Where do we stand?

- Outreach leading up to the election
- Voter’s calls and questions...
- Early Voting
- Sample Ballots
- Precinct Committeepersons
- Polling Places
- Boardworker Recruitment
- Boardworker Training
Outreach: INS
Outreach: INS

- Last week alone we registered more than 1,000 new citizens!
Call Center Volumes:

AUGUST 2008 - ELECTIONS CALL ACTIVITY

- Total Calls: 12,851
- Autoscript: 2,328
- Incomplete: 564 (5.4%)
- Agent Calls: 9,958
Call Center Volume

- # of Calls on the Last Day to Request an Early Ballot 2004 vs. 2008:

![Bar chart showing the comparison of calls in 2004 and 2008.](chart_image)

- 2004: 3000 calls
- 2008: 2000 calls
Calls into our Call Center:

- On the morning of August 20\textsuperscript{th} the Call Center Manager took 20 random calls:
  - 11 calls about early voting
  - 6 calls about voter registration
  - 2 calls about why the voter got sample ballot when they voted already
  - 1 call of a boardworker needing recruiter
Calls into our call center:

New Yorker moved to AZ and wants to register. Does not yet have AZ Driver’s License. Wanted to know what info she needed to attach to registration form. She will attach US birth certificate.

Phx voter had earlier taken herself off the PEVL list, but didn’t receive much election campaign material. Was concerned she was removed from file. I assured her all was well and that she had plenty of time to receive literature. She was also concerned that MOB’s delivered on election day were not counted if a candidate concedes on election day.

Elderly lady wanted to know why we sent her another ballot. I verified that it was a sample ballot. Then she became upset when I said it was required we mail it. She was concerned she was paying for it. I said we all do.

Sun City voter concerned about the second ballot we sent her. Wanted to know what to do with it (We had received her 1st ballot). I explained it was a sample ballot that we are required to send.

Mesa voter called to order and EB. Records indicated she already received one. She searched while on the phone and found it. Case closed.

Mesa PEVL voter wanted EB for general. I explained she will already receive one. She didn’t want to vote the Primary, only presidents.
10 More calls 8/20/2008:

Another 10 Random Election Calls - Wednesday Afternoon

1. Caller wanted to know where the presidential candidates were in sample ballot.
2. Caller wanted to know why we sent her EB when she already voted early (sample).
3. Caller wanted to order early ballot for the wife. No can do. Wife will call back.
4. Caller wanted to know last day to mail early ballot - will now mail tomorrow...
5. Caller wanted to update her address - just moved.
6. Husband (PEVL) recvd EB, but wife did not. Wife was not on PEVL.
7. Caller has moved but wanted an EB. She will update on DMV.
8. Caller couldn't find her district in clean elections pub.
9. Caller wanted application to apply as write-in for school board.
10. Caller wanted to be a pollworker - took specifics.
The sample ballot mailing out to all the voters on the Permanent Early Voting list continues to confuse voters who have already voted their early ballot.

And cost more than $360,000 for the Primary & General in 2008 alone...

Legislation failed last session to allow us to not send a sample ballot to voters who have already received an official one.
Sample Ballots: Had to save $ somewhere

- Amount of money saved by mailing, as statute requires, a sample ballot to every household rather than each voter:
  
  $640,000

- Although we mailed to each house, we addressed the sample ballot depending on if the voter was unique to that address or political party affiliation.
Sample ballots for the Primary were sent to the voters addressed in one of two ways:

1. Jane Doe
   123 Main St
   Vote X!

2. Household
   123 Main St
   Vote X!
If voters in a household are registered differently, and MCED would already be sending 2 sample ballots, they went to the voter's name:

- Jane Doe
  - 123 Main St
  - Vote X!

- John Doe
  - 123 Main St
  - Vote Y!
Anyone registered differently at the address got a sample ballot in their name:

Vote X!

Jane Doe
123 Main St

Vote Y!

Household
123 Main St
Sample Ballot

- Total mailed to HOUSEHOLD: 532,954
- Total mailed to SPECIFIC VOTER: 456,352
- Additional Cost: $0
If a voter is not registered as one of the recognized parties they would receive a sample ballot from each party they could select when they get to the polls:
If a precinct had less people running than would be elected, the election was cancelled and those candidates were elected.

The remaining precincts with more candidates than positions will be on the ballot.

83 Republican Races & 4 Democratic Races

Savings: more than $500,000
Early Voting: By Mail

- **Requested:** 510,116
- **Returned to date:** 190,933

Data as of 8/26/08

Returns

Bar chart showing the number of ballots requested and returned by mail, with dates from 8 August to 24 August.
Early Voting: By Mail
PEVL vs. Per Election

As of 8/20/08

19,323
500,318

PEVL
One Time
Early Voting: By Mail

Party Affiliated vs. Not

As of 8/20/08

- 19,637 Party Affiliated
- 500,004 Unaffiliated
Early Voting: PEVL
Un-Affiliated Requested vs. Not

As of 8/20/08

Specified Party: 14,188
Did Not: 112,346
Early Voting: PEVL
Un-Affiliated Requested Party?

As of 8/20/08

- Democrat: 8339
- Republican: 1919
- Green: 455
- Municipal Only: 8924
Early Voting: By Mail

Alternative Formats

Data as of 8/26/08
Early Voting:
SEBs & UOCAVA

Data as of 8/26/08
Early Voting: On Site

- Locations: Precleared by Justice on August 7th, 2008

### Early Voting Sites / Sitios Para Votación Temprana

**September 2, 2008 Primary Election / Elección Primaria del 2 de Septiembre, 2008**

<table>
<thead>
<tr>
<th><strong>CENTRAL VALLEY / VALLE CENTRAL</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>MARICOPA COUNTY ELECTIONS DEPT. (DOWNTOWN)</td>
</tr>
<tr>
<td>111 S 3RD AVE, MESA 85201</td>
</tr>
<tr>
<td>(SE CORNER 3RD AVE &amp; JEFFERSON ST)</td>
</tr>
<tr>
<td>8721/1 - 1700/1/2</td>
</tr>
<tr>
<td>MON - FRI (LUNES - VIERNES) 8AM - 5PM</td>
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<table>
<thead>
<tr>
<th><strong>EAST VALLEY / ESTE DEL VALLE</strong></th>
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</thead>
<tbody>
<tr>
<td>MARICOPA COUNTY ELECTIONS DEPT. (MESA)</td>
</tr>
<tr>
<td>222 E JAVELINA DR, MESA 85205</td>
</tr>
<tr>
<td>(U.S. 60 &amp; MESA DR)</td>
</tr>
<tr>
<td>8721/1 - 1700/1/2</td>
</tr>
<tr>
<td>MON - FRI (LUNES - VIERNES) 8AM - 5PM</td>
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</tbody>
</table>

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<thead>
<tr>
<th><strong>WEST VALLEY / OESTE DEL VALLE</strong></th>
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<tbody>
<tr>
<td>TEMPE PUBLIC LIBRARY</td>
</tr>
<tr>
<td>3500 S RURAL RD, TEMPE 85283</td>
</tr>
<tr>
<td>(TUTTAL RD &amp; SOUTHERN AVE)</td>
</tr>
<tr>
<td>864406 - 8651/0/0</td>
</tr>
<tr>
<td>MON - THURS (LUNES - JUEVES) 10AM - 5PM</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>NE VALLEY / NOROESTE DEL VALLE</strong></th>
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</thead>
<tbody>
<tr>
<td>SCOTTSDALE CITY CLERKS OFFICE</td>
</tr>
<tr>
<td>(INDIAN SCHOOL RD / DRINKWATER BLVD)</td>
</tr>
<tr>
<td>386406 - 8651/0/0</td>
</tr>
<tr>
<td>MON - FRI (LUNES - VIERNES) 8AM - 5PM</td>
</tr>
</tbody>
</table>

*Regional Site Serving voters within a 35 mile radius of the Town of Wickenburg
* Site Pop-up/On Site locations serve from a 25 mile radius of the Town of Wickenburg

### Maricopa County Elections Department

Maricopa County Recorder

Welcome to the Maricopa County Elections Department. We are pleased to offer an online ballot retrieval system to serve the citizens of this rapidly growing county. We strive to provide timely and accurate election information. The Maricopa County Elections Department is dedicated to the integrity and accuracy of our elections. We are committed to providing accurate and timely election information.

We have received many requests including one from the Compliance Department of the Arizona Secretary of State to provide the names of the foreclosure cases. To ensure that we remain on the leading edge in our field, we continually make changes and we encourage you to contact us with your suggestions and comments. We look forward to hearing from you.

Helen Purcell
Maricopa County Recorder

Karen Osborne
Director of Elections
Early Voting:
On Site

- MCED was tasked with cutting our budget moving into this monumental election.
- Statute requires us to have early voting at our offices.
- We then asked cities and towns on the fall ballots to host EV sites.
- Other sites were then cancelled.
Early Voting Sites Cancelled:

- Anthem Regional Library
- Sun City Community Center (PORA)
- Scottsdale Via Linda Center
- Chandler/Gilbert Community College
- South Mountain Community Center
We reviewed the voters who went to an EV site in the last elections and whether or not they are now on the Permanent Early Voting List.

There are over 606,000 voters on the list and the amount of traffic into the sites would be greatly reduced.
Additionally, we reviewed areas of low PEVL saturation (10-40% of total registered voters on the PEVL) to see where those counter voters went.

In the case of South Mountain the voters were just as likely to vote at MCTEC or another site than at the community center:
RED = voted at So Mtn
BLUE = voted at MCTEC
GREY = elsewhere
For the General:

- Increased outreach and public education about:
  - EV site locations and hours of operation
  - PEVL & vote by mail opportunities
- Extended Saturday hours at MCTEC & Mesa offices
- *If your constituency is in any of the areas where EV sites were not re-established your partnership in informing the voters is appreciated.*
Early Voting:
Ballots Cast in GEN 2004

- S MOUNTAIN
- AVONDALE
- PEORIA
- GILBERT
- MCED MCTEC
- TEMPE
- PORA: SUN CITY
- MCED DWNTWN
- MCED MESA
- SCOTTSDALE
Early Voting:
Ballots Cast in GEN 2006

- SO MOUNTAIN
- WICKENBURG
- MCED MCTEC
- AVONDALE
- ANTHEM
- PEORIA
- SURPRISE
- GLENDALE
- CHANDLER
- MCED DWNTWN
- TEMPE
- MCED MESA
- PORA: SUN CITY
- SCOTTSDALE
Early Voting:
Ballots Cast per Site to date

Data as of 8/26/08
Early Voting: Primary ‘04 vs. Primary ‘08

The chart compares early voting between Primary ‘04 and Primary ‘08 across different locations. The y-axis represents the number of early votes ranging from 0 to 800, and the x-axis lists the cities: MCED, MCTEC, MCED DWNTWN, MESA, AVONDALE, TEMPE, GLENDALE, PEORIA, WICKENBURG, SCOTTSDALE. Each city is represented by two bars, one for each year, with different colors indicating the year: dark blue for 2004 and yellow for 2008.
Early Voting Site trends

- Primary elections usually see between 2-3,000 voters at EV sites.
- In the past, Presidential Elections saw 6 times the number of voters from the Primary to the General go to EV sites.
- Gubernatorial Elections had 5 times the voters to EV sites from the Primary to the General.
Then & Now

Ballots Cast at Early Voting Sites

As of 8/26/08 & heaviest voting is end of this week

PEVL implementation
Polling Places

Why do polling places change??
- Type of election & number required by law
- Feedback from public and boardworkers
- Denial from the facilities
- Boundary/district line changes
- Other activities planned at the facility
The majority of polling places are the same as they were in the General Election in 2006.

More than 700 locations **DID NOT** change.
Polling Place Change Reasons
From Gen 2006 to Prim 2008

CHANGES
- RM CHG ONLY
- ELECTIONEERING
- ADA
- CLOSED
- SECURITY
- VOTERS
- OTHR ACT
- PARKING
- CONSTR
- ADMIN CORR
- DENIED
- NOT AVAIL
- BOUNDARY CHG
- USD BY OTHER
- INSIDE PREC
DO YOU LIVE IN THIS CONSOLIDATED PRECINCT?
¿VIVE USTED EN ESTE RECINTO CONSOLIDADO?

IF NOT, FIND YOUR RESIDENCE ON THIS MAP AND GO TO THE POLLING PLACE LOCATION INDICATED NEXT TO THE STAR. IF YOUR RESIDENCE IS NOT ON THIS MAP, PLEASE GO TO THE PROVISIONAL BALLOT TABLE.
SI NO, ENCUENTRE SU DIRECCION EN ESTE MAPA Y VAYA A LA ESTRELLA. SI SU DIRECCION NO ESTA EN ESTE MAPA, POR FAVOR VAYA A LA MESA DE BOLETAS PROVISIONALES.
DO YOU LIVE IN THIS CONSOLIDATED PRECINCT?
¿VIVE USTED EN ESTE RECINTO CONSOLIDADO?

FEBRUARY 2008
CPC 7302

IF NOT, FIND YOUR RESIDENCE ON THIS MAP AND GO TO THE POLLING PLACE LOCATION INDICATED NEXT TO THE STAR. IF YOUR RESIDENCE IS NOT ON THIS MAP, PLEASE GO TO THE PROVISIONAL BALLOT LIST.

SI NO. ENCUENTRE SU DIRECCION EN ESTE MAPA Y VAYA A LA UBICACION INDICADA JUNTO A LA ESTRELLA. SI SU DIRECCION NO ESTA EN ESTE MAPA, POR FAVOR VAYA A LA MESA DE BOLETAS PROVISIONALES.
<table>
<thead>
<tr>
<th>Polling Place Changes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Polling Place Change Card to the Voter and Posting Signage at Original Facility Directing Vote</strong></td>
</tr>
<tr>
<td><strong>The above changes submitted on 9/10/2008</strong></td>
</tr>
<tr>
<td><strong>The above changes submitted on 8/15/2008</strong></td>
</tr>
<tr>
<td><strong>The above changes submitted on 8/12/2008</strong></td>
</tr>
<tr>
<td><strong>The above changes submitted on 8/11/2008</strong></td>
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<tr>
<td><strong>The above changes submitted on 8/10/2008</strong></td>
</tr>
<tr>
<td><strong>The above changes submitted on 8/9/2008</strong></td>
</tr>
<tr>
<td><strong>The above changes submitted on 8/8/2008</strong></td>
</tr>
</tbody>
</table>
ENOUGH
ALREADY!
Polling Place Changes: More room for voters

All Saints of the Desert Church contacted us to be a polling place allowing us to un-colocate 0062 Briarwood with 0106 Cedar Hills at the Bellevue Heights Church
Polling Places: Closer for voters

The address given to us by the United Pentecostal Church was for the Parsonage in Surprise, but the church is in Phoenix—a bit of a drive for voters.
Polling Places: Facility demand

Lack of facilities in 0075 Cactus Glen and 0438 Laurel had both co-located into facility 10999 Scottsdale Ranch Community Association closest to those two precincts.

0775 Sandy Shores was moved to another facility within the precinct, facility 13833 Via Linda Senior Center.
The Scottsdale Ranch Community Association said that we could not use their facility unless it was used for their residents (0775 Sandy Shores).

0438 Laurel has easy access to the Sr Center by way of a major street, Via Linda Dr.
Upon further review, it was apparent that the Via Linda Senior Center could not hold both 0438 Laurel and 0153 Cielo.

0153 Cielo is now going to the Mountain View Community center, which is very large.
Polling Places: Via Linda – perfect for a single precinct
Polling Places: Mtn View
Polling Places

- More than a dozen schools came back from summer vacation and had changed their mind regarding being a polling place.
- Many now have space constraints and security concerns.
- Statute requires schools to notify us within 2 weeks of a request—these were made before school let out last spring.
That is one reason why we are looking for alternatives to schools.
Polling Place Changes

- Voters are notified with a change card:

Maricopa County Recorder Elections
111 S 3rd Ave, STE 102
Phoenix, AZ 85003-2294

Return Service Requested

Official Election Materials / Materiales Oficiales de la Elección
Your Polling Place for the Following Election Is:

First Southern Baptist Church/Glendale
7435 W Lower Buckeye Rd
Media Room

Election: Avondale School District No. 44
Election Date: November 8, 2005
Election CFC#: 5890

Your polling place may have changed. Use the above location to vote on election day. Polling place hours are
6 a.m. to 7 p.m. For more information, call 602-506-1511 or 602-506-2348 (TDD). Information is also available
on the Internet at: www.recorder.maricopa.gov

Su lugar de votación pudo haber cambiado. Utilice la
localización antedicha para votar el día de elección.
Las horas del Lugar de Votación son 6 a.m. a las 7 p.m. Para más
información, llame al 602-506-1511 o 602-506-2348 (TDD). Más
información está disponible en el sitio electrónico:
www.recorder.maricopa.gov

Notice: Every qualified elector is required to show proof
of identity at the polling place before receiving a ballot.

Aviso: Todos los electores con derecho deben enseñar prueba de
identificación en el lugar de votación antes de recibir una boleta.

Bring This Card to the Polls as one of the Forms of ID from List #2
Traer a las urnas como prueba de una forma de identificación de la lista #2

See Other Side / Ver Otro Lado

***AZCV001 123XX45 PHX000
John Allen Doe
8975 W Another Rd
APT 123
Phoenix, AZ 85040
Polling Places

- Signage is posted at the original site directing voters to the new location:
Polling Places

Notification: website

Maricopa County Elections Department

Welcome to the Elections Department of the Maricopa County Recorder’s Office. We are pleased to offer for the 2008 election cycle, the latest in technology to serve the citizens of this rapidly growing county. Keeping in compliance with HAVA (Help America Vote Act) we have an Insight optical scan voting system as well as an Edge touch screen system in all of our 1,142 precincts serving close to 1.8 million registered voters. We provide election support to most of the jurisdictions in the county which include cities, towns, school districts and special districts.

We have received many recognitions including one from the Computerworld Smithsonian Institution for programs to handle Early Voting. To ensure that we remain on the leading edge in our field we continually make changes and we encourage your participation. We welcome your suggestions and comments and look forward to hearing from you.

Helen Purcell
Maricopa County Recorder

Karen Osborne
Director of Elections

For election information call 602-506-1511

- Early Voting Satellite Locations
- Am I Registered to Vote?
- How do I Update My Voter Registration?
- Am I on the Permanent Early Voting List?
- Permanent Early Voting List & Signup Form
- Polling Place Locator & Sample Ballots
- Request an Early Ballot
- Status of Provisional Ballot

While serving the citizens of Maricopa County is our number one priority, we take every opportunity to enjoy our work and experience
Maricopa County Elections Polling Place Locator

1. Polling places are open from 6:00 am to 7:00 pm on election day.
2. To find out the name and address of your polling place, complete the form below.
3. Please enter your residence address of record. In most cases, this would be the residence address you indicated on your most recent voter registration application. Street suffix should normally be left blank unless your street has a suffix (for example: 14000 W Anystreet Cir N 85555). Do not enter any periods in street name (for example: 1000 W StJohn Dr 85555).* See below*
4. A sample ballot for your address entered can be viewed from the results page 15 days prior to the current election.

<table>
<thead>
<tr>
<th>House Number</th>
<th>Street Direction</th>
<th>Street Name</th>
<th>Street Type</th>
<th>Street Suffix</th>
<th>Zip Code</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

Example of registered voter's address: 14000 W Anystreet Cir N 85555
House No = 14000
Street Direction = W
Street Name = Anystreet
Street Type = Cir (leave empty if not applicable)
Street Suffix = N (leave empty if not applicable)
Zip Code = 85555
**Maricopa County Elections**

**Polling Place Locator Results**

Disclaimer: In order to vote you must be registered. The following information does not ensure that a person is registered to vote. This is not an Early Voting site. This Polling Place will only be open on the day of the election.

Your Polling Place for the election to be held on 9/2/2008.

Precinct Code: 0063  
Precinct Name: BRILL  
Facility Name: SCHALLER COMMUNITY CENTER  
Facility Address: 02418 E PORTLAND ST, PHOENIX 85008  
Facility Location: EAST OF 24TH ST SOUTH OF RED MOUNTAIN FWY  
Hours of Operation: Polling places are open from 6:00am to 7:00pm on election day.

Get directions from Google Maps  
Get a GIS map
Boardworker Recruitment

TOTAL 7116

414

6702

Data as of 8/26/08

Hired
Vacant
Boardworker Recruitment: Bilingual Precincts

Data as of 8/26/08
Boardworker Recruitment: Bilingual BW Goal

848 Bilingual Workers

113 Vacant

735 Hired

Data as of 8/26/08
Boardworker Recruitment: Student Bilingual BWs

Data as of 8/26/08

Almost 10% of all Bilingual BWs!

Almost 10% of all Bilingual BWs!
Boardworker Recruitment: Bilingual BW Totals

Data as of 8/26/08
Boardworker Recruitment; # Hired by Affiliation

Party Affiliation

As of 8/22/08
Thanks to the following Community Network partners who have aided in soliciting workers, ADA speakers, & securing training sites:
Boardworker Training

- MCED offered more than 100 standard classes for the Primary Election:
  - 21 Premium Classes
  - 25 Inspector Classes
  - 19 First Time Classes
  - 10 Student Classes
  - 75 Standard Classes
  - 1 Corporate Class
Premium Class

- For those who have attained certification by completing the necessary 8 hours of training & who have passed the certification test.
- Certification is valid for 36 months
- This class covers the specifics of this election, what is new, different and the issues with which we continue to have challenges.
Primary Election

Arizona has Semi-Open Primaries

• Voters registered in a recognized Political Party MUST vote that party’s ballot
  – Republican
  – Libertarian
  – Democrat
  – Green

• Voters not registered in one of these parties (designated OTH in the registers and roster) may choose a ballot.
Open Primary – OTH Voters

• **Only OTH** voters are allowed to choose their ballot.

• OTH voters **cannot** choose the Libertarian **LBT** ballot because of a court case.
Open Primary – OTH Voters

Use the 3 letter abbreviations below to indicate on the Signature Roster & Provisional Ballot form line 3 which ballot the OTH voter selected.

REPUBLICAN = REP
DEMOCRAT = DEM
NON PARTISAN = NON
GREEN = GRN
Inspector Class

- Approximately 2 hour 15 minute class
- Specifics of what an Inspector needs to know including scheduling the set-up meeting, receiving the Inspector Packet, resources/partners on Election Day
- How to set-up and operate the Edge, Identification, Provisional Ballots, and Closing procedures.
Partners on Election Day

- Polling Place Facility Owners or Managers
- Precinct Board Workers
- Trouble Shooter

Hotline To Election Dept. (602) 506-####
Inspector Roles & Duties

You are the Polling Place Team Leader

- Assign board workers to various tasks and duties.
- Ultimate responsibility of ensuring all voters receive good customer service
- Ultimate responsibility that procedures are done completely and correctly.
- It is your job to ensure everyone gets breaks, even when it is busy.
For our 16 & 17 year old student boardworkers we offer classes at their respective high schools.

The boardworker training contains not only the standard training but also some general civics information to put it all into context.
How Elections are Conducted

Start with basic assumptions:

• Each “qualified elector” gets only one vote.

• “Qualified Elector” means person eligible to register to vote in general and eligible to vote in specific races for a given election.
How Elections are Conducted

• Eligible to Register to Vote –
  – At least 18 years old -- U.S. Citizen
  – Not determined by the courts to be incapacitated
  – If a Felon, had rights restored

• Eligible to Vote in a Specific Election
  – Registered and a resident in the District or jurisdiction for 29 days before the election.
How Elections are Conducted

• So now that we have register voters, we need to determine where they go to vote.

• Maricopa County is divided up into 1,142 voting precincts.

• During Primary and General Elections there is a polling place for every precinct.
Judge/Marshall/Clerk Class

- Approximately 2 hour class
- General operations of the polls
  - Including:
    - How to work as a team
    - How to operate the Edge
    - Set-up procedures
    - Identification
    - Provisional ballots
    - Closing procedures
Set up for the Election Signature Roster

- Active and Inactive Voters will now appear together in one section in the Roster.

- Only two places to look for voters – Roster and Yellow add-ons.
Do not write or make any marks in the signature block. This space should be used for the voters signature. Any marks will be interpreted by the computer as a valid signature.
Early Voting List

Using the list of early voters find the voter’s name in BOTH the Signature Roster and Pink Precinct Register and place an X in the EV box next to the voter’s name.

If the voter’s name does not appear in the Active portion of the Signature Roster, check the Add-On list. Place this list back in the inspector packet and not in the signature roster binder.
Boardworker Training

In addition to MCED management training team there are 4 other trainers:

1. **Waymon**: trouble shooter for 6 yrs, been assisting with classes for most of that time

2. **Bob**: 20 years election experience

3. **Venecia**: Premium Inspector working polls for more than 10 years

4. **Les**: Premium Inspector working polls for more than 10 years
Boardworker Training

- 97 Training classes had HAVA speakers to address sensitivity to voters with assistive needs
- Special thanks to the Arizona Center for Disability Law & A Bridge to Independent Living (ABIL) for providing speakers to share their experiences at the polls!
Parking

• If you use accessible parking
  – Try to keep the spaces free for voters
  – Brainstorm at set-up meeting to free up spaces during the hours the polls are open

“My voting experience can end in the parking lot if I can’t get out of my vehicle.”
Parking

Need to ensure that parking meets the needs of those voters with mobility concerns:

– Are the spaces designated?
– Is the path into the polling place clearly marked with signage?
– Is the same entrance used or is there another with a ramp?
Guidelines For Assistance

• Offer assistance, and then wait until the offer is accepted. Listen to or ask for instructions.

• Don’t be afraid to ask questions when you are unsure of what to do.

• Be patient. Take as much time as is necessary.

• Treat all voters with dignity, respect and courtesy.
A Successful Voting Experience

It’s all about good customer service

– Be patient
– Make eye contact
– Allow the voter to tell you what they need
– Make reasonable accommodations

This ensures a positive voting experience for everyone!
Corporate Partners

- SCF Arizona has offered 26 of their employees to get civic duty leave to work the polls on Election Day
- The company is paying their regular salary that day & employees don’t have to use vacation time!
Corporate Partners

- Notice anything new on your Cox Communication bill this month?
- Cox is also soliciting boardworkers for us!
Boardworker Training

- There are 11 bilingual classes around the valley
- Class emphasizes not only the history behind language assistance and the laws which govern it, but how to do it effectively and impartially

Class One: Thursday July 31, 6 PM
Mesa Public Library, 64 E 1st Ave, Mesa Saguaro Room

Class Two: Saturday August 2, 9 AM
Maricopa County Tabulation Election Center
510 S 3rd Avenue, Phoenix
(Northwest corner 3rd & Lincoln)

Class Three: Thursday August 7, 6 PM
El Mirage Senior Center
14010 N E Mirage Rd, El Mirage

Class Four: Saturday August 9, 9 AM
Maricopa County Tabulation Election Center
510 S 3rd Avenue, Phoenix

Class Five: Monday August 11, 6 PM
Paradise Valley Community College
18401 N 32nd St - Room KSC 208, Phoenix

Class Six: Saturday August 16, 9 AM
Maricopa County Tabulation Election Center
510 S 3rd Avenue, Phoenix

Class Seven: Wednesday August 20, 6 PM
Glendale Adult Center
5970 W Brown St Room 108, Glendale

Class Eight: Thursday August 21, 6 PM
Buckeye Chamber of Commerce
508 E Monroe Ave, Buckeye

Class Nine: Saturday August 23, 11 AM
Mesa Public Library, 64 E 1st Ave, Mesa
Saguaro Room

Class Ten: Wednesday August 27, 6 PM
Gateway Comm. College
108 N 40th St, Phoenix
2nd floor Room MA-2124

Class Eleven: Thursday August 28, 6 PM
Estrella Mountain Community College
3000 N Dysart Rd, Avondale
Estrella Hall N, Community Room
1865: End of Civil War

1870: 15th Amendment

1870+: New Southern State Constitutions, Literacy Tests & the “Grandfather Clause”

Voter Registration totals follow this same trend
1975 Amendments

• In 1975 the Voting Rights Act was amended to include protection to voters of language minorities.

• Ensures that members of a language minority must have the ability to participate effectively in the electoral process, and that this includes ballot language.
Help in your duties:

• Duty Cards/ Voter Instructions
• Glossary of terminology
  – Maricopa County Local Vernacular
  – Election Assistance Commission Glossary
Boardworker Training

- Primary curriculum includes additional emphasis on being sure that voters who need language assistance are comfortable asking for help.

- It's the difference between a one time voter, and a voter for life.

Bilingual Voter Assistance

Bilingual boardworkers have the added responsibility of ensuring that voters with language barriers feel welcomed and comfortable at the polls on Election Day in addition to having the same access to the electoral process as all other qualified voters. Help us to ensure this happens by participating in this important class.

Bilingual boardworkers will be paid $25.00 for attending this class.

SIGN UP TODAY!
602-506-2306
Observers

• There will be observers this fall
• Observers must have an original, signed letter from the County Party Chair:
  – DEMS: Mark Manoil
  – REPS: Tom Husband
• Observers are there to **observe**, they **cannot** interfere with voting or the processing of voters.
Observers

• If observers have questions they need to speak to the Inspector

• Observers may inquire about translations or the language assistance. This is appropriate if they are not interfering with the process.

• You may be asked to relay in English what you have said to the voter in Spanish.

• Observers may want to know why we are providing language assistance.
Observer Situation #1

• You are helping a voter at the provisional table to determine if they are in the correct polling place. There are observers from each party watching. They ask the Inspector what you are doing and what you are saying in Spanish. They want to know why you are helping in another language. The Inspector brings them over.

• How do you:
  1) Continue to help the voter in Spanish while explaining what you are doing in English?
  2) Explain why we provide assistance in Spanish?
Bilingual Boardworker Training Assessments ‘08

- Workbook
- Presentation
- Instructor #1
- Instructor #2
- Speed of class

Excellent: High percentage of positive feedback on Workbook and Presentation, with Instructor #1 and Instructor #2 receiving higher ratings.

Very Good: Moderate percentage of positive feedback, with Instructor #1 receiving higher ratings than Instructor #2.

Good: Lower percentage of positive feedback, with Instructor #2 receiving higher ratings than Instructor #1.

Fair: Few responses, with Instructor #1 and Instructor #2 receiving similar ratings.

Poor: No responses.

No Answer: No responses.
Excellent as usual! You are always innovating!

Please provide any other comments or recommendations on the Language Assistance Program here:

* Very good - everything was none-stop; no breaks
  only 1 hour and 45 minutes

I thought it was great, history was good and accurate. Makes me want to come back.

Please provide any other comments or recommendations on the Language Assistance Program here:

* Very good class. Very clear and informative

The election terminology glossary will provide assistance y as and when needed.
Can’t please all the people all the time...

If everyone is bi-lingual why do we have to have the English part translated into Spanish. Believe it’s a waste of time. Bi-lingual means to speak, write, read, translate Spanish/English. Thank you.

I feel it is unnecessary to have this class translated in Spanish. My understanding was that we need to be English speaking first and Spanish speaking second.

Classes should be either Spanish only or bilingual training. Class too long because spoken in both languages.

Please provide any other comments or recommendations on the Language Assistance Program here:

Class had less to do with how to assist veteran with language issues. Class was a repeat of previous class on general education instruction.

No bilingual issues addressed.
Observers

- To date we have only had confirmation from the Democrats and the Republicans that they will be sending observers.

- We offer an observer training to the parties on what is allowed by law.

- Only 1 observer is allowed inside the polling place per party.
Observers

- We will have a very special guest for this Primary Election.
- Chairwoman Rosemary Rodriguez of the Election Assistance Commission (EAC) will be visiting and observing our process.
- We will begin with the opening of the polls and travel to precincts on the Gila River Indian Community, in South Phoenix, Guadalupe, Tempe, and the central corridor.
Polling places will cover the gambit:
- Co-los & Tri-located facilities
- Language Assistance areas
- Precincts with student poll workers
- Facilities utilizing Election Day ADA adaptations

In addition to polling places, we will give a complete tour of MCTEC and take a tour of our print vendor’s facility in Tempe
Observers

- We will observe the closing of the polls and follow workers to a Receiving Site.
- The media will have a chance to speak to the Chair at the Election Results Center at the Phoenix Convention Center.
Observers

- Then we will go back to MCTEC to view the election materials rolling in from the receiving sites:

- And finish the day with the political party draw of precincts and races for the hand audit.
Observers

- We have not heard from the Department of Justice if they will be observing for the Primary Election.
- We anticipate that they will send observers for the General Election.
- We work collaboratively with them to make sure our voters are well served.
Logic & Accuracy Test

- The L&A took place on August 26th at 2:00.
- More than 10,000 ballots were tabulated and the results reviewed to ensure the machines were counting accurately.
Online Viewing

- The BTC (Ballot Tabulation Center) will be available online for viewing until the election is canvassed.
We are all important pieces of this puzzle, & we appreciate your support in serving our voters.