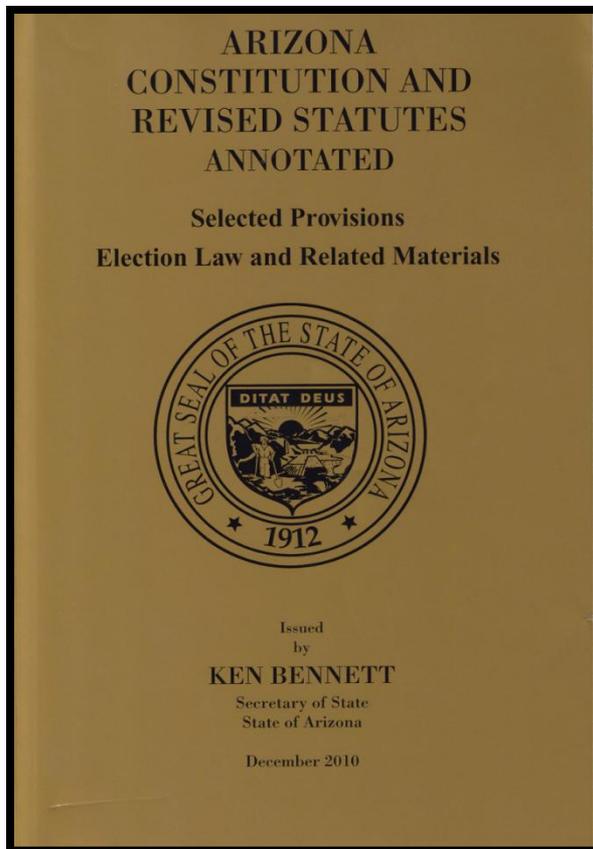
11/6/2012 DATE / FECHA

Or in this case where the voter lives because they listed a mailing address:

[The UPS Store - Peoria, 20403 N Lake Pleasant Rd, #117 AZ 85382](#)

COUNT EVERYTHING!

- All of these perimeters are laid out in Title 16 & in the SOS Procedures Manual.



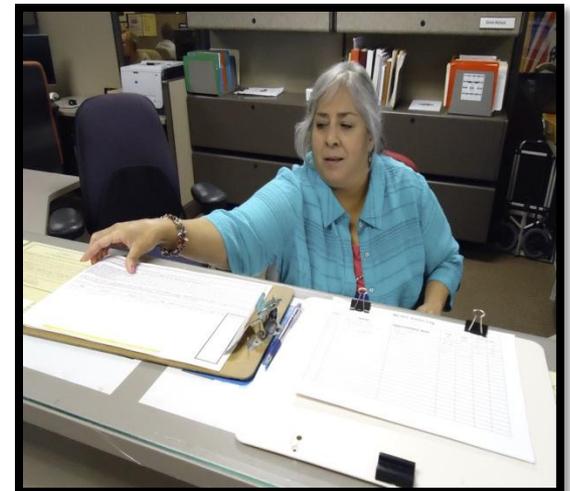
- Almost one quarter of a million more voters voted by mail this election—if they had not gotten on PEVL (and gone to the polls instead) the story would have been about lines in Arizona.



This picture was taken just after the polls opened at dawn of voters who had lined up prior to 6:00 AM.

What's Next?

- There will be major renovation of our front lobby to increase the security of staff and ballots.
- Public access will be redirected and restricted to the front half of the lobby shifting terminals to that space.
- We have to keep Gloria safe!



What's Next?

- The Election Officials of Arizona and the Arizona County Recorders will all be meeting later this week to recap the General.

- We feel that clarification on the EZVoter PEVL page will help:

I want to vote every election by mail

I want to vote at the polls

(Understanding that the legalese will still need to be there, but make the option more intuitive)

Instead of this:

Permanent Early Voting List - Early Ballot

Arizona law allows a voter to place his or her name on a "Permanent Early Voting List (PEVL)." By doing so, it is no longer necessary to request an early ballot for each election. Instead, an early ballot will **automatically** be mailed to the voter approximately 26 days prior to each election for which he or she is qualified.

Once you choose to be included on this list, you will remain on this list until your registration is cancelled, mail sent to you is returned by the Postal Service marked undeliverable, or you request in writing to be removed from the list, whichever occurs first.

Once on this list, you will receive notice prior to any election in March or August that will include the dates of the next two upcoming elections, the dates that your ballots are expected to be mailed and the address where the ballots will be mailed. The notice will allow you to elect not to receive an early ballot for one or both of the elections, to update your residence or mailing address, ask that your ballot be mailed to a different address, or to remove yourself from the list entirely.

PLEASE NOTE: If you are on the Permanent Early Voting list, Arizona law requires that your mailing address must be within the County you are registered to vote. You may ask that individual ballots be mailed to an address outside of your county, but you must do so for each election.

To automatically receive an early ballot by mail (without having to request one for each election), select the Yes button below. Selecting Yes or No is optional.

- Yes, I want to automatically receive an early ballot for each election for which I am eligible.**
- No, I DO NOT want to automatically receive an early ballot. I understand that selecting this button will remove my name from the list if it was previously included.**

Note: If "yes" is selected above, you will be added to the Permanent Early Voting List. If "no" is selected above, your name will not be added to PEVL and will be removed from PEVL if it was previously included on the list. If neither "yes" or "no" is selected above, your record will remain unchanged as it relates to being on the PEVL.

The last day for an early ballot to be mailed to you is 10 days prior to an election. If you sign up to be added to PEVL within the last 10 days prior to an election, a ballot will not be mailed automatically for that election. You should contact the County Recorder's Office to see if walk-in early voting is available or you can vote at your assigned polling place.

Continue

What's Next?

- In the President's acceptance speech he referenced the long lines some voters endured in other parts of the country and said "We need to fix that".
- There are already multiple bills (FAST in the Senate & SIMPLE in the House) that have been introduced.

112TH CONGRESS
2D SESSION

S. 3635

To provide incentives for States to invest in practices and technology that are designed to expedite voting at the polls and to simplify voter registration.

112TH CONGRESS
2D SESSION

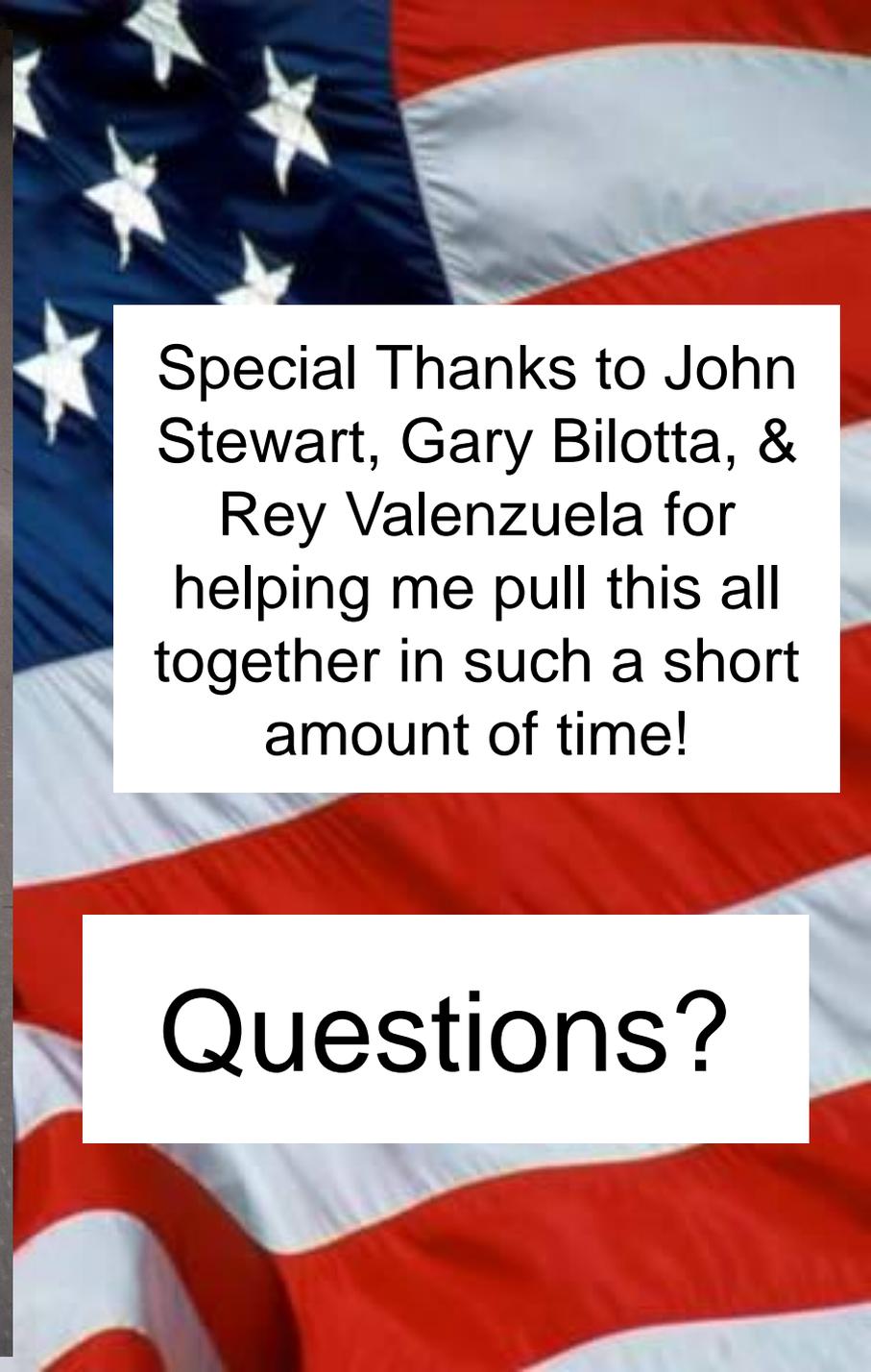
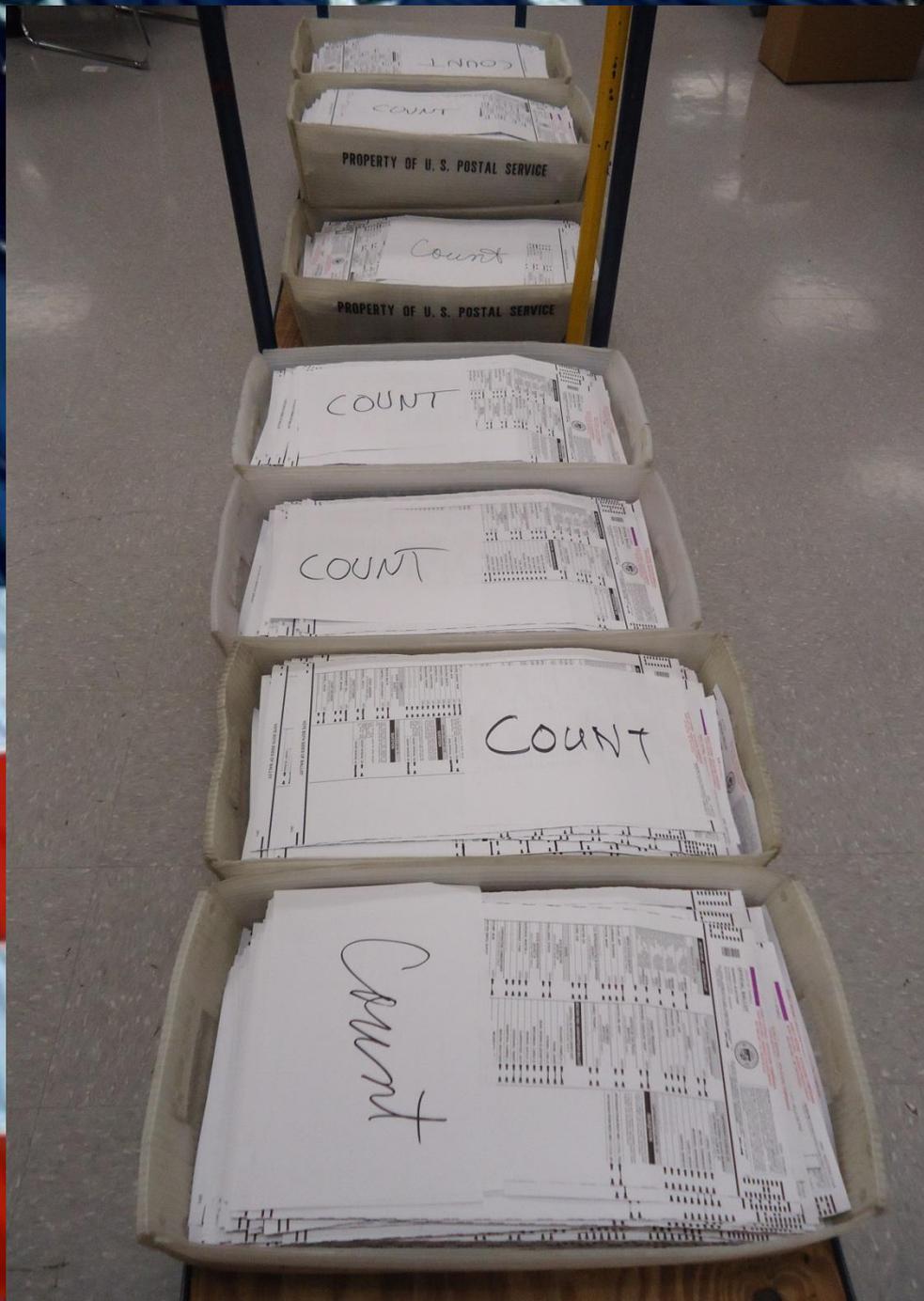
H. R. 6591

To amend the Help America Vote Act of 2002 to require States to establish a minimum period of 15 days for early voting prior to the date of an election for Federal office and to ensure that no individual will be required to wait for longer than one hour to cast a ballot at a polling place in an election for Federal office.

What's Next?

- The schedule for topics for 2013 is fairly open.
- Here are my draft suggestions:
 - January: Provisional Analysis
 - February: Early Voting/PEVL Analysis
 - March: Federal Legislation
 - April: State Legislation
 - May:
 - June:
 - July:
 - August:
 - September:
 - October: Passed Legislation
 - November: 2014 Preview
 - December: No Meeting, Happy Holidays

At some point we will need to have an update on the Supreme Court decisions on Section 5 of the Voting Rights Act & the Prop 200 case



Special Thanks to John Stewart, Gary Bilotta, & Rey Valenzuela for helping me pull this all together in such a short amount of time!

Questions?